



JNTUA ONLINE GRIEVANCE SYSTEM

Sign in

[SIGN IN](#)

Figure 1 : Login with the given credentials

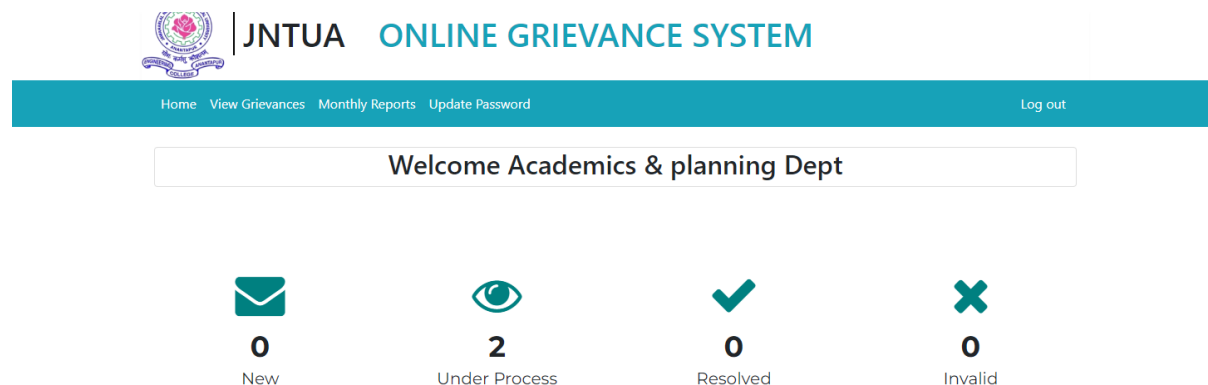


Figure 2 : In the home page you will be greeted with a brief overview of number of complaints present in your department

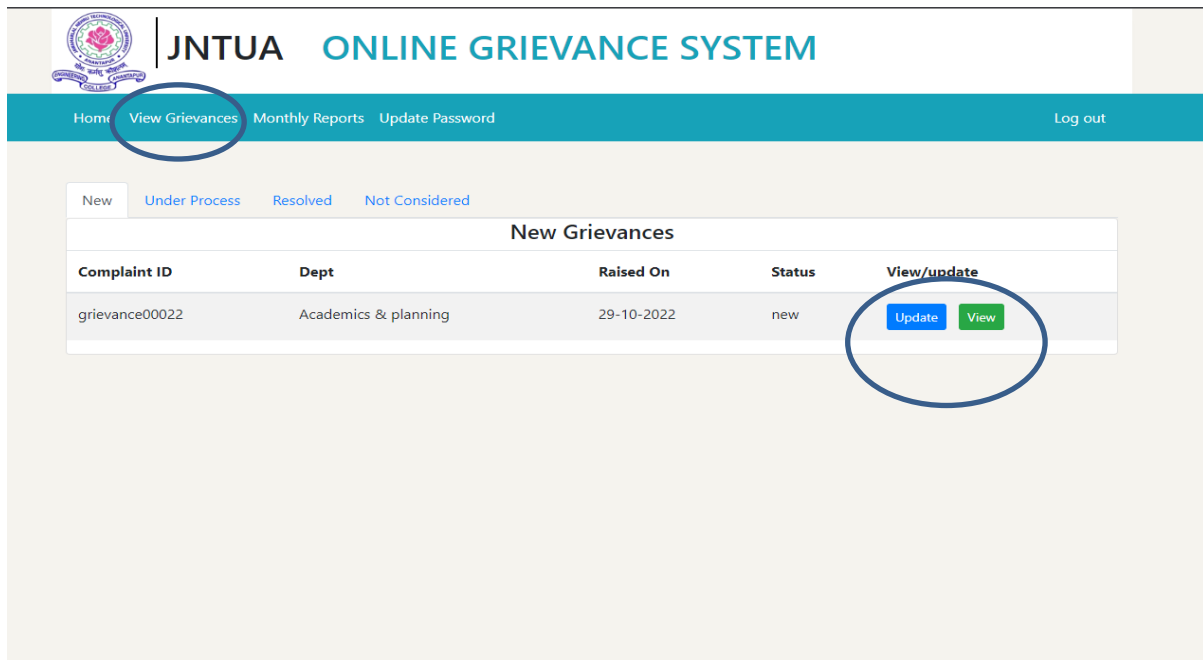


Figure 3 : To view/update a particular complaint click on "VIEW GRIEVANCES" on the navbar and select either view or update button.

