



YOUR RETURN CARD

Your ducks are too big, too small
or do not match your style? No problem,
you can easily exchange or return them.

My name

My order number

I send that back to you:

Product	Colour	Size	Reason

Reason for return:

- 1 too big*
- 2 too small
- 3 too tight
- 4 too wide
- 5 colour/optics
- 6 ordered selection
- 7 quality/price-performance
- 8 items damaged
- 9 wrong product received
- 10 delayed delivery

I'm looking forward to receive in exchange:

Product	Colour	Size	Reason

* Your ducks are too big for you and you would need half a shoe size smaller? We have the solution! You can find our special insoles on our website which make your shoe half a size smaller.

Please leave us your feedback:



You can easily exchange or return your MONACO DUCKS order within 30 days. Please fill out the return card and enclose it in your return package.

Please send the parcel back to us:

MONACO DUCKS
c/o Hatico Mode GmbH
Abt. Versand
Falkenberger Str. 7
95643 Tirschenreuth
Germany

Our returns are processed once a week. As soon as we have received your package, you will get your money back within 5-7 working days, or we will send you the new ducks you want in exchange. The refund is made with the same payment method used for the purchase.

Please note:

We can only take back clean and undamaged goods. It's best to try your ducks on a carpet. Thank you very much for your understanding.

You can find more information on our homepage:
www.monacoducks.com/pages/versandinformationen

If you have any questions or need help,
please contact us:

Email:
hello@monacoducks.com

Phone:
+49 89 307 074 89 or

WhatsApp:
+49 170 338 47 17

