Individual Project Report

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| Your Name: | Chong Keng Han |
| Certificate: | Graduate Certificate in Intelligent Software Agents |

# Your personal contribution to the project.

1. Domain subject matter expert on the business use case and requirements.
2. Power BI and Power Automate implementation ( Integrating with telegram Bots )
3. Contributed to the project report writing, video 1 narration and installation guide.

# What you have learnt from the project.

1. Teamwork. Different strengths within each team member is played out perfectly for the successful execution of this project.
2. User-interface implementation using Power BI for visualization.
3. Usage of RPA tools. ( Power automate ) for automation and integration with external Telegram Bots.

# How you can apply this in future work-related projects.

1. PowerBI tool for data visualization and presentation.
2. Power Automate ( RPA ) for automation of routine tasks.