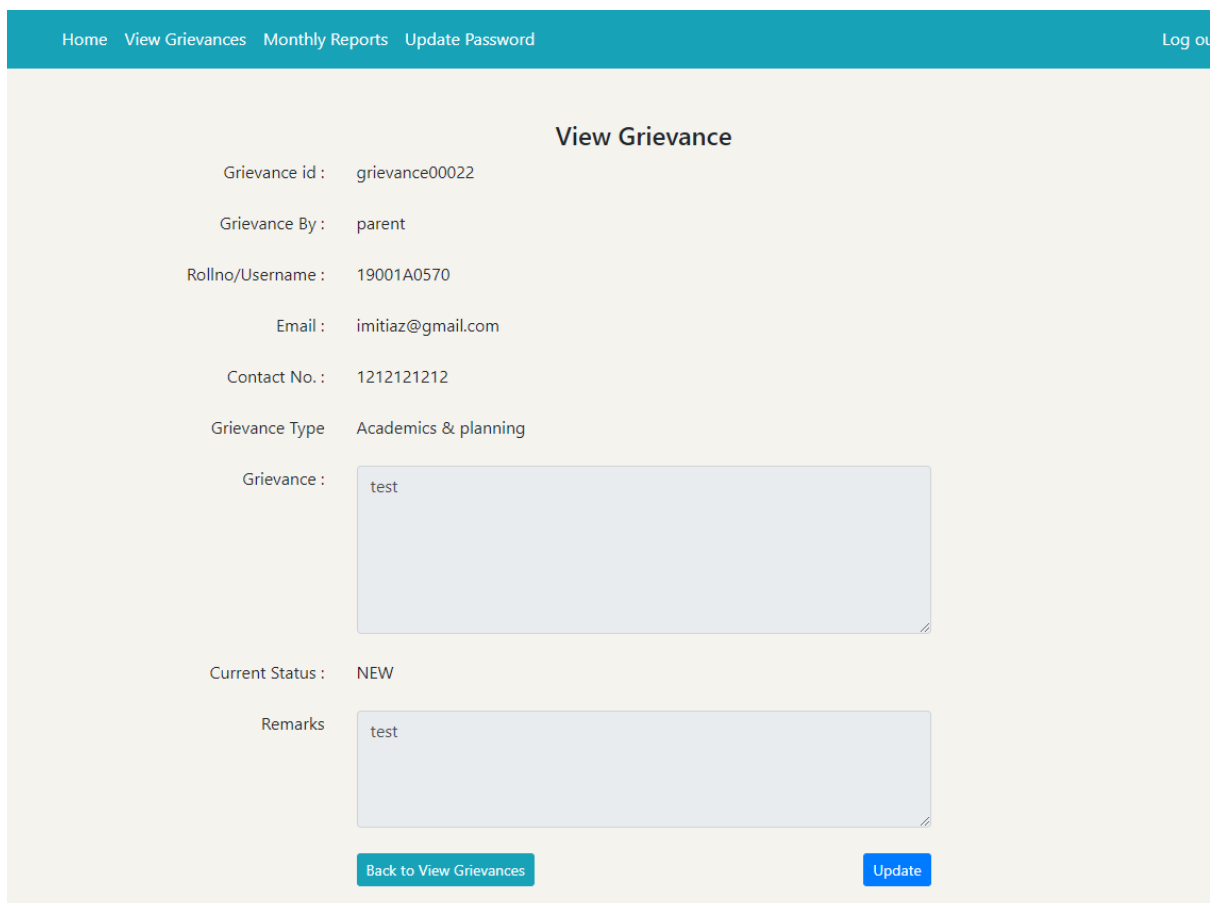


Figure 4 : When you click "VIEW" it gives you a detailed description of the complaint and the details of the individual who complained about it

