# Making Community and ASR Join Forces in Web Environment

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Abstract. The paper presents a system for combining human transcriptions with automated speech recognition to create a quality transcription of a large corpus in good time. The system uses the web as interface for playing back audio, displaying the automatically-acquired transcription synchronously, and enabling the visitor to correct errors in the transcription. The human-submitted corrections are then used in the statistical ASR to improve the acoustic as well as language model and re-generate the bulk of transcription. The system is currently under development. The paper presents the system design, the corpus processed as well as considerations for using the system in other settings.

#### 1 Introduction

For a setting where recorded speech data are available, it is often desirable to obtain a transcribed version of the spoken words because processing digital text is much simpler than processing digital audio. Human transcription is costly and no automatically acquired transcription is perfect, so human revision of ASR output is a common scenario.

In our setting, where an uncatalogized spoken corpus and a community of lay volunteers are available, we feel a need for a system that would employ the modern speech-recognition technology and thoroughly exploit the precious brain cycles of the involved humans. The web with its ever-growing possibilities offers a neat platform for creating such a system.

## 1.1 Spoken corpus of Karel Makoň

Karel Makoň (1912-1993) was a Czech mystic who authored 27 books on spirituality and Christian symbolism, and translated and commented 28 others<sup>1</sup>. Aside from his writing, he was giving talks in a close, private circle of friends as the topics he was covering were not safe to express openly under the socialist regime. His friends and apprentices recorded most of his lectures on magnetic

<sup>&</sup>lt;sup>1</sup> http://www.makon.cz/

tapes. The recording started in late 60's using reels, then switched to cassettes in the course of the 70's and went on until Makoň ceased to give lectures in 1992, one year before his death.

The recordings were archived in the homes of their makers, losing the quality as the magnetic signal was slowly fading over time. Attempts have been made to digitize the material, but using little to no automation only a fraction has been converted, leaving the rest of the material at time's mercy. A systematic digitization took place only from 2010 to 2012 when most of the material was converted to way files.

The complete corpus, as of the time of writing, comprises about 1000 hours and is available on-line<sup>2</sup>. Our work deals with processing this corpus, although the system under development is intended to work on any data and we hope it will be useful in a broader spectrum of settings.

## 2 Motivation for transcription

The digitized corpus is largely unstructured. The only metadata we have, are years and sequential numbers in case of the cassettes. For some reels, there are handmade indexes listing the topics covered and the corresponding time positions on the counter of the device. These are typed on paper and have been photographed. The indexes, however, cover only 76 of the 1096 total files.

This is a similar setting to the Malach[1] project. Malach was approached by doing automatic speech recognition and building a search engine on the ASR output. Our setting differs from that of Malach significantly, as we merely have to deal with material by one single speaker, and we just have to handle about one thousand hours in comparison with Malach's stunning one hundred sixteen thousand hours. This plus the fact that there is an active community around the legacy of Karel Makoň motivates us to attempt a full, high-quality, verbatim transcription of Makoň's talks.

## 3 Architecture of the system

Obviously, there are two basic ways to do speech-to-text transcription:

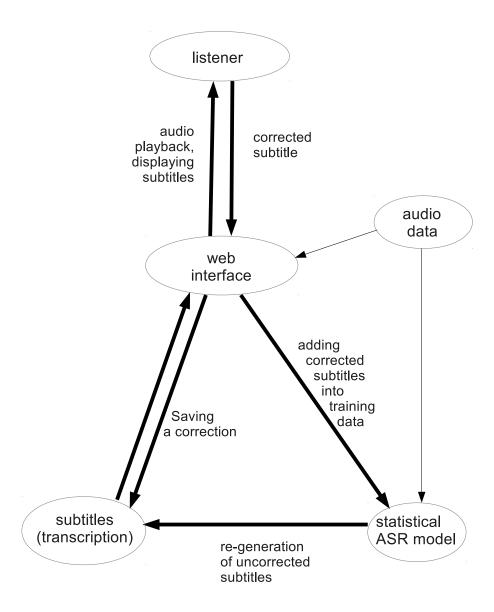
- manually,
- automatically.

Manual transcription usually delivers very high quality, but it is unbearably time-consuming. Automatic transcription can be quite fast, but the amount of errors leaves much to be desired. Hence, we propose and are developing a system to draw on the power of both to converge quickly to a good transcription.

