



## **Course Syllabus**

### **Microsoft 365 Fundamentals (MS-900)**

We are glad you have joined us for this course! Here is some information that will help you to navigate your learning platform and locate course content.

### **Joining the Session**

Before the first live session please confirm that you can access Zoom:

1. Visit <https://support.zoom.us> and click on **Getting Started**.
2. Attn Percipio Users - The **Join Now** option is available where you registered for the session in Percipio 15 minutes prior to the start of class.

### **Course Description**

This 6-hour two-day live training course introduces Microsoft 365, an integrated cloud platform that delivers industry-leading productivity apps along with intelligent cloud services, and world-class security. This course can be used as part of your exam preparation for MS-900 certification exam.

### **Target Audience**

This live course is designed for candidates looking to demonstrate foundational-level knowledge of cloud-based solutions to facilitate productivity and collaboration on-site, at home, or a combination of. Candidates may have knowledge of cloud-based solutions or may be new to Microsoft 365. This course can also be used as part of your exam preparation for MS-900 certification exam.

<https://learn.microsoft.com/en-us/credentials/certifications/microsoft-365-fundamentals/?practice-assessment-type=certification>

## **Agenda**

### **1. Microsoft Azure Fundamentals: Describe cloud concepts**

- Describe cloud computing
- Describe the benefits of using cloud services
- Describe cloud service types

### **2. MS-900 Microsoft 365 Fundamentals: Describe Microsoft 365 apps and services**

- What is Microsoft 365?
- Describe productivity solutions of Microsoft 365
- Describe collaboration solutions of Microsoft 365
- Describe endpoint modernization, management concepts, and deployment options in Microsoft 365
- Describe analytics capabilities of Microsoft 365

### **3. MS-900 Microsoft 365 Fundamentals: Describe Microsoft 365 security and compliance capabilities**

- Describe the function and identity types of Microsoft Entra ID
- Describe access management capabilities of Microsoft Entra
- Describe threat protection with Microsoft Defender XDR
- Describe the data compliance solutions of Microsoft Purview
- Describe Microsoft's Service Trust portal and privacy capabilities

### **4. MS-900 Microsoft 365 Fundamentals: Describe Microsoft 365 pricing, licensing, and support**

- Describe Microsoft 365 pricing, licensing, and billing options
- Describe support offerings for Microsoft 365 services

## Technical Support

We offer 24/7 support if you need assistance with your Percipio or Skillport learning platforms. To access support, click the initials of your profile and select “Help”.

## Percipio

The screenshot displays the Percipio Skillsoft learning platform interface. At the top, the Skillsoft logo is on the left, a search bar is in the center, and user profile icons (trophy, bell, globe, grid, and initials 'CM') are on the right. A left-hand navigation menu lists: Home, Library, What's New, My Learning (with a sub-menu for Live learning), Role Advisor, Certifications, Skill Benchmarks, AI Simulations, AI Assistant, My Settings, Help, and Log Out. The main content area features a 'FEATURED VIDEO' titled 'Quality Assurance versus Quality Control' with a 'Learn More' button. Below this is a 'Role' section with tabs for 'Role', 'Recent Learning', 'Live Learning', 'Skill Benchmarks', 'Playlists', and 'Goals'. The 'Role' tab is active, showing a 'Get better at your role!' message and a 'Visit your Role Advisor' button. To the right, a 'LEARNING OF THE WEEK' section highlights 'JOURNEY INTRODUCTION' with a 'Start now!' link. The bottom of the page is labeled 'Recommendations for the Month'.