

Sivaram Ainkaran

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SUMMARY

- A Bachelor of Actuarial Science (minor in Finance) graduate at Monash University with experience in customer service (including volunteering), community leadership and data and financial analysis.
- Strong coding and analysis skills developed through assignments and projects through university and further study
- Strong interpersonal skills and proven collaboration developed through university, work and extracurricular activities including community sports and volunteering.

EDUCATION

Monash University

Bachelor of Actuarial Science, Minor in Finance

Clayton, VIC

Completed March 2022

Rossmoyne Senior High School

Western Australian Certificate of Education

Rossmoyne, WA

ATAR: 95.55

Google

Google Data Analytics Certificate

Completed May 2022

EXPERIENCE

Foundational Portfolio of Work: <https://github.com/SivaramAinkaran>

- General Data Analysis: *General analysis of data for business decisions*
- Regression Analysis: *Linear, logistic, GAM, and mixed effects models for several different datasets*
- Insurance Analysis: *Pricing and sensitivity analysis of multiple insurance (and reverse mortgage) products and collaboratively developed an insurance premium pricing tool (a Shiny App)*
- Forecasting: *Comparison and determination of optimal forecasting models for revenue*

Rauland Australia

Customer Service Representative

March 2019 – February 2020

Monash Hospital, Clayton VIC

- Processed monetary transactions and resolved any client issues in person and over the phone
- Mediated conflicts between staff members and empathetically approached any patient issues
- Ensured products in working condition and repaired faulty products to customer satisfaction
- Prepared optimal cold calling/sales strategy based on past 5 years of patient check-in data

Vinnies WA

Customer Service Representative

November 2017 – February 2018

Vinnies, Willetton WA

- Processed monetary transactions and assisted customers with any issues
- Organised, sorted and displayed donations in a merchantable manner
- Cooperated with other team members to provide a pleasant environment for everyone

SKILLS

Proficient with R (RStudio), SQL (BigQuery) and MS Excel data analysis; Python; Modelling and forecasting experience; Data and Keynote presentation; Strong communication and teamwork; Adept with MS applications

Referees available at request