

TRACE Quick Start Guide

For Facility Users

Easy to use quick guide provides a simple step by step guide for frequently used functions:

TRACE Dashboard Navigation

<u>Approval Process & Proxy Approvers</u>

Processing Payments-Invoice Dashboard

Payment Status Dashboard

Reporting

Practice Manager Quick Guide

Reminders & Notification Settings

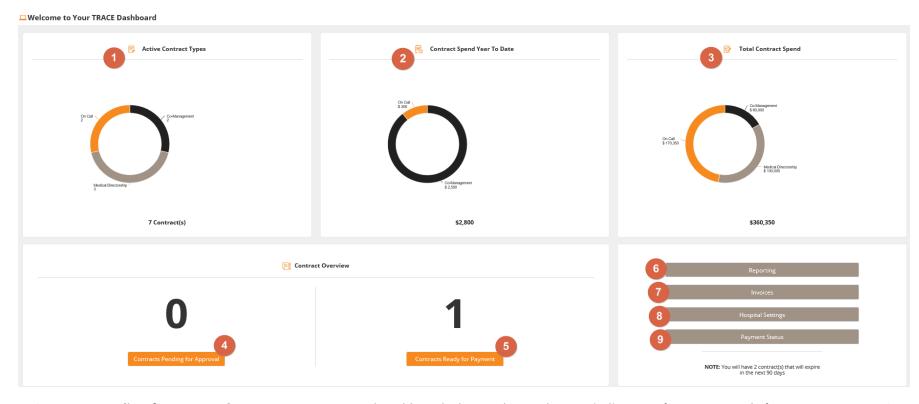




TRACE HOME DASHBOARD

The TRACE User Dashboard provides all TRACE facility users the necessary tools to oversee facility contracts, manage approvals, payments & reporting.

- 1. **Active Contract Types:** A breakdown of active contracts by type. (Information is specific to each user type and visibility)
- 2. **Contract Spend YTD:** Indicates the \$ amount the Facility I has paid out for all active provider contracts by type.
- 3. Total Contract Spend: Indicates total potential spend by contract type over a 12-month period.



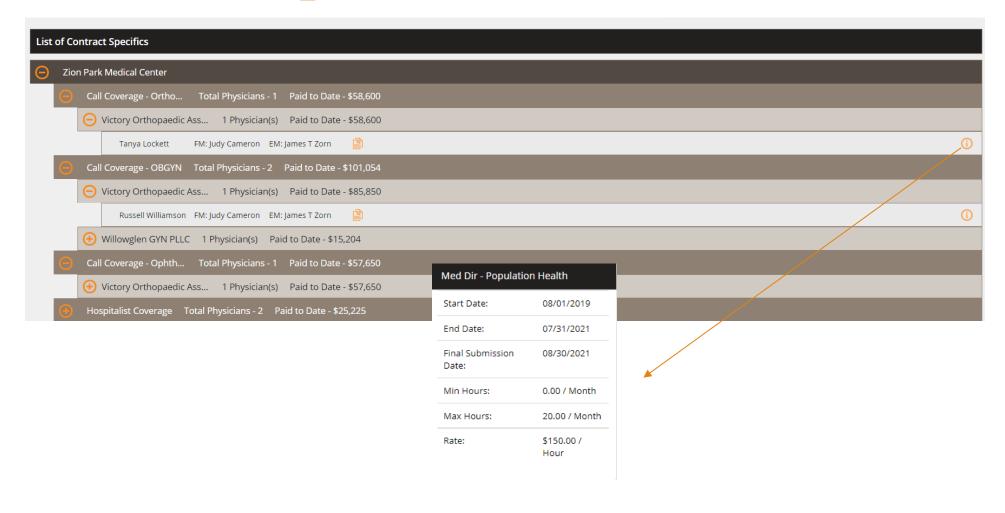
- 4. **Contracts Pending for Approval:** Tap to access Approval Dashboard. The number updates to indicate # of contracts ready for user to approve. Once user approves all contracts in queue, the counter will go to 0 indicating no further action is needed.
- 5. **Contracts Ready for Payment:** Access for applicable users only; the number indicates how many contracts have been fully approved and are ready for payment. The button will direct the User to the "Invoice Dashboard" and they will submit payment for all approved & qualified physicians.
- 6. Reporting: The button takes the User to Report Generation: "Hospital Report, Payment Status Report, Invoices, Physician Logs, Active Contracts"
- 7. Invoices: This button takes the User to the "Invoice Dashboard" to view and/or generate physician invoices for payment
- 8. Facility Settings: Navigation to Settings Dashboard for Facility Admin Users & User Profile information (See section for Facility Admin Users)
- 9. Payment Status: Navigation to Payment Status Dashboard available for ALL Facility Users to track contract approvals in real time.





List of Contract Specifics: Expand + sign to view relative contract details. Viewable information specific to each user.

