



Rate class: Billing date: **Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
	May 11, 2012	\$9.71 CR	

		<b>V</b>
Previous bill Less payment – Thank you Balance from previous bill	103.14 103.14CR	0.00
Delivery Charges Basic charge (31 days at 0.3890 per day) Delivery (3.2 GJ at 3.527 per GJ)	12.06 11.29	23.35^*
Commodity Charges Midstream (3.2 GJ at 1.365 per GJ)	4.37	23.33
Prior to April 1, 2012 Cost of Gas (1.2 GJ at 4.005 per GJ)	4.81	
Effective April 1, 2012 Cost of Gas (2.0 GJ at 2.977 per GJ)	5.95	15.13^"
Other Charges and taxes Carbon Tax (3.2 GJ at 1.2415 per GJ) HST (12% of ^amounts) Residential Energy Credit (7% of am	ounts)	3.97 <sup>°</sup> " 5.09 2.97CR

Present	Previo		(Meter RCT3 Conversion	Gas used in
reading	readin		factor	gigajoules (G
Арг 19 '12	Mar 19 "		Ideloi	gigajoules (o
164			0.1096573	3.2
Mar 19 '12	Feb 17 '1		0.1070313	3.2
135 8		104	0.1093371	3.4
Point of Deli			0.1073311	3.4
			ISAGA OVAT	13 months
GJ	age autij	gus t	asage ores	15 months
1.0				
0.8				
0.6				
0.4				V=0
0.2		-		i E
0.0		7. 7.	1.1.1	
		A S	OND	JFMA
A 11	WJJ	Α 3		
11	MJJ			12
11 11	MJJ			
A 11	M J J			
11	M J J			
A 11	MJJ			
A 11	M J J			
11	M J J			
11	MJJ			
11	M J J			
11	MJJ			
A 11	M J J			
A 11	M J J			
A 11	M J J			
A 11	MJJ			

**Adjustment for Previous Period Mar 2012** 

Basic charge (31 days at 0.3890 per day)	12.06^"
Delivery (3.4 GJ at 3.527 per GJ)	11.99^"
Midstream (3.4 GJ at 1.365 per GJ)	4.64^"
Cost of Gas (3.4 GJ at 4.005 per GJ)	13.62^"
Carbon Tax (3.4 GJ at 1.2415 per GJ)	4.22^"
Basic charge (31 days at 0.3890 per day)	12.06CR^"
Delivery (8.5 GJ at 3.527 per GJ)	29.98CR^"
Midstream (8.5 GJ at 1.365 per GJ)	11.60CR^"
Cost of Gas (8.5 GJ at 4.005 per GJ)	34.04CR^"

P000031702-C000041583-1/2-VIP HST #R100431592 /SEL /2/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	May 11, 2012	\$9.71 CR	



Rate class: Billing date:

NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Account number Due date Amount due Amount paid

May 11, 2012 \$9.71 CR

54.28CR

 Carbon Tax (8.5 GJ at 1.2415 per GJ)
 10.55CR^\*

 HST (12% of ^amounts)
 6.20CR

 Residential Energy Credit (7% of amounts)
 3.62

Total Adjustments

Credit Balance - Payment not required 9.71 CR

Natural gas rates change from \$4.005 to \$2.977 per gigajoule effective April 1, 2012. Residential customers' annual charges will decrease by approximately 10 per cent depending on consumption. The BC Utilities Commission approved this rate adjustment.

P000031702-C000041584-2/2-VIP HST #R100431592 /SEL /2/



NATURAL GAS





Account number Due date Amount due Amount paid

May 11, 2012 \$9.71 CR



Rate class: Billing date: NATURAL GAS

Customer Service: 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

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Account number	Due date	Amount due	Amount paid
	Jun 8, 2012	\$34.24	

, 2012	\$34.
9.71CR	9.71CR
10.89	
11.99	
	22.88^"
4.64	
10.12	
	14.76^"
	4.22^"
	5.02
	2.93CR
ıtomatically	34.24
	9.71CR  10.89 11.99  4.64 10.12

**Always call before you dig.** Doing some landscaping? Installing a fence? Call BC One Call at **1-800-474-6886 or \*6886** from any cell phone for natural gas line information 3 business days before you start digging. Stay safe. Make the call.

Coower	a anlassis	Alam (12.4	0.070000000	,
Gas usage calculation (Meter RCT332062)				
Present	Previou			Gas used in
reading	readin	-	ctor gi	gajoules (GJ)
May 17 '12	Apr 19 '1			
			99746	3.4
	livery: 3298			
Compari	son to pr	evious y	ear	
Billing	Number	Аvегаде	Average	Total Billing
Period	of days	daily	daily	period
	billed	temp	usage GJ	usage GJ
May '2012	28	11°C	0.12	3.4
May 12011	30	10°C	0.12	3.6
0.6 0.4 0.2 0.0 M	J J A	S O N	D J F M	A M 12

P000034397-C000036793-1/1-VIP HST #RI00431592 /SEL /3/

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NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Jun 8, 2012	\$34.24	



Rate class: Billing date: NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Amount paid

Account number	Jul 10, 2012	Amount due \$21.60
	Jul IV, LVIL	J21.00
Previous bill	34.24	
Less payment – Thank you	34.24CR	i
Balance from previous bill		0.00
Delivery Charges		
Basic charge (32 days at 0.3890 per day)	12.45	
Prior to June 1, 2012		 
Delivery (0.3 GJ at 3.527 per GJ)	1.06	ļ.
Delivery (6.3 63 dt 3.52) per 30)		
Effective June 1, 2012		
Delivery (0.6 GJ at 3.375 per GJ)	2.03	
		15.54^"
Commodity Charges		
Midstream (0.9 GJ at 1.365 per GJ)	1.23	
Cost of Gas (0.9 GJ at 2.977 per GJ)	2.68	
		3.91^"
Other Charges and taxes		
Carbon Tax (0.9 GJ at 1.2415 per GJ)		1.12^"
HST (12% of *amounts)		2.47
Residential Energy Credit (7% of amou	unts)	1.44CR
Please do not pay - Will be withdr	awn automatically	21.60

Gas usage	calculation	(Meter RCT33	2062)
Present reading	Previous x reading	Conversion factor	Gas used in gigajoules (GJ)
Jun 18 '12	May 17 '12		
203	195 Est	0.1100718	0.9
Point of Deliv	егу: 329868		
<u> </u>			

Comparison to previous year				
Billing	Number	Average	Average	Total Billing
Period	of days	daily	daily	period
	billed	temp	usage GJ	usage GJ
Jun '2012	32	13°C	0.03	0.9
Jun '2011	32	14ºC	0.11	3.5

- 1	\vei	ag	e d	aily	/ ga	IS U	saç	je d	ve	r 13	3 m	ont	hs
GJ													
0.5		_	-				_		_				
0.4					-								
0.3	•					B		a	B	-			
0.2			_		÷	骭		₩-	묽	_	_	_	
0.1				ı	_	骭	₩-	₩-	骭	W	W	m.	
0.0L	7	7	1	Ψ.	Ţ	4	<b>P</b> L	<b>-</b>	٣.	P.	4	₹.	T,
	J 11	J	A	S	0	N	D	J	F	M	A	М	j 12

Natural gas delivery rates change effective June 1, 2012. Annual charges will decrease by approximately 1.6 per cent, depending on consumption. This is a decrease from the interim rates effective January 1, 2012. The BC Utilities Commission approves this rate change. For more details, visit fortisbc.com/rates.

