



## Course Syllabus: Agile Toolkit - Value-Stream Mapping

We are glad you have joined us for this course! Here is some information that will help you to navigate your learning platform and locate course content.

**Before the first live session please confirm that you can access Zoom:**

1. Visit <https://support.zoom.us> and click on **Getting Started**.
2. The **Join** link is available 45 minutes prior to the start of each class. Please click the **Join** link and then **Download and Run Zoom**.

### Course Information:

#### Agile Toolkit - Value-stream Mapping

Target audience: anyone managing agile projects or participating on a product development team

Course description: In this Bootcamp, you'll learn about value stream mapping – creating visual representations of the material and information flows that lead to a product or service being created. Value stream mapping makes it easier to identify where inefficiencies are occurring, and their causes. You'll also learn about creating a future-state value stream map and eliminating sources of waste and process blocks.

### Requirements for course completion:

Complete the Value-Stream Mapping Bootcamp session.

Please note that this Bootcamp will not produce a “certificate of completion”. You may print your Activity within Percipio which will show the course as completed.

All Activity   PMI PDU   NASBA CPE   Aspire Journeys					
TITLE	TYPE	STATUS	STARTED	COMPLETED	SCORE
<a href="#">Intro to the Agile Principles and Mindset Bootcamp: Live Session 1</a> Live	Bootcamps - Linked Content	✓ Completed	5/29/2020	5/29/2020	NA



### Technical Support:

We offer 24/7 support in the event that you need assistance with your Percipio learning platform. To access support, click **My Profile** in the upper right corner. Then click **Help**.

A screenshot of the Percipio Customer Help page. The page has a dark blue header with the title 'Percipio Customer Help' and a sub-header 'Our Customer Support Consultants are ready to answer your request 24 hours a day, 7 days a week.' Below the header, the page is divided into three sections: 'Knowledge Base' with a button 'Knowledge Base', 'Live Help' with a button 'Access Live Help Now', and 'All Other Contacts' with a button 'Alternate Contacts'. The buttons are blue with white text.

Percipio Customer Help

Our Customer Support Consultants are ready to answer your request 24 hours a day, 7 days a week.

## Knowledge Base

Quickly find answers to your questions 24/7.

[Knowledge Base](#)

## Live Help

Live Help is the quickest way to get in touch with our support team.

[Access Live Help Now](#)

## All Other Contacts

Select alternate contact methods.

[Alternate Contacts](#)

**Course Contact:** Email the mentoring team at [Skillsoft\\_Mentoring@skillsoft.com](mailto:Skillsoft_Mentoring@skillsoft.com).

We look forward to seeing you in the classroom!