

Breach Category	Detractor Orders	Promoter Orders	Detractor Orders	Promoter Orders	Detractor Orders	Promoter Orders	Detractor Orders	Promoter Orders	Detractor Orders	Promoter Orders
Total	382	6,535	2,118	41,817	1,989	38,918	1,071	24,723	690	11,033
a_less-than_-10_neg	20	365	68	1,259	48	1,133	33	469	29	1,437
b_-10_to_-5neg	44	977	237	4,546	221	4,011	99	2,266	67	1,100
c_-5_to_0neg	141	2,445	717	15,967	644	13,615	364	9,243	180	3,063
d_0_to_2_EOB+_	48	1,149	347	8,101	338	7,646	213	5,424	80	1,131
e_2_to_5_EOB+_	57	862	309	7,091	286	7,229	182	4,655	100	1,073
f_5_to_10_EOB+_	30	505	232	3,411	246	3,672	100	2,120	96	1,024
g_10_to_20_EOB+_	38	183	131	1,196	128	1,280	69	480	87	391
h_20plus_EOB+_	4	49	77	246	78	332	11	66	51	117

Dataset: Detractors By Delay Category										
Nps Category	Created Date	1-May	30-Apr	29-Apr	28-Apr	26-Apr	25-Apr	24-Apr	23-Apr	22-Apr
	Delay Category	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders
Detractors	A.Super Early	64	305	269	132	96	268	273	395	394
	B.Early	109	532	481	269	138	423	496	536	495
	C.On Time	80	532	501	308	122	450	405	489	508
	D.No Label	57	309	286	182	100	349	311	419	413
	E.Slightly Delayed	30	232	246	100	96	314	283	308	319
	F.Delayed	42	208	206	80	138	228	276	361	419

Datewise - Promoters By Delay Category										
Nps Category	Created Date	1-May	30-Apr	29-Apr	28-Apr	26-Apr	25-Apr	24-Apr	23-Apr	22-Apr
	Delay Category	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders
Promoters	A.Super Early	1,342	5,805	5,144	2,735	1,705	4,670	5,579	6,995	7,094
	B.Early	1,882	11,820	9,942	6,558	2,931	8,750	9,426	10,639	10,551
	C.On Time	1,712	12,248	11,319	8,109	2,866	10,143	10,501	11,342	10,624
	D.No Label	862	7,091	7,229	4,655	1,898	6,558	6,394	7,079	6,893
	E.Slightly Delayed	505	3,411	3,672	2,120	1,361	3,746	3,432	3,926	4,495
	F.Delayed	232	1,442	1,612	546	1,066	1,503	1,470	2,047	2,621

Nps Category	Created Date	1-May	30-Apr	29-Apr	28-Apr	26-Apr	25-Apr	24-Apr	23-Apr	22-Apr
	Breach Category	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders	Detractor Orders
Detractors	a_less-than_-10_neg	20	68	48	33	29	82	74	107	107
	b_-10_to_-5neg	44	237	221	99	67	186	199	288	288
	c_-5_to_0neg	141	717	644	364	180	577	611	695	695
	d_0_to_2_EOB+_	48	347	338	213	80	296	290	330	330
	e_2_to_5_EOB+_	57	309	286	182	100	349	311	419	419
	f_5_to_10_EOB+_	30	232	246	100	96	314	283	308	308
	g_10_to_20_EOB+_	38	131	128	69	87	171	192	232	232
	h_20plus_EOB+	4	77	78	11	51	57	84	129	129