P000032743-C000044682-1/1-VIP HST #R100431592 /SEL /2/3/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Jul 10, 2012	\$21.60	



Rate class: Billing date: NATURAL GAS

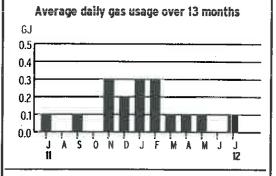
Customer Service: 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

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Dinning 4410.		וווסט.טפנוז וסו
Due date	Amount due	Amount paid
Aug 9, 2012	\$34.23	
	Due date	Due date Amount due

Aug 9,	2012	\$34.2
Previous bill	21.60	
Less payment – Thank you Balance from previous bill	21.60CR	0.00
Delivery Charges		
Basic charge (30 days at 0.3890 per day)	11.67	
Delivery (2.3 GJ at 3.375 per GJ)	7.76	
		19.43^"
Commodity Charges		
Midstream (2.3 GJ at 1.365 per GJ)	3.14	
Cost of Gas (2.3 GJ at 2.977 per GJ)	6.85	0.000#
Other Channel and Laws		9.99^"
Other Charges and taxes		
Prior to July 1, 2012		1.24^"
Carbon Tax (1.0 GJ at 1.2415 per GJ)		1.24
Effective July 1, 2012		
Carbon Tax (1.3 GJ at 1.4898 per GJ)		1.94^"
HST (12% of ^ amounts)		3.91
Residential Energy Credit (7% of amounts)		2.28CR
Please do not pay - Will be withdrawn aut	omatically	34.23

Gas usa	ge calcula	ation	(Mete	r RCT33	2062)	
Present reading	Previo readin	- V		ersion tor	Gas used in gigajoules (G	
12י 18 ועל 22 -	Jun 18 '1 1 Est 2	2 203	0.109	8774	2.3	
Point of De	livery: 3298	68				_
Compari	son to pr	evio	ıs ye	ar		
Billing	Number	Ave	гаде	Avera	ge Total Bill	ing
Period	of days	da	ily	daily	/ period	
	billed	tei	np	usage	GJ usage G	J
Jul '2012	30	17	°C	0.08	2.3	
Jul '2011	30	17	°C	0.10	3.0	



On July 1, 2012, the carbon tax will increase from \$1.2415 to \$1.4898 per gigajoule. FortisBC collects this tax on behalf of the provincial government. To learn more about these tax updates, call toll free 1-877-388-4440 or visit fortisbc.com/taxupdates.

There was a misprint of some BC Utilities Commission website addresses in the insert you received on common rates in your previous month's bill. To view the correction, please visit fortisbc.com/commonrates.

P000032463-C000047398-1/1-VIP HST #R100431592 /SEL /3/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Aug 9, 2012	\$34.23	



Rate class: Billing date: NATURAL GAS

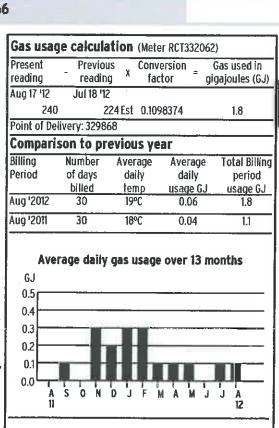
**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

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Amount paid

Account number	Due date	Amount du
	Sep 11, 2012	\$29.6
Previous bill	34.23	
Less payment - Thank you	34.23CR	
Balance from previous bill		0.00
Delivery Charges		
Basic charge (30 days at 0.3890 per day)	11.67	
Delivery (1.8 GJ at 3.375 per GJ)	6.08	
		17.75^"
Commodity Charges		
Midstream (1.8 GJ at 1.365 per GJ)	2.46	
Cost of Gas (1.8 GJ at 2.977 per GJ)	5.36	
	<del></del>	7.82^"
Other Charges and taxes		
Carbon Tax (1.8 GJ at 1.4898 per GJ)		2.68^"
HST (12% of *amounts)		3.39
Residential Energy Credit (7% of *ar	mounts)	1.98CR
Please do not pay - Will be with	udrawn automatically	29.66

The smell of rotten eggs or sulphur could be a sign of a natural gas leak. If you smell gas, get out, then call 911 or the FortisBC 24-hour emergency line at 1-800-663-9911.



P000032547-C000034218-1/1-VIP HST #R100431592 /SEL /2/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Sep 11, 2012	\$29.66	



Rate class: Billing date: **Customer Service:** 1-88**8-**22**4-**2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

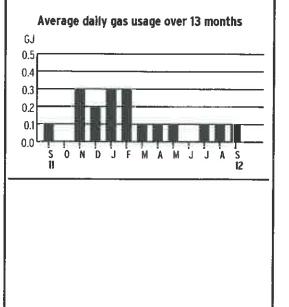
fortisbc.com

Account number	Due date	Amount due	Amount paid
	Oct 10, 2012	\$35.32	

000	7, E.U.L	Qu.
Previous bill	29.66	
Less payment – Thank you	29.66CR	
Balance from previous bill		0.00
Delivery Charges		
Basic charge (32 days at 0.3890 per day)	12.45	
Delivery (2.3 GJ at 3.375 per GJ)	7.76	
, ,		20.21^"
Commodity Charges		
Midstream (2.3 GJ at 1.365 per GJ)	3.14	
Cost of Gas (2.3 GJ at 2.977 per GJ)	6.85	
	0=====	9.99^"
Other Charges and taxes		
Carbon Tax (2.3 GJ at 1.4898 per GJ)		3.43^"
HST (12% of ^amounts)		4.04
Residential Energy Credit (7% of amounts)		2.35CR
Please do not pay - Will be withdrawn a	utomatically	35.32

We're updating our privacy policy November 1, 2012. To learn more, please visit **fortisbc.com/privacy**.

Previou readin Aug 17 '1 st 2 very: 3298	g <sup>X</sup> 2 40	fac	ersion = tor = 02491	Gas use gigajoules 2.3	
st 2	40	0.110	)2491	2.3	
		0.110	)2491	2.3	
10EV: 3208	<i>r</i> 0				
1 CT Y. JE701	bδ				
on to pr	evio	ıs ye	ar		
Number	Ave	rage	Average	e Total I	Billing
of days	da	ily	daily	per	iod
billed	tei	mp	usage G	J usag	e GJ
32	17	°C	0.07	2.	3
32	18	°C	0.10	3.	.2
	on to pr Number of days billed 32	Number Ave of days da billed ter 32 17	Number Average of days billed temp 32 17°C	Number Average Average of days daily billed temp usage G	Number Average Average Total of days daily daily per billed temp usage GJ usage 32 17°C 0.07 2.



