What Are Agentic Systems?



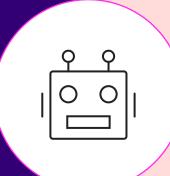
The Dream of Al Assistants

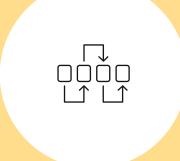
For decades, we've imagined robot servants and AI helpers making our lives easier. Is it everything we expected?



Defining Agentic Systems

A software application which relies centrally on an LLM and carries out its tasks without direct human supervision





Workflows

Predetermined steps, human-guided process, definite completion criteria

Autonomous agents

Autonomous problem-solving, self-evaluation, AI determines approach to tasks



Real-World Examples

Workflows: chat with documents (RAG), guided content creation **Agents:** Cursor code generation, autonomous research assistants



Use Cases of Agentic Systems

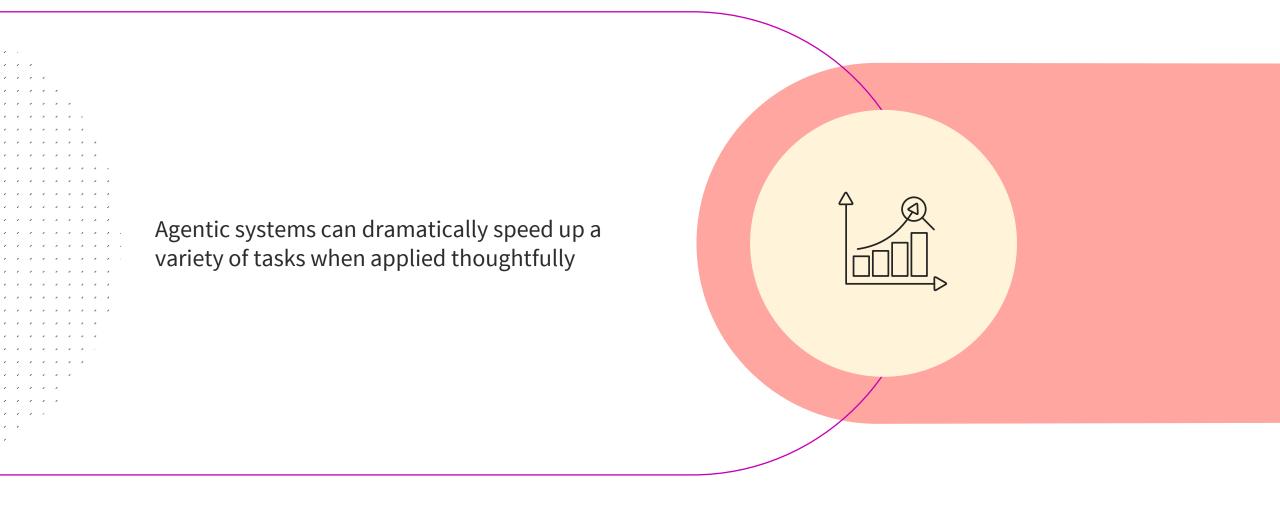


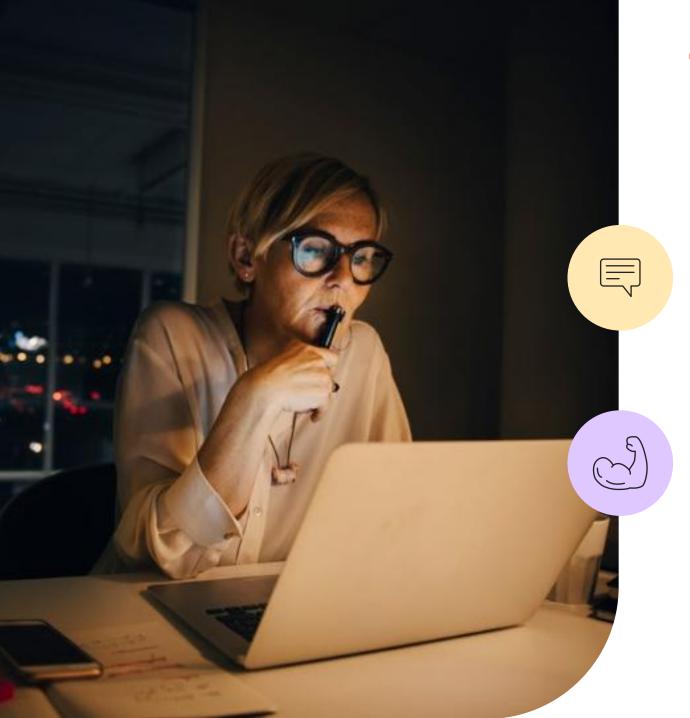
The Hype vs. Reality

Often people want to build something sophisticated with AI when a simple well-tuned prompt will suffice



The Productivity Potential





Do You Need Agents?

Would a single, well-tuned prompt accomplish your task?

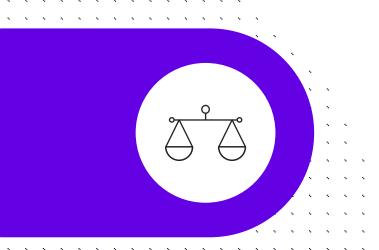
Would a newer, stronger model make your app better, or make it obsolete?