Figure 1 outlines the system architecture:

1. An initial transcription is obtained by means of an automatic speech recognition system.

<sup>&</sup>lt;sup>2</sup> http://www.makon.fm/



 ${\bf Fig.\,1.}$  Schema of the system architecture

- 2. The resulting transcription is transformed into a JavaScript data structure suitable for synchronous displaying on the web interface.
- 3. Visitors use the web interface to listen to the recordings, at the same time seeing the synchronized transcription.
- 4. When encountering an error in the transcription, the visitor selects the erroneous text and edits it, entering the correct transcription.
- 5. The corrected subtitle is immediately saved, so that it is shown on subsequent requests of that passage.
- 6. The corrected subtitle is added to the training data of the ASR system.
- 7. The ASR model is re-trained with the new training data.
- 8. The re-trained ASR model is applied and the bulk of the transcription that has not yet been human-corrected, is re-generated.

### 3.1 First transcription

We did some first experiments to obtain the initial transcription. We tried to train an acoustic model on 15 minutes of manually transcribed material from one of the recordings. The training was executed using HTK[2]. We also adapted the acoustic model from CUCFN[3] to Makoň's speech using the mentioned 15 minutes of manual transcription.

For language modeling, we trained a bigram model on Karel Makoň's books and one on PDT[4]. We're searching for a fitting ASR configuration to use the models. The current results on ASR for Czech[5] give us certain expectations with respect to accuracy.

#### 3.2 Web interface

The web interface where people can collaborate on speech transcription is a cornerstone of the whole project. The audio is played back by browser's native HTML5 <audio> element, falling back to flash³ where HTML5 is not supported⁴. The subtitles are shown as three lines of text with the current word being highlighted. The lines scroll down as the recording is played back. This was chosen for ergonomic reasons. Two other possible implementations that came into mind were rejected:

- 1. a horizontally-scrolling line of text, like a <marquee> HTML element,
- 2. subtitles like in a movie: one phrase shown at a time, which disappears and is replaced by a new one.

Using a marquee-like solution (point 1) would cause constant scrolling in a nonconstant speed, since the rate of the speech varies. This would quickly become annoying.

Using a movie-subtitle-like solution (point 2) has the disadvantage of making it impossible to select (and thus correct) a span of text reaching across the given phrases.

<sup>&</sup>lt;sup>3</sup> http://www.adobe.com/products/flashplayer.html

<sup>&</sup>lt;sup>4</sup> jPlayer was used for this; http://jplayer.org/

In our solution, several lines are shown, they are horizontally static, and the current word is highlighted, always being kept on the middle line (unless the beginning or end of the recording is being played back). This delivers the reader enough context and feels similar to reading static text. A drawback of this method is that showing many lines gets computationally intense. We wrap each word into a dedicated HTML element to be able to keep track of the currently played word and to be able to track down the corresponding subtitles when the user selects and corrects some text chunk. A good trade-off seems to be using three lines. There is always enough context, it is never hard to spot the highlighted word, and the browser stays responsive.

The highlighting of the current word still has a small difficulty. Since the time-update event, which triggers re-drawing of the highlighted word, is quite coarsely granular – i.e. it fires only about 4 times per second –, it happens that a word is highlighted with a noticeable delay. This reduces the comfort slightly but can be avoided using look-ahead methods.

As hinted at in point 2 of the architecture outline, the subtitles are stored in a JavaScript structure. To be more precise, we're storing it in the JSONP[6] format. This allows us to have the subtitles on an external CDN $^5$  and dedicate the web server to processing the corrections. Another obvious advantage is that the browser can parse the subtitles rapidly, not losing responsivity for a long period.

# 4 Dealing with submitted corrections

Processing the submissions from the visitors is probably the most important point of the work. Working collaboratively on large data over web is a very popular approach, most notably exploited by Wikipedia<sup>6</sup>. Our setting shares some notions with that of Wikipedia, but is obviously quite different. Not only because our data are acoustic but mainly because in our case, there is one correct output that we hope the users to provide, whereas in case of Wikipedia, the users are creative. This makes our task much easier in respect of conflict resolution. When two people edit the same Wikipedia article at the same time, an interactive edit-conflict procedure has to be employed<sup>7</sup>.

To explain our situation, we'll first outline what happens when a correction is sent by a visitor.

- 1. The visitor selects the subtitles where the error is contained. The selection is automatically padded to whole words.
- 2. The selected subtitles are replaced by a textarea where the words are copied.
- 3. When the textarea loses focus, and if it had changed, then the new text is sent to the server using an AJAX[7] request. Along with the text, the timestamp of the first word and of the one after the last word is sent.

