

## CONTACT

- 073 137 8593
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- 38 McArthur Street, Durban 4001
- [Skhumbuzo \(Jabulani\) Mkize](#)

## EDUCATION

- 2021 - 2023  
DURBAN UNIVERSITY OF TECHNOLOGY
  - Diploma in ICT Business Analsis
  - GPA: 3.8 / 4.0

- 2014 - 2020  
INYONEMHLOPHE SECONDARY SCHOOL
  - Grade 12 (NCS)
  - Top Achiever Award Recipient

## SKILLS

- Microsoft Office Suite
- Time Management
- Effective Communication
- Interpersonal skills
- HTML5 / CSS3
- Teamwork
- Attention to detail
- Search Engine Optimization (SEO)
- MySQL Database
- Javascript
- Technical Support
- Responsive Web Design
- Debugging & Toubleshooting
- Network protocols & standards

## LANGUAGES

- IsiZulu (Fluent)
- English (Fluent)

## CERTIFICATES

- CompTIA A+
- CompTIA Network+
- Driver's License: Code 10

# SKHUMBUZO MKIZE

## ICT BUSINESS ANALYST

## PROFILE

I am a dedicated and a result driven ICT Business Analyst Diploma holder with a strong foundation in IT principles, analyzing business processes, identifying needs, and implementing effective software development solutions. I am proficient in utilizing software solutions expertise to bridge the gap between business requirements and IT systems. Proven ability to adapt quickly to new technologies and environments while maintaining a customer-centric approach. Seeking opportunities to leverage expertise in Software development & ICT business analysis to contribute effectively to an organizational objective. I am an IT enthusiastic person.

## WORK EXPERIENCE

- INFINITY GROWTH DIGITAL MARKETING. 2024 - PRESENT  
*Software Developer Internship.*
  - Developing websites and applications using WordPress, Javascripts, HTML, and CSS.
  - Customizing WordPress themes, plugins, and integrated Google Ads campaigns.
  - Improves SEO and optimized website performance and user experience.
  - Creates responsive landing pages with cross-browser compatibility.
  - Ensure the code quality using debugging tools and version control (Git).
- AFRICA LEARN COLLEGE. 2024 - 2024  
*Learnership Program (Help Desk Technician).*
  - I have gained an experience in IT and cloud computing.
  - Developed skills in network administration, cloud security, and end-user support.
  - Configured and managed network switches and routers to ensure optimal performance and security.
  - Executed the installation of various types of cabling, including RJ45, Ethernet, and fiber optics, adhering to industry standards and best practices. .
- TOTALSPORTS. 2023 - 2024  
*Sales Assistant.*
  - Assisted customers with purchasing decisions and provided product information.
  - Provided excellent customer service, ensuring a positive shopping experience for customers.
  - Participated in visual merchandising, stock management, and store displays.

## REFERENCE

Ndumiso Sikhakhane  
Infinity Growth Manager  
Phone: 081-246-5781

Christopher Simmers  
Totalsports Manager  
Phone: 0721285445

Sibonelo Phoswa  
Manager (Africa Learn College)  
Phone: 073-137- 8593

Ntombifikile Mkize  
Sister  
Phone: 073-602-2227