



Real Phone Service. Real Fast

WEB CENTRAL ONLINE TRAINING

Web Central

Enter the URL address: <https://secure.dpiteleconnect.com/weborders/>
(must be exact)

Logging in to dPi Web Central

To log onto dPi Web Ordering simply type in the Username and Password you were assigned by dPi at the Log-in screen (**Please see example below**).



dpI TELECONNECT Welcome To **WebCentral**

Providing you *Faster* solutions to *Faster* commissions.

dPi is Delivering More!

Please Log-in Below

User ID

Password

Submit

Enter User ID & Password assigned by dPi

Welcome to dPi Web Central

Once you have gained access to the dPi site. You will be brought to the “Home” screen. (See example below).

Select the “New Order” tab located on the **top left hand corner** of the screen.

The screenshot shows the dPi Web Central interface. On the left is a vertical orange sidebar with a list of functions: New Order, New Payment, Monthly Payment, Customer Inquiry, Product Pricing Lookup, Cellular Recharge, Internet, Long Distance Calling Card, and Reporting. The main content area has a header with the dPi logo, 'Welcome To dPi WebCentral', and a 'Logout' button. Below the header is a navigation bar with tabs: Home, Reports, Questions & Answers, Agent Hotline, Forms, and 'Welcome: Cliffs CC'. The 'QuickStats' section displays location-specific data for 'TXCC0001CC', including 'Active Customers: 1', 'Rank 2 out of 19 stores', 'Total Revenue Collected MTD: \$200.93', 'New Sales MTD: 3', and 'Rank 1 out of 19 stores'. Below this are three large tiles: 'New Order' (Find a plan that works best for your customer), 'Web Central Online Tutorial', and 'Monthly Payment' (Take a payment from an existing customer). At the bottom are three smaller promotional tiles: 'dPi's Prepaid Services Include:', 'Who's Missing Their Family?', and 'Get More From dPi!'. Annotations with arrows point to various elements: 'Functions available' points to the sidebar; 'Total Active Customers' points to the 'Active Customers: 1' stat; 'New Sales MTD' points to the 'New Sales MTD: 3' stat; 'Frequently Asked Questions' points to the 'Questions & Answers' tab; 'Location Ranking Information' points to the 'Rank 2 out of 19 stores' and 'Rank 1 out of 19 stores' stats; 'dPi Online Tutorial' points to the 'Web Central Online Tutorial' tile; and 'Agent Hotline & product sales information' points to the 'Get More From dPi!' tile. A copyright notice at the bottom reads: 'Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved. Please read our Terms and Conditions. | Contact Us | Webmaster |'.

Functions available

Total Active Customers

New Sales MTD

Frequently Asked Questions

Location Ranking Information

dPi Online Tutorial

Agent Hotline & product sales information

Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved.
Please read our Terms and Conditions.
| Contact Us | Webmaster |

Processing New Orders

The New Order function allows agents to process new customer payments and input the information needed to activate “new” service.

STEP 1

version: 2.5.1.1

Welcome To **dpi TELECONNECT WebCentral**

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order

New Payment

Monthly Payment

Customer Inquiry

Product/ Pricing Lookup

Cellular Recharge

Internet

Long Distance Calling Card

Reporting

QuickStats TXCC0001CC

Location Home > Portal > New Order **New Order - Step 1 of 9**

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00

New Sales MTD: 0 RANK: N/A RANK: N/A

New Order

Find a plan that works best for your customer.

Enter Customer's Zip Code

75234

Proceed to Next Step >

*Enter customers Zip code

Click <Proceed to next step>

STEP 2

Welcome To
dpi WebCentral
TELECONNECT

version: 2.5.1.1

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order
New Payment
Monthly Payment
Customer Inquiry
Product/Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats TXCC0001CC

Location Home > Portal > New Order New Order - Step 2 of 9

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00

New Sales MTD: 0 RANK: N/A

Please have your customer select a provider or simply proceed with the default provider selected Zip Code: 75234

☒ SBC - Southwestern Bell
☐ Sprint
☐ Verizon - GTE

< Previous Screen

Proceed to Next Step >

***Available service providers within this zip code**

(System automatically defaults to the main provider in this zip code area.)

Click
<Proceed to next step>

Note: Customers cannot choose the service provider. This is simply to identify the main provider in this Zip Code. Ask Customer who they had previous service with.

STEP 3

Welcome To **dPi WebCentral** TELECONNECT version: 2.5.1.1 [Logout](#)

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order New Payment Monthly Payment Customer Inquiry Product/ Pricing Lookup Cellular Recharge Internet Long Distance Calling Card Reporting

QuickStats TXCC0001CC

Location Home > Portal > New Order **New Order - Step 3 of 9**

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00
New Sales MTD: 0 RANK: N/A RANK: N/A

Select a Package Most Beneficial To Your Customer ZipCode: 75234 SBC - Southwestern Bell

Products	Basic	Advantage Package	Complete Unlimited
Monthly Recurring Rate	\$19.99	\$43.99	\$49.99 NEW
Local Calling	Unlimited	Unlimited	Unlimited
Domestic Long Distance	100 minutes for 5 months	100 minutes each month	Unlimited
dPi Club Program	✓	✓	✓
Call Waiting	✓	✓	✓
Caller ID	✓	✓	✓
3 Way Calling	✓	✓	✓
Call Forwarding	✓	✓	✓
Call Return	✓	✓	✓
First Month Rate	\$29.99	\$63.99	\$59.99
Select a Package:	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Prompt Pay Discount applies when payment in full is made on or before the customer's due date.
**Price based on Prompt Pay Discount. Does not apply to initial payment.

[< Previous Screen](#) [Print Version](#) [Proceed to Next Step >](#)

***Price includes Prompt Pay Discount**

***Select customer's package of choice.**
*(System automatically defaults to the basic package.)

Click <Proceed to next step>

STEP 4

QuickStats PAD0001DC

Location: Home > Portal > New Order **New Order - Step 4 of 9**

Active Customers: 1 Rank 1 out of 1 stores Total Revenue Collected MTD: \$57.41

New Sales MTD: 1 Rank 1 out of 1 stores Rank 1 out of 1 stores

Please Ask Your Customer to Select Additional Products: Zip Code: 75287 SBC - Southwestern Bell

Local Service Selected

☒ \$39.99 Basic Service

Current Promotions

☐ (\$5.00) Activation Credit Promotion (Not included in Products Total below)

☐ (\$18.00) Activation Credit Promotion (Not included in Products Total below)

Special Offers

☐ \$5.00 Inside Wire Maintenance (First month free)

☐ \$8.00 The dPi Club Program, Gold Package (First month free)

