



Real Phone Service. Real Fast

WEB CENTRAL ONLINE TRAINING

Web Central

Access the dPi Web Order system from the Quick Link on the Home Page of E-Office.

Logging in to dPi Web Central

To log onto dPi Web Ordering simply type in the Username and Password you were assigned by dPi at the Login screen (**Please see example below**).

Note: The Username will be the Store Number (ex. 01029) and password will be pw.



Enter User ID
& Password
assigned by dPi

Welcome to dPi Web Central

Once you have gained access to the dPi site. You will be brought to the “Home” screen. (See example below).

Select the “Customer Inquiry” tab located on the **top left hand corner** of the screen.

The screenshot shows the dPi Web Central interface. On the left is an orange sidebar with navigation tabs: Home, Reports, Questions & Answers, Agent Hotline, Forms, and Welcome: Rentway #454. Below these are three main function buttons: Customer Inquiry, Product/ Pricing Lookup, and Reporting. The main content area features a 'QuickStats' section with location-based data, followed by three promotional tiles: 'New Order', 'Web Central Online Tutorial', and 'Monthly Payment'. Below these are three informational tiles: 'dPi's Prepaid Services Include:', 'Who's Missing Their Family?', and 'Get More From dPi!'. The footer contains copyright information and links to Terms and Conditions, Contact Us, and Webmaster.

Functions available (points to the left sidebar navigation tabs)

Total Active Customers (points to 'Active Customers: 100' in QuickStats)

New Sales MTD (points to 'New Sales MTD: 11' in QuickStats)

Frequently Asked Questions (points to the 'Questions & Answers' tab in the top navigation bar)

Location Ranking Information (points to the 'Rank 4 out of 778 stores' text in QuickStats)

Agent Hotline & product sales information (points to the 'Get More From dPi!' tile)

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Customer Inquiry

The Customer Inquiry function allows access to a customer's most recent statement information and current amount due as well as recent payments posted.

version: 2.5.1.1

Welcome To **dPi** WebCentral
TELECONNECT

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Rentway #454

Customer Inquiry
Product/Pricing Lookup
Reporting

QuickStats NCRW0454RW

Location Home > Portal > Customer Inquiry **Customer Inquiry - Step 1 of 2**

Active Customers: 117	Rank 12 out of 778 stores	Total Revenue Collected MTD: \$3,552.64
New Sales MTD: 1	Rank 11 out of 778 stores	Rank 17 out of 778 stores

Customer Inquiry
Find a customer's information

Customer's Phone Number **Enter Customers Phone Number**

--OR--

Customer's Account Number 50127940 **Or Account Number**

Proceed to Next Step >

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STEP 2

The screenshot shows the dPi WebCentral interface. At the top, there is a header with the dPi logo, 'Welcome To WebCentral', and 'version: 2.5.1.1'. Below the header is a navigation bar with links: Home, Reports, Questions & Answers, Agent Hotline, Forms, and a welcome message 'Welcome: Rentway #454'. A 'Logout' button is also present. On the left, there is a sidebar with links: Customer Inquiry, Product/ Pricing Lookup, and Reporting. The main content area is titled 'QuickStats' and shows 'NCRW0454RW'. It displays 'Location: Home > Portal > Customer Inquiry' and 'Customer Inquiry - Step 2 of 2'. Below this, there are statistics: 'Active Customers: 117', 'Rank 12 out of 778 stores', 'Total Revenue Collected MTD: \$3,552.64', 'New Sales MTD: 1', 'Rank 11 out of 778 stores', and 'Rank 17 out of 778 stores'. The 'Customer Information' section shows fields for Account Number, Phone Number, Customer Name, and Service Address. Below these, it shows 'Status: Active', 'Due Date: 3/4/2005', and 'Last day to make payment before disconnect: 3/18/2005'. A 'Reminder Notice' section has a 'View Customer Bill' button. An 'Account Summary' table shows 'Balance Forward (from a prior bill period)' as \$0.00, 'Current Charges' as \$64.63, and 'Total Amount Due' as \$64.63. At the bottom, there are buttons for '< Previous Screen' and 'Go To Main'. A copyright notice at the very bottom reads 'Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved. Please read our Terms and Conditions. | Contact Us | Webmaster |'.

