

1. Reporting period

2019-01-01 to 2020-12-31

2. Business name

ACCOR

3. Does your policy cover all your operations?

☒ Yes ☐ No

4. In which regions do you operate? If you operate in only one country in a region, please select that region and list the country.

- ☒ Africa
- ☒ Latin America (including Mexico)
- ☒ North America
- ☒ Asia Pacific (excluding China)
- ☒ Europe (including Russia)
- ☒ China
- ☒ Middle East

5. What is your cage-free egg policy (include deadline, products covered, and commitment link)

In its Healthy and Sustainable Food Charter, Accor committed to favoring sectors incorporating animal well-being criteria. Its commitment was finalized for hens in 2016: Accor undertook to offer free-range eggs or eggs from cage-free hens (shells and liqu

6. What is your primary business activity? (select all that apply)

- ☐ Food manufacturer
- ☐ Distributor
- ☐ Retailer (grocer, supermarket, wholesale)
- ☒ Hospitality (hotel, airline, cruise, rail, theme park, casino)
- ☐ Restaurant/QSR/bakery/coffee shop
- ☐ Food service provider/catering
- ☐ Other

Questionnaire

7. Total % cage-free of total egg usage: 0

8. Total % conventional/caged eggs offset by Impact Incentives: 0.00

9. Break down your percentage of cage-free egg usage by region

Region	% cage-free of total regional volume
Africa	0
Latin America (including Mexico)	0
North America	0
Asia Pacific (excluding China)	0
Europe (including Russia)	0
China	0
Middle East	0

10. If your business has not yet reached 100% cage-free egg procurement through physical sourcing (Identity Preserved or Segregated models), do you have plans to cover this gap through Impact Incentives?

If yes, by what date?:

If not, why?

Time-bound plans

11. Does your cage-free commitment include all eggs sourced by your company, including for products manufactured on behalf of other companies? If not, please explain the scope of your cage-free commitment.

Our commitment includes shells and liquids eggs. To go further, we aim in a near future to ask to procurers and hotels teams to favor also manufactured products with cage-free eggs.

12. What year do you expect to be sourcing physical cage-free eggs or purchasing Impact Incentives to cover your entire egg supply chain?

We aim to source physical cage-free eggs by end 2021 in areas where the supply chains are developed (in-shell eggs in France, for example) and by 2025 on the markets where the supply chains are still in development.

13. If Impact Incentives are included above, by what year do you expect to be sourcing 100% physical cage-free eggs (Identity Preserved or Segregated) in products manufactured by your business?

Not scheduled to date

Actions for next reporting period

14. Outline activities that you will undertake in the coming reporting period to advance your cage-free commitment.

- Continue to sensitize teams on this issue, and to push procurers and hotels to source cage free eggs in our CSR and procurement webinars, newsletters, meetings... - Go further with NGOs experts to try to move the supply chain in areas where the supply chains are still in development - Monitor the reporting with percentage of hotels compliant with the commitment. - Continue to work on the internal reporting on volumes with procurements offices

Challenges

15. Explain obstacles you've encountered this reporting period in sourcing cage-free eggs.

Due to the crisis, a lot our restaurants were closed in hotels. The 2020 year reporting is not representative

Additional information

16. Please include any additional information you'd like us to know about your cage-free egg policy and implementation.

Main challenges additionally to the reporting issue are: - Over costs: In this crisis period it is more and more difficult to ask hotels (franchisees and managed) to source more expensive products - In some areas, cage-free eggs are still complicate to source. Other additional informations are indicated below regarding practices implemented in some regions, in order to push cage free eggs: IN EUROPE: - Since June 2021, in France and Italy, the Accor purchasing platform offer only non-caged eggs to Accor network hotels in France. And by end December 2021, it will be the same in Spain and Portugal. - End 2019, in France, 58% of the shell eggs and 63% of the liquid eggs and egg products offered by Accor to the hotels were eggs from organic farming, or from hens raised in the open air or outside cages. These figures stand at +6 points compared to the average for the catering sector (HCR) in Europe according to the CIWF EggTrack report. IN NORTH AMERICA: - End 2019, in US, 82% of eggs in the shell and egg products we buy in the United States are eggs from organic farming, or from free-range or non-caged hens. IN ASIA: - In South East Asia, teams work with NGOs on an inter-industry collaborative working group, addressing certification and supply-chain across the countries. - In China, teams validate and reference several cage free eggs companies to hotels. But few are using as price is still way above the market IN PACIFIC: - In New Zealand, the procurement manager has been working with suppliers. There are now 6 distributors that can provide cage-free eggs to hotels. This has been a goal from some time and hotels have been working towards this for the past few years.

- End of report -