☐ \$2.50 Grace Days Extension

☒ \$3.00 The dPi Club Program (First month free)

☐ \$3.00 The dPi Club Program

Long Distance

☐ \$13.50 Long Distance - 200 Anytime Minutes 877-260-2763

☐ \$20.00 Unlimited Long Distance 877-260-2763

☐ \$18.50 Long Distance - 500 Anytime Minutes 877-260-2763

☐ \$7.50 Long Distance - 100 Anytime Minutes 877-260-2763

☒ \$0.00 100 Long Distance Minutes 877-260-2763 (Unclick to select another LD product)

Package

☐ \$16.00 Call Feature Saver

☐ \$27.00 Call Feature Super Value

☐ \$55.50 Talk Till You Drop Plan

☐ \$35.50 Call Feature Bonus Package

☐ \$7.00 Busy Redial

☐ \$7.00 Call Forwarding

☐ \$7.00 3Way Calling

☐ \$7.00 Call Return

☐ \$12.00 Caller ID

☐ \$7.00 Call Waiting

Listing

☐ \$7.00 Non-Published Listing

Products Total \$42.99

[Previous Screen](#) [Proceed to Next Step](#)

* Customer may choose additional phone service products (See optional products available)

*Promotions may be given at the discretion of the agent location and are not required. Promotions should be used to close a sale. Agent may choose only one (1) promo per customer. Promotions are subject to change based on date and availability.

Place your cursor over product text to get a brief description.

Click
<Proceed to next step>

Note: When a product is selected screen will automatically refresh. Promotional items may be added or removed. (Unavailable items will be displayed in gray)

STEP 5

version: 2.5.1.1

Welcome To **dPi WebCentral**
TELECONNECT

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order
New Payment
Monthly Payment
Customer Inquiry
Product/ Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats TXCC0001CC
Location Home > Portal > New Order New Order - Step 5 of 9
Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00
New Sales MTD: 0 RANK: N/A RANK: N/A

Order Summary ZipCode: 75234 SBC - Southwestern Bell

Package and Features Selected	Price	Month 2 Charges
Basic Service	\$29.99	\$29.99
Service Activation Charge	\$20.00	
Service Activation Charge months 2-5		\$5.00
A.A.M. Fee		\$3.50
Prompt Pay Discount		(\$10.00)
Activation Credit Promotion months 2 - 5		(\$5.00)
Activation Credit Promotion	(\$20.00)	
The dPi Club Program		\$3.00
Debt and Credit Counseling		
Grocery Coupon Savings Book		
Involuntary Unemployment Insurance		
100 Long Distance Minutes 677-255-2753	\$0.00	\$0.00
Product Total	\$29.99	\$26.49
Taxes, Fees and Surcharges View Payment Forecast	\$15.89	\$13.78

Payment Details

Order Total	\$45.88	\$40.27
Long Distance Calling Card		
Total Amount Due	\$45.88	
Payment Method	Cash	
Total Amount Collected	\$50.00	
Payment is non-refundable.	Change Due	
	\$4.12	

Order Notes (optional)

Add Order Notes Here!

[Proceed to Next Step](#)

Breakdown of second month charges

Click to view Payment Forecast


- Review the Order Summary
- Select Long Distance Amount (if requested)

Click <Proceed to next step>

Note: If a customer changes their mind about getting service, you can exit and access the home page from here.

PAYMENT FORECAST

Payment Forecast
will display a
breakdown of the
customers charges
for months 1-9.



Welcome To
WebCentral

ZipCode: 75234 SBC - Southwestern Bell

3/24/2005

Product Name	Mo.1	Mo.2	Mo.3	Mo.4	Mo.5	Mo.6	Mo.7	Mo.8	Mo.9
Basic Service	39.99	39.99	39.99	39.99	39.99	39.99	39.99	39.99	39.99
Service Activation Charge	20.00								
Service Activation Charge		5.00	5.00	5.00	5.00				
A.A.M. Fee		3.50	3.50	3.50	3.50	3.50	3.50	3.50	3.50
Prompt Pay Discount		-10.00	-10.00	-10.00	-10.00	-10.00	-10.00	-10.00	-10.00
Activation Credit Promotion Months 2 - 5		-2.50	-2.50	-2.50	-2.50				
Activation Credit Promotion	-10.00								
The dPi Club Program		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Debt and Credit Counseling									
Grocery Coupon Savings Book									
Involuntary Unemployment Insurance									
100 Long Distance Minutes 877-260-2763	0	0	0	0	0	0	0	0	0
Subtotal Product	49.99	38.99	38.99	38.99	38.99	36.49	36.49	36.49	36.49
Taxes, Fees and Surcharges	17.81	15.70	15.70	15.70	15.70	14.89	14.89	14.89	14.89
Total	67.80	54.69	54.69	54.69	54.69	51.38	51.38	51.38	51.38

If desired Click <Print>

Print

STEP 6

QuickStats TXCC0001CC
 Location Home > Portal > New Order **New Order - Step 6 of 9**
 Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00
 New Sales MTD: 0 RANK: N/A RANK: N/A

Customer Information ZipCode: 75234 SBC - Southwestern Bell

*** Required Fields**

First Name * Joe Last Name * Smith Email (optional)
 Birthday (mm/dd/yyyy) (optional) Contact # * 555 - 777 - 9876 2nd Contact # (optional)
 Previous Phone # (optional) Previous Phone Co. (optional)

Service Address
☐ Check box if mailing address is the same as the service address.
 Note: Enter the customer's service address - no P.O. Box

Street Number * 555 Direction Post Directional City * Dallas State TX - Texas Zip 75234
 Street Name * Main Street Type Unit Number Unit Type

Optional Fields

Check Box if Mailing Address is the same as the Service Address

Click <Proceed to next step>

- Enter the customers First/Last Name, Contact Number, and Address (Optional information includes the customers Email Address, Birthday, and Previous Phone Number/Phone Company).
- Check box if mailing address is the same.

Note: If the mailing address is different leave box unchecked and Click <Proceed to Next Step> where it will prompt you to enter the customers mailing address.

