

90-Day Redetermination Examples

Q1: An individual submitted a Medicaid application on 9/13/2025. Verifications have not been received by the VR due date so the Medicaid case is denied for “*Failed to Provide Information*” effective 9/2025. The verifications needed are then provided on 11/6/2025, which is within 90 days of the application date. What date do we process the application from?

A1: If all eligibility requirements are met, Medicaid is processed for the application month (9/2025) and forward, using the original application date of 9/13/2025 in Expert. The renewal due date would be set for 8/31/2026.

Q2: In the same example as Q1, does the worker need to process Retro Medicaid for the initial application months (June-August 2025)?

A2: Yes, the worker would also need to look to see if a retroactive request was made on the initial application dated 9/13/2025. The worker would be looking at possibly processing Retroactive Medicaid for June, July and August 2025 if this was requested on the application **or** if it was verbally requested by the individual within 6 months from the application date. Review the [Retroactive Medicaid Process](#) and [Retroactive Medicaid WINK-ed](#) for additional information.

Q3: An individual called to report that he & his family moved out of state as of 10/1/2025. On 12/15/2025, he calls back to report that they moved back because the job did not work out. Their last renewal was in August 2025 and the Review Due date was updated to 8/31/2026 at that time. There have been no changes to the filing unit. Is a new application required?

A3: No, the case can be reopened without needing a new application as the individuals in the HH have been closed for less than 90 days. The case would be reopened for the first month all residency requirements are met. The Review Due date should be set for 8/31/2026 so the case remains on the same renewal cycle.

Q4: A case is closed for “*Failed to Provide Information*”. On day 45, the individual calls in to see if their case can be re-opened but has not provided any of the requested verifications. Can the case be reopened?

A4: No, if all of the requested verifications have not been provided the case cannot be reopened. The worker will re-send the verification request (VR) to the individual to remind them of the verifications that are due. The VR due date will not change. **DO NOT CREATE A NEW VR.**

Q5: As a follow up to Q4, on day 85, the individual calls in again and still has not provided the requested verifications. How long do they have to provide the information requested? Is a new application required?

A5: The individual would have 5 days to provide all of the requested verifications. The Medicaid case cannot be reopened. The worker would re-send the VR to the individual reminding them that all previously requested verifications are needed. **DO NOT CREATE A NEW VR.** If verifications are not submitted within 5 days, a new application will be required.

Q6: An individual and their family have an ongoing case. Their last renewal was completed in May 2024. A VR was sent for verification of new employment due March 5th, 2025. The information was not provided and the case was closed for April 2025. On June 2nd, 2025, the individual calls to report that they had a reduction in hours because of cut backs and would like the case re-opened. Does the individual need to re-apply?

A6: The individual would have until 6/30/2025 (90 days from the closure date) to provide their income **AND** a renewal form (or application) since a review would have been due in April 2025. If Medicaid was needed for April 2025 or May 2025, then verification of income for those months would also be required, due to there being a reported change. If income was stable in those months, we only need 30 days of reflective income.

Tip: Under the “Add Resend Comments” on the Verification Request, clearly state what the individual needs to provide and the date they need to provide their verifications by before needing a new application. By doing this, it will assist the individual in not completing any duplicate applications and getting their verifications back before day 90.