- 1. Contract Name
- 2. Practice Name
- 3. Provider Name
- 4. Contract Approvers
- 5. Contract Details (j
- 6. Link to full contract/amendment(s)



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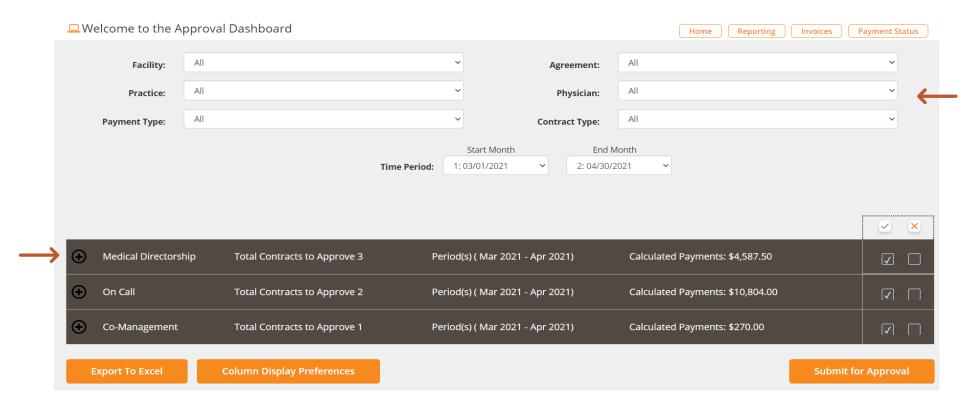


APPROVAL PROCESS

The purpose of the Approval Dashboard is to provide a one stop shop for Approvers to Review, Approve or Reject Provider Contracts/Timesheets.

Default screen displays **CONTRACT TYPE SUMMARY** including # of Contracts, Periods & Calculated payments available to approve.

Filters will default to all; however, use the active filters up top to view specified *Facility, Practice, Payment Type, Agreement, Physician, Contract Type, or Period.*

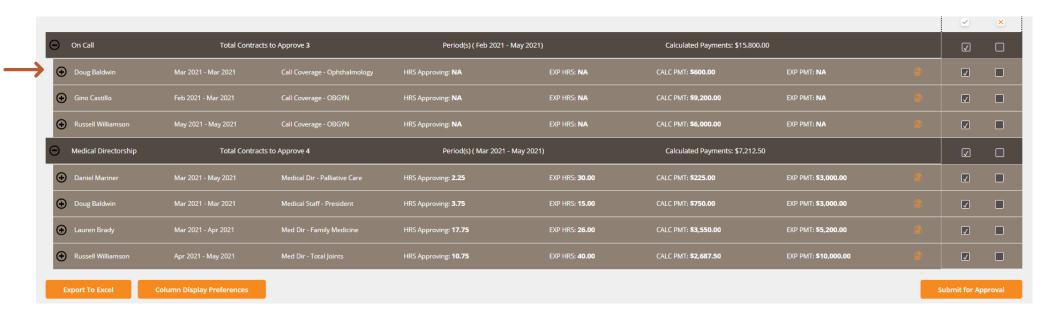


Approve/Reject check boxes: At the contract summary level, the check boxes will default to approve; if user chooses NOT to expand and review the provider(s) contract details, they can tap "Submit For Approval". DISCLAIMER: You will be approving ALL contracts.

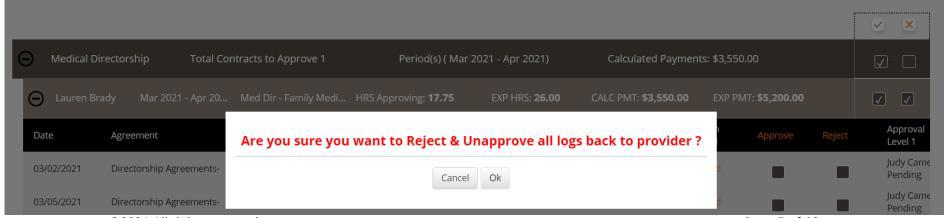




PROVIDER SUMMARY: Tap on the + sign to view the contract details by **provider**. Each provider contract will show *periods* available to approve, summation of time submitted vs. expected & calculated payment vs. expected & a link to full copy of provider contract.



User can choose to Approve at Provider Level or **Reject & Unapprove** timesheet back to the Provider (This will unlock all provider logs on timesheet and allow them to add/edit/delete. They will then be required to REAPPROVE once submissions are accurate.

