PMP Tips Bootcamp

This workshop discusses the steps to qualify for, pursue, and retain a Project Management Professional (PMP®) Certification





House Keeping

House Keeping Items



Webinar format

Chat vs. Q&A

Breaks

Instructor Bio

Course Objectives

Course Links



Susan Daniels MBA, PMP, PSM II, PMI-ACP www.Linkedin.com/in/susandanielspmp



Global Webinar Instructor

15,000+ students a year in project management certification bootcamps



Program Director, Associate Professor

Project Management graduate degrees



Sr. Strategy Integrator

For a \$12 billion enterprise in the healthcare field



Executive Director

For a multimillion-dollar social services agency

Instructor Bio



PMI Global Consultant

- Certification Requirements Global Taskforce
- 7th edition PMBOK Standards
- PMP Core Curriculum Co-author
- Authorized Training Instructor PMP, CAPM, ACP

PMP Exam Tips

Course Objectives

- ✓ Discuss the minimum requirements for the PMP certification
- ✓ Know the answer to frequently asked questions about application audits
- ✓ Identify a preferred bootcamp and how to access supporting resources

- ✓ Make an informed choice between on-line or on-site testing
- ✓ Know what to anticipate the day of the exam.
- ✓ Practice analyzing exam questions
- ✓ Understand requirements to retain PMP certification



PMP Eligibility

Eligibility Requirements

With a College Degree

- Bachelor's degree or higher
 (or global equivalent)
- •36 months/3 years experience leading and managing projects within the past eight years
- •35 hours of project management education /training.
- Submit an application for approval
- Agree to adhere to the PMI Code of Ethics

Without a College Degree

- •High school diploma, secondary school or Associates degree
- •60 months/5 years experience leading and managing projects within the past eight years
- •35 hours of project management education /training.
- Submit an application for approval
- Agree to adhere to the PMI Code of Ethics

Eligibility FAQs

How do I know if my experience qualifies as project management?

- 1. Projects have a definitive start date and a target end date
- 2. Projects deliver measurable value to the internal or external customer in return for the investment of resources
- 3. Projects managers drive change, (e.g. new/revised product, process, service, or result)



Eligibility FAQs

Must I have the title Project Manager to claim experience?

No, most applicants do not have that title. A position title does not always reflect the type of work performed.

If my project started more than 8 yrs ago, can I still use it?

Yes, you can get credit for the months of work within the 8-year window.

Must the project be complete and successful to claim it?

No. You can claim work done on projects that were prematurely closed and/or did not meet objectives. It happens.

Must the 35 or 60 months be consecutive?

Projects are not on-going; they have start and end dates. So, you can have time gaps between projects.

Must I be a PMI member to apply?

No, it is not a requirement, but recommended.

Being a member will reduce the cost of the exam from \$675 to \$425, a \$250 difference

Annual Membership is \$164, or a \$86 savings

Eligibility FAQs

What if my eligibility expires and I have not taken the exam?

Your application is valid for one (1) year from the date of approval. If you allow your eligibility to lapse, you must re-apply.

Is the exam available in languages other than English?

Yes, the exam is available in most major languages spoken in the world.

What if I fail the exam?

If you fail the exam on your first attempt, you can re-take it two more times within your one-year eligibility period.

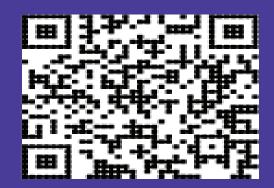
Reduced fees are associated with each re-examination. Details for re-examination can be found in the certification handbook. Some restrictions may apply.

Eligibility Requirements

Code of Ethics



Code of Ethics and Professional Conduct



This code affirms four values as its foundation

35 hours of Training

CAPM Certification
Or

PMI's Authorized On-Demand Prep Course (PMP) Or

Instructor-Led PMP Course





Application Audits

General Audit FAQ's

Why does PMI conduct application audits?

PMI conducts application audits to confirm the experience and/or education documented on certification applications.

How many days do I have to complete the audit package?

Candidates have 90 days to complete and submit their audit paperwork.

How do I submit my audit package to PMI?