STEP 7

version: 2.5.1.1

Welcome To **dPi TELECONNECT WebCentral**

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order
New Payment
Monthly Payment
Customer Inquiry
Product/ Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats TXCC0001CC

Location Home > Portal > New Order New Order - Step 7 of 9

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00
New Sales MTD: 0 RANK: N/A RANK: N/A

Mailing Address ZipCode: 75234 SBC - Southwestern Bell

First Name: Joe Last name: Smith
Birthday: Email:
Contact #: 5557779876 2nd Contact #:

Denotes Mandatory Fields *

Street Number * 4321 Direction South Street Name * St. Type Street
Post Directional Unit Type Unit Number
City Dallas State * TX - Texas Zip 75034

< Previous Screen Proceed to Next Step >

Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved.
Please read our Terms and Conditions.
| Contact Us | Webmaster |

Note: If the mailing address is different leave box unchecked and Click <Proceed to Next Step> where it will prompt you to enter the customers mailing address. **THIS SCREEN WILL ONLY APPEAR IF YOU FAIL TO CHECK THE BOX STATING THAT THE SERVICE ADDRESS AND MAILING ADDRESS ARE THE SAME.**

STEP 8

version: 2.5.1.1

Welcome To **dPi WebCentral**

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order New Payment Monthly Payment Customer Inquiry Product/ Pricing Lookup Cellular Recharge Internet Long Distance Calling Card Reporting

QuickStats TXCC0001CC

Location Home > Portal > New Order **New Order - Step 8 of 9**

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00

New Sales MTD: 0 RANK: N/A RANK: N/A

Order Confirmation ZipCode: 75234 SBC - Southwestern Bell

Customer Name Joe Smith
Merchant 0020
Date 3/16/2005
Payment Type Cash

Package and Features Selected	Price
Basic Service	\$29.99
Service Activation Charge	\$20.00
Activation Credit Promotion	(\$20.00)
Debt and Credit Counseling	
Grocery Coupon Savings Book	
Involuntary Unemployment Insurance	
100 Long Distance Minutes 877-260-2763	\$0.00
PRODUCT TOTAL	
Taxes, fees and surcharges:	\$15.89

Total Amount Due: \$45.88
Total Amount Paid: \$45.88


< Previous Screen Proceed to Next Step >

Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved.
Please read our Terms and Conditions.
[Contact Us | Webmaster]

Click <Proceed to next step>

- Review Order

STEP 9



Customer Service Toll Free 1-800-350-4009
customerservice@dpiteleconnect.com

New Order Receipt

Customer Information

Account Number	Customers Information Displayed Here.	
Confirmation Number		
Customer Name		
Merchant		
Payment Date		
Payment Type		

Order Summary

Product	Price
Basic Service	\$29.99
Service Activation Charge	\$20.00
Activation Credit Promotion	-\$20.00
Debt and Credit Counseling	
Grocery Coupon Savings Book	
Involuntary Unemployment Insurance	
100 Long Distance Minutes 877-260-2763	\$0.00
Subtotal	\$29.99
Taxes, Fees, and Surcharges	\$15.89
Long Distance	\$0.00
Total Amount Due	\$45.88
Amount Tendered	\$50.00
Change Due	\$4.12

To contact Customer Service Please call 1-800-350-4009 or email us at customerservice@dpiteleconnect.com

Retain this copy for your records
Thank you for choosing dPi Teleconnect!

Breakdown
of charges

- New Order Confirmation – Confirms that order has been sent to dPi Teleconnect.

Return to Home Page

Select the “New Payment” tab located on the **top left hand corner** of the screen.

Processing New Payments

The New Payment function allows agents to process new customer payments.

Note: The “New Order” function should be used for new customers when possible

STEP 1

The screenshot displays the dPI WebCentral interface. At the top, the header includes the dPI logo, 'Welcome To WebCentral', and a 'Logout' button. Below the header is a navigation bar with links: Home, Reports, Questions & Answers, Agent Hotline, Forms, and Welcome: Cliffs CC. On the left side, there is a vertical menu with options: New Order, New Payment (highlighted with an arrow), Monthly Payment, Customer Inquiry, Product/ Pricing Lookup, Cellular Recharge, Internet, Long Distance Calling Card, and Reporting. The main content area shows 'QuickStats' for TXCC0001CC, indicating 'New Payment - Step 1 of 6'. It lists 'Active Customers: 0', 'New Sales MTD: 0', and 'Total Revenue Collected MTD: \$0.00'. Below this, there is a 'New Payment' section with a sub-header 'Find a plan that works best for your customer.' and a text input field labeled 'Enter Customer's Zip Code'. An arrow points to this field with the annotation '*Enter customers Zip code'. At the bottom right of the 'New Payment' section is a button labeled 'Proceed to Next Step >' with an arrow pointing to it and the annotation 'Click <Proceed to next step>'.

STEP 2

version: 2.5.1.1

Welcome To **dPi WebCentral**

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order
New Payment
Monthly Payment
Customer Inquiry
Product/Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats TXCC0001CC

Location Home > Portal > New Payment **New Payment - Step 2 of 6**

Active Customers: 0	RANK: N/A	Total Revenue Collected MTD: \$0.00
New Sales MTD: 0	RANK: N/A	RANK: N/A

Please have your customer select a provider or simply proceed with the default provider selected Zip Code: 75234

☒ SBC - Southwestern Bell
☐ Sprint
☐ Verizon - GTE

< Previous Screen

Proceed to Next Step >

***Available service providers within this zip code**
(System automatically defaults to the main provider in this zip code area.)

Click <Proceed to next step>

Note: Customers cannot choose the service provider. This is simply to identify the main provider in this Zip Code. Ask Customer who they had previous service with.

STEP 3

dPi TELECONNECT WebCentral Welcome To version: 2.5.1.1

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

QuickStats TXCC0001CC

Location Home > Portal > New Payment **New Payment - Step 3 of 6**

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00

New Sales MTD: 0 RANK: N/A RANK: N/A

Select a Package Most Beneficial To Your Customer ZipCode: 75234 SBC - Southwestern Bell

Products	Basic	Advantage Package	Complete Unlimited
Monthly Recurring Rate	\$29.99	\$43.99	\$49.99 NEW
Local Calling	Unlimited	Unlimited	Unlimited
Domestic Long Distance	100 minutes for 5 months	100 minutes each month	Unlimited
dPi Club Program	✓	✓	✓
Call Waiting	✓	✓	✓
Caller ID	✓	✓	✓
3 Way Calling	✓	✓	✓
Call Forwarding	✓	✓	✓
Call Return	✓	✓	✓
First Month Rate	\$39.99	\$53.99	\$59.99

Select a Package: ☒ Basic ☐ Advantage Package ☐ Complete Unlimited

*Prompt Pay Discount applies when payment in full is made on or before the customer's due date.
 **Price based on Prompt Pay Discount. Does not apply to initial payment.

