

## PLC ISSUE Logs

We are seeing duplicate entries for US\_Store\_EligibleSKU for catentry **3074457345618585325** which resulted in below exception.

```
[2/28/18 8:07:34:611 UTC] 000001cf PLCDatesCmdIm I
com.ibm.commerce.productplcdates.commands.PLCDatesCmdImpl updateEligibleAttr Less Batch --
updateEligibleAttr
[2/28/18 8:07:34:611 UTC] 000001cf PLCDatesCmdIm I
com.ibm.commerce.productplcdates.commands.PLCDatesCmdImpl updateEligibleAttr updateQuery
update catentryattr set attrval_id='70000000000012353001' where catentry_id IN
('3074457345618585325') and attr_id = '7000000000000022501'
[2/28/18 8:07:34:770 UTC] 000001cf PLCDatesCmdIm E
com.ibm.commerce.productplcdates.commands.PLCDatesCmdImpl performExecute SQLException
occured: ORA-00001: unique constraint (WCS_EDIT_APP.SYS_C00175532) violated
```

```
com.ibm.websphere.ce.cm.DuplicateKeyException: ORA-00001: unique constraint
(WCS_EDIT_APP.SYS_C00175532) violated
```

at sun.reflect.NativeConstructorAccessorImpl.newInstance0(Native Method)

If we find above exception we need to following this steps.

We need to execute the below query in prod stage:

### Step 1:

#### (sample query)

```
select * from catentryattr where catentry_id=3074457345618585325 and attr_id =
'7000000000000022501' and attrval_id='70000000000012353001';
```

**Note:** catentry\_id and attrval\_id all are find from in logs only and than check in db. once find duplicate id ,

### Step 2:

we need to remove that id from the table after got approval.

#### (sample query)

```
delete from catentryattr where catentry_id=3074457345618585325 and attr_id =
'7000000000000022501' and attrval_id='70000000000012353002';
```

### Step 3:

Re-run the jobs in scheduler