- Candidates can log into their myPMI dashboard and select 'Access Audit Package'.
- Simply upload academic and professional education requirements.
- Additionally, users can send references/validator information electronically.

General Audit FAQ's

If the projects and/or programs listed were completed in a highly classified environment, or a company is very sensitive about proprietary information, how should this be handled?

- Candidates should have the information verified in a way that is consistent with company practices and policies.
- Candidates may black out any proprietary information
- PMI may also provide a letter of intent to any managers or supervisors upon request to support the candidate's application efforts.



General Audit FAQ's

What steps need to be taken when an audit candidate decides not to proceed

with the audit?

- If a candidate chooses not to complete the audit, it is considered a failed audit due to non-conformance.
- A candidate may reapply after one year.
- At that time, a new certification application must be submitted, and payment must be submitted,
- The new application will be subject to a re-audit.

What happens in the case of a failed audit?

The Certification Department will address further actions on a case-by-case basis.



Choosing Your Skillsoft Bootcamp

Skillsoft PMP Bootcamps in Percipio



() Attend

NA = North America
AUS= Australia
UK= United Kingdom



skillsoft* Calendar of Bootcamps

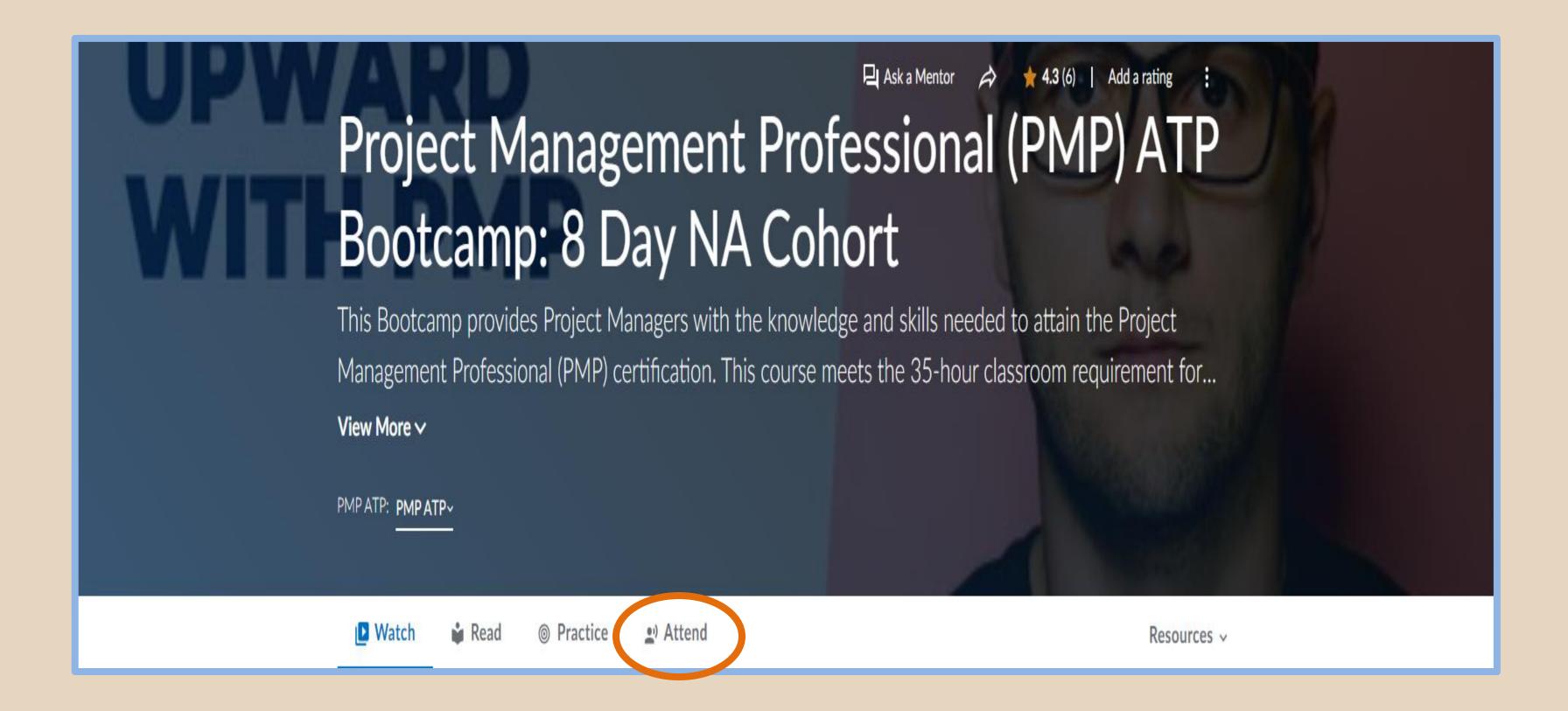
skillsoft Skillsoft Calendar

→ More ▼	LIVE BOOTCAMPS Select			
/E BOOTCAMPS ✓ April 2025 ✓				
Mon	Tue	Wed	Thu	Fri
Week 14	1 11:00 Intermediate/ Advanced Power BI: Mar/Apr Session 2 of 4 18:00 PMP ATP Bootcamp: 8 Day AU Cohort: Feb/Mar/Apr Session 7 of 8	2 01:00 Introduction to Copilot Security Bootcamp IST: Apr Session 1 of 1 05:00 Copilot Prompt Engineering Bootcamp UK: Apr Session 1 of 1 11:00 Intermediate/ Advanced Power BI: Mar/Apr Session 3 of 4 AWS Certified AI Practitioner Bootcamp: Apr Session 1 of 2	3 05:00 PMP ATP Bootcamp: 8 Day UK Cohort: Feb/Mar/Apr Session 7 of 8 11:00 Intermediate/ Advanced Power BI: Mar/Apr Session 4 of 4 AWS Certified AI Practitioner Bootcamp: Apr Session 2 of 2 13:00 PMP ATP Bootcamp: 8 Day NA Cohort: Feb/Mar/Apr Session 7 of 8	11