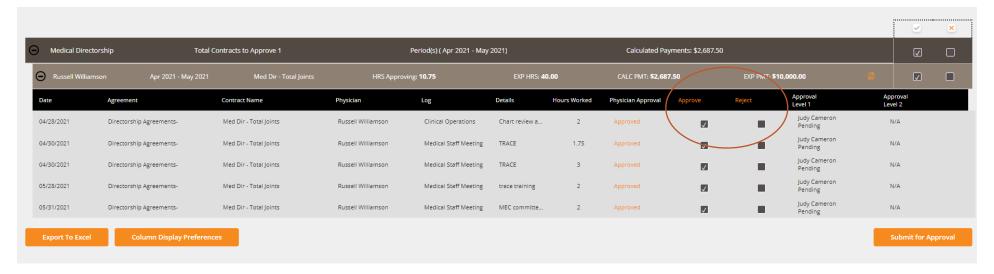


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Tap + Sign to Expand Provider to view log details. Hover over details to see "Full details". User can Approve, Reject or Uncheck individual logs.



Rejecting individual Logs:

- 1. Tap the check box for reject next to the log.
- 2. Select a Reason for Rejection or Custom. Repeat steps as needed.
- 3. Once all appropriate logs are checked to reject; tap "Submit For approval" and ALL logs checked to Approve will move forward, and any logs checked to reject will be sent back to the provider for further review.
- 4. Provider will receive an email and notification with rejection reason for review.

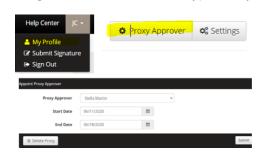
Export to Excel: Tap the Export to Excel button to export all available contracts and details for approval. Utilize filters as needed for export preferences.

Column Display Preferences: View or Hide column data at contract details level (This is the after expanding the + Sign next to each Contract Type & Physician).

Proxy Approver: Assign another user to approve on your behalf during absence

- Tap Profile from main TRACE dashboard. (Top Right next to Help Center)
- Tap Proxy Approver: Complete Approver, Start Date, End Date & click Submit.

NOTE: Assigned proxy must be a user in TRACE. To add a user contact <u>TRACE@dynafios.com</u> or internal TRACE Admin.







Invoice Generation- Contracts Ready for Payment

- Provider Contracts available for payment will display under "Pending Payments."
- 2. User selects a period under contract *i.e. January 2021*, and payment amount(s) for qualifying providers will autocalculate in **Orange**.
- 3. The Digit(s) next to Provider's name indicate total units of activity approved based upon contract type (i.e Hours or Periods/Shifts).
- 4. The check box next to the payment amount indicates the providers that will appear on the output invoice.

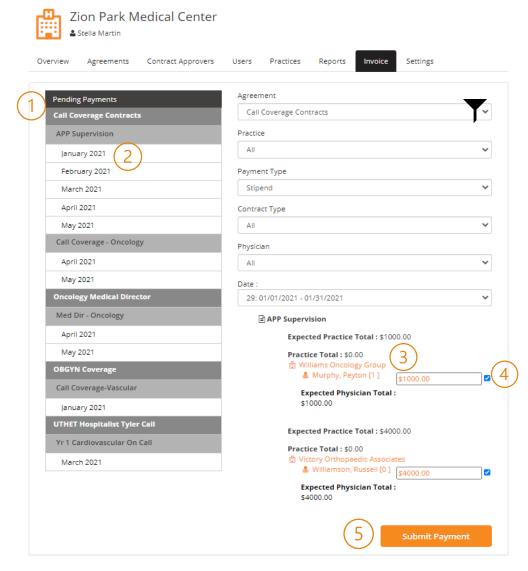
NOTE: If only a single provider, practice, or contract is preferred per invoice, utilize the filters prior to processing.

5. Once payment amount is confirmed, Tap "Submit Payment" & any calculated payments in ORANGE with Box checked will process on invoice.

A PDF of the generated invoice is sent to indicated e-mail recipients per contract set-up. To view automatically generated invoices

- Select **Reports** Tab & then select **Invoices.**
- All automatically generated invoices will be saved under Invoices as a PDF.

Specified Users will acess the Invoice Dashboard to provide final review of calculated contract payments and generate invoice for processing.



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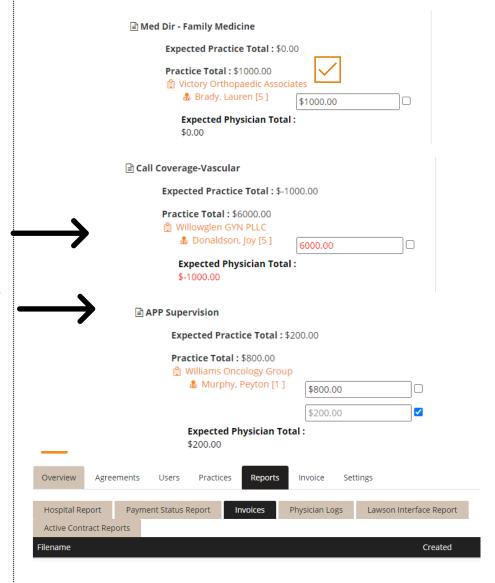
Additional Tips About Payment Processing

 Once a payment is generated and invoice created, the contract & period will drop off "Pending payments" and the payment amount will show in **Black**

If an invoice needs to be regenerated, **Check the box** next to Back payment amount. Once an invoice has been generated, the check box will default to unchecked to avoid duplicate payments.