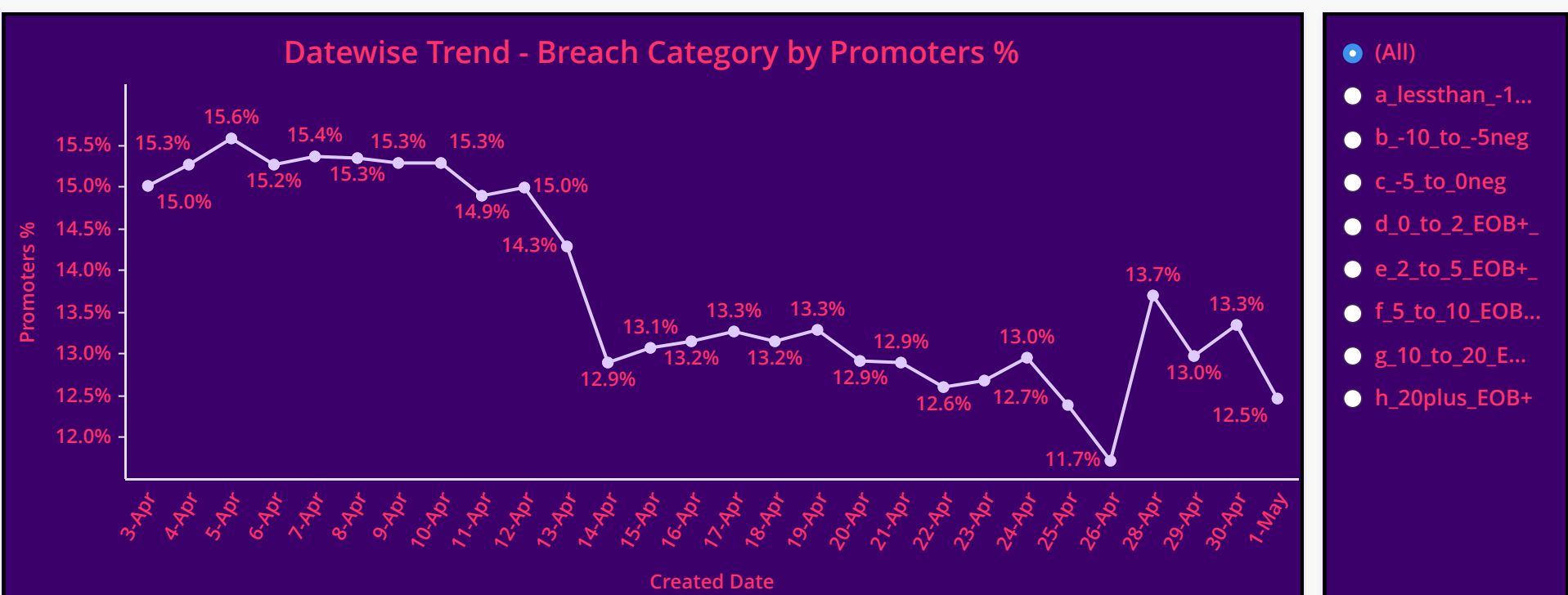
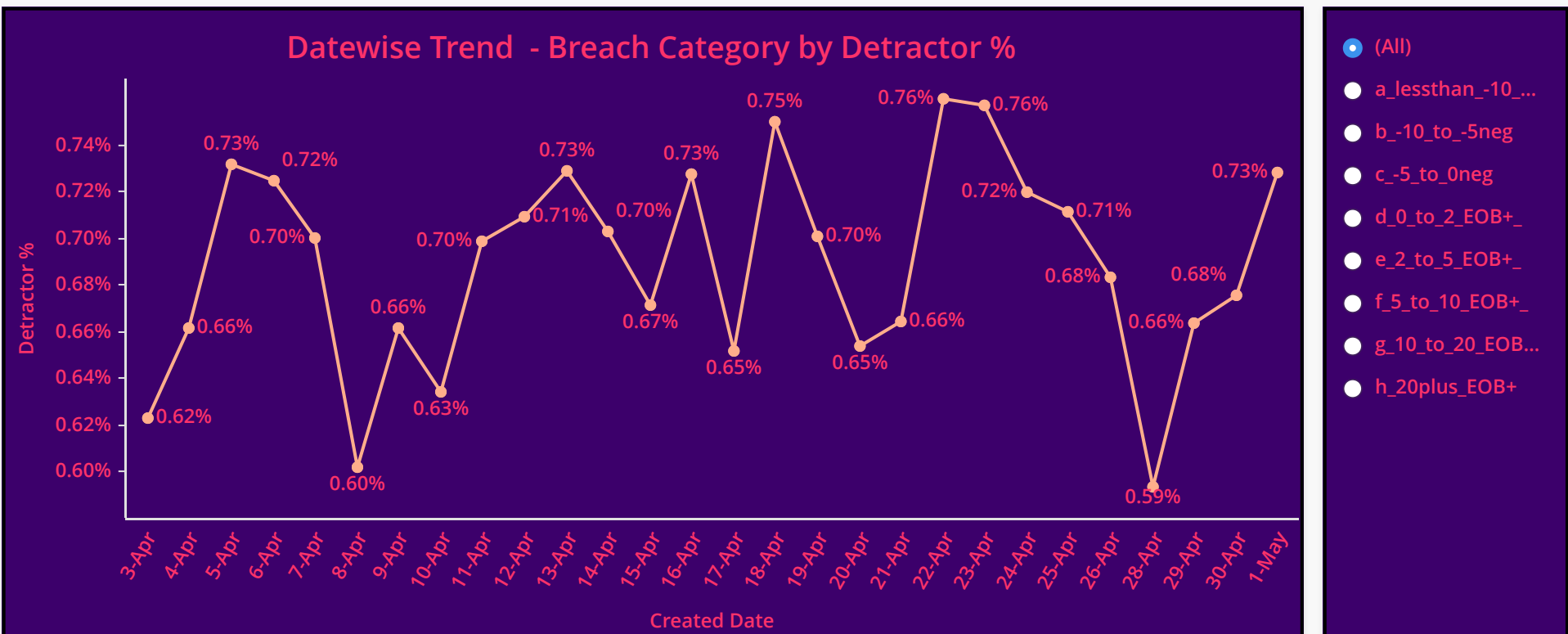
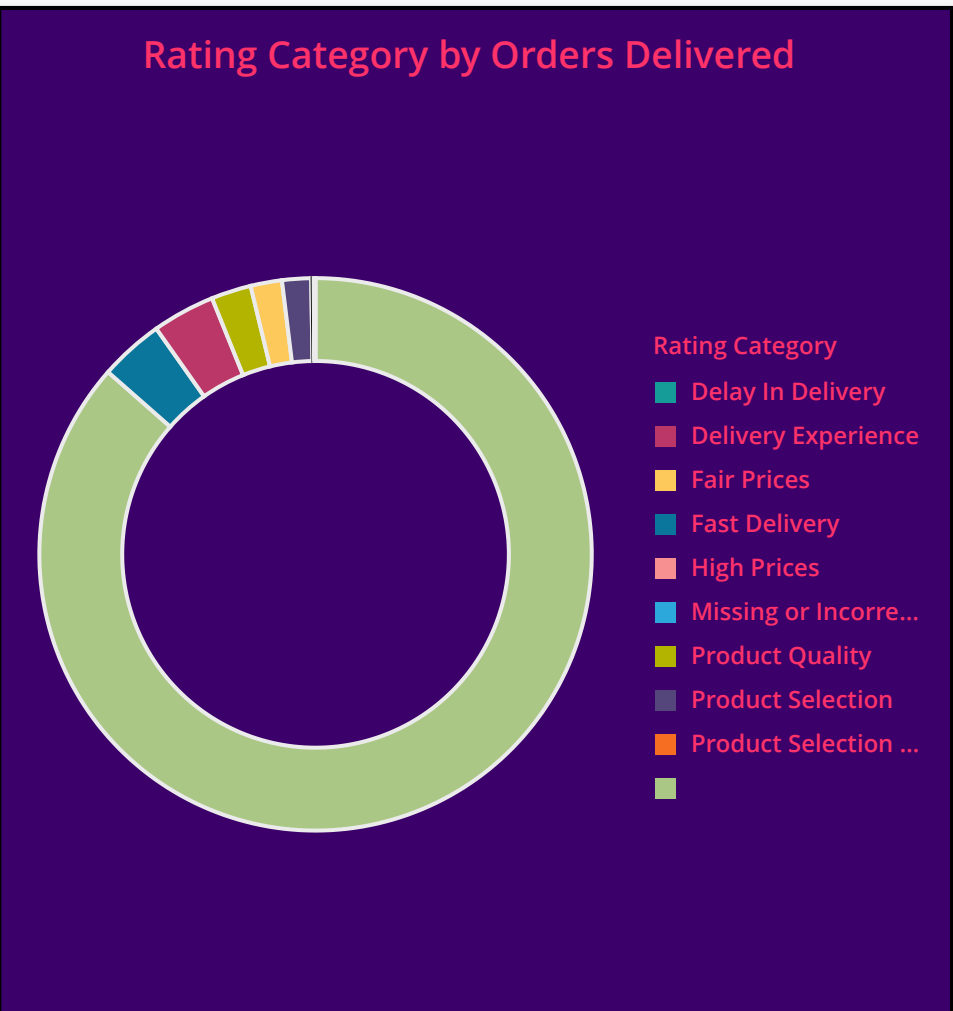
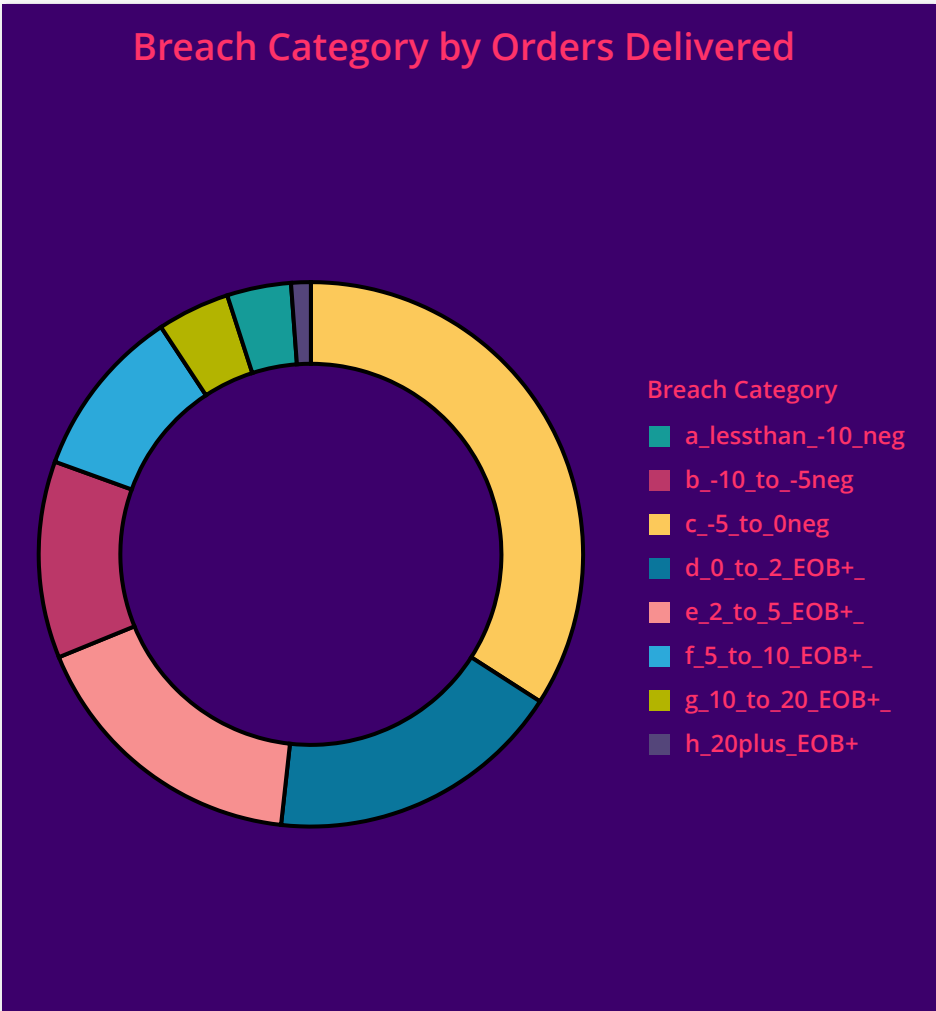
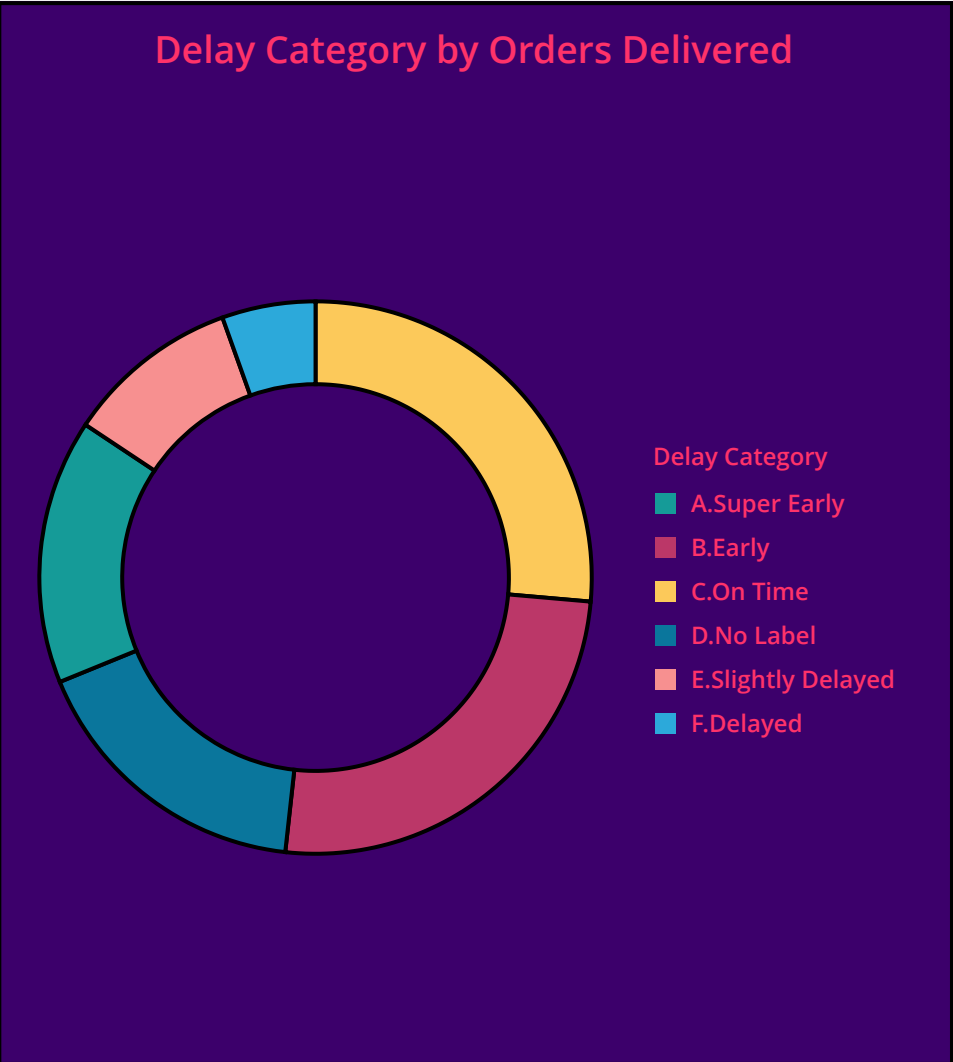
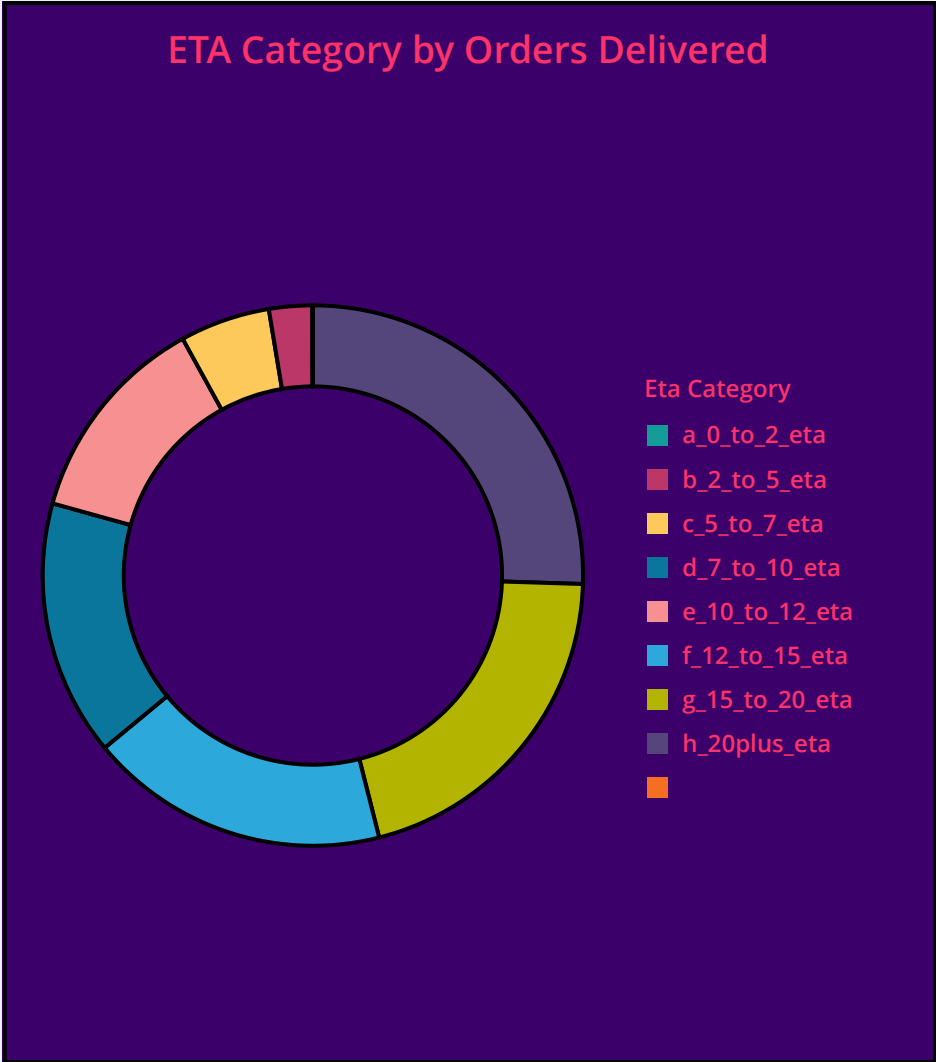
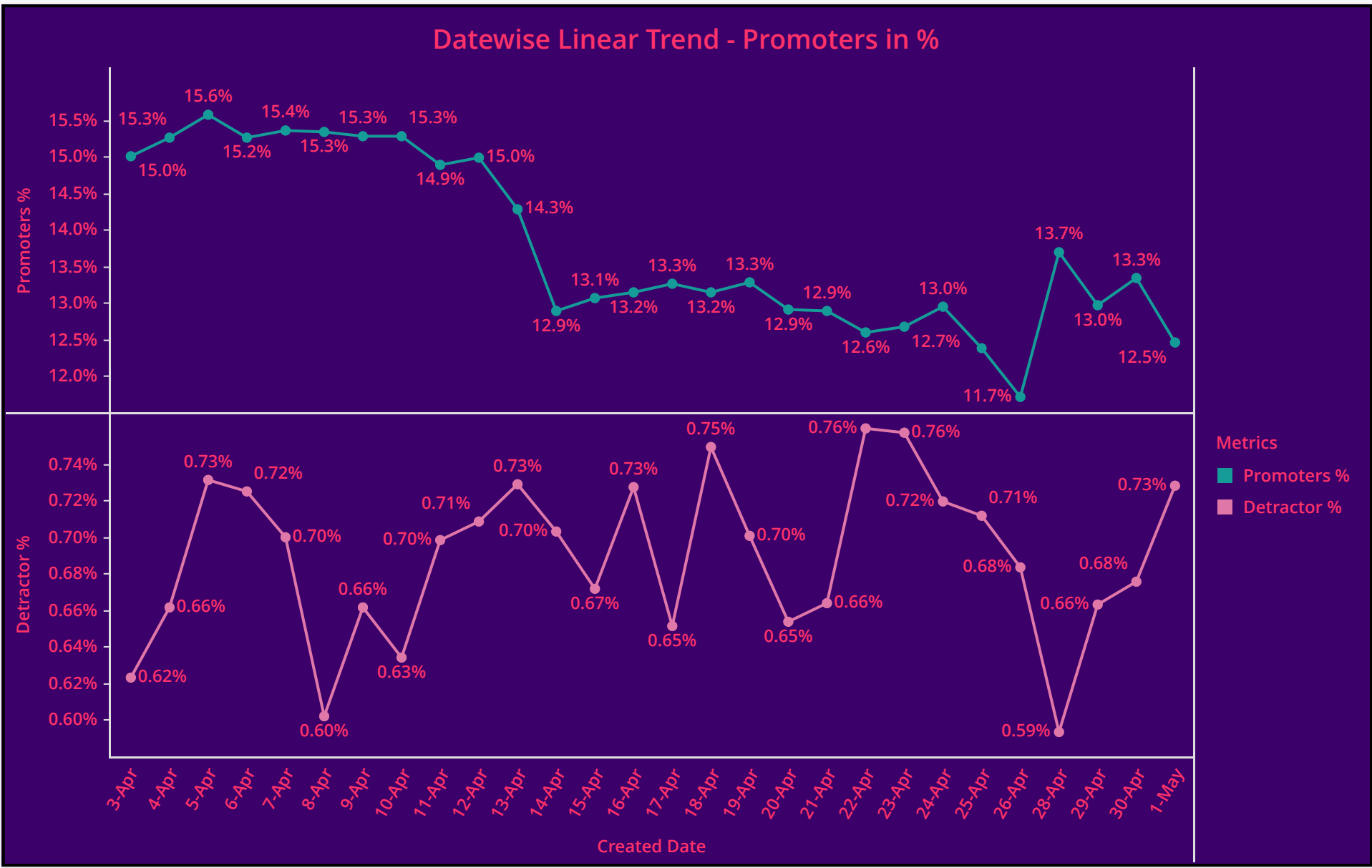
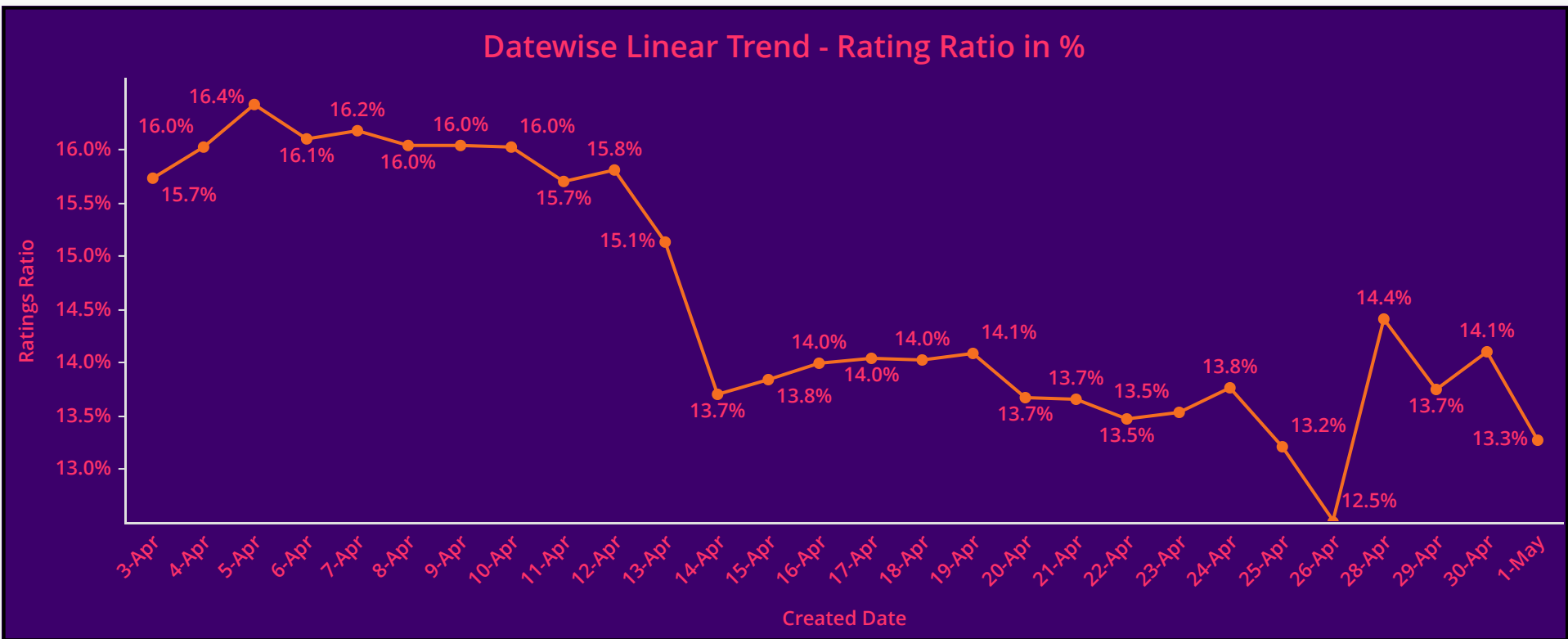
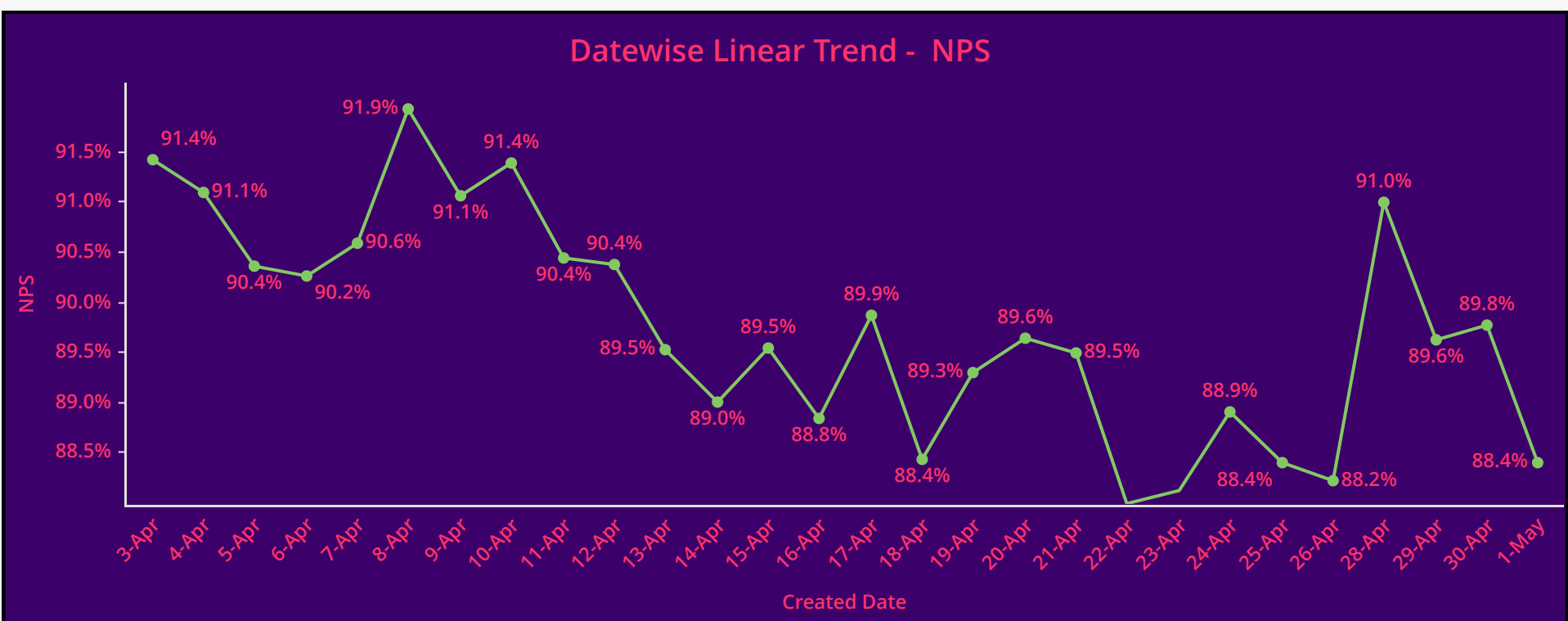
Datewise - Promoters By Breach Category										
Nps Category	Created Date	1-May	30-Apr	29-Apr	28-Apr	26-Apr	25-Apr	24-Apr	23-Apr	22-Apr
	Breach Category	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders	Promoter Orders
Promoters	a_less than _10_neg	365	1,259	1,133	469	453	1,170	1,573	1,824	1,824
	b_10_to_5neg	977	4,546	4,011	2,266	1,252	3,500	4,006	5,171	5,171
	c_5_to_0neg	2,445	15,967	13,615	9,243	3,936	11,937	12,846	14,498	14,498
	d_0_to_2_EOB+_	1,149	8,101	7,646	5,424	1,861	6,956	7,081	7,483	7,483
	e_2_to_5_EOB+_	862	7,091	7,229	4,655	1,898	6,558	6,394	7,079	7,079
	f_5_to_10_EOB+_	505	3,411	3,672	2,120	1,361	3,746	3,432	3,926	3,926
	g_10_to_20_EOB+_	183	1,196	1,280	480	650	1,281	1,223	1,670	1,670
	h_20plus_EOB+	49	246	332	66	416	222	247	377	377

