

## MANUAL STEPS TO TRANSFER THE PARTNER'S FEED

### HPExportfeedsToPartners job :

We are sending files to the following partners in HPExportfeedsToPartners job.

#### Partner List for SFTP:

dummy,bluekai,spos,productAdvisor,hpemarketplace,kelkoo,google,affiliatewindow,flashtalkin  
g,exacttarget,exacttargetCrossSell,channeladvisor,microsoftbing,analytics

If we got the following error means, PFA for mail reference.



ERROR HP-ROW  
NA-G1 (g1t4723c au:

We need check the file on below path for the log:

**File name:** HPExportFeedsToPartners.log.20180126.1321(sample log)

**Path:** /opt/apps/PDHDatLoad/logs/

**Hostname:** g1t4723c.austin.hpincorp.net

Then search for 'error in the log for to know that which partners file transfer has failed (Some keywords to grep in log are error, failed)

In the below screenshot you can find the error message,

```
SFTP File Name for hpemarketplace is /Catalog%20Feed/PROD/HPI_FULL.txt
File with path : /Catalog%20Feed/PROD/HPI_FULL.txt
File without path : HPI_FULL.txt
Remote File Path for hpemarketplace after replacing %20 is /Catalog Feed/PROD
Only directory path : /Catalog Feed/PROD
Final SFTP File : HPI_FULL.txt
SFTP --> us_hpinc@ftp.ext.hpe.com /Catalog Feed/PROD /opt/apps/data/wcsexport/usstore/hpemarketplace/ HPI_FULL.txt -oIdentity
File=/home/wcsexport/HPMarketPlaceKey/HPMarketPlacePriKey -oPort=2222
sftp -oPort=2222 -oIdentityFile=/home/wcsexport/HPMarketPlaceKey/HPMarketPlacePriKey us_hpinc@ftp.ext.hpe.com
Appending Date to the SFTP file
Final SFTP file Name without extn : HPI_FULL
Final SFTP file extn : txt
Final SFTP file with Date : HPI_FULL_20180126132150.txt
put /opt/apps/data/wcsexport/usstore/hpemarketplace/HPI_FULL.txt '/Catalog Feed/PROD'/HPI_FULL_20180126132150.txt
No FTP for the partner : hpemarketplace
SFTP Applicable
Inside the SFTP Error mail condition
Count of failed feeds: 1
#####
```

In the below screenshot, you can find the **file name** , **path**, **sftp connection port** and **its path** of the respective partner which has failed to transfer the feed.

```
SFTP File Name for hpemarketplace is /Catalog%20Feed/PROD/HPI_FULL.txt
File with path : /Catalog%20Feed/PROD/HPI_FULL.txt
File without path : HPI_FULL.txt
Remote File Path for hpemarketplace after replacing %20 is /Catalog Feed/PROD
Only directory path : /Catalog Feed/PROD
Final SFTP File : HPI_FULL.txt
SFTP --> us_hpinc@ftp.ext.hpe.com /Catalog Feed/PROD /opt/apps/data/wcsexport/usstore/hpemarketplace/ HPI_FULL.txt -oIdentity
File=/home/wcsexport/HPEMarketPlaceKey/HPEMarketPlacePriKey -oPort=2222
sftp -oPort=2222 -oIdentityFile=/home/wcsexport/HPEMarketPlaceKey/HPEMarketPlacePriKey us_hpinc@ftp.ext.hpe.com
Appending Date to the SFTP file
Final SFTP file Name without extn : HPI_FULL
Final SFTP file extn : txt
Final SFTP file with Date : HPI_FULL_20180126132150.txt
put /opt/apps/data/wcsexport/usstore/hpemarketplace/HPI_FULL.txt '/Catalog Feed/PROD'/HPI_FULL_20180126132150.txt
No FTP for the partner : hpemarketplace
SFTP Applicable
Inside the SFTP Error mail condition
Count of failed feeds: 1
#####
#####
```

Once you got the details,

Connect as the wcsexport user in production job server:

**ssh wcsexport@g1t4723c.austin.hp corp.net**

Go to the below path, (which we took from the log)

**cd /opt/apps/data/wcsexport/usstore/hpemarketplace/**

And check for the below file with the current date, (File name we can take it from the log)

**HPI\_FULL.txt**

If the file has been found proceed with below steps, (if not please check with DLP team)

Connect to the partner by below sftp command, (which we took from the log) PFS below for reference,

**sftp -oPort=2222 -**

**oIdentityFile=/home/wcsexport/HPEMarketPlaceKey/HPEMarketPlacePriKey**

**[us\\_hpinc@ftp.ext.hpe.com](mailto:us_hpinc@ftp.ext.hpe.com)**

Go to the below partner's path, (which we took from the log)

**cd Catalog\ Feed/PROD**

And enter below command,

**Put HPI\_Full.txt** (to transfer the file)

Enter 'ls -ltr' to check the file is transferred with current day and timestamp, PFB screenshot.

```
-rwxr-xr-x 1 wcxexport wcxgroup 103896 Jan 26 13:11 HPI_FULL.txt
[wcxexport@git4723c hpemarketplace]$ pwd
/opt/apps/data/wcxexport/usstore/hpemarketplace
[wcxexport@git4723c hpemarketplace]$ sftp -oPort=2222 -oIdentityFile=/home/wcxexport/HPMarketPlaceKey/HPMarketPlacePriKe
y us_hpinc@ftp.ext.hpe.com
Connecting to ftp.ext.hpe.com...
-----
The HPERC File Transfer Service is intended for Hewlett Packard
Enterprise company business with authorized partners and
customers. The terms and conditions for use of the system are
published at
http://ftp.ext.hpe.com/
Use of HPERC implies acceptance of these terms and conditions.
-- Thank you.
-----
sftp> ls
Catalog Feed  Reports
sftp> cd Catalog\ Feed
sftp> ls
Archive  ITG      PROD
sftp> cd PROD
sftp> ls -ltr
sftp> pwd
Remote working directory: /Catalog Feed/PROD
sftp> put HPI_FULL.txt
Uploading HPI_FULL.txt to /Catalog Feed/PROD/HPI_FULL.txt
HPI_FULL.txt                                100% 101KB 101.5KB/s   00:00
sftp> ls -ltr
-rw-r--r--  1 us_hpinc ftpuser   103896 Jan 26 14:13 HPI_FULL.txt
sftp> Connection to ftp.ext.hpe.com closed by remote host.
```

Here we saw the steps for the 'hpemarketplace' partner like this we have to follow the steps for the respective partners to transfer the feed if it is failed.