

A study of sales through consumer behaviors on Black Friday



Group ID: 242

Anusha Satish - A20401921

Sivaranjani Prabasankar – A20436206

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INTRODUCTION



- ➤ Black Friday is an informal name for the Friday following Thanksgiving Day in all the States in USA. Usually its been celebrated on the fourth Thursday of November.
- The day after Thanksgiving has been regarded as the beginning of America's Christmas Shopping season. It has routinely been the busiest shopping day of the year in the United States.
- ➤ Black Friday Sales relies on a few simple retail strategies that, with tons of customer data and forecasting software, have become precise and planning for Black Friday is key for many retailers, particularly in predicting consumer interest in product ranges, which many retailers got wrong last year.
- > It must be carefully planned for every year to ensure orders can be fulfilled without compromising on the level of customer service and seamless delivery.
- Data Source https://www.kaggle.com/mehdidag/black-friday

SCOPE



- To analyze, learn the customer behavior on Black Friday sales and build regression models to predict the sales.
- Research on the purchases based on Gender of customers.
- Research on sales among various product categories and its quantity.
- Predict the age group of customers based on sales record.
- Predict the Marital status of customers.
- Predict customer's location.



ATTRIBUTE DETAILS

Attribute Name	Description		ata Type
User_ID *	ID assigned to the customer	Quantitative	Discrete
Product_ID *	ID assigned to the product	Qualitative	Nominal
Gender	Gender of the Customer	Qualitative	Binary
Age	Age group to which of the customer	Qualitative	Nominal
Occupation	Conveys how long the customer has been working	Quantitative	Discrete
City_Category	Category of city where the retail store Resides	Qualitative	Nominal
Stay_In_Current_City_Years	Conveys how long the customer has been residing in current city	Quantitative	Discrete
Marital_Status	Conveys whether the customer is married or not	Qualitative	Binary
Product_Category_1	Quantity of products bought in product of category 1 by a customer	Quantitative	Discrete
Product_Category_2	Quantity of products bought in product of category 2 by a customer	Quantitative	Discrete
Product_Category_3	Quantity of products bought in product of category 3 by a customer	Quantitative	Discrete
Purchase	Total cost of expenditure of a customer during black Friday sales	Quantitative	Discrete

Exclude * variables in our analysis as it based on generic features and not on case specific variables





> describe(Blackfriday_Data))											
	vars	n	mean	sd	median	trimmed	mad	min	max	range	skew	kurtosis se
User_ID	1	537577	1002991.85	1714.39	1003031	1002983.60	2145.32	1000001	1006040	6039	0.02	-1.18 2.34
Product_ID*	2	537577	1693.33	1002.58	1647	1673.93	1187.56	1	3623	3622	0.15	-1.09 1.37
Gender*	3	537577	1.75	0.43	2	1.82	0.00	1	2	1	-1.18	-0.61 0.00
Age*	4	537577	3.49	1.35	3	3.35	1.48	1	7	6	0.81	0.30 0.00
Occupation	5	537577	8.08	6.52	7	7.69	8.90	0	20	20	0.40	-1.22 0.01
City_Category*	6	537577	2.04	0.76	2	2.05	1.48	1	3	2	-0.07	-1.26 0.00
Stay_In_Current_City_Years*	7	537577	2.86	1.29	3	2.82	1.48	1	5	4	0.32	-1.07 0.00
Marital_Status	8	537577	0.41	0.49	0	0.39	0.00	0	1	1	0.37	-1.86 0.00
Product_Category_1	9	537577	5.30	3.75	5	4.85	4.45	1	18	17	0.87	0.69 0.01
Product_Category_2	10	370591	9.84	5.09	9	9.99	7.41	2	18	16	-0.16	-1.43 0.01
Product_Category_3	11	164278	12.67	4.12	14	13.08	2.97	3	18	15	-0.77	-0.81 0.01
Purchase	12	537577	9333.86	4981.02	8062	8983.06	4253.58	185	23961	23776	0.62	-0.34 6.79
>												