Annotations:

- *Price includes Prompt Pay Discount (points to Complete Unlimited package price)
- *Select customer's package of choice. *(System automatically defaults to the basic package.) (points to package selection radio buttons)
- Click <Proceed to next step> (points to Proceed to Next Step button)

STEP 4

QuickStats PADC0001DC

Location: Home > Portal > New Payment. New Payment - Step 4 of 6

Active Customers: 1 Rank 1 out of 1 stores Total Revenue Collected MTB: \$57.01

New Sales MTB: 1 Rank 1 out of 1 stores Rank 1 out of 1 stores

Please Ask Your Customer to Select Additional Products ZipCode: 75287 SBC - Southwestern Bell

Local Service Selected

☒ \$39.99 Basic Service

Current Promotions

☐ (\$5.00) Activation Credit Promotion (Not included in Products Total below)

☐ (\$10.00) Activation Credit Promotion (Not included in Products Total below)

Special Offers

☐ \$5.00 Inside Wire Maintenance (First month free)

☐ \$8.00 The dPi Club Program, Gold Package (First month free)

☐ \$2.50 Grace Days/Extension

☒ \$3.00 The dPi Club Program (First month free)

☐ \$3.00 The dPi Club Program

Long Distance

☐ \$13.50 Long Distance - 200 Anytime Minutes 877-260-2763

☐ \$20.00 Unlimited Long Distance 877-260-2763

☐ \$18.50 Long Distance - 500 Anytime Minutes 877-260-2763

☐ \$7.50 Long Distance - 100 Anytime Minutes 877-260-2763

☒ \$0.00 100 Long Distance Minutes 877-260-2763 (Unclick to select another LD pro

Package

☐ \$16.00 Call Feature Saver

☐ \$27.00 Call Feature Super Value

☐ \$55.50 Talk Till You Drop Plan

☐ \$35.50 Call Feature Bonus P

☐ \$7.00 Busy Redial

☐ \$7.00 Call Forwarding

☐ \$7.00 3 Way Calling

☐ \$7.00 Call Return

☐ \$12.00 Caller ID

☐ \$7.00 Call Waiting

Listing

☐ \$7.00 Non-Published Listing

Products Total \$42.99

< Previous Screen Proceed to Next Step >

* Customer may choose additional phone service products (See optional products available)

*Promotions may be given at the discretion of the agent location and are not required. Promotions should be used to close a sale. Agent may choose only one (1) promo per customer. Promotions are subject to change based on date and availability.

Place your cursor over product text to get a brief description.

Click <Proceed to next step>

Note: When a product is selected screen will automatically refresh. Promotional items may be added or removed.(Unavailable items will be displayed in gray)

STEP 5

version: 2.5.1.1

Welcome To **dPi** WebCentral
TELECONNECT

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

QuickStats TXCC0001CC

Location Home > Portal > New Payment **New Payment - Step 5 of 6**

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00

New Sales MTD: 0 RANK: N/A RANK: N/A

Order Summary ZipCode: 75234 SBC - Southwestern Bell

Package and Features Selected	Price	Month 2 Charges
Basic Service	\$39.99	\$39.99
Service Activation Charge	\$20.00	
Prompt Pay Discount		(\$10.00)
Activation Credit Promotion Months 2 - 5		(\$2.50)
Activation Credit Promotion	(\$10.00)	
The dPi Club Program		\$3.00
Debt and Credit Counseling		
Grocery Coupon Savings Book		
Involuntary Unemployment Insurance		
100 Long Distance Minutes 877-200-2763	\$0.00	\$0.00
Product Total	\$49.99	\$38.99
Taxes, Fees and Surcharges View Payment Forecast	\$17.81	\$15.70

Payment Details

Order Total \$67.80 \$54.69

Long Distance Calling Card

Total Amount Due \$67.80

Payment Method Cash

Total Amount Collected \$70.00

Payment is non-refundable. [Change Due](#)

\$2.20

! Remind the customer to contact dPi to order service.
The 800 number is on the receipt.

Order Notes (optional)

Add Order Notes Here!

[Print Version](#)

[Proceed to Next Step](#)

[Previous Screen](#)

Click to
view
Payment
Forecast

Breakdown
of second
month
charges


- Review the Order Summary
- Select Long Distance Amount (if requested)

Click
<Proceed
to next
step>

Note: If a customer changes their mind about getting service, you can exit and access the home page from here.

PAYMENT FORECAST

Payment Forecast
will display a
breakdown of the
customers charges
for months 1-9.


Welcome To WebCentral

ZipCode: 75234 SBC - Southwestern Bell


3/24/2005

Product Name	Mo.1	Mo.2	Mo.3	Mo.4	Mo.5	Mo.6	Mo.7	Mo.8	Mo.9
Basic Service	39.99	39.99	39.99	39.99	39.99	39.99	39.99	39.99	39.99
Service Activation Charge	20.00								
Service Activation Charge		5.00	5.00	5.00	5.00				
A.A.M. Fee		3.50	3.50	3.50	3.50	3.50	3.50	3.50	3.50
Prompt Pay Discount		-10.00	-10.00	-10.00	-10.00	-10.00	-10.00	-10.00	-10.00
Activation Credit Promotion Months 2 - 5		-2.50	-2.50	-2.50	-2.50				
Activation Credit Promotion	-10.00								
The dPi Club Program		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Debt and Credit Counseling									
Grocery Coupon Savings Book									
Involuntary Unemployment Insurance									
100 Long Distance Minutes 877-260-2763	0	0	0	0	0	0	0	0	0
Subtotal Product	49.99	38.99	38.99	38.99	38.99	36.49	36.49	36.49	36.49
Taxes, Fees and Surcharges	17.81	15.70	15.70	15.70	15.70	14.89	14.89	14.89	14.89
Total	67.80	54.69	54.69	54.69	54.69	51.38	51.38	51.38	51.38

If desired Click <Print>

[Print](#)

STEP 6



Customer Service Toll Free 1-800-350-4009
customerservice@dpiteleconnect.com

New Payment Receipt

Customer Information

Account Number	50409547
Confirmation Number	2042288
Merchant	TNCC0001CC
Payment Date	3/17/2005 12:22:59PM
Payment Type	Cash

Order Summary

Product	Price
Basic Service	\$39.99
Service Activation Charge	\$20.00
Activation Credit Promotion	-\$10.00
Debt and Credit Counseling	
Grocery Coupon Savings Book	
Involuntary Unemployment Insurance	
100 Long Distance Minutes 877-260-2763	\$0.00
Subtotal	\$49.99
Taxes, Fees, and Surcharges	\$17.81
Long Distance	\$0.00
Total Amount Due	\$67.80
Amount Tendered	\$70.00
Change Due	\$2.20

Please call 1-800-646-2111 now to order service!

Retain this copy for your records
Thank you for choosing dPi Teleconnect!

Breakdown
of charges

- New Payment Confirmation – Confirms that a new payment has been processed.