Customers Information Displayed Here


Click here to View Customers Bill

Click <Go To Main>

Account Summary	
Balance Forward (from a prior bill period)	\$0.00
Current Charges	\$64.63
Total Amount Due	\$64.63

- Review customer's information.
- Review Balance Forward & Current Charges
- Review Total Amount Due

VIEW OF CUSTOMERS BILL



2007 LBJ Freeway, Suite 225
Dallas, TX 75234

Real Phone Service. Real Fast. Return Service Requested

Account Summary

Payment Received 08/26/2004. Thank You.	\$0.00
Balance Forward	\$0.00
Current Charges	\$89.54
Prompt Pay Discount (Pay on or before 11/02/2004)*	\$10.00 CR
Total Due (Based on Prompt Pay Discount)	\$89.54
<small>* You receive a \$10.00 CR Prompt Pay Discount when paying your bill on or before the due date.</small>	
Total Due	\$99.54

If payment is not received by 11/02/2004, your phone service may be disconnected.

Customers Information

Displayed Here

Account Summary

Payment Received 08/26/2004. Thank You.	\$0.00
Balance Forward	\$0.00
Current Charges	\$89.54
Prompt Pay Discount (Pay on or before 11/02/2004)*	\$10.00 CR
Total Due (Based on Prompt Pay Discount)	\$89.54
<small>* You receive a \$10.00 CR Prompt Pay Discount when paying your bill on or before the due date.</small>	
Total Due	\$99.54

If payment is not received by 11/02/2004, your phone service may be disconnected.

Service Details

Service Details	Credits/Charges
Payment Received - 08/26/2004 - Thank You	\$0.00
Balance Forward	\$0.00
Charges for Service from 11/03/2004 to 12/02/2004	
Great American Hook-Up Advantage Plan	\$57.99
<small>Basic Service</small>	
Call Feature Pkg. - Caller ID & Call Waiting	
Unlimited Long Distance - 877-263-2763	\$20.00
A.A.M. Fee	\$3.50
Service Activation Charge	\$3.75
Current Call Toll Charges	\$0.00
FCC Subscriber Line Fee	\$6.50
Telecom Relay Systems Surcharge	\$0.07
Local 9-1-1 Access Charge	\$1.25
Federal Excise Tax	\$1.83
Utility Gross Receipts Assessment	\$3.24
State Taxes	\$1.41
Current Charges	\$99.54
Total Amount Due	\$99.54

Account Summary

Payment Received 08/26/2004. Thank You.	\$0.00
Balance Forward	\$0.00
Current Charges	\$89.54
Prompt Pay Discount (Pay on or before 11/02/2004)*	\$10.00 CR
Total Due (Based on Prompt Pay Discount)	\$89.54
<small>* You receive a \$10.00 CR Prompt Pay Discount when paying your bill on or before the due date.</small>	
Total Due	\$99.54

If payment is not received by 11/02/2004, your phone service may be disconnected.

Statement Date 10/14/2004
Due Date 11/02/2004
Telephone Number (610)347-6769
Account Number 50384566
 For billing questions, please call toll free 1-800-350-4009.
 Hours of Operation: Mon - Fri 8:00am-4:00pm Central Standard Time

Amount Past Due: \$0.00

Important Messages

***** REFER A FRIEND & EARN \$\$\$ *****
 Simply tell a friend about dPI Teleconnect. When they sign up for dPI service all they have to do is tell the employee taking their order that they were referred by you and give us your name and phone number. We will credit your friend \$10.00 and you \$10.00!

WANT \$10.00 OFF THIS MONTH'S BILL?
 Make your payment, in full, on or before the due date and dPI will give you a discount of \$10.00 off this month's bill!