ONE SAMPLE HYPOTHESIS TEST



HYPOTHESIS

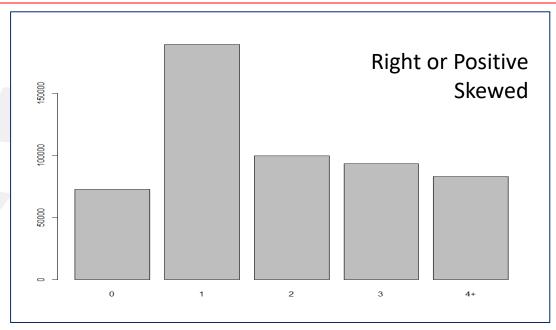
- H0: Average stay in current city is equal to 3 \rightarrow μ =3
- Ha: Average stay in current city is greater than $3 \rightarrow \mu > 3$

CALCULATION

Confidence level = 95% = 0.95Level of Significance α = 1- Confidence level α = 1- 0.95 = 0.05

INTERPRETATION

- ONE TAILED hypothesis test
- > P-value implies area under normal curve based on test statistics
- As P-value > α , we don't have enough evidence to reject NULL Hypothesis (H0) with 95% confidence level





HYPOTHESIS

- H0: Average purchases made by Male and Female are equal $\mu_f = \mu_m$
- $H\alpha$: Average purchases made by Male and Female are not equal

 $\mu_f \neq \mu_m$

INTERPRETATION

- > TWO TAILED hypothesis test
- As P-value $< \alpha$, we don't have enough evidence to accept NULL Hypothesis (H0) with 95% confidence level
- ➤ Average purchases made by Male and Female are not equal with 95% confidence level.

```
> # Purchase of male and female are equal
> # Average purchase by Male and Female are equal ?
> MaleP=0; FemaleP=0; k=1; j=1;
> Purchase=Blackfriday_Data$Purchase
> for(i in 1:length(Gender)){
   if(Gender[i]==1){
      MaleP[j]=Purchase[i]
      j=j+1
    }else{
      FemaleP[k]=Purchase[i]
      k=k+1
> z.test(MaleP,FemaleP,alternative="two.sided",mu=0,sigma.x=sd(Male
P), sigma.y=sd(FemaleP), conf.level=0.95)
        Two-sample z-Test
      MaleP and FemaleP
z = -45.673, p-value < 2.2e-16
alternative hypothesis: true difference in means is not equal to 0
95 percent confidence interval:
 -724.8356 -665.1852
sample estimates:
mean of x mean of y
 8809.761 9504.772
```

TWO SAMPLE HYPOTHESIS TEST ILLINOIS INSTITUTE OF TECHNOLOGY

HYPOTHESIS

- H0: Average No. of products bought from category 1 and category 2 are equal.
- H α : Average No. of products bought from category 1 and category 2 are not equal.

PRE-PROCESSING

✓ Ignore missing values

INTERPRETATION

- As P-value $< \alpha$, we don't have enough evidence to accept NULL Hypothesis (H0) with 95% confidence level
- Average quantity of purchase made on Product category 1 and category 2 are not equal.

Similarly,

- Average quantity of purchase made on Product category 2 and category 3 are not equal
- Average quantity of purchase made on Product category 1 and category 3 are not equal

```
# Average quantity of purchase on Product category 1 and Product
                   Category 2 are equal
                  > z.test(Prod1,Prod2,alternative="two.sided",mu=0,sigma.x=sd(Prod
                  1), sigma.y=sd(Prod2),conf.level=0.95)
                          Two-sample z-Test
                  data: Prod1 and Prod2
                  z = -464.03, p-value < 2.2e-16
                  alternative hypothesis: true difference in means is not equal to 0
                   95 percent confidence interval:
                   -4.565802 -4.527394
                  sample estimates:
                  mean of x mean of y
                   5.295546 9.842144
                 > z.test(Prod2,Prod3,alternative="two.sided",mu=0,sigma.x=sd(Prod
                 2), sigma. y=sd(Prod3), conf. level=0.95)
                          Two-sample z-Test
                  data: Prod2 and Prod3
                 z = -214.75, p-value < 2.2e-16
                 alternative hypothesis: true difference in means is not equal to 0
                 95 percent confidence interval:
                   -2.853504 -2.801889
                  sample estimates:
                  mean of x mean of y
                  9.842144 12.669840
                 > z.test(Prod1,Prod3,alternative="two.sided",mu=0,sigma.x=sd(Prod
                 1).sigma.v=sd(Prod3).conf.level=0.95)
                         Two-sample z-Test
                 data: Prod1 and Prod3
                 z = -647.48, p-value < 2.2e-16
                 alternative hypothesis: true difference in means is not equal to 0
                 95 percent confidence interval:
                   -7.396616 -7.351971
                 sample estimates:
                 mean of x mean of y
Transforming L 5.295546 12.669840
```