- 2. The calculated amount Can be overridden, and manual amount owed to provider can be input.
- a) If the amount exceeds the calculated payment, the excess amount will display in RED but allow for processing.
- b) If manual payment amount is less than calculated payment, system will indicate an additional payment owed.
- 3. If the user would like to generate an invoice for a specific physician, practice, or contract, they can also create under Reports Tab (Please see Reporting section for detailed instructions)

QUICK TIP: User shall utilize filters to view information to rerun invoices, confirm payments or update payments.



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SAMPLE INVOICE

- 1. The auto-generated invoice includes all necessary information for A/P Payment processing.
- 2. The invoice can be customized with information such as "Vendor ID", Contract #, Cost Ctr, etc.
- 3. All log details including summary of time worked, payment amount and approval signatures are included on the invoice.

Invoice #	Invoice Run Date	TRACE Invoice / Che	ck Request			
April 006	04/10/2020 at 10:52:18 AM	Date Range:12/01/2019	-12/31/2019			
Facility:	Zion Park Medical Center				RAC	E
	1456 Jimmy Johns Rd					
	WebsterWashington					
		Liberty Anesthesia l	LLC			
Contract	Physician	Actions	Hours/ Days	Rate	Calculated Payments	Actual Payments
		Academics/Education	3.00	\$150.00	\$450.00	
Medical Director-	Moore MD, Patrick	Administration	1.00	\$150.00	\$150.00	
Pain Management		Provider 1 on 1 Meetings	1.75	\$150.00	\$262.50	
		Leadership Meetings	2.00	\$150.00	\$300.00	
1215-0222-12385- 006	Vendor ID 112548	TOTAL	7.75	-	\$1162.50	\$1162.50
Physician	Approval Level 1	Approval Level 2	Approval Level 3	Approval Level 4	Approval Level 5	Approval Level 6
Su)	72	NA	NA	NA	NA	NA
	Contract Manager	NA	NA	NA	NA	NA
	James T Zorn	NA	NA	NA	NA	NA
02/13/2020 10:48 AM MST	03/18/2020 09:25 AM PDT	NA	NA	NA	NA	NA

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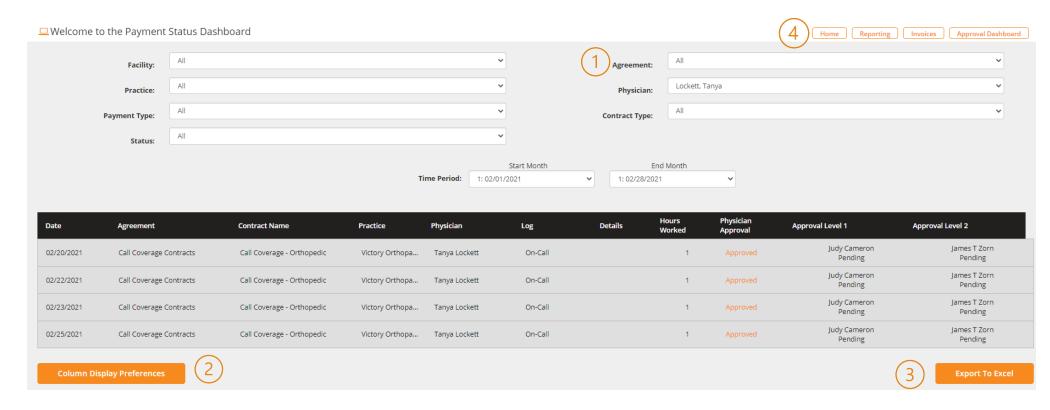




PAYMENT STATUS DASHBOARD

The purpose of the Payment Status Dashboard is to provide facilities a central location to view all Providers contracts & timesheet logs that are in "pending status" and identify where in the approval process the logs are being held-up.

- 1. **Active Filters:** Use the active filters to view preferred information (Provider, Agreement, Practice, Contract Type, Date Range)
- 2. Column Display Preferences: Tap Column Display preferences to edit viewable information by column.
- 3. **Export to Excel** Tap the Export to Excel button to export the logs in the details section to an Excel spreadsheet.
- 4. **Navigation Buttons:** Use the navigation buttons at the top right of the screen to navigate to the home/landing page, the invoice dashboard, or the reports tab of the TRACE application.