3 Easy Ways to pay your bill:
 1) Visit the dPI Agent location where you signed up
 2) Pay by Credit Card or Debit Card - Call Customer Service 1-800-350-4009
 3) Pay at any Western Union location. Use the GRAY Prepaid Services/SwiftPay form. Write your phone number in upper portion of the form with the amount you are paying. To find the closest location, Call 1-800-325-6000, Press 2

Past Due Amount

Promotions & Announcements

- The customer's statement will display and may be printed if needed.
- Close the statement window when complete.

Go To Main Menu

Select the “Product/Price Lookup” tab located on the **top left hand side** of the screen.

Product/Price Lookup

STEP 1

The Product/Price Lookup function was designed to provide an agent location with the exact pricing and packages available based on customers zip code.

version: 2.5.1.1

Welcome To **dpi** WebCentral
TELECONNECT

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Rentway #454

Customer Inquiry
Product/ Pricing Lookup
Reporting

QuickStats NCRW0454RW

Location Home > Portal > Price Lookup Price Lookup - Step 1 of 5

Active Customers: 117 Rank 12 out of 778 stores Total Revenue Collected MTD: \$3,552.64

New Sales MTD: 1 Rank 11 out of 778 stores Rank 17 out of 778 stores

Product Price Lookup

Find a plan that works best for your customer.

Enter Customer's Zip Code
75234

Proceed to Next Step >

*Enter Customers Zip code

STEP 2

version: 2.5.1.1

Welcome To **dpi** WebCentral
TELECONNECT

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Rentway #454

Customer Inquiry
Product/ Pricing Lookup
Reporting

QuickStats NCRW0454RW

Location Home > Portal > Price Lookup Price Lookup - Step 2 of 5

Active Customers: 117 Rank 12 out of 778 stores Total Revenue Collected MTD: \$3,552.64

New Sales MTD: 1 Rank 11 out of 778 stores Rank 17 out of 778 stores

Please have your customer select a provider or simply proceed with the default provider selected. Zip Code: 75234

☒ SBC - Southwestern Bell
☐ Sprint
☐ Verizon - GTE

< Previous Screen


Proceed to Next Step >

***Available service providers within this zip code**
(System automatically defaults to the main provider in this zip code area.)

Click <Proceed to next step>

Note: Customers cannot choose the service provider. This is simply to identify the main provider in this Zip Code. Ask customer who they had previous service with.

STEP 3


 Welcome To **WebCentral**
version: 2.5.1.1

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[Reports](#)
[Questions & Answers](#)
[Agent Hotline](#)
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 Welcome: Rentway #454

[Customer Inquiry](#)
[Product/ Pricing Lookup](#)
[Reporting](#)

QuickStats NCRW0454RW

Location: Home > Portal > Price Lookup Price Lookup - Step 3 of 5

Active Customers: 117 ▼ Rank 12 out of 778 stores Total Revenue Collected MTD: \$3,552.64
 New Sales MTD: 1 ▼ Rank 11 out of 778 stores ▼ Rank 17 out of 778 stores

Select a Package Most Beneficial To Your Customer ZipCode: 75234 SBC - Southwestern Bell

Products	Basic	Advantage Package	Complete Unlimited
Monthly Recurring Rate	\$29.99	\$43.99	\$49.99 NEW
Local Calling	Unlimited	Unlimited	Unlimited
Domestic Long Distance	100 minutes for 5 months	100 minutes each month	Unlimited
dPi Club Program			
Call Waiting			
Caller ID			
3 Way Calling			
Call Forwarding			
Call Return			
First Month Rate	\$39.99	\$53.99	\$59.99

Select a Package: ☐ Basic ☐ Advantage Package ☐ Complete Unlimited

*Prompt Pay Discount applies when payment in full is made on or before the customer's due date.
 *Price based on Prompt Pay Discount. Does not apply to initial payment.