Datewise - Delay Category by Ratings Ratio												
Created Date	1-May	30-Apr	29-Apr	28-Apr	26-Apr	25-Apr	24-Apr	23-Apr	22-Apr	21-Apr	20-Apr	19-Apr
Delay Category	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio	Ratings Ratio
A.Super Early	12.2%	12.6%	13.0%	12.7%	10.8%	11.8%	12.2%	12.7%	12.6%	12.5%	12.1%	12.6%
B.Early	12.7%	13.8%	13.2%	13.9%	12.6%	13.3%	13.9%	13.5%	13.7%	13.4%	13.5%	14.0%
C.On Time	14.4%	15.0%	14.4%	15.4%	13.0%	13.9%	15.0%	14.5%	14.4%	14.9%	14.6%	15.5%
D.No Label	13.7%	15.2%	14.9%	15.3%	12.8%	13.8%	14.4%	14.4%	14.3%	14.1%	14.4%	14.8%
E.Slightly Delayed	13.8%	14.0%	13.6%	14.4%	13.1%	13.4%	13.1%	12.6%	12.8%	12.9%	13.6%	13.2%
F.Delayed	13.8%	12.1%	11.6%	10.7%	12.8%	10.7%	11.3%	11.2%	11.3%	11.7%	11.8%	11.1%