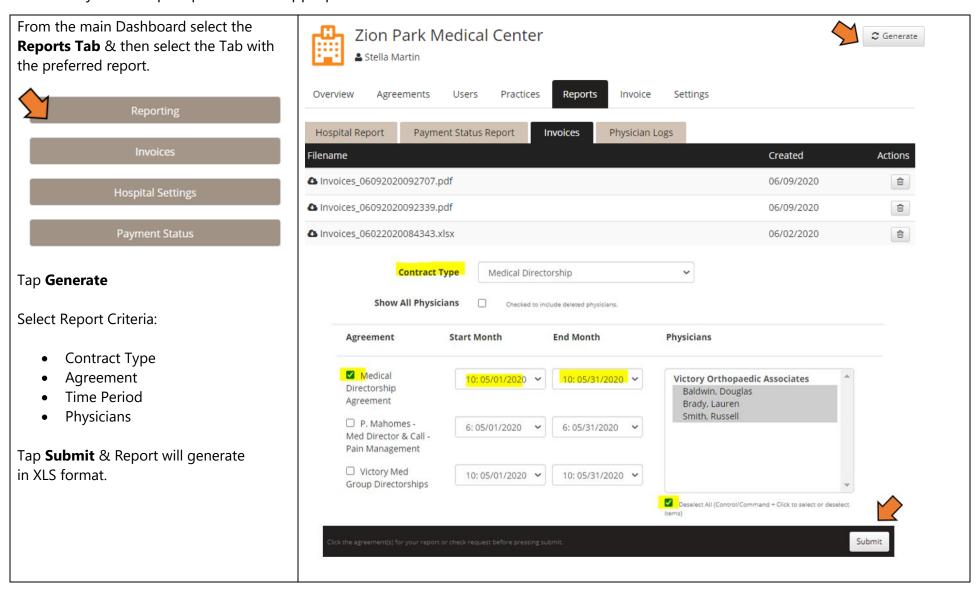
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REPORTING

A variety of Reports can be generated, By contract type, agreement, period, practice, or provider. See below how to generate a report and identify which report provides the appropriate information



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Physician Logs Report:

- Detailed logs for specified contract, period, and physician.
- Includes Hours/Days worked summary
- Approver Dates & Signatures

NOTE: This report cannot be generated until all approvals and payments have been completed for the month.

_	RAC d Activity Captured Electron		Physician Logs Report			Cur	ZION PARK ME nulative Physic iod: 12/01/2019 Run Dat	ian Log Repo
Physician Co	ontract Details			Breakdown				
Practice	Physician	Action	Log Details	Period / Date	Max Hours Possible	Hours Worked	Physician Approved Date	Level 1 Manager Approved Date
		P. Mah	nomes -Med Director & Call - Pai Contract Period: 12/01/2019 - 12/3	1/2020				
ty Anesthesia LLC	Moore MD, Patri	al.	Report Period: 12/01/2019 - 12/31	12/01/2019 - 12/31/2019	20	7.75		
ty Anestriesia EEQ	moore mo, racii	Academics/Education	3 hours daily schedule clinical teachnig	12/09/2019	-	3	02/13/2020	03/18/202
		Administration	1 hour pretext administration and phone recording	12/13/2019	0	1	02/13/2020	03/18/202
Moore N	MD, Patrick	Leadership Meetings	Provider Recruitment discussion to Pain mgmt group with John, Rick, Shirley and Teresa.	12/20/2019	· ·	2	02/13/2020	03/18/202
	758 24 24 11	Provider 1 on 1 Meetings	1 on 1 training with new NP on 3M for review of pre-op protocols.	12/30/2019		1.75	02/13/2020	03/18/202
			Signature(s)				(D)	JL



Payment Status Report

ZION PARK MEDICAL CENTE Payment Status Bepo Period: 02/01/2020 - 05/31/202 Run Date: 06/09/202

			Medical Directorsh Contract Period: 08/01/					
Practice	Physician	Action	Log Details	Period / Date	Hours Worked	Physician Approval Date	Approval Level 1 Financial Manager Approval Date	Approval Statu
		*	Report Period: 02/01/2	020 - 02/29/202	0			
Victory Orthopaedic	Baldwin, Douglas	Medical Staff Meeting	TRACE training meeting	02/13/2020	1.75	04/23/2020	04/24/2020 Cameron,Judy	Approved
Victory Orthopaedic	Baldwin, Douglas	Clinical Supervision of Residents & Fellows	Worked with nursing team on rounds	02/21/2020	2	04/23/2020	04/24/2020 Cameron,Judy	Approved
Victory Orthopaedic	Baldwin, Douglas	Colleague Conversations	discussion around TRACE process for time submission	02/24/2020	1	04/23/2020	04/24/2020 Cameron Judy	Approved
	01-0	Total			4.75			
ï			Report Period: 03/01/2	020 - 03/31/202	0	•		
Victory Orthopaedic .	Baldwin, Douglas	Colleague Conversations	trace discussion	03/12/2020	1.5	04/23/2020	04/24/2020 Cameron,Judy	Approved
Victory Orthopsedic	Baldwin, Douglas	Quality Improvement	chart audits for hip fx	03/12/2020	2.25	04/23/2020	04/24/2020 Cameron,Judy	Approved
		Total			3.75			

Payment Status Report:

- Separate tab for each provider with available logs
- Hours/Days worked summary
- Approval Status of logs including approval dates

NOTE: The Payment Status Dashboard is also useful to identify payment status and locate logs in the approval flow.