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Grievance id : grievance00022

Grievance By : parent

Rollno/Username : 19001A0570

Email : imitiaz@gmail.com

Contact No. : 1212121212

Grievance:

Previous Status: new

Update Status to:

new

processing

solved

rejected

new

Figure 5 : When you select "UPDATE" it allows you to change the status of the grievance

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Grievance id : grievance00022

Grievance By : parent

Rollno/Username : 19001A0570

Email : imitiaz@gmail.com

Contact No. : 1212121212

Grievance:

Previous Status: new

Update Status to:

processing

Figure 6 : You can also add remarks or response to the particular complaint

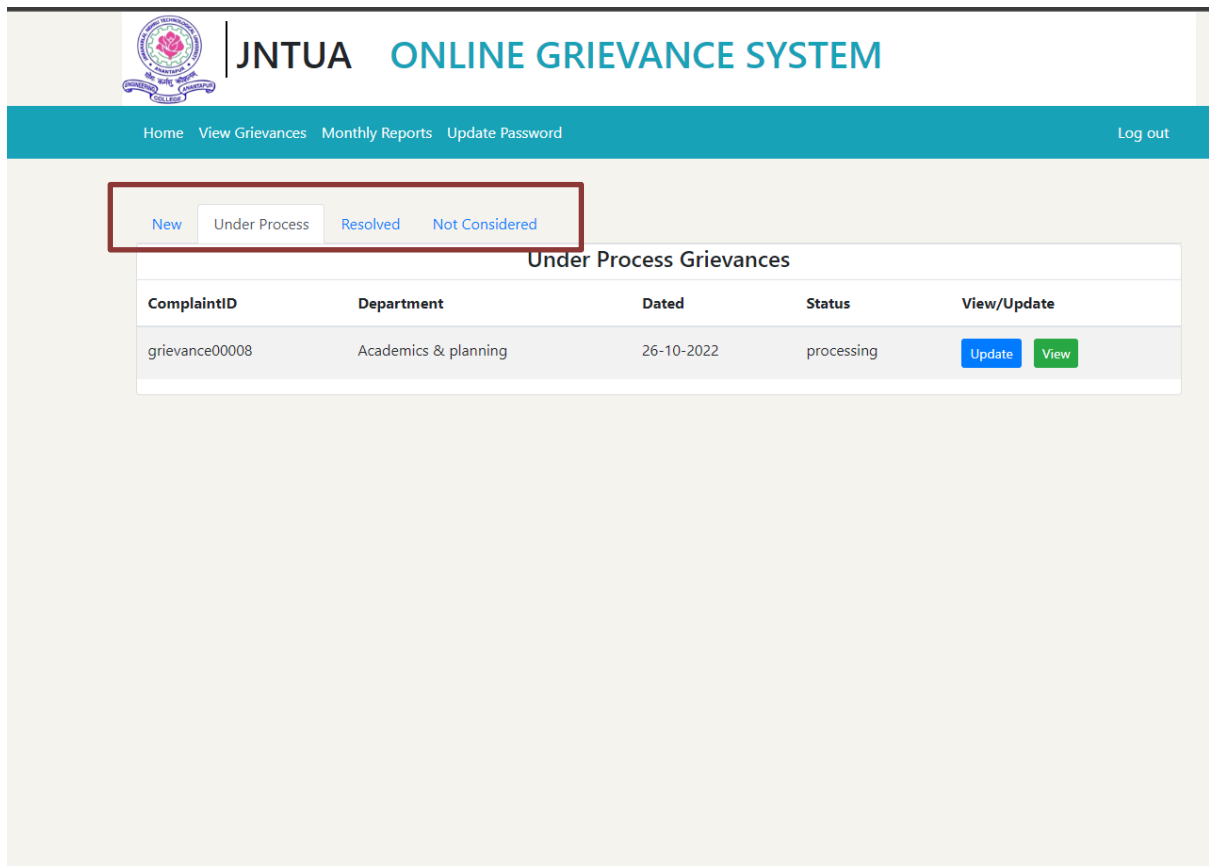


Figure 7 : Once you update the status the complaints are moved under these tabs based on the status you updated