P000032456-C000033989-1/1-VIP HST #R100431592 /SEL /3/4/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Oct 10, 2012	\$35.32	





Rate class: Billing date:

**Customer Service: 1-888-224-2710** 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortlsbc.com

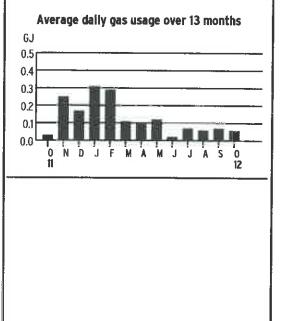
Account number	Due date	Amount due	Amount paid
	Nov 10, 2012	\$30.62	

Previous bill Less payment - Thank you Balance from previous bill	35.32 35.32CR	0.00
Delivery Charges		
Basic charge (30 days at 0.3890 per day)	11.67	
Delivery (1.9 GJ at 3.375 per GJ)	6.41	
		18.08^"
Commodity Charges		
Midstream (1.9 GJ at 1.365 per GJ)	2.59	
Cost of Gas (1.9 GJ at 2.977 per GJ)	<u>5.66</u>	
		8.25^"
Other Charges and taxes		
Carbon Tax (1.9 GJ at 1.4898 per GJ)		2.83^"
HST (12% of ^ amounts)		3.50
Residential Energy Credit (7% of amounts)		2.04CR
Please do not pay - Will be withdrawn	automatically	30.62

Delivery Charges		
	11.67	
Basic charge (30 days at 0.3890 per day)		
Delivery (1.9 GJ at 3.375 per GJ)	6.41	
•		18.08^"
Commodity Charges		
Midstream (1.9 GJ at 1.365 per GJ)	2.59	
Cost of Gas (1.9 GJ at 2.977 per GJ)	5.66	
		8.25^"

The small of setting again or sulphus could be a sign of a natural goal ball. If you small and
The smell of rotten eggs or sulphur could be a sign of a natural gas leak. If you smell gas,
get out, then call 911 or the FortisBC 24-hour emergency line at 1-800-663-9911
uet out, men can zir or me rornistic zarnon ementency inte ar irourron. 2391

Gas usage calculation (Meter RCT332062)						
Present reading	Previou readin	V	Conv	ersion tor =	Gas used in gigajoules (G	-
Oct 18 '12	Sep 18 '1	2				
278		261 Est	0.110	2577	1.9	
Point of Delivery: 329868						
Compari	son to pr	eviol	ıs ye	аг	· · ·	
Billing	Number	Ave	rage	Ауегад	e Total Bill	ing
Period	of days	da	ily	daily	period	1
	billed	ter	np	usage G	J usage G	J
Oct '2012	30	13	°C	0.06	1.9	
Oct '2011	30	12	°C	0.04	1.1	_
		-				_



P000032822-C000033941-1/1-VIP HST #R100431592

/SEL /2/



# NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Nov 10, 2012	\$30.62	



Name: Service address:

Rate class: Billing date: NATURAL GAS

**Customer Service: 1-888-224-2710** 7 am - 8 pm Mon = Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Amount paid

Account number	Due date	Amount due
	Dec 11, 2012	\$65.28
Previous bill Less payment - Thank you Balance from previous bill	30.62 30.62CR	0.00 F
Delivery Charges Basic charge (32 days at 0.3890 per day) Delivery (5.4 GJ at 3.375 per GJ)  Commodity Charges	12.45 18.23	30.68^" Bi
Midstream (5.4 GJ at 1.365 per GJ) Cost of Gas (5.4 GJ at 2.977 per GJ)	7.37 16.08	23.45 <sup>^</sup> "
Other Charges and taxes Carbon Tax (5.4 GJ at 1.4898 per GJ) HST (12% of amounts) Residential Energy Credit (7% of a	amounts)	8.04 <sup>^*</sup> 7.46 4.35CR

Winter meter safety: Remove any built-up snow by hand. If ice builds up on your meter or regulator, call FortisBC at 1-888-224-2710. For more information, visit fortisbc.com/ safety.

Please do not pay - Will be withdrawn automatically

reading	Previous reading	· v		ersion tor	gigajou	sed in Ies (GJ)
Nov 19 '12	Oct 18 '12					
327	Est 27	78	0.109	9318	5	.4
Point of De	livery: 32986	8				
Compari	son to pre	vio	ıs ye	ar		
Billing	Number	Ave	rage	Averag	je Tot	al Billin
Period	of days	da	ily	daily	ļ	period
	billed	tei	πp	usage	GJ us	age GJ
Nov '2012	32	8	C	0.17		5.4
Nov '2011	32	6	C	0.25		8.0
					3 month	8.0

0.4 0.3 0.2 P000032427-C000034476-1/1-VIP /SEL /2/

HST #R100431592

65.28



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Dec 11, 2012	\$65.28	



Rate class: Billing date:

## NATURAL GAS

**Customer Service: 1-888-224-2710** 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

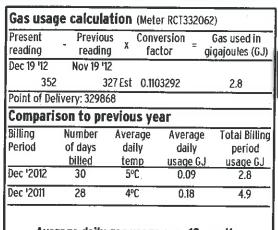
fortisbc.com

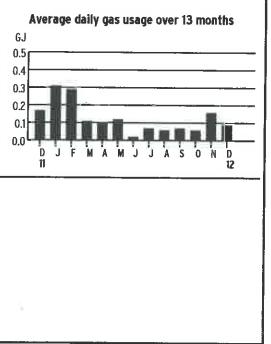
Account number	Due date	Amount due	Amount paid
	Jan 10, 2013	\$39.32	

Jan 1	0, 2013	\$39
Previous bill	65.28	
Less payment - Thank you	65.28CR	
Balance from previous bill		0.00
Delivery Charges		
Basic charge (30 days at 0.3890 per day)	11.67	
Delivery (2.8 GJ at 3.375 per GJ)	9.45	
	<del></del>	21.12^"
Commodity Charges		
Midstream (2.8 GJ at 1.365 per GJ)	3.82	
Cost of Gas (2.8 GJ at 2.977 per GJ)	8.34	
		12.16^"
Other Charges and taxes		
Carbon Tax (2.8 GJ a: 1.4898 per GJ)		4.17^"
HST (12% of *amounts)		4.49
Residential Energy Credit (7% of "amounts)		2.62CR
Please do not pay - Will be withdrawn a	utomatically	39.32

Please do not pay -	. will be	withdrawn automatically	
			-

We wish you a safe and happy holiday season.