NOTE: Inform customer that they must call dPi Teleconnect to give additional information. (800) 646-2111

Return to Home Page

Select the “Monthly Payment” tab located on the **top left hand corner** of the screen.

Processing Monthly Payments

The Monthly Payment function allows agents to process monthly payments for existing customers.

STEP 1

The screenshot displays the dPi WebCentral interface. At the top, the logo "dPi TELECONNECT" and "Welcome To WebCentral" are visible, along with the version "2.5.1.1" and a "Logout" button. A navigation bar includes links for Home, Reports, Questions & Answers, Agent Hotline, Forms, and a welcome message "Welcome: Cliffs CC". On the left, a vertical menu lists various services: New Order, New Payment, Monthly Payment (highlighted with a green arrow), Customer Inquiry, Product/Pricing Lookup, Cellular Recharge, Internet, Long Distance Calling Card, and Reporting. The main content area is titled "QuickStats" and shows "TXCC0001CC" and "Monthly Payment - Step 1 of 3". It displays statistics: "Active Customers: 0", "New Sales MTD: 0", and "Total Revenue Collected MTD: \$0.00", all with "RANK: N/A". Below this, the "Monthly Payment" section features an image of hands holding money and the instruction "Take a payment from an existing customer." To the right, there are input fields for "Customer's Phone Number" (with three empty boxes) and "Customer's Account Number" (containing "50127940"). A "Proceed to Next Step >" button is at the bottom right. Arrows point from the "Monthly Payment" menu item and the input fields to external text instructions.

Enter Customers
Phone Number
or
Account Number

Click
<Proceed
to next
step>

- Enter the customers Telephone Number or dPi Account Number.

STEP 2

Click here to View Customers Bill

Customers Information Displayed Here.


Click <Proceed to next step>

Proceed to Next Step

- Review customer's information. _____
- Enter Amount Paid or Click Pay In Full. _____
- Select Long Distance Amount (if requested) _____

Note: If a customer changes their mind about paying their bill, you can exit and access the home page from here.

VIEW OF CUSTOMERS BILL



2097 LBJ Freeway, Suite 225
Dallas, TX 75234

Real Phone Service. Real Fast. Return Service Requested

Account Summary

Payment Received 08/26/2004 - Thank You.	\$0.00
Balance Forward	\$0.00
Current Charges	\$99.54
Prompt Pay Discount (Pay on or before 11/02/2004)*	\$10.00 CR
Total Due (Based on Prompt Pay Discount)	\$89.54
*Receive a \$10.00 CR Prompt Pay Discount when paying your bill on or before the due date.	
Total Due	\$99.54

If payment is not received by 11/02/2004, your phone service may be disconnected.

Customers Information

Displayed Here

Account Summary

Payment Received 08/26/2004 - Thank You.	\$0.00
Balance Forward	\$0.00
Current Charges	\$99.54
Prompt Pay Discount (Pay on or before 11/02/2004)*	\$10.00 CR
Total Due (Based on Prompt Pay Discount)	\$89.54
*Receive a \$10.00 CR Prompt Pay Discount when paying your bill on or before the due date.	
Total Due	\$99.54

If payment is not received by 11/02/2004, your phone service may be disconnected.

Service Details

Service Details	Credits/Charges
Payment Received - 08/26/2004 - Thank You	\$0.00
Balance Forward	\$0.00
Charges for Service from 11/03/2004 to 12/02/2004	\$0.00
Great American Hook-Up Advantage Plan	\$57.99
Basic Service	
Call Feature Plug - Caller ID & Call Waiting	\$20.00
Unlimited Long Distance 877-260-2763	\$3.00
A.A.M. Fee	\$3.00
Service Activation Charge	\$3.75
Current Call Toll Charges	\$0.00
FCC Subscriber Line Fee	\$6.50
Telecom Relay Systems Surcharge	\$0.07
Local 9-1-1 Access Charge	\$1.25
Federal Excise Tax	\$1.83
Utility Gross Receipts Assessment	\$3.24
State Taxes	\$1.41
Current Charges	\$99.54
Total Amount Due	\$99.54

Account Summary

Payment Received 08/26/2004 - Thank You.	\$0.00
Balance Forward	\$0.00
Current Charges	\$99.54
Prompt Pay Discount (Pay on or before 11/02/2004)*	\$10.00 CR
Total Due (Based on Prompt Pay Discount)	\$89.54
*Receive a \$10.00 CR Prompt Pay Discount when paying your bill on or before the due date.	
Total Due	\$99.54

If payment is not received by 11/02/2004, your phone service may be disconnected.

Important Messages

***** REFER A FRIEND & EARN \$\$\$ *****

Simply tell a friend about dPI Teleconnect. When they sign up for dPI service all they have to do is tell the employee taking their order that they were referred by you and give us your name and phone number. We will credit your friend \$10.00 and you \$10.00!

WANT \$10.00 OFF THIS MONTH'S BILL?

Make your payment, in full, on or before the due date and dPI will give you a discount of \$10.00 off this month's bill!

3 Easy Ways to pay your bill:

- 1) Visit the dPI Agent location where you signed up
- 2) Pay by Credit Card or Debit Card - Call Customer Service 1-800-350-4009
- 3) Pay at any Western Union location. Use the GRAY Prepaid Services/SwiftPay form. Write your phone number in upper portion of the form with the amount you are paying. To find the closest location, Call 1-800-325-6000, Press 2

Past Due Amount

Amount Past Due: \$0.00

Promotions & Announcements

Click <Proceed to Next Step>

Proceed to Next Step

- The customer's statement will display and may be printed if needed.
- Close the statement window when complete.
- Click <Proceed to Next Step>

STEP 3

Version: 2.5.1.1

Welcome To **dPi** WebCentral

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

QuickStats TXCC0001CC

Location: Home > Portal > Monthly Payment Monthly Payment - Step 3 of 3

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00

New Sales MTD: 0 RANK: N/A

Print

1 of 1 100% powered by crystal

dPi TELECONNECT

Customer Service Toll Free 1-800-350-4009
customerservice@dpiteleconnect.com

Monthly Payment Receipt

Customer Information

Account Number	
Confirmation Number	
Customer Name	
Telephone Number	
Merchant	
Payment Date	6/16/2005 11:39:28AM
Payment Type	Cash
Account Status	Active
Payment Due Date	4/4/2005
Last Day of Service	4/9/2005

Payment Summary

Recurring services including prior balance, products, usage, taxes, and surcharges		\$0.00
Amount Paid		\$1.00
Long Distance		\$0.00
Total Amount Due		\$0.00
Amount Tendered		\$1.00

Customers Information Displayed Here.

