

# Alexander Miller

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## Professional Summary

Dedicated team player with a strong work ethic and an open communication style who is committed to meeting all preparation and service needs. In the hospitality industry, you should have a good understanding of how to manage all personnel activities. I am dedicated to learning, growing, and succeeding in all it fields!

## EXPERIENCE

### Walmart, Cullman — *Personal Shopper*

OCT 2021 - Present

- Assist customers with their online grocery orders, providing a positive and helpful shopping experience.
- Respond to customer inquiries, address concerns, and resolve any issues related to their orders.
- Accurately pick and pack online grocery orders based on customer preferences and specifications.
- Ensure all items are properly handled, packaged, and labeled for pickup.

### Hardee's, Cullman — *Restaurant Shift Manager*

NOV 2018 - AUG 2021

- Cleaned areas on a regular basis to ensure sanitary and safety standards, as well as to improve service flow.
- Oversaw scheduling, inventory management, and supply orders to keep the kitchen fully stocked.
- Ensured that proper portion sizes were followed and that high food quality standards were consistently met.
- Mentored staff on kitchen goals and daily work expectations and parameters.
- Checked the temperature of the meat, adhering to strict food safety and preparation standards prior to plating and serving dishes.
- Kept the kitchen staff's skill level up by properly coaching, counseling, and disciplining them.

## SKILLS

- Computer Skills
- Leadership Experience
- Communication Skills
- Critical Thinking
- Great Problem Solving
- Good Attention to Detail
- Sorting and Labeling

## EDUCATION

### **Cullman High School, Cullman**

Graduated May 2021

### **Wallace State Community, Hanceville**

Aug 2021 - July 2022

### **Western Governor University -**

Sep 2023 - Present.