P000032001-C000032977-1/1-VIP HST #R100431592

/SEL /3/

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NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Jan 10, 2013	\$39.32	



Rate class: Billing date:

## NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

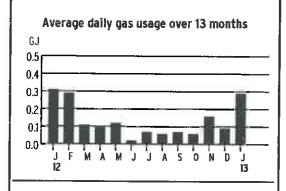
fortisbc.com

Account number	Due date	Amount due	Amount paid
	Feb 14, 2013	\$115.92	

Feb	14, 2013	\$115
Previous bill Less payment - Thank you Balance from previous bill	39.32 <u>39.32</u> CR	0.00
Delivery Charges		
Basic charge (35 days at 0.3890 per day)	13.62	
Prior to January 1, 2013		
Delivery (3.2 GJ at 3.375 per GJ)	10.80	
Effective January 1, 2013		
<b>Delivery</b> (7.2 GJ at 3.691 per GJ)	26.58	51.00^"
Commodity Charges		31.00
Prior to January 1, 2013		
Midstream (3.2 GJ at 1.365 per GJ)	4.37	
Effective January 1, 2013		
Midstream (7.2 GJ at 1.192 per GJ)	8.58	
Cost of Gas (10.4 GJ at 2.977 per GJ)	30.96	43.91^"
Other Charges and taxes		43.71
Carbon Tax (10.4 GJ at 1.4898 per GJ)		15.49^"
HST (12% of *amounts)		13.25
Residential Energy Credit (7% of amounts)		7.73CR
Please do not pay – Will be withdrawn a	automatically	115.92

Gas usage calculation (Meter RCT332062)					
Present reading	Previous reading	Х	Conversion =	Gas used in gigajoules (GJ)	
Jan 23 '13	Dec 19 '12			•	
447	352		0.1096401	10.4	
Point of Deliv	ery: 329868				

Comparison to previous year					
Billing Period	Number of days billed	Average daily temp	Average daily usage GJ	Total Billing period usage GJ	
Jan '2013	35	3°C	0.30	10.4	
Jan '2012	31	4ºC	0.31	9.7	



Natural gas rates have changed effective January 1, 2013. Residential customers' annual charges will increase by approximately two per cent, depending on consumption. The BC Utilities Commission approved this rate change. For more details, visit **fortisbc.com/rates**.

P000028962-C000043963-1/1-VIP HST #R100431592 /SEL /2/



### NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Feb 14, 2013	\$115.92	



Rate class: Biffing date: NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - **5** pm Sat, PST

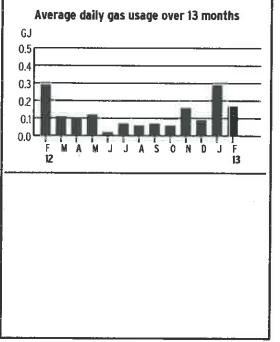
fortisbc.com

	Diffill date:		IOI FISHC-COIN
Account number	Due date	Amount due	Amount paid
	Mar 13, 2013	\$57.16	

Mar 1	3, 2013	\$57
Previous bill Less payment – Thank you Balance from previous bill	115.92 115.92CR	0.00
Delivery Charges		
Basic charge (27 days at 0.3890 per day)	10.50	
Delivery (4.7 GJ at 3.69) per GJ)	17.35	
	*	27.85^"
Commodity Charges		
Midstream (4.7 GJ at 1.192 per GJ)	5.60	
Cost of Gas (4.7 GJ at 2.977 per GJ)	13.99	
		19.59^"
Other Charges and taxes		
Carbon Tax (4.7 GJ at 1.4898 per GJ)		7.01^*
HST (12% of ^ amounts)		6.53
Residential Energy Credit (7% of amounts)		3.82CR
Please do not pay - Will be withdrawn a	utomatically	57.16

The smell of rotten eggs or sulphur could mean a natural gas leak. If you smell gas, go outside, then call 911 or the FortisBC 24-hour emergency line at 1-800-663-9911.

Gas usage calculation (Meter RCT332062)						
Present reading	Previou readin	- v	Conv	ersion <sub>=</sub>	Gas used in gigajoules (GJ)	
Feb 19 '13	Jan 23 "	13				
490	4	47	0.109	6973	4.7	
Point of De	livery: 3298	68				
Compari	son to pr	evio	us ye	ar		
Billing	Number	Ave	гаде	Averag	e Total Billing	
Period	of days	da	illy	daily		
	billed	te	mp	usage (	GJ usage GJ	
Feb '2013	27	6	°C	0.17	4.7	
Feb '2012	29	5	°C	0.29	8.5	



P000032719-C000035748-1/1-VIP HST #R100431592 /SEL /3/

Recycled Paper

NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Mar 13, 2013	\$57.16	



Rate class: Billing date: NATURAL GAS

Customer Service: 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

			I OI LISDE.COII
Account number	Due date	Amount due	Amount paid
	Apr 9, 2013	\$61.09	

	Apr >, 2010	201
Previous bill	57.16	
Less payment - Thank you	57.16CR	
Balance from previous bill		0.00
Delivery Charges		
Basic charge (27 days at 0.3890 per day)	10.50	
Delivery (5.1 GJ at 3.691 per GJ)	18.82	
		29.32^"
Commodity Charges		
Midstream (5.1 GJ at 1.192 per GJ)	6.08	
Cost of Gas (5.1 GJ at 2.977 per GJ)	15.18	
		21.26~
Other Charges and taxes		
Carbon Tax (5.1 GJ at 1.4898 per GJ)		7.60^"
HST (12% of *amounts)		6.98
Residential Energy Credit (7% of 'am	nounts)	4.07CR
Please do not pay - Will be with	drawn automatically	61.09

Say YES to paperless. To receive your bill by email, call us at 1-888-224-2710 or visit **fortisbc.com/paperless**.

	je calcula	<b>ition</b> (Met	er RCT332062	2)
Present	Previou	v	_	Gas used in
reading	readin	g rac	ctor gi	gajoules (GJ)
Mar 18 '13	Feb <b>1</b> 9 '1	3		
536			99032	5.1
Point of De				
Compari	son to pr	evious ye	ar	
Billing	Number	Average	Average	Total Billing
Period	of days	daily	daily	period
Mar '2013	billed	temp	usage GJ	usage GJ
	27	6°C	0.19	5.1
Mar '2012	31	5ºC	0.11	3.4
0.5 0.4 0.3 0.2 0.1 0.0 M	L M A	JAS	D N D J	F M 13

P000033341-C000035070-1/1-VIP HST #R100431592 /SEL /3/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Apr 9, 2013	\$61.09	



Rate class: Bifling date: NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
	May 9, 2013	\$51.69	

	May 9, 2013	\$51
Previous bill	61.09	
Less payment - Thank you	61.09CR	
Balance from previous bill		0.00
Delivery Charges		
Basic charge (30 days at 0.3890 per day)	11.67	
Delivery (4.0 GJ at 3.691 per GJ)	14.76	
·	<del></del>	26.43 <sup>+&lt;</sup>
Commodity Charges		
Midstream (4.0 GJ at 1.192 per GJ)	4.77	
Cost of Gas (4.0 GJ at 2.977 per GJ)	11.91	
		16.68*
Other Charges and taxes		
Carbon Tax (4.0 GJ a: 1.4898 per GJ)		5.96°
Clean Energy Levy (0.40% of * amounts)		0.17
GST (5% of 'amounts)		2.45
Please do not pay - Will be withd	rawn automatically	51.69

As of April 1, FortisBC customer bills will reflect a federal Goods and Services Tax (GST) of 5 per cent, and where applicable, a Provincial Sales Tax (PST) of 7 per cent and an Innovative Clean Energy Fund levy of 0.4 per cent. This is as a result of the provincial government's return to provincial sales tax. FortisBC collects tax on behalf of the government. For information about PST visit pstinbc.ca.