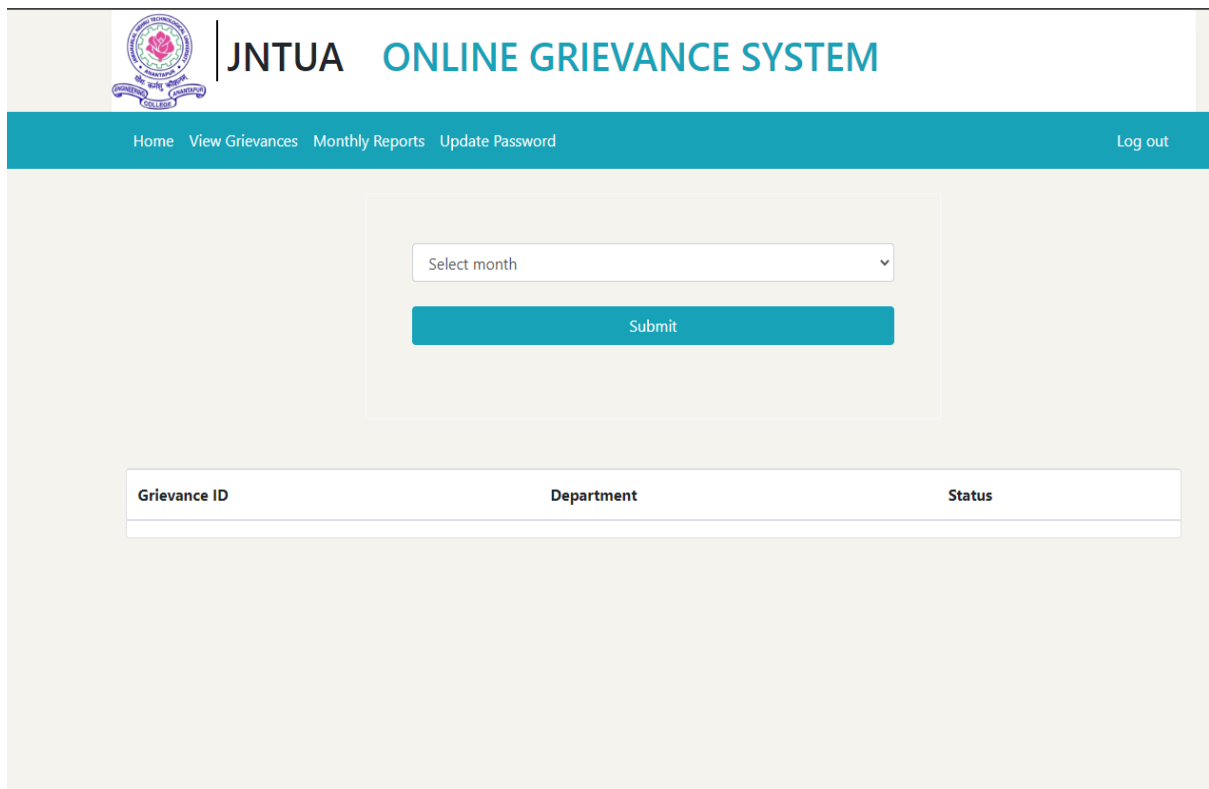



Figure 8 : Click on the "Monthly Reports" to view all complaints of your department month-wise



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HomeView GrievancesMonthly ReportsUpdate PasswordLog out

October

Submit

Grievance ID	Department	Status
grievance00008	Academics & planning	processing
grievance00022	Academics & planning	new

Figure 9 : Select month and submit , the month-wise complaints will be displayed



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HomeView GrievancesMonthly ReportsUpdate PasswordLog out

Update Password

Existing Password

New Password

At least 8 characters and 1 digit

Confirm New Password

Update Password

Figure 10 : To update your password click on the "UPDATE PASSWORD " option in the navbar and enter your existing password along with the new password and confirm your password.