<sup>&</sup>lt;sup>5</sup> Content-delivery network

<sup>&</sup>lt;sup>6</sup> http://www.wikipedia.org/

<sup>&</sup>lt;sup>7</sup> http://en.wikipedia.org/wiki/Help:Edit\_conflict

- 4. On the server, the correction is saved into the database.
- 5. The corresponding audio sequence is extracted and matched against the provided text.
  - If the forced alignment fails, the process ends and no further modifications take place; an error response is sent to the client.
  - If, on the other hand, the forced alignment of the provided subtitles to the audio succeeds, then the individual words get timestamps and the process continues.
- 6. The corrected span of subtitles is replaced with the submitted aligned text and the transcription is saved.
- 7. The submitted transcription is added to training data for the acoustic model.
- 8. The submitted transcription is added to the training data for the language model.
- 9. Re-training of the model is scheduled.<sup>8</sup>

Notice that if two people send overlapping corrections, they are simply pasted onto each other. The intersection is saved from the latter of the concurring submissions. Assuming they were both correct, there is no conflict.

If we give up the assumption of the correctness of the submissions, we have two ways of dealing with that. Firstly, notice point 5 of the correction sequence: If the alignment fails, then the subtitle is not saved. This protects the system from outright vandalism and spam, since transcriptions that are too far from the audio will be automatically rejected.

Other, more subtle forms of errors introduced by the visitors will naturally be harder to compensate. One thing we might do, is to track which correction comes from which user. If a user tends to consistently make a certain kind of mistake, it may be possible to revert it, or to set up a group of proof-readers. This is pure theory though. We'll have to deal with these problems when they come.

We were making a simplification up to this point: Upon submission of a corrected subtitle, we cannot just add this to the training data. We also have to remove previous corrections of the same passage, so that previously introduced errors can be compensated.

#### 4.1 Foreign words

Another scenario that brings in complications is, when foreign words or any words with non-standard pronunciation are a part of the corrected subtitle. Suppose that the name *George* appears in the audio and is not correctly recognized. Also suppose the name is not present in the dictionary of the speech recognition system. Since the mechanism for accepting or rejecting a submission is based on acoustic fit and we use a simple rule-based word-to-phonemes converter<sup>9</sup>, if the

<sup>&</sup>lt;sup>8</sup> Actually re-training the model and re-recognizing the whole corpus after every submissions is, of course, infeasible.

<sup>&</sup>lt;sup>9</sup> We use phonetic alphapet designed by Psutka et al. 1997 [8] based on Czech phonology as described by Palková 1992 [9]

user enters George, the word-to-phonemes converter will assume pronunciation /george/ instead of the correct /dʒɔːɪdʒ/ – and thus will likely be rejected as non-matching.

We approach the problem by instructing the users to type in foreign words in their phonetic transcription. In this case,  $d\tilde{z}ord\tilde{z}$ . After the subtitle is saved, the words become data structures with independent word forms and pronunciations. Then, the proper spelling George can be introduced.

## 5 Using the system in other settings

As much as our primary aim is to process this specific corpus, we hope the functionality developed to be applicable in a wide range of settings. Applying the system for a different corpus should be straight-forward. Complications could arise if the corpus were stored in smaller files since we don't take care of playing one file after another: we assume that they are separate and the user is only ever interested in one specific file at a time.

Using the system for a corpus in another language would also make modifications necessary. Mainly the word-to-phonemes conversion would have to be implemented in a way that is suitable for the given language. Of course the whole ASR can be replaced – and we plan to do this to try out different ones.

One part that lends itself neatly for modifications and re-use is the web interface. For data, where audio, or video for that matter, and aligned transcription are available, the interface can be used as a generic subtitle displayer.

In music, the audio-text synchronous display could be used for collaborative transcription of lyrics or even for karaoke. One possible serious drawback in this would be the difficult matching of lyrics to audio. The music mixed into the words, artistic interpretation of the vocalist and a variety of speakers (singers actually) would likely make the alignment much less robust. In a setting though, where the aligned lyrics with potential errors are on input, the system could still be well used to for display and gathering corrections.

In language teaching, students could use the system to match spoken words with written ones to learn pronunciation of their language of interest. Introducing deliberate errors and expecting corrections could be a way of examination.

# 6 Conclusion

The described system is under development. Much of the functionality has already been implemented, although the current form of the user interface is crude at best. Our work on this project has merely begun. We are thrilled to develop a system that on one hand will systematize and make available maybe the most comprehensive opus on Christian mystic in Czech, on the other hand will open new possibilities in collaborative transcription of speech.

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