Present reading	Previou readin	ν	-	Gas used in igajoules (GJ)
Apr 17 '13	Mar 18 '1	,	C101 9	igujoures (05,
572		-	02119	4.0
Point of De	livery: 3298	68		
Compari	son to pr	evious ye	ear	
Billing Period	Number of days billed	Average daily temp	Average daily usage GJ	Total Billing period usage GJ
Арг '2013	30	9°C	0.13	4.0
Арг '2012	31	8°C	0.10	3.2
GJ 0.5	rage daily	gas usag	e over 13 m	onths

P000029355-C000033353-1/1-VIP GST /HST#R100431592 /SEL /2/3/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	May 9, 2013	\$51.69	



Rate class: Billing date:

### NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Account number	Due date Jun 7, 2013	Amount due \$37.50	Amount paid
Previous bill	51.69 51.69		lation (Meter RCT332062)

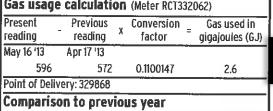
37.50

Previous bill	51.69	
Less payment - Thank you	51.69CR	
Balance from previous bill		0.00
Delivery Charges		
Basic charge (29 days at 0.3890 per day)	11.28	
Delivery (2.6 GJ at 3.691 per GJ)	9.60	
·		20.88*
Commodity Charges		
Midstream (2.6 GJ at 1.192 per GJ)	3.10	
Cost of Gas (2.6 GJ at 2.977 per GJ)	7.74	
·		10.84 <sup>‡</sup>
Other Charges and taxes		
Carbon Tax (2.6 GJ at 1.4898 per GJ)		3.87
Clean Energy Levy (0.40% of * amounts)		0.13
GST (5% of 'amounts)		1.78

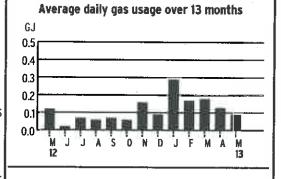
Sign up for renewable natural gas and earn AIR MILES reward miles. For about five dollars
more a month, you can help support sustainable energy made right here in B.C. For full
details visit fortisbc.com/airmiles or call 1-888-224-2710.

Please do not pay - Will be withdrawn automatically

Call before you dig and be safe. Call BC One Call before you install a fence, build a deck or plant a hedge. It's free and easy. If you don't you could be on the hook for costly repairs of a natural gas line or other underground utility. Call BC One Call at 1-800-474-6886 or \*6886 on your cell.



Comparison to previous year					
Billing	Number	Average	Average	Total Billing	
Period	of days	daily	daily	period	
	billed	temp	usage GJ	usage GJ	
May '2013	29	12°C	0.09	2.6	
May '2012	28	11°C	0.12	3.4	



P000031694-C000042277-1/1-VIP GST /HST#R100431592 /SEL /3/



### NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Jun 7, 2013	\$37.50	



Rate class: Billing date: NATURAL GAS

Customer Service: 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

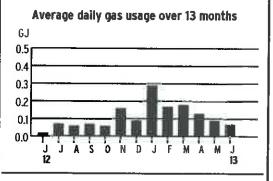
fortisbc.com

Account number	Due date	Amount due	Amount paid
	Jul 6, 2013	\$34.55	

	201 O' TA12	234
Previous Bill Less Payment - Thank You Balance from Previous Bill	37.50 37.50CR	0.00
Delivery Charges		
Basic Charge (29 days at 0.3890 per day)	11.28	
Delivery (2.3 GJ at 3.69) per GJ)	8.49	
•	7. <del></del>	19.77*
Commodity Charges		
Midstream (2.3 GJ at 1.192 per GJ)	2.74	
Cost of Gas (2.3 GJ at 2.977 per GJ)	6.85	
	<del></del>	9.59*
Other Charges and taxes		
Carbon Tax (2.3 GJ at 1.4898 per GJ)		3.43
Clean Energy Levy (0.40% of * amounts)		0.12
GST (5% of 'amounts)		1.64
Please do not pay - Will be withd	rawn automatically	34.55

Say YES to paperless. To receive your bill by email, call us at 1-888-224-2710 or visit fortisbc.com/paperless.

Present reading	Previo	· v		ersion tor =		s used in oules (GJ)
Jun 14 '13	May 16 "	13				
617	' 5	96	0.110	5236		2.3
Point of De	livery: 3298	68				
Compari	son to pr	evio	us ye	аг		
Billing	Number	Ave	rage	Ауегас	je T	otal Billing
Period	of days	da	iily	daily		period
	billed	te	mp	usage (	GJ	usage GJ
Jun '2013	29	14	°C	0.08		2.3
Jun '2012	32	40	οС	0.03		0.9



Need help with your energy bills? FortisBC and BC Hydro are working together to help low income British Columbians save energy and money. Learn about our free Energy Saving Kit and more at fortisbc.com/esk.

P000028049-C000029121-1/1-VIP GST /HST#R100431592 /SEL /2/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Jul 6, 2013	\$34.55	



Name:

Service address:

Rate class: Billing date: NATURAL GAS

Customer Service: 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

			Tel (labolealti
Account number	Due date	Amount due	Amount paid
	Aug 8, 2013	\$39.97	

Please do not pay - Will be withdrawn a	utomatically	39.97
GST (5% of 'amounts)		1.90
Clean Energy Levy (0.40% of * amounts)		0.14
Carbon Tax (2.6 GJ at 1.4898 per GJ)		3.87
Other Charges and taxes		
Cost of Gas (1.2 GJ at 3.913 per GJ)	4.70	11.97*
Effective July 1, 2013	4.70	
Cost of Gas (1.4 GJ at 2.977 per GJ)	4.17	
Prior to July 1, 2013		
Midstream (2.6 GJ at 1.192 per GJ)	3.10	
Commodity Charges		
Delivery (I.2 GJ at 3.397 per GJ)	4.08	22.09*<
Effective July 1, 2013		
<b>Delivery</b> (1.4 GJ at 3.691 per GJ)	5.17	
Prior to July 1, 2013		
<b>Delivery Charges</b> Basic Charge (33 days at 0.3890 per day)	12.84	
Balance from Previous Bill		0.00
Previous Bill Less Payment - Thank You	34.55 34.55CR	0.00

	ge calcul		er RCT332062	2)
Present	Previo		_	Gas used in
reading	readin	ig " fa	ctor gi	gajoules (GJ)
Jul 17 '13	Jun 14 '1	13		
640	•		08895	2.6
	liverγ: 3298			
	son to pr	evious y	ear	
Billing	Number	Аvегаде	Average	Total Billing
Period	of days	daily	daily	period
	billed	temp	usage GJ	usage GJ
Jul '2013	33	18°C	0.08	2.6
Jul '2012	30	17°C	0.08	2.3
0.3				
	A S O	N D J	F M A M	13
0.2		N D J	F M A M	

P000029263-C000051730-1/2-VIP GST #R100431592 /SEL /3/4/



# NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Aug 8, 2013	\$39.97	



Rate class: Billing date: NATURAL GAS

Customer Service: 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Account number Due date Amount due Amount paid

Aug 8, 2013 \$39.97

The BC Utilities Commission approved a delivery rate decrease after a review of the regulated rate of return for energy utilities, while natural gas commodity rates increased on the open market. The combined result will increase residential customers' charges by \$0.642 per GJ, or approximately \$61 per year, based on typical consumption. These adjustments to your natural gas rates are effective July 1, 2013. For further detail, see the attached insert.

