

A word cloud centered around the terms "Design" and "Thinking". The word "Design" is the largest and most prominent, rendered in a bold orange font. "Thinking" is the second largest, in a bold blue font. Other words are scattered around them in various sizes and colors, including "Interest" (blue), "method" (orange), "challenge" (teal), "phase" (green), "innovate" (blue), "early" (grey), "projects" (purple), "stages" (green), "team" (red), "prototype" (purple), "learn" (orange), and "challenge" (dark blue). The background is a light grey gradient.

Design Thinking

Interest, method, challenge, phase, innovate, early, projects, stages, team, prototype, learn, challenge

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# Presentation on website (PARTS & FIX)



# INTRODUCTION:

With the increasing dependence on vehicles, maintaining them has become a critical concern. The "Parts and Fix" platform aims to bridge the gap between vehicle owners and service providers by offering:

1. A marketplace for vehicle spare parts.
2. A directory of skilled mechanics for hire.

This project focuses on delivering a seamless experience for users, enabling them to find and purchase parts and services with ease.



# EMPATHY MAPPING:

## *Says*

Define your primary user  
(e.g., customers needing  
parts, repair

Technicians project managers)

Understand their goals and  
frustration

## *Thinks*

What are their thoughts or concerns,  
even if unspoken?

is this repair worth of cost

I hope the parts are high in quality

## USER

## **DOES**

What actions do they take?

Users compare alternatives.

Technicians search for instructions or  
parts compatibility.

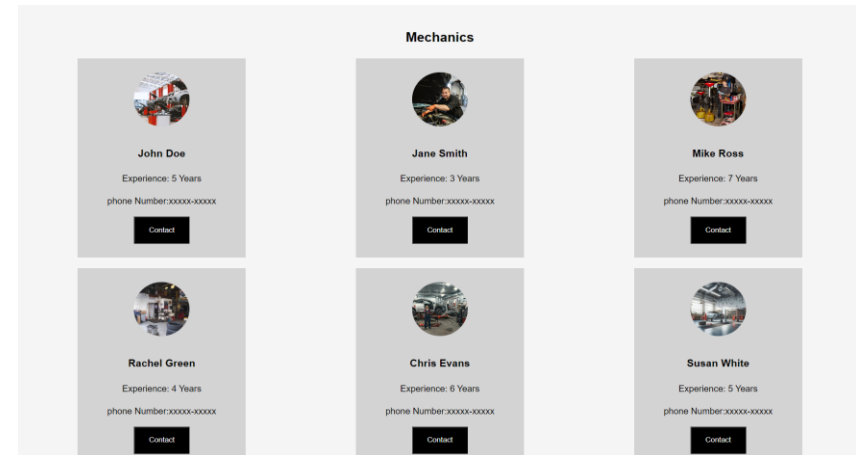
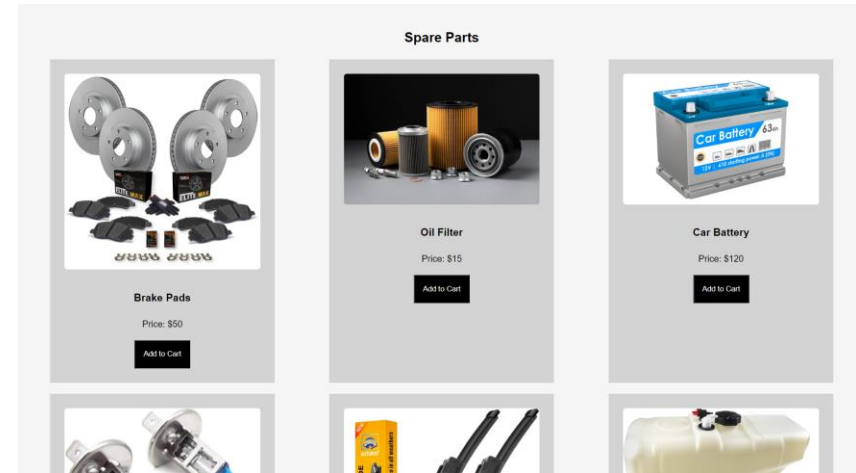
## **FEELS**

What emotions are driving their actions?

- Frustration over delays
- confidence in trusted repair service

# APP FEATURES:

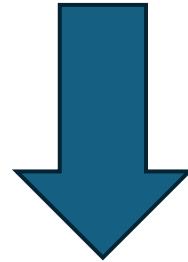
- Display and “The scope of “Parts and Fix” includes “**Spare Parts**” Marketplace Sell and vehicle parts
- “**Mechanic Profiles**”: Provide detailed profiles with experience, contact information, and ratings.
- “**User Authentication**”: Secure login and registration system for users.
- “**Responsive Design**”: Compatibility with desktops, tablets, and mobile devices.
- “**Future Scalability**”: Integration of e-commerce features like payment gateways and order tracking.