No Visualization and Storytelling Bootcamp: Apr Session 1 of 4	05:00 Use AI for Everyday Tasks - First Cohort 08:30 Getting Started with AI Agents in GitHub Copilot - First Cohort 11:00 Use AI for Everyday Tasks - Second Cohort Data Visualization and Storytelling Bootcamp: Apr Session 2 of 4 13:30 Getting Started with AI Agents in GitHub Copilot - Second Cohort 16:00 Use AI for Everyday Tasks - Third Cohort 18:00 PMP ATP Bootcamp: 8 Day AU Cohort: Feb/Mar/Apr Session 8 of 8	11:00 Data Visualization and Storytelling Bootcamp: Apr Session 3 of 4	05:00 PMP ATP Bootcamp: 8 Day UK Cohort: Feb/Mar/Apr Session 8 of 8 11:00 Data Visualization and Storytelling Bootcamp: Apr Session 4 of 4 13:00 PMP ATP Bootcamp: 8 Day NA Cohort: Feb/Mar/Apr Session 8 of 8	
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Week 17	11:00 AM Certificate of Cloud Security Knowledge (CCSK) Bootcamp: Apr 2025 Session 1 of 2 18:00 PMP ATP Bootcamp: 8 Day AU Cohort: Apr/May/Jun Session 1 of 8	23 01:00 Copilot Admin Bootcamp IST: Apr Session 1 of 1 05:00 Copilot Prompt Engineering Bootcamp UK: Apr Session 1 of 1 09:00 PMP ATP Bootcamp: 8 Day French Cohort: Apr/May/Jun Session 1 of 8 11:00 AM Certificate of Cloud Security Knowledge (CCSK) Bootcamp: Apr 2025 Session 2 of 2	24 04:00 PMP ATP Bootcamp: 8 Day UK Cohort: Apr/May/Jun Session 1 of 8 09:00 Copilot Admin Bootcamp: Apr Session 1 of 1 13:00 PMP ATP Bootcamp: 8 Day NA Cohort: Apr/May/Jun Session 1 of 8 14:00 Copilot in Office Bootcamp: Apr Session 1 of 1	25
Week 18 0 oduction to Power BI Bootcamp: Apr/May 2025 Session 1 of 4 nes displayed relative to America/New York.	29 11:00 Introduction to Power BI Bootcamp: Apr/May 2025 Session 2 of 4 PSM I Bootcamp: May Session 1 of 2 18:00 PMP ATP Bootcamp: 8 Day AU Cohort: Apr/May/Jun Session 2 of 8	30 09:00 PMP ATP Bootcamp: 8 Day French Cohort: Apr/May/Jun Session 2 of 8 11:00 Introduction to Power BI Bootcamp: Apr/May 2025 Session 3 of 4	1	2

