



Course Syllabus

Driving Innovation and Productivity with Microsoft Copilot Bootcamp

We are glad you have joined us for this course! Here is some information that will help you to navigate your learning platform and locate course content.

Joining the Session

Before the first live session please confirm that you can access Zoom:

1. Visit <https://support.zoom.us> and click on **Getting Started**.
2. Attn Percipio Users - The **Join Now** option is available where you registered for the session in Percipio 15 minutes prior to the start of class.

Course Description

In this course you'll discover how Microsoft Copilot can transform your organization by enhancing productivity, fostering innovation, and streamlining decision-making processes. This course is designed for decision-makers who want to strategically implement Microsoft Copilot and align its capabilities with their business goals.

Target Audience

Everyone

Agenda

- Microsoft Copilot Overview: Gain an understanding of Copilot's features, integrations with Microsoft 365, Azure, and Dynamics 365, and how it drives workflow transformation and innovation.
- Strategic Benefits: Learn how Copilot reduces repetitive tasks, supports creative breakthroughs, and empowers data-driven decisions to enhance leadership confidence.
- Governance and Ethics: Understand Microsoft's principles for responsible AI usage, ensuring compliance, privacy, and ethical deployment within your organization.
- Key Use Cases: See how Copilot supports strategic planning, team collaboration, and operational efficiency, enabling leaders to tackle real-world challenges effectively.
- Customization and Goal Alignment: Discover how to tailor Copilot outputs to fit your organization's branding, tone, and compliance standards while aligning its use with business priorities.
- Implementation and ROI: Learn deployment strategies, metrics for success, and techniques for overcoming adoption challenges, ensuring measurable return on investment.
- Best Practices: Hear lessons from successful Copilot implementations, including continuous improvement strategies and the critical role of leadership in driving change.

Key Takeaways

- A clear understanding of Microsoft Copilot's features and how it integrates with your existing workflows.
- Insight into the strategic benefits of AI for productivity, innovation, and decision-making.
- Practical knowledge on tailoring and deploying Copilot to align with your business objectives.
- Real-world examples and metrics to measure Copilot's impact and ensure ROI.
- Strategies for addressing governance, ethics, and adoption challenges effectively.
- A roadmap for continuous improvement, empowering your organization to adapt and innovate.

Technical Support

We offer 24/7 support if you need assistance with your Percipio or Skillport learning platforms. To access support, click the initials of your profile and select “Help”.

Percipio

The screenshot displays the Percipio Skillsoft learning platform interface. At the top, the Skillsoft logo is on the left, a search bar is in the center, and user profile icons (trophy, bell, globe, grid, and initials 'CM') are on the right. A left-hand navigation menu lists: Home, Library, What's New, My Learning (with a sub-menu for Live learning), Role Advisor, Certifications, Skill Benchmarks, AI Simulations, AI Assistant, My Settings, Help, and Log Out. The main content area features a 'FEATURED VIDEO' titled 'Quality Assurance versus Quality Control' with a 'Learn More' button. Below this is a 'Role' section with tabs for 'Role', 'Recent Learning', 'Live Learning', 'Skill Benchmarks', 'Playlists', and 'Goals'. The 'Role' tab is active, showing a 'Get better at your role!' message and a 'Visit your Role Advisor' button. To the right, a 'LEARNING OF THE WEEK' section highlights 'JOURNEY INTRODUCTION' with a 'Start now!' link. The bottom of the page is labeled 'Recommendations for the Month'.