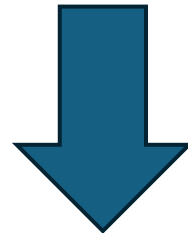
# FLOWCHART:

The flowchart of this project is given below:

First, we have to register



Login with the desired details



## Available Services

Spare Parts of vehicles

Mechanics



Select the spare parts you need /

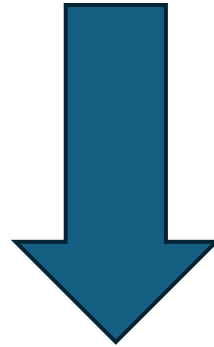
Mechanic if any repair.



Available / Not available



Fill the Details



Place your Order

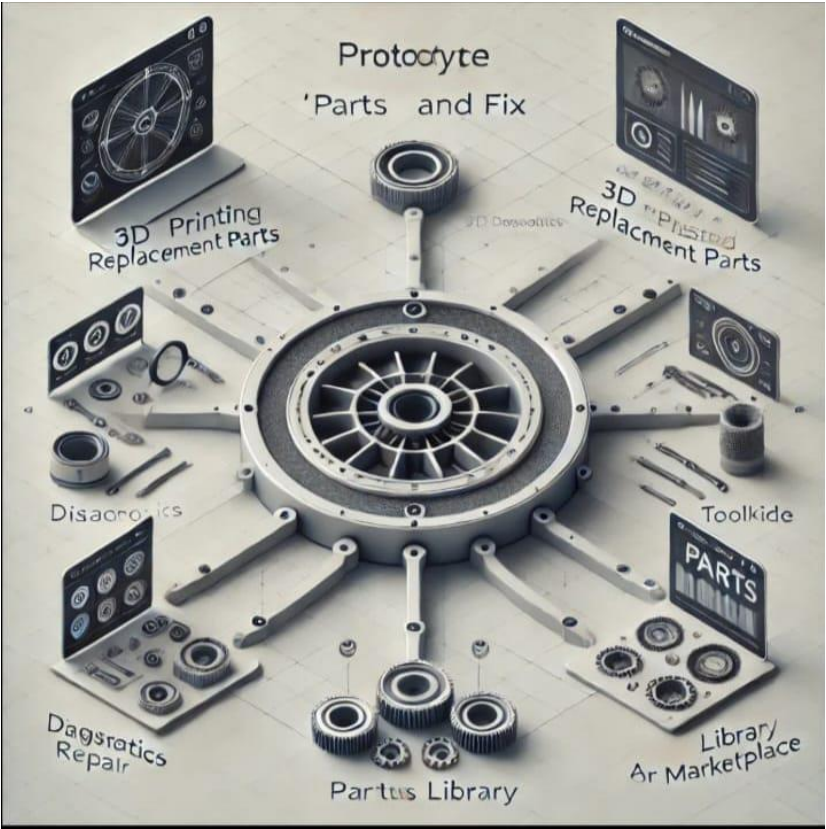
THANK YOU

# Benefit's:

Parts and Fix addresses these challenges through a unified platform that combines e-commerce and service provision:

- **Online Spare Parts Store:** The platform offers a catalog of spare parts, allowing users to browse, compare, and purchase items specific to their vehicle
- **Model Mechanic Directory:** Users can access a list of verified mechanics with details such as expertise, years of experience, and customer reviews.
- **Seamless Integration:** A user-friendly interface connects the spare parts store and mechanic services, enabling users to directly contact mechanics for installations or repairs after purchasing parts.
- **Accessibility Anytime, Anywhere:** As a web-based solution, the platform can be accessed from any device, ensuring convenience and reliability in emergencies

# PROTOTYPE:



## Parts and Fix

### Register

Full Name:

Email:

Password:

Confirm Password:

[Register](#)

Already have an account? [Login here](#)

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# Future Scope of the project :

- Backend integration for database connectivity.
- E-commerce features: Payment gateway, order tracking.
- Advanced search and filter options.
- Mobile application development.
- Feedback system for reviews and ratings.



# CONCLUSION:

The “Parts and Fix” project demonstrates the feasibility of creating a centralized platform for vehicle maintenance solutions. It effectively combines functionality and design to address user needs while laying the groundwork for future scalability.