Breakdown of charges

- Review Monthly Payment Receipt.

Note: Once Print has been clicked the receipt will be generated in Adobe Format. When the receipt is displayed click the print option from the menu.

Return to Home Page

Select the “Customer Inquiry” tab located on the **left hand side** of the screen.

Customer Inquiry

The Customer Inquiry function allows access to a customer’s most recent statement and current amount due as well as recent payments posted.

The screenshot displays the dPi TeleConnect WebCentral interface. At the top, the logo 'dPi TELECONNECT' and 'Welcome To WebCentral' are visible, along with the version '2.5.1.1' and a 'Logout' button. A navigation bar includes links for Home, Reports, Questions & Answers, Agent Hotline, Forms, and a welcome message for 'Cliffs CC'. The left sidebar contains a list of functions: New Order, New Payment, Monthly Payment, Customer Inquiry (highlighted), Product/Pricing Lookup, Cellular Recharge, Internet, Long Distance Calling Card, and Reporting. The main content area features a 'QuickStats' section with a 'Customer Inquiry - Step 1 of 2' header. Below this, there are statistics for Active Customers, New Sales MTD, and Total Revenue Collected MTD. The 'Customer Inquiry' form includes fields for 'Customer's Phone Number' and 'Customer's Account Number' (with the value '12345678' entered). A 'Proceed to Next Step >' button is at the bottom right. Arrows point from the 'Customer Inquiry' link in the sidebar and the 'Customer's Account Number' field to the text 'Enter Customers Phone Number or Account Number'.

Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved.
Please read our Terms and Conditions.
[Contact Us](#) | [Webmaster](#)

- If the customer wants to make a Monthly Payment you may save yourself time by using the Monthly Payment function instead of using Customer Inquiry to view the customers amount due.
- Use this function if the customer only needs their most recent statement and/or current amount due as well as recent payments posted.

Return to Home Page

Select the “Product/Price Lookup” tab located on the **left hand side** of the screen.

Product/Price Lookup

The Price Produce Lookup function was designed to provide an agent location with the exact pricing and packages available based on customers zip code.

The screenshot displays the dpi WebCentral interface. At the top, there is a header with the dpi logo, "Welcome To WebCentral", and a "Logout" button. Below the header is a navigation bar with tabs: Home, Reports, Questions & Answers, Agent Hotline, Forms, and Welcome: Cliffs CC. On the left side, there is a vertical menu with various options: New Order, New Payment, Monthly Payment, Customer Inquiry, Product Pricing Lookup, Cellular Recharge, Internet, Long Distance Calling Card, and Reporting. The "Product Pricing Lookup" option is highlighted. The main content area shows the "QuickStats" section with a "Price Lookup - Step 1 of 5" heading. It includes fields for "Location" (Home > Portal > Price Lookup), "Active Customers: 0", "New Sales MTD: 0", "Total Revenue Collected MTD: \$0.00", and "RANK: N/A". Below this is the "Product Price Lookup" section, which features a text input field labeled "Enter Customer's Zip Code" with the value "75234" entered. An arrow points to this field with the text "*Enter customer's Zip code". A "Proceed to Next Step >" button is located at the bottom right of the "Product Price Lookup" section.

- If the customer wants to sign up for New Service you may save yourself time by using the New Order or New Payment function instead of using Product/Price Lookup to view the products available in the customers area.
- Use this function for the customer who is just shopping for “Phone Service” and wants specific information on what products and prices are available in their area.

Return to Home Page

Select the “Cellular Recharge” tab located on the **left hand side** of the screen.

Cellular Recharge

The Cellular Recharge function allows agents to recharge an existing cellular phone.

The screenshot shows the dPi WebCentral interface. On the left is a vertical orange navigation menu with options: New Order, New Payment, Monthly Payment, Customer Inquiry, Product/ Pricing Lookup, Cellular Recharge (highlighted with an arrow), Internet, Long Distance Calling Card, and Reporting. The main content area has a header with the dPi logo, 'Welcome To WebCentral', and a 'Logout' button. Below the header is a 'QuickStats' section showing location, active customers, and revenue. The 'Cellular Recharge' section is active, displaying a 'Select a Vendor' dropdown (set to Verizon), a 'Select a Product' dropdown (set to Verizon \$15), a 'Selected Product' section showing 'Verizon \$15 - 30 days', a 'Payment Method' dropdown (set to Cash), a 'Total Amount Due' of \$15.00, a 'Total Amount Collected' input field with \$20.00 entered, a 'Change Due' of \$5.00, and a 'Proceed to Next Step' button. Arrows from the list below point to these specific fields: Vendor, Product, Payment Method, and Total Amount Collected. A separate arrow points from the 'Proceed to Next Step' button to the text 'Click <Proceed to next step>'.

- Select the desired Vendor.
- Select the recharge dollar amount.
- Select the customers Payment Method (Cash/Credit/Debit)
- Enter Total Amount Collected.

Click
<Proceed
to next
step>

Note: When a vendor is selected the screen will automatically refresh to display the products available.

Welcome To
WebCentral

Version: 2.5.1.1

Logout

Home
Reports
Questions & Answers
Agent Hotline
Forms
Welcome: Cliffs CC

New Order
New Payment
Monthly Payment
Customer Inquiry
Product/ Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats
TXCC0001CC

Location Home > Portal > Wireless Wireless - Step 2 of 2

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00

New Sales MTD: 0 RANK: N/A RANK: N/A

Print

1 of 1
100%
powered by crystal

Customer Service Toll Free 1-800-350-4009
customerservice@dpiteleconnect.com

Cellular Payment Receipt

Customer Information

Confirmation Number	<div>Customers Information Displayed Here.</div>	
PIN		
Merchant		
Payment Date		
Payment Type		

Order Summary

Product	Price
Verizon \$15	\$15.00

DIAL #729 SEND FROM YOUR PREPAY PHONE OR 1-800-821-8989. ENTER 10 DIGIT PHONE NUMBER. ENTER PIN. CARD BALANCE EXPIRES 30 DAYS AFTER MINUTES ARE ADDED TO ACCOUNT. BALANCE WILL BE CARRIED OVER IF NEW CARD IS PURCHASED AND ADDED TO ACCOUNT. THIS PIN CAN BE USED TO [REUP]. NOT START. VERIZON WIRELESS PREPAY SERVICE. SERVICE IS SUBJECT TO TERMS

*Customer must follow the instructions listed to recharge their cellular phone. (Instructions vary based on provider selected)

- Review Cellular Recharge Receipt.

Note: Once Print has been clicked the receipt will be generated in Adobe Format. When the receipt is displayed click the print option from the menu.