ANOVA



OBJECTIVE

Compare group means among more than two groups by analyzing the variances.

HYPOTHESIS

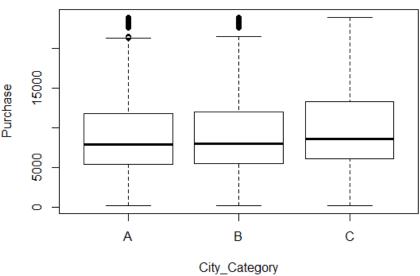
- H0: Average purchases across all city categories are equal $\rightarrow \mu_A = \mu_B = \mu_C$
- H α : Average purchases across all city categories are not equal \longrightarrow Not all μ 's are equal

FURTHER ANALYSIS

- 1. F- test
- 2. Individual parameter test
- 3. Co- efficient of determination
- 4. Residual Analysis
 - Constance Variance
 - Normality Test

INTERPRETATION

- \rightarrow The F-test statistic is F = 1377 with p-value 2.2e-16 (< 0.05).
- As P-value $< \alpha$, we don't have enough evidence to accept NULL Hypothesis (H0) with 95% confidence level.
- > Average purchases are not equal among all city categories.



```
> BF_AnovaModel_City=lm(Purchase~City_Category)
> summary(BF_AnovaModel_City)
lm(formula = Purchase ~ City_Category)
Residuals:
          10 Median
                      2892 15003
-9658 -3628
              -1148
Coefficients:
              Estimate Std. Error t value
                                             <2e-16
               8958.01
City_CategoryB
                240.65
                            16.72
                                    14.39
                                             <2e-16 ***
                886.43
                            17.86
                                             <2e-16 ***
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
Residual standard error: 4968 on 537574 degrees of freedom
Multiple R-squared: 0.005096, Adjusted R-squared: 0.005092
F-statistic: 1377 on 2 and 537574 DF
```

ANOVA



Hypothesis

H0: Average purchases made over different age groups are equal

$$\mu_{0-17} = \mu_{18-25} = \mu_{26-35} = \mu_{36-45} = \mu_{46-50} = \mu_{51-55} = \mu_{55+}$$

OR There is no difference in means \rightarrow β 1 = β 2 = β 3 = β 4 = β 5 = β 6 = 0

 $H\alpha$: Average purchases made over different age groups are not equal

 \rightarrow Not all μ 's are equal

OR There is some difference in means $\beta i \neq 0$

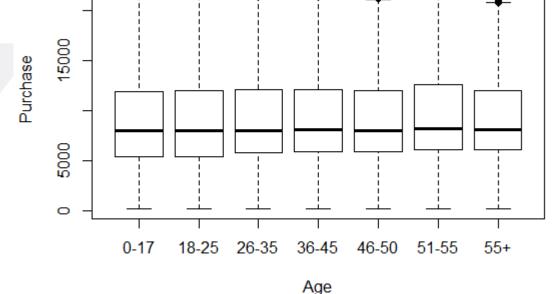
- > plot(Purchase~Age)
 > BF_AnovaModel_Age=lm(Purchase~Age)
 > summary(BF_AnovaModel_Age)
- Call:
 lm(formula = Purchase ~ Age)
 Residuals:

Min 1Q Median 3Q Max -9434 -3506 -1264 2762 14935

Coefficients:

	ESTIMATE STG.	Error	τ value	Pr(> t)	
(Intercept)	9020.13	41.06	219.664	< 2e-16	***
Age18-25	215.07	44.05	4.883	1.05e-06	***
Age26-35	294.46	42.45	6.937	4.00e-12	***
Age36-45	381.35	43.78	8.710	< 2e-16	***
Age46-50	264.75	47.36	5.590	2.27e-08	***
Age 51-55	600.49	48.43	12.399	< 2e-16	***
Age 55+	433.77	53.60	8.093	5.82e-16	***
Signif cod	0 (***) 0	001 6		141 O OF	. , 0

Residual standard error: 4980 on 537570 degrees of freedom Multiple R-squared: 0.0004851, Adjusted R-squared: 0.00047 F-statistic: 43.49 on 6 and 537570 DF, p-value: < 2.2e-16

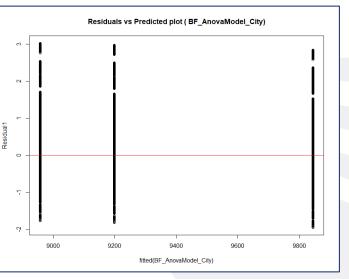


Interpretation

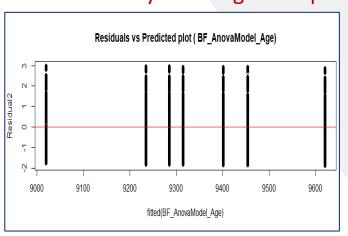
- \rightarrow The F-test statistic is F = 43.49 with p-value 2.2e-16 (< 0.05)
- As P-value $< \alpha$, we don't have enough evidence to accept NULL Hypothesis (H0) with 95% confidence level
- > Average purchases are not equal across all age groups.

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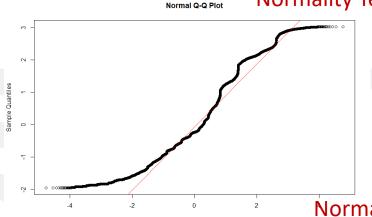
Residual Analysis for City Category

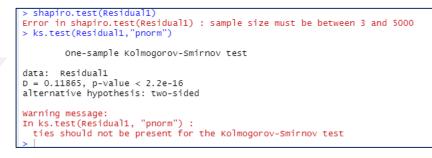


Residual Analysis for Age Groups

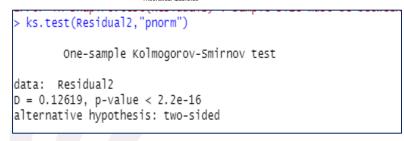


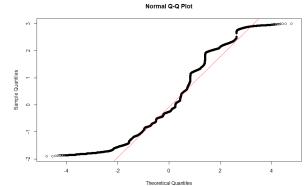
Normality Test for Age Groups





Normality Test for City Category





INTERPRETATION

Equation 1:

 $Y^{-}(City) = 8958.01 + 240.65*(City Cat B) + 886.43*(City Cat C)$

Equation 2:

Y⁻(Age) = 9020.13 + 215.07*(Age 18-25)+ 294.46*(Age 26-35)+ 381.35*(Age 36-45)+ 264.75*(Age 41-50)+ 600.49*(Age 51-55) + 433.77 * (Age 55+)

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PREDICT PURCHASE

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ALGORITHM USED: Linear Regression Technique

- ✓ Identify Dependent and Independent variables
- ✓ Find Correlation
- ✓ Data preprocessing
 - Replace Missing values
 - Transformation of X Variables
- ✓ Data Split Hold Out evaluation
 - 80% for Train data
 - 20% for Test data
- ✓ Build a model using Train data
- ✓ Feature Selection
 - Backward Elimination
 - Forward Selection
 - Stepwise Selection

