Ryan Longo

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Education

Michigan State University, James Madison College   **December 2024**
B.A. Social Relations & Policy - GPA 3.76/4.00
B.A. Economics - GPA 3.91/4.00
Specialization in Educational Studies & Policy

Professional Experience

MSU Model United Nations 501c3   **September 2021-Present**
Secretary-General (President)
- ❖ Lead a 501c3 non-profit of 95 employees to provide education on international policy writing and public speaking skills to midwestern middle and high school students.
- ❖ Coordinates an executive board to organize logistics and advertising of 2 conferences.
- ❖ Redesigned the organization's website and implemented new financial controls in-line with IRS 501(c)(3) regulations to return the organization to a positive net income.

Comfort Zone Cigar Lounge & Bistro   **October 2023-Present**
Cocktail Server
- ❖ Engage guests with personalized service, memorizing names and preferences to foster a welcoming atmosphere.
- ❖ Drive sales by expertly recommending menu items, upselling products, and suggesting drink pairings tailored to individual tastes.
- ❖ Cultivate loyalty by promoting house cocktails, liquors, and wine selections, resulting in increased revenue and guest satisfaction.

Chipotle Mexican Grill   **April 2022-October 2023**
Kitchen Manager
- ❖ Lead kitchen operations, ensuring strict adherence to food quality standards, ingredient safety, and sanitation protocols, consistently achieving high ecosure audit scores.
- ❖ Exhibited leadership by guiding and training team members in maintaining kitchen cleanliness and completing long-term kitchen maintenance tasks.

Skills & Certifications

- ❖ 2 Years Data Science Experience; Proficient in R-Studio, Python, SQL, and RDMS's
- ❖ Proficient in Microsoft Office Products such as Excel, Word, Powerpoint, & Teams
- ❖ Experience in Graphic & Website Design; Proficient with Squarespace, Weebly, Javascript, ReactJS, HTML, and CSS based coding languages