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Hospital Report:

Provides a <u>productivity summary</u> including Hours worked, Payments, & Contract Terms.

Period: Displays metrics for most recent period of Contract.

CYPTM: Includes monthly breakdown by contract of productivity metrics (hours worked, payments FMV Rate).

CYTD: A roll-up summary of the monthly productivity metrics CYTD

For Co-Management If a physician has logged hours and does not qualify for payment, this report will show that the physician may be over the FMV rate and not qualify based upon the contract requirements. ZION PARK MEDICAL CENTER
Contract Year To Prior Month Report
Period: 05/01/2020 - 05/31/2020
Run Date: 06/09/2020

Hospital Report

		Hourly							
	Monthly Min Hours	Monthly Max Hours	Annual Max Hours	Potential Monthly Payment	Min Hours CYTPM	Worked Hours CYTPM	Amount Paid CYTPM	Amount To Be Paid CYTPM	Month of Contract
Med Director-Total Joints total	20	20	240	50,000.00	200	52	10,800.00	\$2,200.00	
Victory Orthopaedic Associates Totals	20	20	240	50,000.00	200	52	10,800.00	\$2,200.00	
Smith, Russell	20	20	240	\$5,000.00	200	52	10,800.00	\$2,200.00	
				\$5,000.00	20	7.75	\$0.00	\$1,937.50	May
				\$5,000.00	20	6.75	\$1,687.50	\$0.00	Apr
				\$5,000.00	20	5.75	\$1,437.50	\$0.00	Mar
Smith, Russell		20 20		\$5,000.00	20	4.75	\$1,187.50	\$0.00	Feb
			20 240	\$5,000.00	20	5.25	\$1,312.50	\$0.00	Jan
				\$5,000.00	20	3.75	\$937.50	\$0.00	Dec
				\$5,000.00	20	6.25	\$1,562.50	\$0.00	Nov
				\$5,000.00	20	1	\$250.00	\$0.00	Oct
				\$5,000.00	20	2.5	\$625.00	\$0.00	Sep
				\$5,000.00	20	8.25	\$1,800.00	\$262.50	Aug

Invoice #	Invoice Run Date	TRACE Invoice / Check Request
June 012	06/24/2020 at 03:38:46 PM	Date Range:02/01/2020-02/29/2020
Facility:	Zion Park Medical Center	
	1456 Jimmy Johns Rd	
	Webster, Washington	



Contract Physician Actions Hours/Days Rate Calculated Payments Actual Payments Physician Level 1 Level 2 Call Coverage Contract-Orthopedics Lockett, Tanya On-Call 4.00 \$500.00 \$2,000.00 \$2,000.00 05/19/2020 05/19/2020 06/09/2020 222365.3256 655234 TOTAL 4.00 - \$2,000.00 \$2,000.00 09:05 AM PDT 09:06 AM PDT 08:54 AM PDT Practice TOTAL	Victory Orthopaedic Associates									
Orthopedics Lockett, Tanya On-Call 4.00 \$500.00 \$2,000.00	Contract	Physician	Actions	Hours/Days	Rate			Physician	Level 1	Level 2
222365.3256 655234 TOTAL 4.00 - \$2,000.00 \$2,000.00 09:05 AM PDT 09:06 AM PDT 08:54 AM PDT	_	Lockett, Tanya	On-Call	4.00	\$500.00	\$2,000.00		I	90	JL
Practice TOTAL \$2,000.00	222365.3256	655234	TOTAL	4.00	-	\$2,000.00	\$2,000.00			
			Practice TOTAL				\$2,000.00			

Invoices: All PDF invoices automatically generated on the Invoice Dashboard will be filed under the Invoice Tab.

Additionally, an invoice can be <u>generated</u> in **XLS format** (by Agreement, Practice, Physician & Month) and saved for records or used to submit to Finance for payment.

Invoices can be customized to include the appropriate information for payment processing (Such as Vendor ID, Cost Ctr, Contract ID, Remit to Address, Account# etc.)