Correlation

```
> # Correlation table
> cor(cbind(BF_Purchase,BF_Us
                BF_Purchase
BF_Purchase
               1.0000000000
BF_User
               0.0053894723
BF_Prod
              -0.0865414730
BF_Gender
               0.0600861660
               0.0177166304
BF_Age
BF_Occupation 0.0211043402
BF_City
               0.0685072913
BF_Stay
               0.0054696253
BF_Marital
               0.0001290181
BF_Prod1
              -0.3141247355
BF_Prod2
               0.0383950703
BF_Prod3
               0.2841198837
```

```
> Full_Model=lm(formula=traindata$Purchase~traindata$Gender+traindata$Age+traindata$Occupatior
rs+traindata$Marital_Status+traindata$Product_Category_1+traindata$Product_Category_2+traindat
> summarv(Full_Model)
lm(formula = traindata$Purchase ~ traindata$Gender + traindata$Age +
    traindata$Occupation + traindata$City_Category + traindata$Stay_In_Current_City_Years +
    traindata$Marital_Status + traindata$Product_Category_1 +
    traindata$Product_Category_2 + traindata$Product_Category_3,
    data = traindata)
Residuals:
               1Q Median
-11870.2 -3152.0
                   -635.2 2277.6 17493.1
Coefficients:
                                      Estimate Std. Error t value Pr(>|t|)
                                                           179.876
(Intercept)
                                      9200,436
                                                   51.149
traindata$GenderM
                                       471.807
                                                   16.530
                                                            28.542
traindata$AgeYoungAdult
                                       300.729
traindata$AgeAdult
                                       474.804
traindata$AgeSenoirAdult
                                       583.102
traindata$AgeMiddleAged
                                       533.887
                                                   51.582
traindata$AgeEarly fifties
                                       863.491
traindata$AgeSeniorCitizen
                                       661.349
traindata$Occupation
                                        5.884
                                                   1.098
                                                             5.357 8.44e-08 ***
traindata$City_CategoryB
                                       151.666
                                                   17.526
traindata$City_CategoryC
                                       689.063
                                                                    < 2e-16
traindata$Stay_In_Current_City_Years
                                       8,409
                                                    5.480
                                                             1.534 0.12494
traindata$Marital_Status
                                       -49.077
                                                                    0.00133
                                                    2.050 -154.717 < Ze-16 ***
traindata$Product_Category_1
                                      -317.188
traindata$Product_Category_2
                                                           7.771 7.79e-15 ***
traindata$Product_Category_3
                                      148.293
                                                   1.228 120.728 < 2e-16 ***
signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
Residual standard error: 4629 on 430045 degrees of freedom
Multiple R-squared: 0.1358, Adjusted R-squared: 0.1358
                                                                  Full Model
F-statistic: 4506 on 15 and 430045 DF, p-value: < 2.2e-16
```

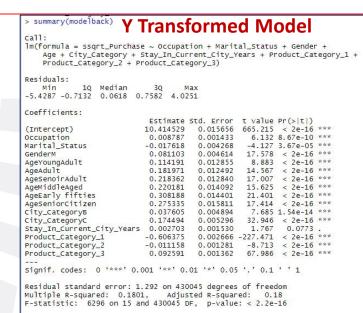
PREDICT PURCHASE

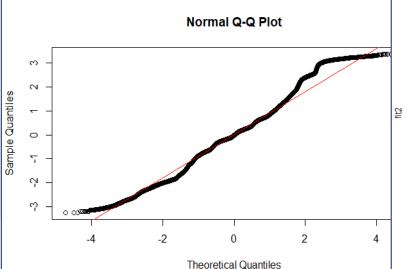
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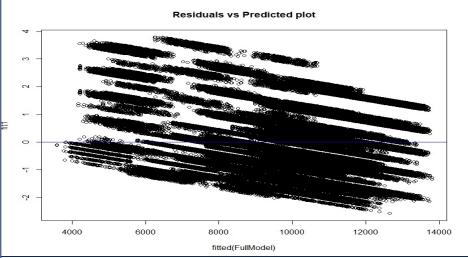
Residual Plot for Full Model