[< Previous Screen](#)
[Print Version](#)
[Proceed to Next Step >](#)

***Price includes Prompt Pay Discount**
***Select customer's package of choice.**
 *(System automatically defaults to the basic package.)
Click <Proceed to next step>

STEP 4

QuickStats NCRW0443RW

Location: Home > Portal > Price Lookup **Price Lookup - Step 4 of 5**

Active Customers: 178 Rank 5 out of 778 stores Total Revenue Collected MTD: \$6,559.59

New Sales MTD: 8 Rank 4 out of 778 stores Rank 3 out of 778 stores

Please Ask Your Customer to Select Additional Products ZipCode: 75207 SBC - Southwestern Bell

Local Service Selected

☒ \$39.99 Basic Service

Current Promotions

☐ (\$5.00) Activation Credit Promotion (Not included in Products Total below)

☐ (\$10.00) Activation Credit Promotion (Not included in Products Total below)

Special Offers

☐ \$5.00 Inside Wire Maintenance (First month free)

☐ \$8.00 The dPI Club Program, Gold Package (First month free)

☐ \$2.50 Grace Days/Extension

☒ \$3.00 The dPI Club Program (first month free)

☐ \$3.00 The dPI Club Program

Long Distance

☐ \$13.50 Long Distance - 200 Anytime Minutes 877-260-2763

☐ \$20.00 Unlimited Long Distance 877-260-2763

☐ \$18.50 Long Distance - 500 Anytime Minutes 877-260-2763

☐ \$7.50 Long Distance - 100 Anytime Minutes 877-260-2763

☒ \$0.00 100 Long Distance Minutes 877-260-2763 (Unclick to select another LD product)

Package

☐ \$16.00 Call Feature Saver

☐ \$27.00 Call Feature Super Value

☐ \$55.50 Talk Till You Drop Plan

☐ \$35.50 Call Feature Bonus Blackout

☐ \$7.00 Busy Redial

☐ \$7.00 Call Forwarding

☐ \$7.00 3 Way Calling

☐ \$7.00 Call Return

☐ \$12.00 Caller ID

☐ \$7.00 Call Waiting

Listing

☐ \$7.00 Non-Published Listing

< Previous Screen **Click <Proceed to next step>** Proceed to Next Step >

*** Customer may choose additional phone service products (See optional products available)**


***Promotions may be given at the discretion of the agent location and are not required. Promotions should be used to close a sale. Agent may choose only one (1) promo per customer. Promotions are subject to change based on date and availability.**

Place your cursor over product text to get a brief description.

This package includes Call Forwarding, Call Waiting, Caller ID, Call Return, 3-Way Calling and you can talk to anyone in the country, as many times as you want, for as long as you want and pay just one low monthly cost.

Note: When a product is selected screen will automatically refresh. Promotional items may be added or removed. (Unavailable items will be displayed in gray)

STEP 5


 Welcome To **dPi WebCentral**
version: 2.5.1.1

[Logout](#)

[Home](#) | [Reports](#) | [Questions & Answers](#) | [Agent Hotline](#) | [Forms](#) | Welcome: Rentway #454

[Customer Inquiry](#)
[Product/ Pricing Lookup](#)
[Reporting](#)

QuickStats NCRW0454RW

Location: Home > Portal > Price Lookup Price Lookup - Step 5 of 5

Active Customers: 117 ▼ Rank 12 out of 778 stores Total Revenue Collected MTD: \$3,552.64

New Sales MTD: 1 ▼ Rank 11 out of 778 stores ▼ Rank 17 out of 778 stores

Order Summary ZipCode: 75234 SBC - Southwestern Bell

Package and Features Selected	Price	Month 2 Charges
Basic Service	\$39.99	\$39.99
Service Activation Charge	\$20.00	
Prompt Pay Discount		(\$10.00)
Activation Credit Promotion Months 2 - 5		(\$2.50)
Activation Credit Promotion	(\$10.00)	
The dPi Club Program		\$3.00
Debt and Credit Counseling		
Grocery Coupon Savings Book		
Involuntary Unemployment Insurance		
100 Long Distance Minutes 877-260-2763	\$0.00	\$0.00
Product Total	\$49.99	\$38.99
Taxes, Fees and Surcharges View Payment Forecast	\$17.81	\$15.70
Total Amount Due	\$67.80	\$54.69

[Print](#)
[Go To Main](#)

Click to view
Payment
Forecast

→


Breakdown
of second
month
Charges

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- Review the Order Summary
- Click <Print> or <Go To Main>

PAYMENT FORECAST

Payment Forecast will display a breakdown of the customer's charges for months 1-9.



