



Department: Domains Support

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Your Question: When setting up my Github account, I am notified saying Not Found. A branch mygithubpage was created, however, so I moved all my site files there.

Operator: Roman Pi.

09:34 **Your Question: When setting up my Github account, I am notified saying Not Found. A branch mygithubpage was created, however, so I moved all my site files there.**

09:34 **Please wait, an operator will be with you shortly.**

09:34 **You are now chatting with Roman Pi. - Domains Support**

09:35 **Roman Pi.:** Hello Sirjan, you've contacted Live Support! Please give me a minute to look through the question you asked.

09:35 **Roman Pi.:** May I know the domain name, please?

09:35 **Sirjan Kafle:** sirjankafle.me

09:36 **Roman Pi.:** Thank you. I will need to verify your Namecheap account in order to check the domain's records.

09:36 **Roman Pi.:** Would you please provide your Namecheap username and your support pin? Support pin can be found at

<https://ap.www.namecheap.com/Profile/Security>

09:37 **Sirjan Kafle:** SirjanK and 2556

09:38 **Roman Pi.:** Thank you for the details provided. Please allow me a few moments to check.

09:39 **Roman Pi.:** As I can see, it is necessary to update the CNAME record for www host name and point it to username.github.io (with your GitHub username indicated). I can provide the necessary instructions or update the record for you.

09:39 **Sirjan Kafle:** Could you update the record for me

09:40 **Roman Pi.:** Sure. Would you please provide me with your GitHub username in the format username.github.io ?

09:40 **Sirjan Kafle:** sirjank.github.io

09:41 **Roman Pi.:** Thank you. The record has been updated and the changes should take effect within 30 minutes. Kindly also make sure that everything is set up on GitHub side.

09:41 **Sirjan Kafle:** Okay thank you for your help!

Helpdesk: <https://support.namecheap.com/>