User stories:

1. As an admin, when I login I want to be directed to admin homepage to manage functionality of the webpage.

2. As a client, I want to be able to post job listings so that a freelancer can apply to accept the job.

3. As a freelancer, I want to be able to explore job opportunities so that I can apply for them.

4. As a user who accidentally picked the wrong role, I want to be able to request a role change from support or via profile settings, so I can correct it.

5. As an admin, I want to be able to view user complaints / support tickets to assist them in solving the problem.

6. As a client, I want to be able to view freelancers' profile and ratings so that I can make an informed decision.

7. As a user, I want to be given the option to edit my profile so that I can update my profile information (if anything changes).

8. As a user, I want to be given the option to logout of my profile if I decide I no longer want to be logged into that account.

Tasks:

1. create admin homepage + redirect user to homepage if role === admin

2. create Job model (to be used in database)

- create client specific job page to view your posted jobs

3. create general job page that shows a list of jobs

- create freelancer specific job page to show your applied-for jobs

4. create support ticket model (to be used in database), create submit ticket functionality

- create user profile page

5. create ticket support page for admins to see pending tickets

6. create basic profile view page where clients can see certain info about freelancers

7. create profile page + option to allow users to edit information (username etc.)

8. implement logout functionality

UAT

1. Given I am an admin, when I login to the website, then I should be directed to a homepage where I can manage the functionality of the webpage.

2. Given I am a client, when I post job listings, then freelancers should be able to apply for the job so that the job can be accepted.

3. Given I am a freelancer, when I am on the webpage, then I should be able to explore job opportunities so that I can apply for them.

4. Given I am a user, when I've chosen the wrong role and I click on settings, then I should be able to request a role change.

5. Given I am an admin, when I am on my homepage then I should be able to view user to help resolve them.

6. Given I am a client, when I click on a freelancers profile, then I should be able to view their ratings and price (so I can make an informed decision).

7. Given I am a user, when I click on my profile, then I should be given the option to edit my profile information
8. Given I am a user, when I click on settings, then I should be given the option to logout of my account