Welcome To **WebCentral**

ZipCode: 75234 SBC - Southwestern Bell

3/24/2005

Product Name	Mo.1	Mo.2	Mo.3	Mo.4	Mo.5	Mo.6	Mo.7	Mo.8	Mo.9
Basic Service	39.99	39.99	39.99	39.99	39.99	39.99	39.99	39.99	39.99
Service Activation Charge	20.00								
Service Activation Charge		5.00	5.00	5.00	5.00				
A.A.M. Fee		3.50	3.50	3.50	3.50	3.50	3.50	3.50	3.50
Prompt Pay Discount		-10.00	-10.00	-10.00	-10.00	-10.00	-10.00	-10.00	-10.00
Activation Credit Promotion Months 2 - 5		-2.50	-2.50	-2.50	-2.50				
Activation Credit Promotion	-10.00								
The dPi Club Program		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Debt and Credit Counseling									
Grocery Coupon Savings Book									
Involuntary Unemployment Insurance									
100 Long Distance Minutes 877-260-2763	0	0	0	0	0	0	0	0	0
Subtotal Product	49.99	38.99	38.99	38.99	38.99	36.49	36.49	36.49	36.49
Taxes, Fees and Surcharges	17.81	15.70	15.70	15.70	15.70	14.89	14.89	14.89	14.89
Total	67.80	54.69	54.69	54.69	54.69	51.38	51.38	51.38	51.38

If desired Click <Print>

Print

Go To Main Menu

Select the “Reporting” tab located on the **left hand side** of the screen.

Reporting

The Reporting function provides access to customer data according to a variety of criteria and search options.

The screenshot displays the DPI WebCentral interface. At the top, there is a header with the DPI logo, 'Welcome To WebCentral', and a 'Logout' button. Below the header is a navigation bar with tabs: Home, Reports, Questions & Answers, Agent Hotline, Forms, and Welcome: Barbara. On the left side, there is a vertical menu with icons for Customer Inquiry, Product Pricing Lookup, and Reporting. An arrow points from the 'Reporting' tab in this menu to the main content area. The main content area features a 'QuickStats' section with a location filter set to 'Home > Portal'. It displays three statistics: Active Customers: 179 (Rank 5 out of 776 stores), New Sales MTD: 8 (Rank 4 out of 776 stores), and Total Revenue Collected MTD: \$6,659.59 (Rank 3 out of 776 stores). Below this is a 'Reporting' section with a sub-header 'Reporting' and a description 'Easily process and print a detailed sales report'. It prompts the user to 'Please choose a type of report you would like to view or print'. A 'Report Menu' is displayed, listing various report options with icons and descriptions:

- Daily Totals**: Summary of today's transactions.
- Customers by Order Date**: Customers sorted by order date.
- Active Customers by Order Date**: Active customers sorted by order date.
- Pending Customers by Order Date**: Pending customers sorted by order date.
- Active Customer List**: Lists store's active customers by active date.
- Local Phone Commission Earned**: Lists active customers local phone commission earned.
- Certification Result**: DPI Certification Result.
- Daily Detail**: Detail of today's transactions.
- Customers by Account Status**: Customers sorted by account status.
- Disconnected Customers by Order Date**: Disconnected customers sorted by order date.
- Active Customers by Due Date**: Active customers sorted by due date.
- Disconnected Customer List**: Lists store's disconnected customers by due date.
- Cellular Phone Commission Earned**: Lists active customers cellular phone commission earned.

An arrow points from the text 'Click on Desired Report' to the 'Reporting' tab in the left-hand menu.

- A listing of reports will be displayed.
- Choose desired report.