Return to Home Page

Select the “Long Distance Calling Card” tab located on the **left hand side** of the screen.

Long Distance Calling Card

The Long Distance Calling Card function allows existing dPi customers to pre-pay for Long Distance.

STEP 1

The screenshot shows the dPi WebCentral interface. At the top, there's a header with the dPi logo, "Welcome To WebCentral", and a "Logout" button. Below the header is a navigation bar with tabs: Home, Reports, Questions & Answers, Agent Hotline, Forms, and Welcome: Cliffs CC. On the left side, there's a vertical menu with options: New Order, New Payment, Monthly Payment, Customer Inquiry, Product/Pricing Lookup, Cellular Recharge, Internet, Long Distance Calling Card (highlighted with an arrow), and Reporting. The main content area displays "QuickStats" for "TXCC0001CC" and "LD Calling Card - Step 1 of 4". It shows "Active Customers: 0", "New Sales MTD: 0", and "Total Revenue Collected MTD: \$0.00". Below this is a section for "Pre-Paid Long Distance" with a list of benefits: Domestic calls only 5.9¢ per minute, No Connection Fees, No Surcharges, No Hidden Fees, and Fast and Easy to Use! The section prompts the user to "Please choose one of the products listed below:" and shows four product cards: \$5 Domestic Pre-Paid, \$10 Domestic Pre-Paid, \$20 Domestic Pre-Paid, and International Pre-Paid. Each card has a checkbox labeled "LD". The \$20 Domestic Pre-Paid card has its checkbox checked. A "Proceed to Next Step >" button is at the bottom right.

***Select customer's LD product of choice.**

Click
<Proceed to next step>

Note: Must be a dPi Home Phone Service customer to purchase Long Distance.

STEP 2

The screenshot shows the dPi TeleConnect WebCentral interface. At the top, the logo "dPi TELECONNECT" is on the left, "Welcome To WebCentral" is in the center, and "version: 2.5.1.1" is on the right. A "Logout" button is in the top right. Below the header is a navigation bar with links: Home, Reports, Questions & Answers, Agent Hotline, Forms, and Welcome: Cliffs CC. On the left is a vertical menu with options: New Order, New Payment, Monthly Payment, Customer Inquiry, Product/Pricing Lookup, Cellular Recharge, Internet, Long Distance Calling Card, and Reporting. The main content area is titled "QuickStats" and shows "TXCC0001CC" and "LD Calling Card - Step 2 of 4". It displays statistics: Active Customers: 0, New Sales MTD: 0, and Total Revenue Collected MTD: \$0.00. Below this is a section for "Pre-Paid Long Distance" with a photo of a woman on a phone. It asks for the "Customer's Phone Number" (with three input boxes) or "Customer's Account Number" (with one input box containing "50127940"). Arrows point from the text "Enter Customers Phone Number or Account Number" to these input fields. At the bottom of the main content area are buttons for "< Previous Screen" and "Proceed to Next Step >". Below the main content area is a footer with copyright information: "Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved. Please read our Terms and Conditions. | Contact Us | Webmaster |".

Enter Customers Phone Number or Account Number

Click <Proceed to next step>

- Enter the customers Telephone Number or dPi Account Number.

STEP 3

version: 2.5.1.1

Welcome To **dpi** WebCentral
TELECONNECT

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order
New Payment
Monthly Payment
Customer Inquiry
Product/ Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats TXCC0001CC

Location: Home > Portal > LD Calling Card **LD Calling Card - Step 3 of 4**

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00
New Sales MTD: 0 RANK: N/A RANK: N/A

Customer Information

Account Number
Phone Number:
Customer Name:
Service Address:

Status: Active
Due Date: 4/4/2005
Last day to make payment before disconnect: 4/9/2005

Reminder Notice

[View Customer Bill](#)

Payment Options

Balance Forward (from a prior bill period)	\$1.00
Current Charges	\$0.00
Amount Due	\$0.00
Long Distance Calling Card	\$20.00
Total Amount Due	20.00

Payment Method: Cash

☒ Pay in full \$20.00

If the customer is paying an amount other than the total amount due, unclick 'Pay in Full' and enter amount here.

If customer is paying total amount due, click 'Proceed to Next Step'

Total Amount Collected: \$20.00

Payment is non-refundable. [Change Due](#)

Click <Proceed to next step> [Proceed to Next Step](#)

- Review customer's information. _____
- Verify Long Distance Amount. _____
- Enter Total Amount Collected. _____

Note: If a customer changes their mind about adding Long Distance, you can exit and access the home page from here.

STEP 4

Version: 2.5.1.1

Welcome To **dPi WebCentral**

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order
New Payment
Monthly Payment
Customer Inquiry
Product/ Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats TXCC0001CC

Location: Home > Portal > LD Calling Card **LD Calling Card - Step 4 of 4**

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00
New Sales MTD: 0 RANK: N/A

Print

1 of 1 100% powered by crystal

dPi TELECONNECT

Customer Service Toll Free 1-800-350-4009
customerservice@dpiteleconnect.com

Long Distance Calling Card Receipt

Customer Information

Account Number	
Confirmation Number	
Customer Name	
Telephone Number	
Merchant	
Payment Date	5/16/2005 11:50:14AM
Payment Type	Cash
Account Status	Active
Payment Due Date	4/4/2005
Last Day of Service	4/9/2005

Payment Summary

Recurring services including prior balance, products, usage, taxes, and surcharges		\$0.00
Amount Paid		\$0.00
Long Distance		\$20.00
Total Amount Due		\$20.00
Amount Tendered		\$20.00

Breakdown of charges

- Review Long Distance Calling Card Receipt.

Note: Once Print has been clicked the receipt will be generated in Adobe Format. When the receipt is displayed click the print option from the menu.

Long Distance will be available to customer within 2 hours. The customer is not required to call dPi and may begin using Long Distance after that time.

Return to Home Page

Select the “Reporting” tab located on the **left hand side** of the screen.

Reporting

The Reporting function provides access to customer data according to a variety of criteria and search options.