NPS - L1 Metrics - Datewise - Rating Category by Rated Orders ()											
Created Date	1-May	30-Apr	29-Apr	28-Apr	26-Apr	25-Apr	24-Apr	23-Apr	22-Apr	21-Apr	20-Apr
Rating Category	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)	Percent to Total (Rated Orders)
Delay In Delivery	0.32%	0.35%	0.41%	0.28%	0.61%	0.51%	0.50%	0.58%	0.63%	0.41%	0.34%
Delivery Experience	22.07%	21.67%	21.83%	20.91%	22.33%	21.65%	21.68%	21.68%	21.81%	21.64%	21.69%
Fair Prices	11.16%	10.62%	10.66%	10.41%	11.24%	10.60%	10.54%	10.70%	10.66%	10.67%	10.61%
Fast Delivery	22.08%	22.45%	22.16%	22.44%	22.05%	22.02%	22.04%	21.55%	21.37%	22.15%	22.38%
High Prices	0.19%	0.22%	0.22%	0.22%	0.23%	0.25%	0.21%	0.28%	0.27%	0.29%	0.21%
Missing or Incorrect Item	0.85%	0.64%	0.65%	0.48%	0.67%	0.64%	0.71%	0.77%	0.81%	0.59%	0.62%
Product Quality	14.34%	13.96%	13.99%	13.68%	14.65%	14.13%	13.91%	13.98%	14.06%	13.95%	13.98%
Product Selection	9.91%	9.83%	9.89%	9.70%	10.32%	9.77%	9.75%	9.70%	9.82%	9.86%	9.87%
Product Selection or Availability	0.20%	0.22%	0.21%	0.21%	0.32%	0.28%	0.27%	0.27%	0.28%	0.24%	0.23%
	18.89%	20.04%	19.98%	21.67%	17.59%	20.16%	20.38%	20.49%	20.27%	20.19%	20.07%