QuickStats

TXHC1029RW

Location [Home](#) > [Portal](#)

Active Customers: 2

▼ Rank 82 out of 778 stores

Total Revenue Collected MTD: \$389.94

New Sales MTD: 0

▼ RANK: N/A

▼ Rank 378 out of 778 stores

Disconnected Customers by Due Date

Go

Start Date

MAR

▼

24

▼

2005

▼

End Date

MAR

▼

24

▼

2005

▼

Feb

March 2005

Apr


Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Proceed to Next Step

Click
 <Proceed to
 next step>

- The selected report will be displayed.
- If desired, Click <Print> to access a print version of the report.

Disconnected Customers by Due Date Report


Welcome To
WebCentral

Version: 2.6.0.3

Logout

Home
Reports
Questions & Answers
Agent Hotline
Forms
Welcome: Rentway #432

Customer Inquiry
Product/ Pricing Lookup
Reporting

QuickStats
NCRW0432RW

Location Home > Portal


Active Customers: 180 Rank 4 out of 778 stores
Total Revenue Collected MTD: \$6,252.62

New Sales MTD: 11 Rank 3 out of 778 stores
Rank 4 out of 778 stores

Print
None

If desired Click <Print>

1 of 1
100%
powered by crystal


Welcome To
WebCentral

Active Customers by Due Date


Merchant NCRW0432RW
Report Period 01/31/2005 - 03/31/2005

Customer Name	Account Number	Telephone	Active Date	Customer Life Months	Due Date	Past Due Days	Amt Due	Scheduled Disconnect Date
			03/16/2005	1		0	\$0.00	04/21/2005
			03/17/2005	1		0	\$0.24	04/22/2005
			02/02/2005	1	03/02/2005	29	\$161.25	03/18/2005
			02/07/2005	1	03/07/2005	24	\$60.42	03/16/2005
			02/08/2005	1	03/08/2005	23	\$85.19	03/21/2005
			02/10/2005	1	03/10/2005	21	\$81.04	03/18/2005
			02/11/2005	1	03/11/2005	20	\$56.94	03/16/2005
			02/15/2005	1	03/15/2005	16	\$77.36	03/20/2005
			02/15/2005	1	03/15/2005	16	\$67.96	03/20/2005
			02/16/2005	1	03/16/2005	15	\$56.35	03/21/2005
			02/17/2005	1	03/17/2005	14	\$59.83	03/22/2005
			02/17/2005	1	03/17/2005	14	\$84.61	03/22/2005
			02/22/2005	1	03/22/2005	9	\$59.83	03/27/2005
			02/23/2005	1	03/23/2005	8	\$93.74	03/28/2005
			02/24/2005	1	03/24/2005	7	\$56.35	03/29/2005
			02/28/2005	1	03/28/2005	3	\$68.22	04/02/2005
			02/02/2005	2	04/02/2005	0	\$52.39	04/07/2005
			03/03/2005	1	04/03/2005	0	\$0.24	04/08/2005
			02/03/2005	2	04/03/2005	0	\$63.97	04/08/2005
			02/03/2005	2	04/03/2005	0	\$50.59	04/08/2005
			03/04/2005	1	04/04/2005	0	\$14.61	04/09/2005
			03/04/2005	1	04/04/2005	0	\$0.00	04/09/2005
			02/04/2005	2	04/04/2005	0	\$16.83	04/09/2005
			03/07/2005	1	04/07/2005	0	\$-0.51	04/12/2005
			03/07/2005	1	04/07/2005	0	\$0.24	04/12/2005
			02/07/2005	2	04/07/2005	0	\$-0.65	04/12/2005
			02/08/2005	2	04/08/2005	0	\$0.00	04/13/2005
			03/09/2005	1	04/09/2005	0	\$0.00	04/14/2005
			03/09/2005	1	04/09/2005	0	\$-0.76	04/14/2005
			02/09/2005	2	04/09/2005	0	\$0.00	04/14/2005
			02/09/2005	2	04/09/2005	0	\$0.00	04/14/2005
			02/09/2005	2	04/09/2005	0	\$0.00	04/14/2005
			02/10/2005	2	04/10/2005	0	\$0.00	04/15/2005
			02/10/2005	2	04/10/2005	0	\$0.00	04/15/2005
			02/10/2005	2	04/10/2005	0	\$0.00	04/15/2005
			02/10/2005	2	04/10/2005	0	\$0.00	04/15/2005
			02/11/2005	2	04/11/2005	0	\$0.00	04/16/2005
			02/11/2005	2	04/11/2005	0	\$0.00	04/16/2005
			03/14/2005	1	04/14/2005	0	\$0.00	04/19/2005
			02/17/2005	2	04/17/2005	0	\$0.00	04/22/2005
			02/24/2005	2	04/24/2005	0	\$0.00	04/29/2005
Total Count:			41					