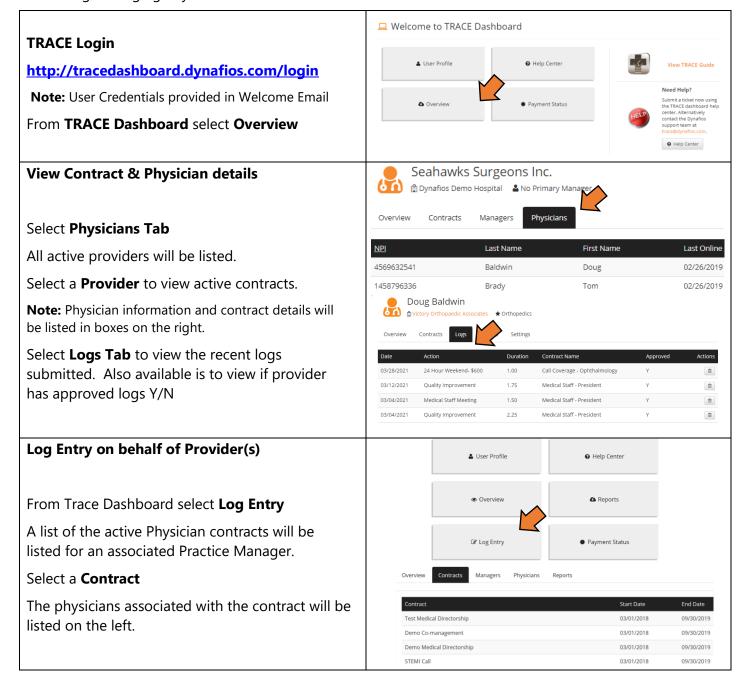
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TRACE QUICK GUIDE

PRACTICE MANAGERS

User guideline for log submission functions and reports, available for Practice Managers (PM's) overseeing/managing Physician contracts within TRACE.



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Select "**Log Entry**" and user will be directed to a screen for Log Entry.

NOTE: Practice Manager can submit logs for ALL contract types on behalf of provider(s). They do NOT have approval authority for any contracts EXCEPT Call Coverage.



Submitting a Log

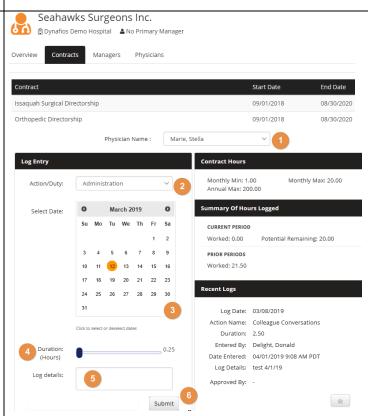
1. Select Physician from drop down.

Note: The current month and all Recent logs will load

2. Select Activity/Duty.

Note: Burden of Call contracts "On-Call must be logged before "Called-in" or Called-Back"

- **3. Select Date(s)**. Selected date(s) will show in **Orange**. (Multi date selection only available for On-Call type contracts)
- 4. Select Duration for activity.
- **5. Add Log details** if required per contract.
- **6. Select Submit** to save Log(s).
- **7. Select "Send to physician for approval"** to email the physician a reminder to login and Approve with an Electronic Signature for each associated contract.

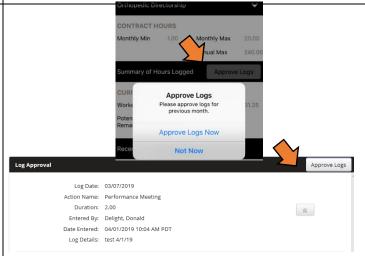


Approve Logs (PHYSICIAN)

NOTE: Physicians must Approve & provide Electronic Signature for all Contract logs monthly by logging into the TRACE app or TRACE desktop.

TRACE App: A flashing "Approve Logs" button will show under each eligible contract when the physician logs into the App. They must Approve and submit a signature. An e-mail summary of logs approved will be sent to physician's email address.

Trace Desktop: Physician Approval button is at the bottom of screen when logging in via URL http://tracedashboard.dynafios.com/login



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Practice Manager Approval: (Call Only)

Practice Manager can submit & **APPROVE** physicians monthly timesheet for Call Coverage contracts ONLY.

This can only be completed on behalf of the physicians, once the physician has set-up signature under their own Login.

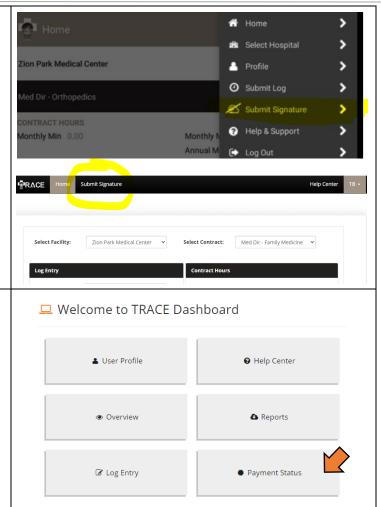
Submit Signature Can be found at top of application on Web Interface, and under the Menu (top right) in the TRACE App.