Choosing Between Workflows and Agents



2

3



Task Complexity

For well-defined tasks with predictable steps, use workflows

For open-ended problems, use autonomous agents

Predictability vs. Flexibility

If you need consistency, use workflows

If you need adaptability for varying scenarios, use agents

Cost/Latency Awareness

Autonomous agents typically have higher latency and cost

The improvement in outcomes must justify this

Real-World Workflows and Agents



Three Real-World Examples



Automated data analysis



In-depth research

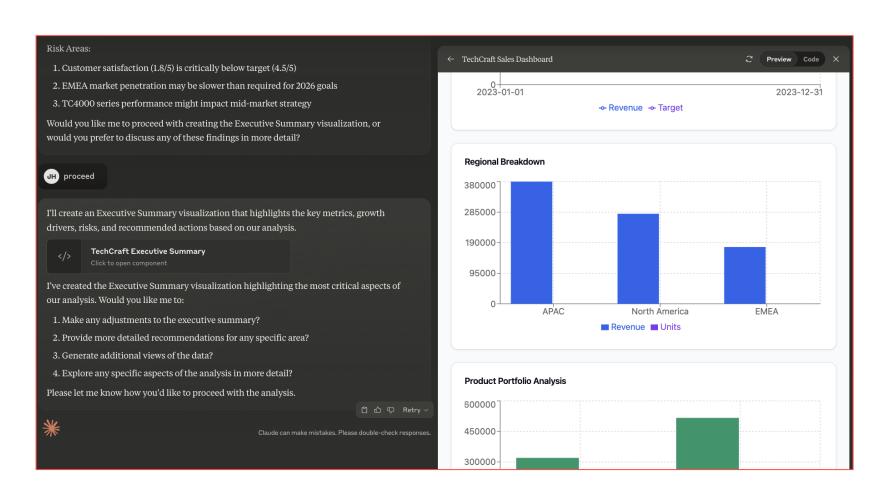


Drop-in remote engineer



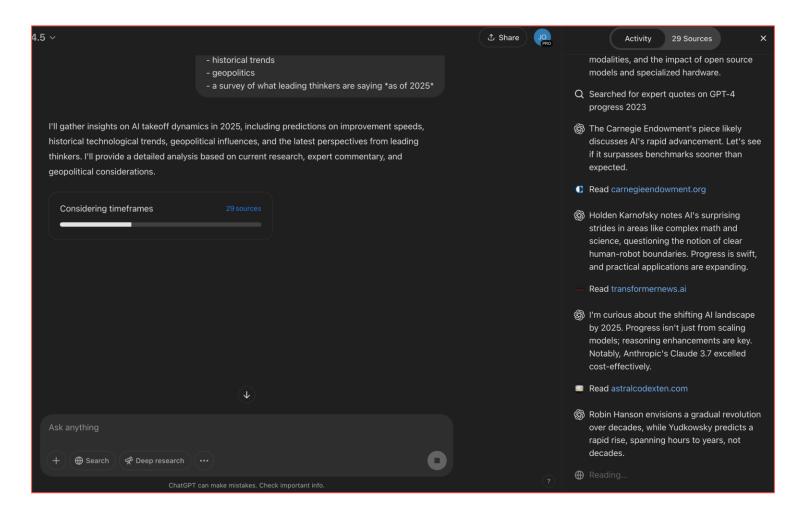
Example 1: Automated Data Analysis

A workflow that takes in data and outputs visualization and analysis



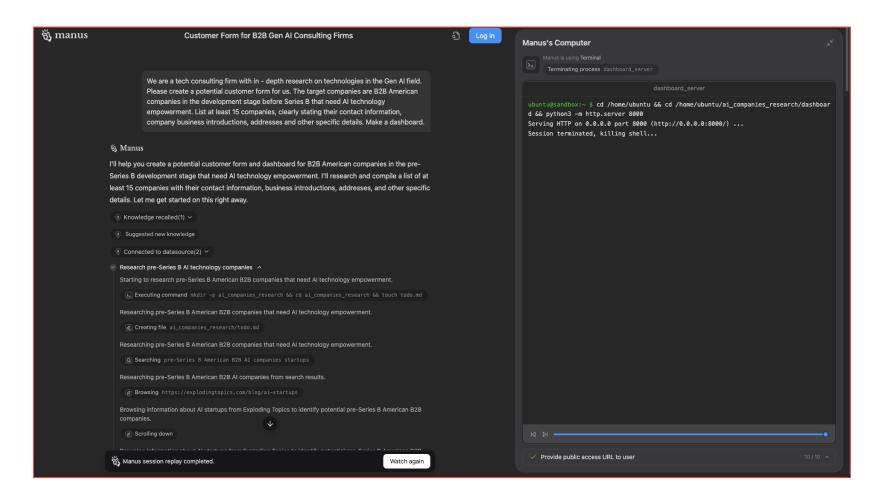
Example 2: In-depth Research

Breaks research into sub-problems, searches and evaluates independently, and synthesizes results into a report



Example 3: Drop-In Remote Engineer

Plans, writes, and tests code autonomously, working like a remote engineer



Agentic Techniques



Chaining



JSON Mode



Orchestration



Evaluative Routing

The Augmented LLM

Working with these patterns is a function-calling, tool-using AI API—the 'augmented LLM'. It commonly contains memory, retrieval, and a suite of tools.

Designing Agentic Systems



Agent Architectures

Combining multiple patterns in sound ways allows you to sensibly scale up agentic systems



JSON Mode + Orchestration Chains

Structure outputs as JSON arrays of tasks



Process multiple subtasks, execute multiple workflows in parallel, then fuse together and repeat

Orchestration + Evaluation



Agent gathers information for a variety of subtasks

For each subtask's answer, evaluative routing recursively improves the answer until done



Designing Your Own Systems

Start simple and layer in complexity as needed. Begin with workflows and gradually increase autonomy where it provides the most ROI.



The Future?

Agentic behavior is baked into reasoning models' training (o3). Agentic advances in frontier labs *and* secondary apps. Think of yourself as promoted to manager!