illsoft

https://skillsoft.mhsoftware.com/

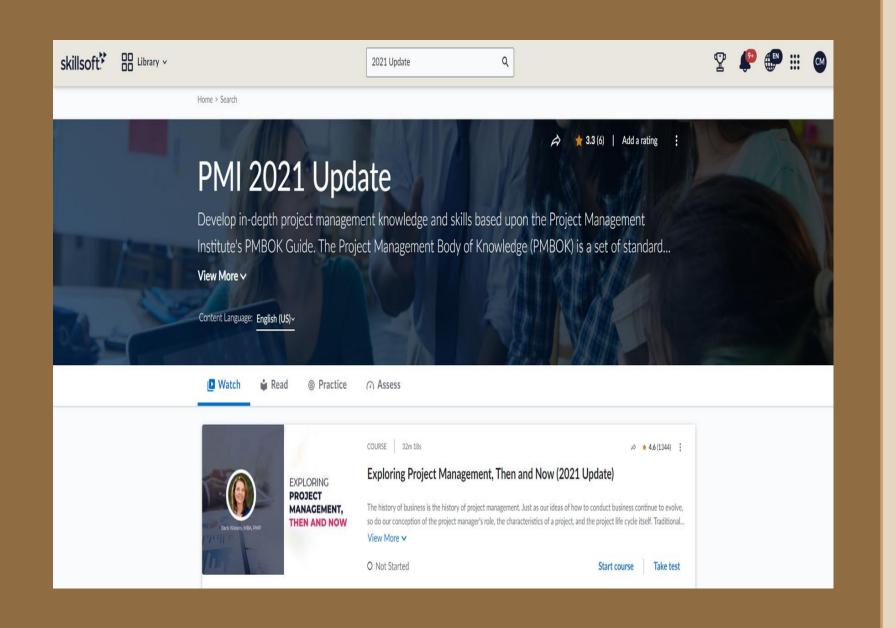
Skillsoft PMP Bootcamps in Percipio



PMP Resources in Percipio



Self-Paced Courses: PMI 2021 Update

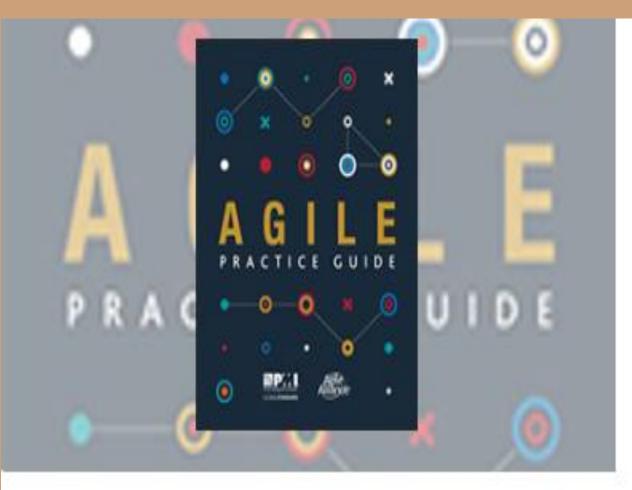


Agile Practice Guide



PMI Members can download a free PDF copy using this URL when logged in to their paid account

https://www.pmi.org/pmbok-guide-standards/practice-guides



BOOK by Project Management Institute

1h 50m

A * 5 (13)

Agile Practice Guide

Developed as a resource to understand, evaluate, and use agile and hybrid agile approaches, this book provides guidance on when, where, and how to apply agile approaches and offers practical tools for practitioners and organizations wanting to...