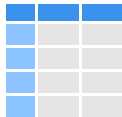
NPS L1 - Datewise - Delay Category by ETA Category												
Delay Category	Created Date	1-May	30-Apr	29-Apr	28-Apr	26-Apr	25-Apr	24-Apr	23-Apr	22-Apr	21-Apr	20-Apr
	Eta Category	NPS	NPS	NPS	NPS	NPS	NPS	NPS	NPS	NPS	NPS	NPS
A.Super Early	c_5_to_7_eta		66.7%	100.0%			100.0%	100.0%	100.0%		66.7%	
	d_7_to_10_eta	66.7%	94.7%	94.7%	100.0%	78.3%	96.7%	100.0%	91.0%	94.3%	94.9%	98.7%
	e_10_to_12_eta	63.6%	95.5%	89.0%	95.3%	94.7%	91.4%	92.6%	93.1%	97.4%	92.9%	87.2%
	f_12_to_15_eta	95.4%	92.0%	91.5%	92.7%	87.8%	92.0%	91.7%	90.2%	92.2%	89.4%	87.7%
	g_15_to_20_eta	92.7%	89.4%	86.9%	88.9%	94.6%	91.7%	91.7%	91.0%	93.7%	92.5%	92.1%
	h_20plus_eta	89.9%	88.4%	90.0%	89.2%	86.8%	86.3%	88.8%	87.4%	86.8%	86.8%	87.6%
B.Early	b_2_to_5_eta	100.0%	95.5%	98.8%	95.3%	84.4%	95.2%	98.1%	95.1%	100.0%	95.5%	95.7%
	c_5_to_7_eta	91.7%	95.0%	94.6%	94.8%	95.1%	96.7%	91.4%	95.6%	99.0%	96.1%	95.8%
	d_7_to_10_eta	91.0%	93.5%	93.2%	92.0%	95.6%	92.5%	92.7%	93.9%	92.5%	92.8%	93.5%
	e_10_to_12_eta	89.7%	92.3%	92.7%	91.1%	94.1%	91.3%	91.2%	91.0%	92.3%	92.1%	93.5%
	f_12_to_15_eta	92.6%	91.3%	91.0%	91.6%	90.2%	91.0%	91.3%	91.8%	91.3%	91.4%	91.0%
	g_15_to_20_eta	83.4%	90.3%	87.6%	89.8%	88.2%	90.2%	89.9%	88.4%	90.1%	89.9%	90.0%
	h_20plus_eta	84.6%	85.3%	86.5%	92.4%	87.6%	85.0%	83.2%	85.6%	87.4%	84.7%	86.5%
					100.0%							