- ✓ Residual Analysis
 - Residuals vs Predicted
 - Residuals vs X variables
- ✓ Goodness of Fit Test
 - F Test
 - Individual Parameter Test
 - Co-efficient of determination R2
- ✓ Normality Test
 - Kolmogorov Smirnov (KS) Test
 - QQ Plot
- ✓ Evaluate the model performance

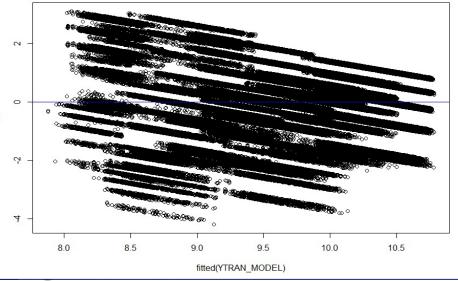
KS Normality Test







Residual Plot for Y Transformed Model Residuals vs Predicted plot



Model	ADJ –R2
Full Model without Transformation	0.1358
Full Model with X Transformation	0.1358
Full Model with X Transformation – Backward Elimination	0.1358
Full Model with X Transformation – Forward Selection	0.1358
Full Model with X Transformation – Stepwise	0.1358
After Residual Analysis	
Full Model with Y Transformation	0.18
Full Model with Y Transformation – Backward Elimination (Eliminated Product Cat2)	0.18
Full Model with Y Transformation – Forward Selection	0.1424
Full Model with Y Transformation – Stepwise	0.1424

Model	ADJ –R2	RMSE
Full Model without Transformation	0.1358	4636.44
Full Model with Y Transformation	0.1358	4644.651
Full Model with Y Transformation – Backward Elimination	0.18	4635.448

INTERPRETATION

After backward elimination **Full Model with Y Transformation** can explain 18 % of variations in Purchase using Independent variables.

PREDICT CITY CATEGORY



ALGORITHM USED: K- Nearest Neighbor Classification Technique

STEPS:

- ✓ Identify Dependent and Independent variables
 - City category ⇒ Multi Class Classification
- ✓ Data preprocessing
 - Replace Missing values
 - Create Dummy variables
 - Normalize values
- ✓ Data Split Hold Out evaluation
 - 30% for Train data
 - 70% for Test data
- ✓ Choice of $K \Rightarrow Odd$ Number to avoid ties
- ✓ Distance Metrics ⇒ Euclidean Distance by default in R
- ✓ Training a model on data
- ✓ Evaluate the model performance
- ✓ Checks accuracy

Model	Accuracy			
K =1	0.3736128			
K = 3	0.376148			
K = 5	0.3794406			
K = 101	0.4138542			
K = 299	0.4215395			
K = 399	0.4220976			
K = 499	0.422156			

INTERPRETATION:

At K=499, maximum accuracy achieved is 42%.

```
> library(Metrics)
> accuracy(testdef,knn_model499)
[1] 0.422156
> |
```

PREDICT AGE GROUP



ALGORITHM USED: Naive Bayes Classification Technique

STEPS:

- ✓ Identify Dependent and Independent variables
 - Age Group ⇒ Multi Class Classification
- ✓ Data preprocessing
 - Replace Missing values
 - Data Transformation
- ✓ Data Split Hold Out evaluation
 - 80% for Train data
 - 20% for Test data
- ✓ Check for Imbalance Issues
- ✓ Training a model on data
- ✓ Evaluate the model performance
- ✓ Checks accuracy

Model	Independent Attributes	Accuracy
Model	Using all Independent Variables	0.312

- > NB_Model2=naive_bayes(Age~.,traindata)
 > pred2=predict(NB_Model2,testdata)
- > accuracy(testdef,pred2) # 0.3109482 [1] 0.3119015

INTERPRETATION:

Maximum accuracy achieved is 31.2 % by using conditional probability.

