

# SISCA FEBRIAN PRATAMI

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## SUMMARY

Dedicated and detail-oriented professional with experience in customer service, administrative e-commerce, and technical support. Currently pursuing a Bachelor's degree in Computer Engineering while actively developing skills in project management and technical engineering.

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## WORK EXPERIENCE

### Administrative E-Commerce

January 2021 - May 2022

- Delivering exceptional customer service with a friendly demeanor
- Offering detailed information regarding the products discussed
- Conducting thorough inventory checks of available goods

### Computer Technician at the University of Education

March 2021 - April 2021

- Installation of the Windows operating system on all computers
- Connection of network cables to the server
- Monitoring of various software applications on the computers

### Training at PT. Satu Visit Indocreative

May 2021

- Setting up and configuring the network on the computer
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## EDUCATION

### Bachelor's degree in Computer Engineering

University of Education

- 2022 - Present

### Vocational High School in Computer Network Engineering

SMK Negeri Situraja

- Graduated 2022
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## PERSONAL BACKGROUND AND SKILLS

- Demonstrates quick adaptability, contributes effectively to team efforts, and ensures timely completion of tasks.
  - Holds a degree with a specialization in computer and network engineering.
  - Possesses robust technical and interpersonal skills, including expertise in video and photo editing, as well as proficiency in Microsoft Office shortcuts.
  - Exhibits data-driven decision-making capabilities and shows potential for further professional development.
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## TECHNICAL SKILLS

- Project Management
- Structural Analysis
- Robotics and Automation