Rentway #432
Page 1 of 1

3/31/2005
1:06:36PM

Local Phone Commissions Earned Report

 Welcome To dPI WebCentral							
Merchant				Report Period 03/01/2005 - 03/25/2005			
Customer Name	Account Number	Telephone	Order Date	Last Payment	Local Amount Paid	LD Amount Paid	Commission Earned
			03/03/2005	03/03/2005	\$69.95	\$0.00	\$7.00
			03/12/2005	03/12/2005	\$-59.35	\$0.00	\$-5.94
			03/12/2005	03/12/2005	\$-95.45	\$0.00	\$-9.55
			03/12/2005	03/12/2005	\$95.45	\$0.00	\$9.55
			03/07/2005	03/07/2005	\$63.00	\$0.00	\$6.30
			03/12/2005	03/12/2005	\$59.35	\$0.00	\$5.94
			03/04/2005	03/04/2005	\$67.95	\$0.00	\$6.80
			03/01/2005	03/01/2005	\$69.95	\$0.00	\$7.00
			03/08/2005	03/08/2005	\$82.62	\$0.00	\$8.26
						Commission Earned:	\$35.36

Click <Done> to return to the Reporting menu or Click <Home> to return to the home page.

Report Descriptions

Daily Totals – This report will provide you with a comprehensive reporting of all dPi transactions for each Rentway Business Day.

Customers by Order Date – This report will provide a list of customers sorted by the date their phone service order was placed. (This may be a useful report if a customer has lost their receipt)

Active Customers by Order Date – This report will provide a list of ONLY Active dPi customers sorted by the date their phone service order was placed.

Pending Customers by Order Date – This report will provide a list of any PENDING customer's orders. This report again will be sorted by the date their phone service order was placed. (This report will be very helpful when a customer returns to store location stating their phone service has not been activated) Store will be able to reference Order Date in relation to active date. Remember it takes about 1 week for service to be activated. Many customers may have service earlier and others may take a bit longer.

Active Customer List- This report will provide a list of all active customers by active date.

Certification Results- This report will provide the results of agents who have taken the Web Central Certification test.

Local Phone Commission Earned- This report will provide the commission rate earned from local phone transactions processed from your location.

Daily Detail – This report provides detail of your daily dPi Activity.

Customers by Account Status – This report will provide a complete list for dates selected of all customers who currently or previously have had service with dPi. (This report could be used to direct mail potential customers since we know they have previously done business with dPi.)

Disconnected Customers by Order Date – This report will provide a complete list of all customers who have had service with dPi in the past. (Again, this may be a great sales tool for your location)

Active Customers by Due Date – This report will provide a list of dPi customers currently active with phone service and their due date.

Disconnected Customer List- This report will provide a list of all disconnected customers by due date.

Cellular Phone Commission Earned- This report will provide the commission rate from cellular and Internet transactions processed from your location.

NOTE: Any marketing efforts utilized with the data from these reports must follow procedures outlined in RentWay's Green Book Solicitation Practices.

Congratulations!
You have completed the
dPi Teleconnect
Online Tutorial.
To get Certified,
Please close this window
And click on Step 2.