PREDICT MARITAL STATUS



ALGORITHM USED: Logistic Regression Technique

STEPS:

- ✓ Identify Dependent and Independent variables
 - Marital Status ⇒ Binary Classification
- ✓ Data preprocessing
 - Replace Missing values
- ✓ Data Split Hold Out evaluation
 - 80% for Train data
 - 20% for Test data
- ✓ Build a model on train data
- ✓ Feature Selection to improve the model
- ✓ Evaluate the model performance
 - Set CUT-OFF value ⇒ 0.5
- ✓ Find accuracy

Model	AIC	Accuracy
Full Model	525591	0.668747
Backward Elimination	525589	0.668747
Forward Selection	525589	0.668747
Stepwise Selection	525589	0.668747

INTERPRETATION:

Using Binomial function, Maximum accuracy achieved is 66.9%.

```
> Predicted_Forward=predict(Forward_Logistic_Model,type="response", newdata=BF_testdata)
> for(i in 1:length(Predicted_Forward)){
   if(Predicted_Forward[i]>0.5){
     Predicted_Forward[i]=1
   }else{
      Predicted_Forward[i]=0
  accuracy(BF_testdata$Marital_Status.Predicted_Forward)
[1] 0.668747
```

Forward Selection

```
> Forward_Logistic_Model=step(Base_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_Model,scope=list(upper=Full_Logistic_M
> summary(Forward_Logistic_Model)
glm(formula = Marital_Status ~ Age + Stay_In_Current_City_Years +
          City_Category + Gender + Product_Category_2 + Purchase, family = binomial(),
          data = BF_traindata)
 Deviance Residuals:
Min 1Q Median
-1.6658 -0.9972 -0.6865
                                                                    3Q Max
1.3365 1.8318
Coefficients:
                                                                                Estimate Std. Error z value Pr(>|z|)
 (Intercept)
                                                                            -1.655e+01 2.212e+01 -0.748 0.454385
 Age18-25
 Age26-35
                                                                              1.615e+01
                                                                                                         2.212e+01
                                                                              1.616e+01 2.212e+01
 Age36-45
 Age46-50
                                                                              1.754e+01
                                                                                                         2.212e+01
 Age51-55
                                                                              1.751e+01
                                                                                                         2.212e+01
                                                                              1.713e+01
 Age55+
                                                                                                          2.212e+01
Stay_In_Current_City_Years1
                                                                            4.157e-02
 Stay_In_Current_City_Years2
                                                                           1.479e-02 1.191e-02
 Stay_In_Current_City_Years3 -1.306e-02
                                                                                                         1.207e-02
 Stay_In_Current_City_Years4+
                                                                           -5.225e-02
                                                                                                         1.240e-02
City_CategoryB
                                                                              2.320e-02 8.181e-03
City_CategoryC
                                                                                                         8.871e-03
 GenderM
                                                                                                         7.719e-03
 Product Category 2
                                                                            -2.104e-03 5.321e-04 -3.954 7.67e-05 ***
Purchase
                                                                            -2.587e-06 6.682e-07
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
 (Dispersion parameter for binomial family taken to be 1)
          Null deviance: 581885 on 430060 degrees of freedom
Residual deviance: 525557 on 430045 degrees of freedom
AIC: 525589
 Number of Fisher Scoring iterations: 15
```

PURPOSE



- ⇒ On predicting the purchase, retails can plan estimate their profit during Black Friday sales. Example: Target to achieve 15% profit during Black Friday sales
- ⇒ Age group of customers, retails can plan to introduce new products to grab the attention of customers in certain age category

Example: Smart phones for senior citizens

⇒ On predicting the city category, retails can plan to certain products are on high demand in certain areas.

Example: Promoting St. Patricks' costume and goodies for Chicago residents.

⇒ On predicting the marital status of customers, retails can plan to promote new products and discounts.

Example: Promoting home décor and house hold products

CONCLUSION



Model	Prediction Attribute	Accuracy
K – Nearest Neighbor	City Category	42%
Naïve Bayes	Age group	31.2%
Logistic Regression	Marital Status	66.9%

The models built helps to determine

- > The sales during black Friday
- > Age group of the customers
- ➤ Marital status of the customers
- City where the customer resides

FUTURE WORK

- Implement few more classification methods like decision trees, Random Forest which may give better results.
- Use hypothesis testing to determine the best model among the models created in logistic regression.



THANK YOU!!!