The screenshot displays the dPi WebCentral interface. At the top, the logo "dPi TELECONNECT" is visible, along with the text "Welcome To WebCentral" and "version: 2.6.0.1". A "Logout" button is in the top right. Below the header is a navigation bar with tabs: Home, Reports, Questions & Answers, Agent Hotline, Forms, and a welcome message "Welcome: Store #833". On the left is a vertical menu with icons for New Order, New Payment, Monthly Payments, Customer Inquiry, Product Pricing Lookup, Cellular Exchange, Long Distance Calling Card, and Reporting. An arrow points from the "Reporting" tab in this menu to the "Reporting" section on the right. The "Reporting" section features a "QuickStats" box with data for Location (Home > Portal), Active Customers (57, Rank 2 out of 2126 stores), New Sales MTD (6, Rank 2 out of 2126 stores), and Total Revenue Collected MTD (\$4,628.53, Rank 1 out of 2126 stores). Below this is a "Reporting" box with a sub-header "Reporting" and a description "Easily process and print a detailed sales report." It prompts the user to "Please choose a type of report you would like to view or print." A "Report Menu" is displayed with two columns of report options, each with an icon and a brief description. At the bottom, there is a copyright notice: "Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved. Please read our Terms and Conditions. | Contact Us | Webmaster |".


Click on Desired Report

Report Menu

- Daily Totals
Summary of today's transactions.
- Customers by Order Date
Customers sorted by order date.
- Active Customers by Order Date
Active customers sorted by order date.
- Pending Customers by Order Date
Pending customers sorted by order date.
- Active Customer List
Lists store's active customers by active date.
- Local Phone Commission Earned
Lists active customers local phone commission earned.
- Certification Result
DPI Certification Result.
- Daily Detail
Detail of today's transactions.
- Customers by Account Status
Customers sorted by account status.
- Disconnected Customers by Order Date
Disconnected customers sorted by order date.
- Active Customers by Due Date
Active customers sorted by due date.
- Disconnected Customer List
Lists store's disconnected customers by due date.
- Cellular Phone Commission Earned
Lists active customers cellular phone commission earned.

Copyright © 2004 dPi TeleConnect, LLC. All Rights Reserved.
Please read our Terms and Conditions.
| Contact Us | Webmaster |

- A listing of reports will be displayed.
- Choose desired report.



Welcome To
WebCentral

Version: 2.5.1.1

Home
Reports
Questions & Answers
Agent Hotline
Forms
Welcome: Cliffs CC
Logout

New Order
New Payment
Monthly Payment
Customer Inquiry
Product/ Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats

TXCC0001CC

Location: Home > Portal

Active Customers: 0

RANK: N/A

Total Revenue Collected MTD: \$0.00

New Sales MTD: 0

RANK: N/A

RANK: N/A

Daily Totals

Go

Pay Date
MAR
16
2005

Feb		March 2005						Apr	
Sun	Mon	Tue	Wed	Thu	Fri	Sat			
27	28	1	2	3	4	5			
6	7	8	9	10	11	12			
13	14	15	16	17	18	19			
20	21	22	23	24	25	26			
27	28	29	30	31	1	2			
3	4	5	6	7	8	9			

Enter Desired Report Date

Proceed to Next Step

Click
<Proceed to next step>

- The selected report will be displayed.
- If desired, Click <Print> to access a print version of the report.

Daily Detail Report

Version: 2.5.1.1

Welcome To **dPi WebCentral**

Logout

Home Reports Questions & Answers Agent Hotline Forms Welcome: Cliffs CC

New Order
New Payment
Monthly Payment
Customer Inquiry
Product Pricing Lookup
Cellular Recharge
Internet
Long Distance Calling Card
Reporting

QuickStats TXCC0001CC

Location Home > Portal

Active Customers: 0 RANK: N/A Total Revenue Collected MTD: \$0.00

New Sales MTD: 0 RANK: N/A RANK: N/A

Print ← If desired Click <Print>

1 of 1 100% powered by crystal


dPi TELECONNECT **Daily Totals**

Merchant TXCC0001CC

Report Date 03/16/2005

Transaction Type	Payment Type	Customer Name	Amount
New Payments	Local Service	Doey, John	\$65.88
New Payments	Local Service	Smith, Joe	\$45.88
			<u>\$111.76</u>

Local Phone Commissions Earned Report

 Welcome To WebCentral Customer local phone commission list							
Merchant				Report Period 03/01/2005 - 03/25/2005			
Customer Name	Account Number	Telephone	Order Date	Last Payment	Local Amount Paid	LD Amount Paid	Commission Earned
			03/03/2005	03/03/2005	\$69.95	\$0.00	\$7.00
			03/12/2005	03/12/2005	\$-59.35	\$0.00	\$-5.94
			03/12/2005	03/12/2005	\$-95.45	\$0.00	\$-9.55
			03/12/2005	03/12/2005	\$95.45	\$0.00	\$9.55
			03/07/2005	03/07/2005	\$63.00	\$0.00	\$6.30
			03/12/2005	03/12/2005	\$59.35	\$0.00	\$5.94
			03/04/2005	03/04/2005	\$67.95	\$0.00	\$6.80
			03/01/2005	03/01/2005	\$69.95	\$0.00	\$7.00
			03/08/2005	03/08/2005	\$82.62	\$0.00	\$8.26
						Commission Earned:	\$35.36

Click <Done> to return to the Reporting menu or Click <Home> to return to the home page.

Report Descriptions

Daily Totals – This report will provide you with a comprehensive reporting of all dPi transactions for each Rentway Business Day.

Customers by Order Date – This report will provide a list of customers sorted by the date their phone service order was placed. (This may be a useful report if a customer has lost their receipt)

Active Customers by Order Date – This report will provide a list of ONLY Active dPi customers sorted by the date their phone service order was placed.

Pending Customers by Order Date – This report will provide a list of any PENDING customer's orders. This report again will be sorted by the date their phone service order was placed. (This report will be very helpful when a customers returns to store location stating their phone service has not been activated) Store will be able to reference Order Date in relation to active date. Remember it takes about 1 week for service to be activated. Many customers may have service earlier and others may take a bit longer.

Active Customer List- This report will provide a list of all active customers by active date.

Certification Results- This report will provide the results of agents who have taken the Web Central Certification test.

Local Phone Commission Earned- This report will provide the commission rate earned from local phone transactions processed from your location.

Daily Detail – This report provides detail of your daily dPi Activity.

Customers by Account Status – This report will provide a complete list for dates selected of all customers who currently or previously have had service with dPi. (This report could be used to direct mail potential customers since we know they have previously done business with dPi.)

Disconnected Customers by Order Date – This report will provide a complete list of all customers who have had service with dPi in the past. (Again, this may be a great sales tool for your location)

Active Customers by Due Date – This report will provide a list of dPi customers currently active with phone service and their due date. (You may want to make courtesy calls to these customers to remind them of their due date, the prompt pay discount and any special you currently have with your RTO business).

Disconnected Customer List- This report will provide a list of all disconnected customers by due date.

Cellular Phone Commission Earned- This report will provide the commission rate from cellular transactions processed from your location.

Congratulations!
you have completed the
dPi Teleconnect
Online Tutorial.
To get Certified, please
close this window and
click on Step 2.