

1 INTRODUCTION

1.1 Overview

Salesforce is a cloud-based software company that provides its customers with the platform to develop their own applications without following the though steps that they used to follow in the lecacys system.

1.2 Purpose

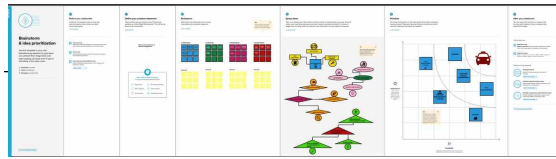
The software or application once created can be upload onto the cloud allowing the end-users to view them.

2 Problem Definition & Design Thinking

2.1 Empathy Map



2.2 Ideation & Brainstorming Map



3 RESULT

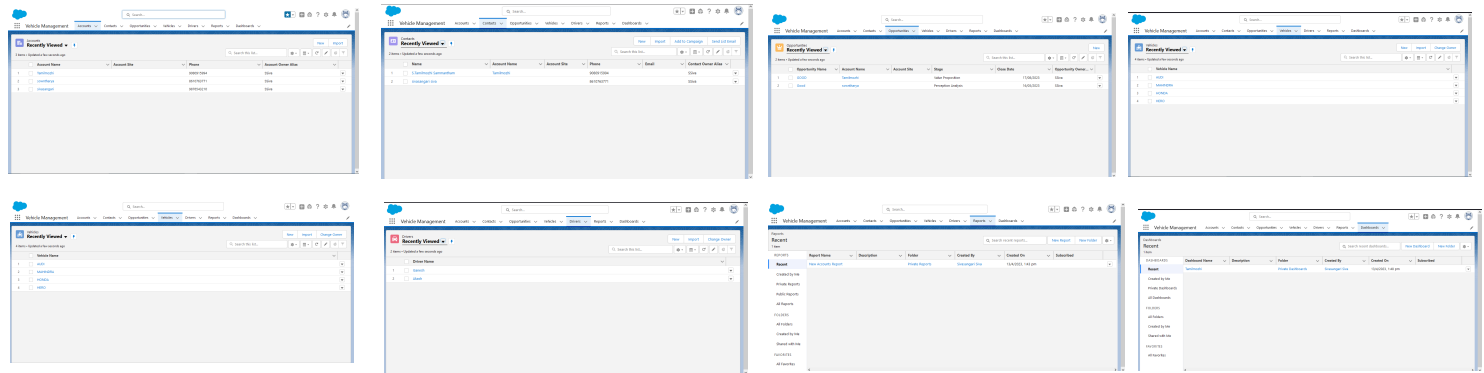
3.1 Data Model:

Object name	Fields in the object	
VEHICLE	Field lable	Data type
1	Customer Name	Text
2	Customer Mobile No	Number
3	Vehicle Type i)2 wheeler ii)4 wheeler	Picklist
4	2 WHEELERS i)HERO ii)HONDA iii)BAJA iv)ROYAL ENFIELD v)TVS vi)KINETIC vii)OLA viii)JAWA ix)SD x)BATTERY	Picklist
5	4 WHEELERS i)RENAULT ii)SKODA iii)HONDA	Picklist

	iv)HYUNDAI v)SUZUKI vi)MAHINDRA vii)VOLKSWAGEN viii)BENZ ix)AUDI x)VOLVA	
6	Vehicle Name	Text
7	Vehicle No	Text
8	Chassic No	Text
9	Colour	Text
10	Body Type	Text
11	Vehicle Includes i)Fire Extenuation ii)First Aid Kit iii)Multi Charger Kit iv)Stepney v)Stereo vi)Tool Kit vii)Tracking Device viii)Tyre Jack	Multi Picklist
12	Condition i)Good ii)Medium iii)Least	Picklist
13	Mileage	Text
14	Seats	Number
15	Start Date	Date/Time
16	End Date	Date/Time
17	Opportunity	Lookup(Opportunity)

Object Name	Fields In The Object	
DRIVER	Field Lable	Data Type
1	Driver Name	Text
2	Licence No	Text
3	Mobile No	Number
4	Fair Per Hour	Text
5	Vehicle	Lookup(Vehicle)

3.2 Activity & Screenshot



4 Trailhead Profile Public URL

Team Lead - <https://trailblazer.me/id/tamis26>

Team Member 1 - <https://trailblazer.me/id/santa153>

Team Member 2 - <https://trailblazer.me/id/ssiva447>

Team Member 3 - <https://trailblazer.me/id/sowns22>

Project Report Template

5 ADVANTAGES & DISADVANTAGE

- * Ultimate Accessibility, Increased Revenue, Greater Customer Satisfaction, Simple Account Planning, Trusted Reporting, Expensive, You have pay for add-once to get the most out of the software.
- * The learning curve never seems to end.

6 APPLICATIONS

Salesforce is the world's customer relationship management (CRM) platform. We help your marketing, sales, commerce, service and it team work as from anywhere - so we can keep your customers happy anywhere.

7 CONCLUSION

Salesforce has been growing tremendously its employees, customers, offices throughout the world by providing innovating and best ideas to solve present generation business problems.

8 FUTURE SCOPE

- * In future term, we expect Salesforce to integrate data science and big data capabilities to its Service Cloud.
 - * As the demand for any Salesforce job role is high, a certification equips you with specialized Salesforce requirement.
- The right Salesforce training props you ahead in a niche area where the scope for career growth and salary is high.