DPI TRANSACTION – HIGHTOUCH

Posting dPi Transaction to High Touch

```
12/08/04              RAC Y2K TEST SYSTEM RCHD02, INC.              15:51
                            j00019 Store #19
                          Business for Fri 09/01/00

 Menu: 125               Other Types of Receipts                 Crt: 13

                   1.  Early Purchase Option
                   2.  Cash Sale
                   3.  Repayment of Returned Check
                   4.  Other
                   5.  Petty Cash In/Out
                   6.  Other Products/Services
                   7.  Extended Warranty (Petty Cash)
                   8.  Void
                   9.  Delete Outstanding Hand Receipts


                       Please Enter a Line # ... 6_

                       (RETURN) for Previous Menu
                      High Touch Hotline: 888-776-4357
             11=Log Off, 12=Jump to a Menu, 13=Print Manager, 14=Shutdown

 PROMS v13                     Str#:   211                    SysId: rchd04
```

> Select option #6 for Other Products/Services.

```
               Other Products/Services Receipts


                 Current Business Day ... 09/01/00

            1.  Payments and New Orders
            2.  Refund
            3.  Enter receipt after system reload

                 Please make a selection ... 1
                        (RETURN) to exit
```

> Select option #1.

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```
                  Other Products/Services Receipts

Select a product/service type:              Home Phone

Select a product/service provider:          dPi Teleconnect

Select a transaction to process:



        Please wait...Connecting to dPi to retrieve transactions
```

Select "Home Phone" and "dPi"

A connection attempt will be made to retrieve all transactions created from the dPi website for this store.

```
                  Other Products/Services Receipts

Select a product/service type:              Home Phone

Select a product/service provider:          dPi Teleconnect

Select a transaction to process:


                        ┌──────────── Transactions ────────────┐
                        │ Confirmation# Account#  Name          Amount │
                        │ 1870160       50394602  John Doe      $103.97│
                        │ 1870161       50349376  Linda Maccro   $59.01│
                        │                                       │
                        │                                       │
                        │                                       │
                        │                                       │
                        │                                       │
                        │                                  Esc ─┘
```

This pick-list will display only if there are multiple transactions to process.

DPI TRANSACTION – HIGHTOUCH

```
                    Other Products/Services Receipts

Type: Home Phone
Provider: dPi Teleconnect              Confirmation Number: 1870160
Product/Service: Pay Existing DPI      Account Number: 50394602

                           Name: John Doe


1. Receipt #: Computer           80.99   Activate DPI Service
2. Payment:   Cash              _____   Long Distance

Enter Amount Tendered
```

The store employee will enter the amount tendered and the change due will be calculated.

```
                                22.98   Taxes, Fees, and Surcharges

                               103.97   Total Amount Due
                         9.    105.00   Amount Tendered
                                 1.03   Change Due
```

```
                    Other Products/Services Receipts

Type: Home Phone
Provider: dPi Teleconnect              Confirmation Number: 1870160
Product/Service: Pay Existing DPI      Account Number: 50394602

                           Name: John Doe


1. Receipt #: Computer           80.99   Activate DPI Service
2. Payment:   Cash
```
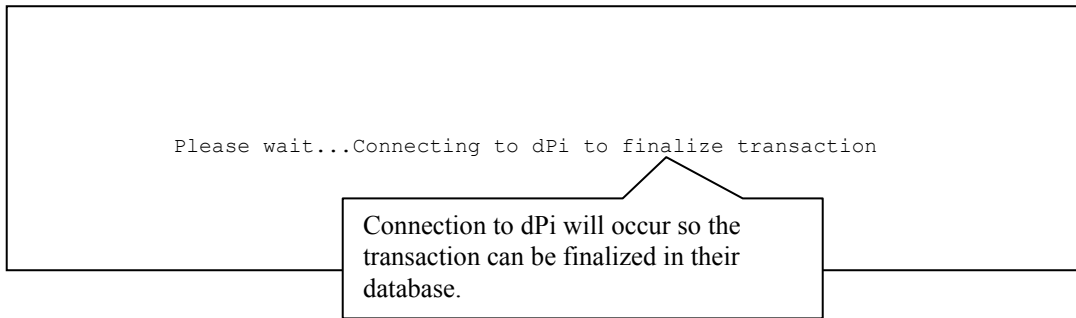
If "E is entered, a prompt will display asking if the transaction is to be canceled.

```
Receipt Correct?
(Y)es,(N)o,(E)xit _                22.98   Taxes, Fees, and Surcharges

                                 103.97   Total Amount Due
                           9.    105.00   Amount Tendered
                                   1.03   Change Due
```

Type "Y" to print the receipt.

DPI TRANSACTION – HIGHTOUCH

```
Please wait...Connecting to dPi to finalize transaction
```

Connection to dPi will occur so the transaction can be finalized in their database.

The next screen will show if the user decides to "Cancel" the pending transaction.

```
Are you sure you want to cancel the transaction? (Y or N) Y


Please wait...Connecting to dPi to cancel transaction
```

If the transaction is to be canceled, a prompt will display asking for confirmation. If the user answers "Y", connection to dPi will occur and request the transaction to be canceled.