WELCOME TO SLINGSHOT

Who uses Slingshot products?

Research shows the following people benefit most from Slingshot products:

Mobile Professionals	Travelers, both business and vacation
Military personnel	Credit conscious consumers
Prepaid wireless customers	Students

What value does Slingshot Prepaid Internet Access offer?

- **No Commitment** – Slingshot requires no subscription
- **Easy to use** – It takes about 2 minutes to install and register Slingshot with the 4 step wizard.
- **Privacy** – We don't require your name, address, or credit card information to use Slingshot.
- **Refills** – Once you load the Starter CD – you can refill for your local retailer or online.

Where do I find the Starter CD software and do I need my CD every time I use Slingshot?

You can find the Slingshot Starter CD at your local retailer.
No. The CD is only required the first time that you log onto slingshot. If you plan to install Slingshot onto another computer, you'll need to keep the CD. Otherwise, recycle it.

Can I share my Slingshot CD?

You can share your CD but not your access code, as each user requires a unique access code.

What computers can Slingshot be run on?

PCs that run Windows® 95, Windows® 98, Windows® 2000, or Windows® ME (not supported - Macintosh, Linux, FreeBSD or BeOS). The CD and accompanying access code can be used from any PC with a modem in the US.

What are the minimum system requirements to use slingshot?

- 486/33 processor, Windows® 98 operating system
- 8 MB RAM memory, 2 MB hard drive space if you have already installed a recent browser version. Otherwise you'll need about 50 MB so that you can install an Internet browser.
- 14.4 Kbps modem, CD-ROM, VGA monitor

Will Slingshot work anywhere in the country?

Yes, our toll-free number is nationwide, and we also offer local numbers throughout the country. If you choose a local access number, or have a Unlimited Number available in your area, we'll maximize your minutes. You must ensure the number provided qualifies as a local call with your telephone company.

What Slingshot e-mail service is available?

Slingshot users can sign-up for free email at http://dialup.slingshot.com.
Your email account remains as long as you have value on your primary access code. To keep the account active simply add more minutes. This email can be used with your email client or from the web client at any computer connected to the Internet.

How do I know how many minutes I have left?

Unlimited accounts will show you the time left before recharge is needed. The minute based will show you each time you connect to the Internet with slingshot, a screen displays how many minutes you have remaining from the start of your session. While online, check by moving your mouse over the slingshot icon (🔲) in the bottom right corner of your screen. When you're down to 3 days then 1 day, a screen will notify you that you need to add more minutes.

How do I connect to the Internet using Slingshot?

1. Plug your phone line into your modem; insert the CD into your computer
2. Follow the prompts
3. Type your access code purchased from the POSA terminal
4. Surf the Internet

How do I find a local access number?

Go to our website www.slingshot.com and click Access Numbers. Your Web Central screen will also show the available Unlimited Access numbers.

Key Contacts:

Slingshot is committed to helping you be successful in selling Slingshot Products. A friendly professional support staff is available from 7:00 – 7:00 (pst) to assist you at no charge. The following numbers are for your reference.

        Customer Support: 866-506-9600
        Web Site: www.slingshot.com
        Sales Support Email: support@corp.slingshot.com