View Physician Log Approval/Payment Status

From TRACE Dashboard select **Payment Status**

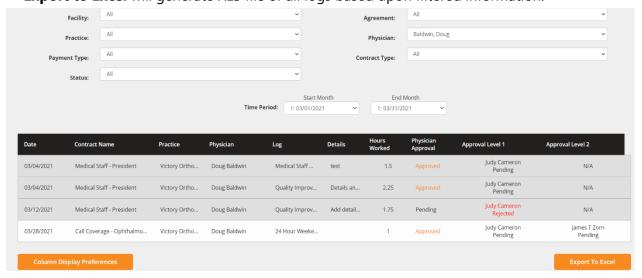
- Logs <u>Pending</u> Physician Approval
- Logs **Pending** Hospital Approval
- Logs <u>Approved</u> but have NOT been submitted for payment.

Note: If No logs appear on the Payment Status Dashboard, payments are being processed.



Payment Status Dashboard

- Utilize **filters** to view specific contracts, physicians, or a date range.
- Each Level of approval will be noted in **Orange**, once logs have been approved.
- Column Display Preferences (bottom left) will allow user to edit viewable & relevant data
- **Export to Excel** will generate XLS file of all logs based upon filtered information.



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Running Reports

From TRACE Dashboard select Reports

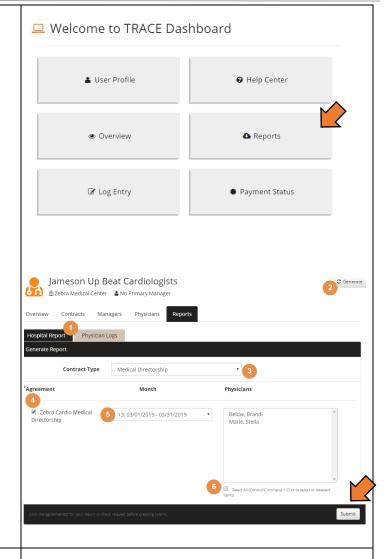
Hospital Report

 Shows a summary of physician payments for duration of a contract & specified period.

Physician Logs Report

- Provides summary and details of submitted physician logs for the specified period.
- **1. Select Tab** for the report you would like to generate (**Hospital Report** or **Physician Logs**).
- 2. Select Generate.
- 3. Select Contract Type.
- 4. **Select the Agreement** for the report you would like to run. (Can select multiple options/reports)
- 5. **Select period** (Month) for report.
- 6. **Select** one, or multiple **physicians** or "select all".
- 7. Tap Submit

Note: An Excel report will be generated and available to view/save. All reports are saved under the Reports tab



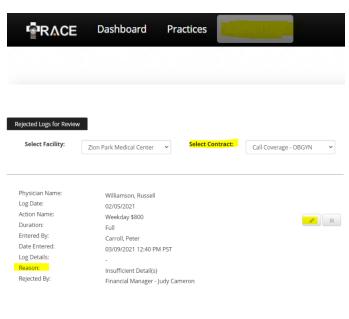
Rejection Notifications

Practice Managers will be notified of any Log Rejections, if they submitted or approved logs on behalf of provider(s)

A flashing Rejected Logs button will appear at the top of the application. Click on the button and the contract(s) and provider log(s) that were rejected will appear with rejection reason(s).

Practice Manager can edit a log (Pencil Icon) to resubmit, or Delete the log (trash can) to remove the flashing button.

NOTE: Dates cannot be edited on a log; if dates need to be updated, the full timesheet will need to be rejected and unapproved by Manager so full edits can be made.



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NOTIFICATIONS & SETTINGS

Reminder Emails & Notifications

PROVIDERS:

- All providers received reminder emails on the 1st and 10th of the month to login to TRACE and complete time logs & approve for previous period.
- All providers using the TRACE App will also received push notifications from TRACE if they have allowed for notifications in App settings on device.
- Provider will immediately receive a confirmation email with time submission details after providing e-signature under each contract available.
- Providers may Opt-out of all emails and notifications per request to <u>TRACE@dynafios.com</u> or by notifying internal TRACE Admin.

FACILITY USERS:

Automated emails are sent immediately upon approval of logs by Provider or Facility Approver. Each subsequent approver will be automatically notified if they have a contract ready for review.

Initial Review/ Final Review Emails

Email reminders are additionally sent to all Approvers on two specified dates during the month (*Default is the 10th& 20th*) reminding user to login to TRACE and **'Approve Logs.** If no logs exist to approve on specified dates, then NO email will be sent to user.

If user wishes to change reminder dates; please contact <u>TRACE@dynafios.com</u> to request a change or contact internal TRACE Admin User.



This message is to notify you that there are currently Physician logs pending your approval related to your TRACE hospital-physician contracts.

Click here to go to the TRACE dashboard to review and approve physician logs.

Thanks,
The TRACE Support Team
TRACE@dynafios.com

Any users including Providers can opt-out of receiving reminder notifications. Please contact TRACE@dynafios.com to update preferences or contact internal TRACE Admin.

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