

MLTC REFUGEE PROCESS

Applicants and clients who are considered refugees may be eligible for the EA Refugee Resettlement Program (RRP) and EA Refugee Medical Assistance (RMA) if found to be categorically ineligible for other assistance, such as Medicaid ([470 NAC 2-006](#)). It is important that these clients are identified and screened for Medicaid eligibility prior to any referrals to EA for RRP/RMA. The following document will help field staff identify and refer these cases for MLTC processing.

Identifying Refugee Cases:

1. The client indicates they are a refugee or have a status that would qualify them for the Refugee Resettlement Program/Refugee Medical Assistance (RRP/RMA) and have an arrival/entrance date of 12 months or less and the entry date is 10/1/2021 or later.
 - a. See [470 NAC 2-0002.01](#) and the [Qualified Non-Citizen Status Eligibility Guide](#) guide for further information.
 - b. Individuals whose status has been adjusted: An individual adjusted to a permanent resident from one of the statuses listed in the resources above.
2. The VLP response or immigration documents on file show an arrival/entrance date of 12 months or less with an entry date of 10/1/2021 or later.
 - a. VLP must be run and the response viewed prior to any referrals.
 - b. Referrals to the Medicaid position number should only be made for clients who have been in the country for 12 months or less.
 - c. Refugee clients who have been in the country for more than 12 months do not need a referral.
 - i. When processing, review the Citizenship status in Expert. If Refugee Resettlement Program (RRP) is listed, update to Refugee-Section 207 or the most current immigration status. Refugee Resettlement Program (RRP) should not be used for Medicaid.
 1. If no immigration status is listed in Expert, no update is needed.
3. The application was submitted by a Refugee sponsoring agency such as Lutheran Family Services, the Refugee Empowerment Center or Catholic Social Services and the applicant has an arrival/entrance date of 12 months or less and the entry date is 10/1/2021 or later.

Referral Process:

All points above must be reviewed prior to making a referral to the position number. If unable to determine a client's refugee status, workers should consult with their supervisor to determine if an assignment should be made.

1. Referrals received by Application Management that are determined to potentially be Refugee applicants for Medicaid (MLTC 53 or 64) will be pended and assigned to the Refugee Medicaid Referral position number (87055714).

2. Workers in the field who identify a PENDING or ACTIVE Medicaid case that appears to be a potential Refugee case should assign it to the Refugee Medicaid Referral position number (87055714).
 - a. All alerts should be left for the assigned worker, however, WTs can be cleared.
 - b. Narrate the referral to the position number and the reason for the referral.
 - i. Example: Referred to Refugee Medicaid Referral position number as client entered the US 2 months ago with an Afghan Special Immigrant status.

Note: There must be a pending case in order to assign the case to the position number. See the [Medicaid Position Numbers for Case Assignments](#) document for additional information.