P000029263-C000051731-2/2-VIP GST #R100431592 /SEL /3/4/



NATURAL GAS





Account number Due date Amount due Amount paid

Aug 8, 2013 \$39.97



Rate class:

Billing date:

NATURAL GAS

**Customer Service:** 1-888-224-2710 *T* am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Amount paid

Recycled Paper

Account number	Due date	Amount d
	Sep 10, 2013	\$26.4
Previous Bill	39.97	
Less Payment - Thank You	39.97CR	
Balance from Previous Bill	-	0.00
Delivery Charges		
Basic Charge (31 days at 0.3890 per day)	12.06	
Delivery (1.3 GJ at 3.397 per GJ)	4.42	
		16.48 <sup>‡&lt;</sup>
Commodity Charges		
Midstream (1.3 GJ at 1.192 per GJ)	1.55	
Cost of Gas (1.3 GJ at 3.913 per GJ)	5.09	
	02 12	6.64*
Other Charges and taxes		
Carbon Tax (1.3 GJ at 1.4898 per GJ)		1.94
Clean Energy Levy (0.40% of * amount	ts)	0.09
GST (5% of `amounts)		1.25
Please do not pay - Will be with	ndrawn automatically	26.40

Natural gas is affordable and versatile. From warm rooms and hot showers, to chefinspired meals and the instant glow of a fireplace, natural gas offers comfortable savings for your home. Calculate the savings at **fortisbc.com/energycalculator**.

NATURAL GAS



Account number Due date Amount due Amount paid
Sep 10, 2013 \$26.40

GST #R100431592



Rate class: Billing date: NATURAL GAS

**Customer Service: 1-88**8-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

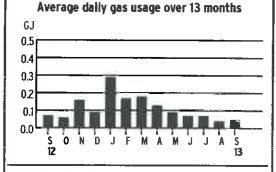
fortisbc.com

Account number	Due date	Amount due	Amount paid
	Oct 8, 2013	\$30.18	

Previous Bill Less Payment - Thank You Balance from Previous Bill	26.40 26.40CR	0.00
Delivery Charges		
Basic Charge (30 days at 0.3890 per day)	11.67	
Delivery (1.7 GJ at 3.397 per GJ)	5.77	
	<del></del>	17.44*
Commodity Charges		
Midstream (1.7 GJ at 1.192 per GJ)	2.03	
Cost of Gas (1.7 GJ at 3.913 per GJ)	6.65	
		8.68*
Other Charges and taxes		
Carbon Tax (1.7 GJ at 1.4898 per GJ)		2.53
Clean Energy Levy (0.40% of * amounts)		0.10
GST (5% of 'amounts)		1.43
Please do not pay - Will be withdr	rawn automatically	30.18

Call before you dig and be safe. Call BC One Call before you install a fence, build a deck or plant a hedge. It's free and easy. If you don't you could be on the hook for costly repairs of a natural gas line or other underground utility. Call BC One Call at 1-800-474-6886 or \*6886 on your cell.

Gas usage calculation (Meter RCT332062)							
Present reading	Previou reading	v		ersion tor	Gas used in gigajoules (GJ)		
Sep 16 '13	Aug 17 '1:	3					
667	6	52	0.111	4499	1.7		
Point of Delivery: 329868							
Comparison to previous year							
Billing	Number	Ave	rage	Average	Total Billing		
Period	of days	da	illy	daily	period		
	billed	te	mp	usage G	J usage GJ		
Sep '2013	30	18	°C	0.06	1.7		
Sen 12012	32	17	٥٢	0.07	23		



Natural Gas. Good for saving money. From hot showers to warm rooms, natural gas is an efficient energy choice for water and home heating. Calculate the savings at fortisbc.com/energycalculator.

P000028267-C000030367-1/1-VIP GST #R100431592 /SEL /2/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Oct 8, 2013	\$30.18	



Rate class: Billing date: NATURAL GAS

Customer Service: 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortishc.com

	Dinning date:		IDFLISDC.COM
Account number	Due date	Amount due	Amount paid
	Nov 7, 2013	\$41.60	

Nov	7, 2013	\$41
Previous Bill Less Payment - Thank You Balance from Previous Bill	30.18 30.18CR	0.00
Delivery Charges Basic Charge (30 days at 0.3890 per day) Delivery (2.9 GJ at 3.397 per GJ)	11.67 9.85	21.52 <sup>+</sup> <
Commodity Charges Midstream (2.9 GJ at 1.192 per GJ)	3.46	
Prior to October 1, 2013 Cost of Gas (1.1 GJ at 3.913 per GJ)	4.30	
Effective October 1, 2013 Cost of Gas (1.8 GJ at 3.272 per GJ)	_5.89	
Other Charges and taxes		13.65*
Carbon Tax (2.9 GJ at 1.4898 per GJ)		4.32
Clean Energy Levy (0.40% of * amounts)		0.14
GST (5% of 'amounts)		1.97
Please do not pay – Will be withdrawn a	utomatically	41.60

Gas usage calculation (Meter RCT332062)							
Present reading	Previous reading	V	Conver facto	_	Gas used in gigajoules (GJ)		
Oct 16 '13	Sep 16 '13						
693	66	57	0.1116	243	2.9		
Point of Del	ivery: 32986	8					
<b>Comparis</b>	son to pre	vio	us yea	r			
Billing	Number	Ave	гаде	Average	Total Billing		
Period	of days	da	illy	daily	period		
0.110040	billed	<u>te</u>	mp	usage G	J usage GJ		

12°C

13°C

0.10

0.06

2.9

1.9

	verag	e dan	y ga	15 U:	sage	e ove	)r 1.	3 M	ont	hs
GJ										
ا5.5										
).4							_	_		
.3			10		-					
).2			-	_						_
0.1	_8	_		١.		_				-
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۳0.	N O	ቪፕ	Ŧ	M	A	M J	7	7	Ť	1
	0 N	υJ	г	W	A :	M J	J	А	2	U

Natural gas commodity rates have changed from \$3.913 to \$3.272 per gigajoule effective October 1. Residential customers' annual charges will decrease by approximately 6 per cent depending on consumption. The BC Utilities Commission approved this rate adjustment. For more details, visit **fortisbc.com/rates**.

