***Joey Sandoval Page 1 of 2***

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***Summary***

Recent graduate of the University of Oregon's Programming Boot Camp. Skilled in full-stack web development, with hands-on experience in JavaScript, React, Node.js, MongoDB, and SQL. Proficient in developing responsive, efficient web applications using modern technologies and frameworks. Strong collaborator with a passion for problem-solving and continuous learning.

***Education***

**Full-Stack Web Development Bootcamp**  
University of Oregon, Eugene, Oregon  
*Completed September 2024*

**Master of Arts Degree in Creative Writing**  
Sonoma State University, Rohnert Park, California  
*Graduated December – 2012*

**Bachelor of Arts Degree in English**  
Sonoma State University, Rohnert Park, California  
*Graduated May – 2007*

***Technical Skills***

* **Languages:** HTML5, CSS3, JavaScript (ES6+)
* **Version Control:** Git, GitHub
* **Frontend:** React, Progressive Web Applications (PWA), Responsive Design
* **Backend:** Node.js, Express.js
* **Database Management:** SQL, NoSQL (MongoDB), ORM (Object-Relational Mapping)
* **Full Stack Development:** MERN (MongoDB, Express, React, Node)
* **APIs:** RESTful APIs, 3rd-Party APIs, Server-Side APIs
* **Software Development Concepts:** Object-Oriented Programming (OOP), Model-View-Controller (MVC), Computer Science Fundamentals (CS)
* **State Management:** React State, Redux

***Portfolio***

[**https://sandovalportfolio.netlify.app/**](https://sandovalportfolio.netlify.app/)

**Certifications & Training**

Certificate of Completion in Medical Billing, Coding & Terminology

Portland Community College, Portland, OR. January 2015

**Additional Skills**

* Strong understanding of full-stack development principles, including MVC and OOP
* Ability to build responsive web applications using React and Node.js
* Experience working with APIs and managing databases (SQL and NoSQL)
* Collaborative team player with excellent problem-solving skills

**References: *Available upon request***

***Joey Sandoval Page 2 of 2***

**Work History**

***April 2020 to April 2024***

**Upwork, Remote**

* Writing and Editing services

**Uber Eats, Portland OR** and **Doordash, Portland OR**

Delivery Driver

* Food Delivery in the greater Portland area

**CorSource Technology Group/Simple Staffing Solutions, Portland OR**

Customer Service Agent

* Placement with Simple Finance
* Inbound Help Center for account management, opening and closing accounts
* Inbound Customer Service for filing and managing disputes

**Adecco Staffing & Temp Agency, Portland OR**

Call Center Agent

* Placement with Wells Fargo
* Inbound Help Center for client’s customers refunds, reimbursements and gathering insurance information
* Outbound Call Backs for refunds, reimbursements, and gathering insurance information

***July 2017 to December 2019***

**Consumer Cellular, Tigard OR**

Call Center Tech Support

* Sales and tech support

**Conduent Innovative BPO Solutions, Tigard, OR**

Call Center Tech Support

* Assisting clients customers with devices and services

**Insight Global Staffing Services, Portland, OR**

Customer Service

* Temporary placement at Providence Medical Group call center in Beaverton, OR

**Comforcare, West Linn, OR**

In-Home Caregiver

* Provided personal care to disabled client, prepared meals and performed light housekeeping, provided transportation, trained to assist with medications

**Amazon Fulfillment Center, Portland, OR**

Fulfillment Associate

* Sorting and verifying readiness of packages for delivery, loading onto the trucks