COG	B_2_to_5_neg	100.0%	95.5%	96.5%	95.7%	90.3%	93.3%	95.2%	90.8%	96.1%	94.0%	96.6%
NPS L1 - Datewise - Breach Category By NPS in %												
Store Live Flag	Created Date	1-May	30-Apr	29-Apr	28-Apr	26-Apr	25-Apr	24-Apr	23-Apr	22-Apr	21-Apr	20-Apr
	Breach Category	NPS	NPS	NPS	NPS	NPS	NPS	NPS	NPS	NPS	NPS	NPS
0	a_less-than_-10_neg	89.4%	89.4%	91.7%	86.1%	86.3%	86.2%	90.4%	88.0%	88.2%	86.0%	88.0%
	b_-10_to_-5neg	90.6%	89.6%	88.6%	90.9%	89.7%	89.0%	89.7%	88.9%	88.6%	89.8%	89.3%
	c_-5_to_0neg	88.7%	90.8%	90.4%	91.8%	90.7%	90.0%	90.3%	90.1%	90.2%	90.3%	90.8%
	d_0_to_2_EOB+	91.8%	91.2%	91.0%	91.8%	91.3%	91.2%	91.7%	91.4%	90.2%	91.4%	90.3%
	e_2_to_5_EOB+	87.1%	91.0%	91.7%	92.0%	89.4%	89.4%	90.1%	88.3%	87.8%	90.6%	91.0%
	f_5_to_10_EOB+	87.5%	86.2%	86.6%	90.0%	85.7%	83.9%	84.0%	84.5%	85.6%	86.1%	88.4%
	g_10_to_20_EOB+	66.1%	79.3%	80.3%	72.0%	75.6%	75.6%	72.6%	74.5%	76.4%	77.5%	78.0%
	h_20plus_EOB+	84.9%	50.9%	62.5%	69.7%	77.8%	56.8%	46.3%	48.4%	55.9%	63.2%	58.9%
1	a_less-than_-10_neg	89.2%	87.1%	83.3%	80.0%	100.0%	73.9%	100.0%	95.6%	100.0%	64.3%	85.7%
	b_-10_to_-5neg	100.0%	85.7%	92.1%	95.3%	81.3%	91.5%	93.0%	87.6%	95.1%	88.5%	87.3%





Overall Metrics Breakdown Table				
> Created Date	Orders Delivered	Promoter Orders	Detractor Orders	NPS
Total	8,089,766	1,120,540	55,799	89.8%
> 1-May	52,473	6,535	382	88.4%
> 30-Apr	313,541	41,817	2,118	89.8%
> 29-Apr	299,912	38,918	1,989	89.6%
> 28-Apr	180,452	24,723	1,071	91.0%
> 26-Apr	100,999	11,827	690	88.2%
> 25-Apr	285,674	35,370	2,032	88.4%
> 24-Apr	284,099	36,802	2,044	88.9%

Visualization 1



[Grid]

[Add 1 or more  attributes and/or 1 or more  metrics]

FILTERS (1)

Created Date: DYNAMIC: 04/03/2023 - 05/01/2023