P000029129-C000038574-1/1-VIP GST #R100431592

Oct '2013

Oct '2012

30

30

/SEL /2/3/



NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Nov 7, 2013	\$41.60	



Rate class: Billing date:

# NATURAL GAS

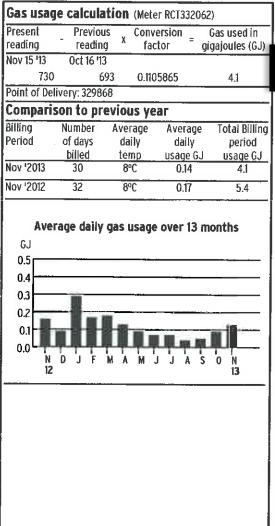
Customer Service: 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
	Dec 7, 2013	\$52.70	
D 1 D'11	41.60		

Dec	7, 2013	\$52.
Previous Bill Less Payment – Thank You Balance from Previous Bill	41.60 41.60CR	0.00
Delivery Charges		
Basic Charge (30 days at 0.3890 per day)	11.67	
Delivery (4.1 GJ at 3.397 per GJ)	13.93	
		25.60*
Commodity Charges		
Midstream (4.1 GJ at 1.192 per GJ)	4.89	
Cost of Gas (4.1 GJ at 3.272 per GJ)	13.42	
		18.31*
Other Charges and taxes		
Carbon Tax (4.1 GJ at 1.4898 per GJ)		6.11
Clean Energy Levy (0.40% of * amounts)		0.18
GST (5% of 'amounts)		2.50
Please do not pay - Will be withdrawn a	automatically	52.70

Winter meter safety: Remember to remove any built-up snow on or around your meter by hand. Keep the path to your meter set clear so meter readers can approach it safely. If ice accumulates on your meter or regulator, call 1-888-224-2710. For more information, visit fortisbc.com/metersafety.



P000024446-C000026687-1/1-VIP GST #R100431592 /SEL /2/



### NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Dec 7, 2013	\$52.70	



Name:

Service address:

Rate class: Billing date:

### NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

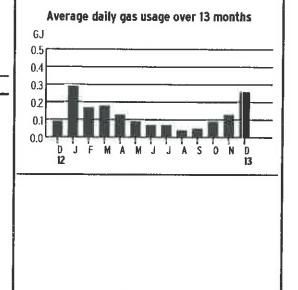
Account number	Due date	Amount due	Amount paid
	Jan 9, 2014	\$99.22	

30	BII 7, LUI4	277
Previous Bill Less Payment - Thank You Balance from Previous Bill	52.70 <u>52.70</u> CR	0.00
Delivery Charges		
Basic Charge (33 days at 0.3890 per day)	12.84	
Delivery (8.7 GJ at 3.397 per GJ)	29.55	
		42.39**
Commodity Charges		
Midstream (8.7 GJ at 1.192 per GJ)	10.37	
Cost of Gas (8.7 GJ at 3.272 per GJ)	<u>28.47</u>	
		38.84*
Other Charges and taxes		
Carbon Tax (8.7 GJ at 1.4898 per GJ)		12.96°
Clean Energy Levy (0.40% of * amounts)		0.32
GST (5% of 'amounts)		4.71
Please do not pay – Will be withdraw	n automatically	99.22

We wish you a safe and happy holiday season.

Natural gas is used safely and reliably in homes across B.C. It's important to have your natural gas appliances regularly inspected and maintained by a licensed natural gas contractor. This ensures your safety and helps keep your appliances operating at their best. For more details visit **fortisbc.com/appliancesafety**.

ery: 32986	g <sup>X</sup> 3 30	fac	ersion etor =	Gas used in gigajoules (GJ 8.7			
7 ery: 32986	30	0.110	9381	8.7			
ery: 32986		0.110	9381	8.7			
	68						
			Point of Delivery: 329868				
Comparison to previous year							
lumber of days billed	da	ily	Average daily usage G	period			
33			0.26	8.7			
30	5	°C	0.09	2.8			
	lumber of days billed 33	lumber Aver of days da billed ter 33 3	lumber Average of days daily billed temp 33 3°C	lumber Average Average of days daily daily billed temp usage G 33 3°C 0.26			



P000027013-C000032131-1/1-VIP GST #R100431592 /SEL /2/



### NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Jan 9, 2014	\$99.22	



Rate class: Billing date: NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Account number	Due date	Amount due	Amount paid
	Feb 11, 2014	\$93.00	

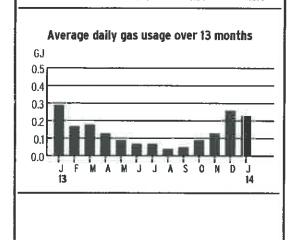
93.00

	Feb 11, 2014	\$93.
Previous Bill Less Payment - Thank You Balance from Previous Bill	99.22 99.22CR	0.00
<b>Delivery Charges</b> Basic Charge (33 days at 0.3890 per day)	12.84	
Prior to January 1, 2014 Delivery (3.2 GJ at 3.397 per GJ)	10.87	
Effective January 1, 2014 Delivery (4.7 GJ at 3.621 per GJ)	17.02	40.73*
Commodity Charges Prior to January 1, 2014 Midstream (3.2 GJ at 1192 per GJ)	3.81	
Effective January 1, 2014 Midstream (4.7 GJ at 1.303 per GJ) Cost of Gas (7.9 GJ at 3.272 per GJ)	6.12 25.85	35.78 <sup>‡&lt;</sup>
Other Charges and taxes Carbon Tax (7.9 GJ at 1.4898 per GJ) Clean Energy Levy (0.40% of * amounts) GST (5% of 'amounts)		11.77° 0.31 4.41

Natural gas rates have changed effective January 1, 2014. Residential customers' annual charges will increase by approximately four per cent, depending on consumption. The BC Utilities Commission approved this rate change. For more details, visit **fortisbc.com/** 

Gas usage	calculation	on	(Meter RCT3	32062)
Present reading	Previous reading	X	Conversion factor	Gas used in gigajoules (GJ)
Jan 20 '14	Dec 18 '13			
879	808		0.1110067	7.9
Point of Deliv	ery: 329868			
Comparie	on to provi		IC WOOF	

Compari	son to pr	evious ye	ar	
Billing	Number	Ачегаде	Аverage	Total Billing
Period	of days	daily	daily	period
	billed	temp	usage GJ	usage GJ
Jan '2014	33	4°€	0.24	7.9
Jan '2013	35	3º€	0.30	10.4



P000030986-C000049076-1/1-VIP GST #R100431592 /SEL /2/



NATURAL GAS

rates.

Please do not pay - Will be withdrawn automatically



Account number	Due date	Amount due	Amount paid
	Feb 11, 2014	\$93.00	



Rate class: Billing date: NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

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Amount paid

Account number	Due date Mar 12, 2014	Amount d \$100.0
	tions tang an ortis	Çiddi
Previous Bill	93.00	
Less Payment - Thank You	93.00CR	
Balance from Previous Bill		0.00
Delivery Charges		
Basic Charge (29 days at 0.3890 per day)	11.28	
Delivery (8.7 GJ at 3.621 per GJ)	31.50	
		42.78*
Commodity Charges		
Midstream (8.7 GJ at 1.303 per GJ)	11.34	
Cost of Gas (8.7 GJ at 3.272 per GJ)	<u> 28.47</u>	
		39.81*
Other Charges and taxes		
Carbon Tax (8.7 GJ at 1.4898 per GJ)		12.96
Clean Energy Levy (0.40% of * amounts)	)	0.33
GST (5% of 'amounts)		4.78
Please do not pay - Will be withd	Irawn automatically	100.66

The small of rotten eage or culptur could mean a natural age leak if you small age an
The smell of rotten eggs or sulphur could mean a natural gas leak. If you smell gas, go
outside, then call 911 or the FortisBC 24-hour emergency line at 1-800-663-9911
- DUISIDE, MEN CON 7 II DI TUE COLUSDI, 74 MODE EMELHEMOV ME AL IZONOZIONAZ 77 M

Gas usag	e calcula	ation (Mete	er RCT332062	2)
Present	Previo	us Conv	ersion	Gas used in
гeading	readin	ig <sup>X</sup> fac	tor = gi	igajoules (GJ)
Feb 18 '14	Jan 20 '	14	_	
957	8	379 0.110	9095	8.7
Point of Del	ivery: 3298	68		·
Comparis	son to pr	evious ye	аг	
Billing	Number	Average	Average	Total Billing
Period	of days	daily	daily	period
	billed	temp	usage GJ	usage GJ
Feb '2014	29	3°C	0.30	8.7
Feb '2013	27	6°C	0.17	4.7
GJ 0.5 0.4 0.3	age daily	gas usage	over 13 m	nonths
0.1		ĮĮ.	الت	

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NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Mar 12, 2014	\$100.66	



Rate class: Billing date: NATURAL GAS

**Customer Service: 1-888-224-2710** 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

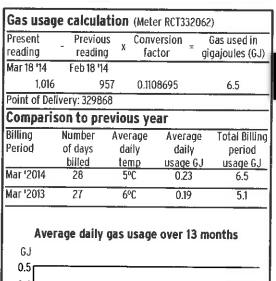
fortisbc.com

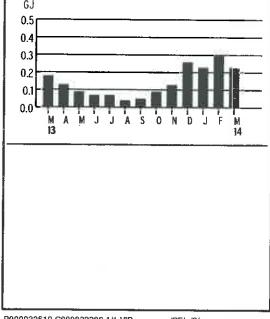
Account number	Due date	Amount due	Amount paid
	Apr 9, 2014	\$77.80	

		•
Previous Bill Less Payment - Thank You Balance from Previous Bill	100.66 100.66CR	0.00
Delivery Charges		
Basic Charge (28 days at 0.3890 per day)	10.89	
Delivery (6.5 GJ at 3.62) per GJ)	23.54	
		34.43 <sup>+&lt;</sup>
Commodity Charges		
Midstream (6.5 GJ at 1.303 per GJ)	8.47	
Cost of Gas (6.5 GJ at 3.272 per GJ)	21.27	
•		29.74*
Other Charges and taxes		
Carbon Tax (6.5 GJ at 1.4898 per GJ)		9.68
Clean Energy Levy (0.40% of + amounts)		0.26
GST (5% of 'amounts)		3.69
Please do not pay – Will be withdrawn	automatically	77.80

Delivery (6.5 GJ at 3.621 per GJ)	23.54	
		34.43+
Commodity Charges		
Midstream (6.5 GJ at 1.303 per GJ)	8.47	
Cost of Gas (6.5 GJ at 3.272 per GJ)	21.27	
		29.74*
Other Charges and taxes		
Carbon Tax (6.5 GJ at 1.4898 per GJ)		9.68
Clean Energy Levy (0.40% of + amounts)		0.26
GST (5% of Samounts)		3.69

The smell of rotten eggs or sulphur could mean a natural gas leak. If you smell gas, go outside, then call 911 or the FortisBC 24-hour emergency line at 1-800-663-9911.





P000032519-C000033389-1/1-VIP GST #R100431592

/SEL /2/



### NATURAL GAS



Account number	Due date	Amount due	Amount paid
	Apr 9, 2014	\$77.80	



Rate class: Billing date:

### NATURAL GAS

**Customer Service:** 1-888-224-2710 7 am - 8 pm Mon - Fri, 9 am - 5 pm Sat, PST

fortisbc.com

Account numbef	Due date	Amount due	Amount paid
	May 8, 2014	\$64.47	

2000.9	w,	ŶŮ.
Previous Bill Less Payment - Thank You Balance from Previous Bill	77.80 77.80CR	0.00
Delivery Charges		
Basic Charge (29 days at 0.3890 per day)	11.28	
Delivery (4.8 GJ at 3.62) per GJ)	17.38	
	N	28.66*
Commodity Charges		
Midstream (4.8 GJ at 1.303 per GJ)	6.25	
Prior to April 1, 2014		
Cost of Gas (2.3 GJ at 3.272 per GJ)	7.53	
Effective April 1, 2014		
Cost of Gas (2.5 GJ at 4.640 per GJ)	11.60	
		25.38 <sup>+&lt;</sup>
Other Charges and taxes		
Carbon Tax (4.8 GJ at 1.4898 per GJ)		7.15
Clean Energy Levy (0.40% of * amounts)		0.22
GST (5% of amounts)		3.06
Please do not pay – Will be withdrawn a	utomatically	64.47

Gas usag	e calculai	tion	(Meter RC	T3320	62)
Present reading	Previous reading	v	Conversion factor	_	Gas used in gigajoules (GJ)
Apr 16 '14	Mar 18 '14				
1,059	1,01	16	0.1115614		4.8
Point of Deli	very: 32986	8			
Comparis	on to pre	viol	ıs year		
Billing	Number	Ävei	rage Av	егаде	Total Billing
Period	of days	da	ily	daily	period
410014	billed	ter	mp us	age GJ	usage GJ

8°C

9°C

0.17

0.13

4.8

4.0

GJ								_
0.5								
0.3								
0.2				_		-	١.	
0.1	_			-8			Ц	
0.0	墨耳	LIR .	a Dit	界界	Щ	Ш	Щ	
0.0	M.	J	A S	O N	ı b	1	F M	A

Natural gas commodity rates have changed from \$3.272 to \$4.640 per gigajoule effective April 1. Residential customers' annual charges will increase by approximately 14 per cent depending on consumption. This rate adjustment is a direction of the BC Utilities Commission. For more details, visit **fortisbc.com/rates**.

P000029077-C000039726-1/1-VIP GST #R100431592

Арг '2014

Apr '2013

29

30

/SEL /3/



# NATURAL GAS



Account number	Due date	Amount due	Amount paid
	May 8, 2014	\$64.47	