View More V

Started

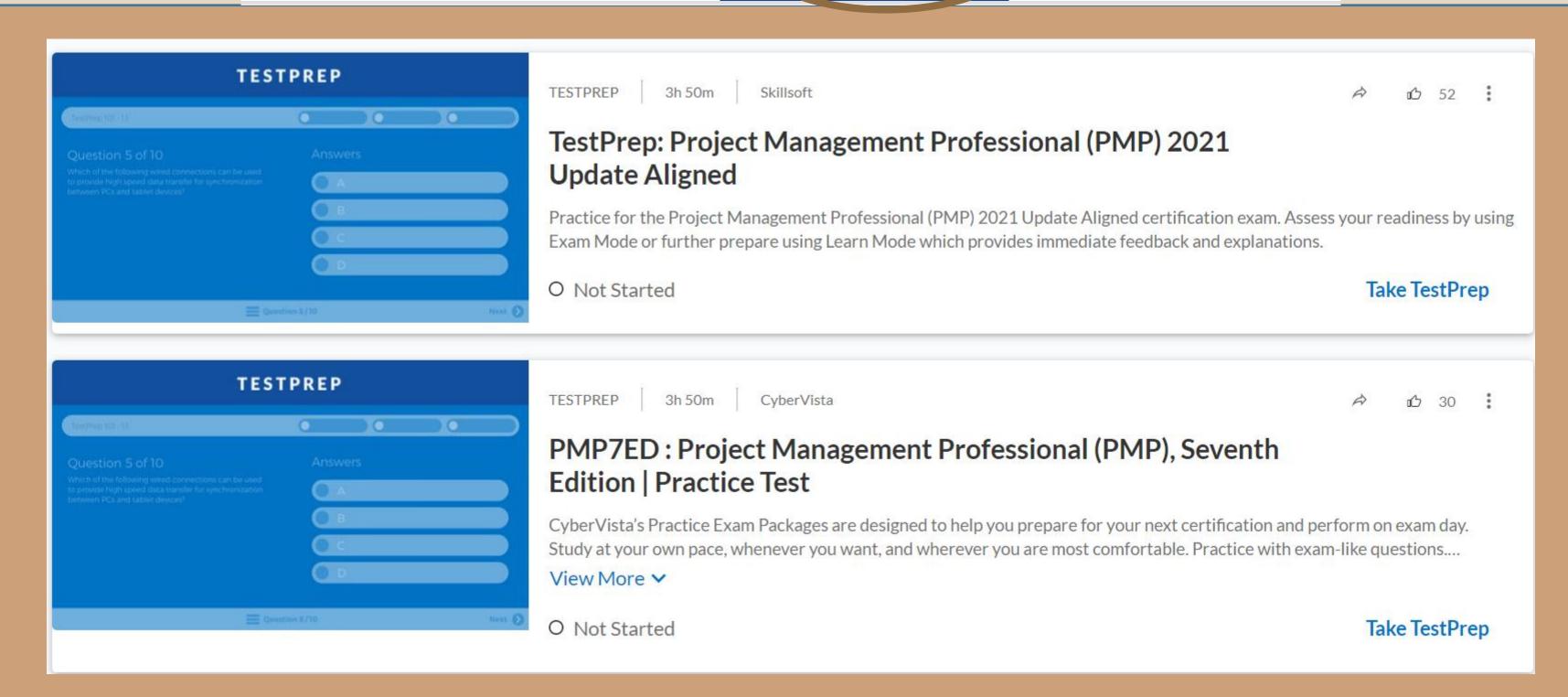
Read

Exam Simulator











PMI's Student Learner Kit

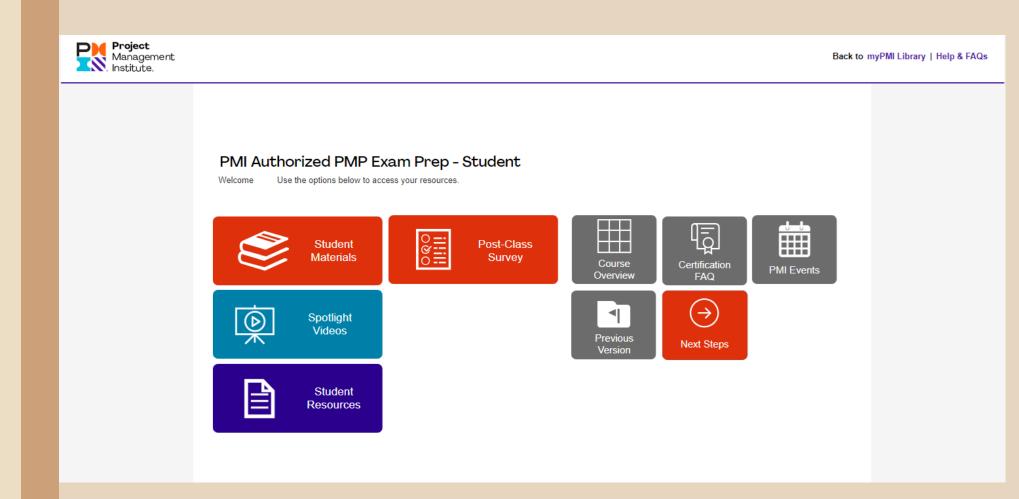
PMP® ATP Learner Kit

PMI-ATP Bootcamp Participants are required to purchase the Learner Kit to accompany the bootcamp curriculum @ \$126 USD.

Includes:

- Student Study Guide
- •500+ Presentation Slides
- Case Study/Workbook
- Numerous Videos
- Mastery Questions

Check with your training administrator prior to purchasing.

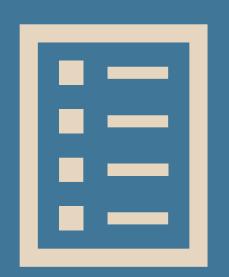


PMP Resources Summary





- Live Instructor Led Bootcamps
- Bootcamp video replays.
- Self-Paced Courses Watch PMI 2021 Update courses as needed.
- Books If you have a books subscription in your learning portal
- Mock Exam Simulator(s) Practice using the available
 TestPrep exam a lot!.
- PMI Learner Kit Make use of the numerous resources included



Exam Content Outline (ECO)

PMP® Exam Domains

Domain		Percentage of Items on Test	
I.	People	42%	
II.	Process	50%	
III.	Business Environment	8%	
	Total	100%	

- •50% predictive approach
- •50% agile or hybrid approaches
- Predictive, agile, and hybrid approaches will be found throughout the three domains
- Project approaches are not isolated to any particular domain
- oThe exact number of items for each question type and approach may vary

PMP® Exam Content Outline (ECO)

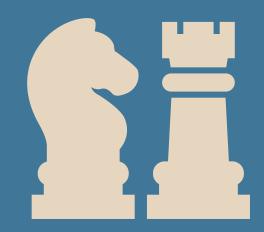
The PMP® Exam Content Outline is the syllabus of the PMP exam.

Make sure you have a solid understanding of each task.

Copy available at the Url below

https://www.pmi.org/-/media/pmi/documents/public/pdf/ certifications/pmp-examinationcontent-outline.pdf

Domain I	People—42%		
Task 1	Manage conflict Interpret the source and stage of the conflict Analyze the context for the conflict Evaluate/recommend/reconcile the appropriate conflict resolution		
Task 2	 Lead a team Set a clear vision and mission Support diversity and inclusion (e.g., behavior types, thought process) Value servant leadership (e.g., relate the tenets of servant leadership to the team) Determine an appropriate leadership style (e.g., directive, collaborative) Inspire, motivate, and influence team members/stakeholders (e.g., team contract, social contract, reward system) Analyze team members and stakeholders' influence Distinguish various options to lead various team members and stakeholders 		
Task 3	Support team performance Appraise team member performance against key performance indicators Support and recognize team member growth and development Determine appropriate feedback approach Verify performance improvements		



Your Testing Options

Online or Onsite Testing?

Considerations

- Strong internet reliability
- 4 hour completely uninterrupted
- Qualifying personal computing device



Blog Link

https://www.pmi.org/blog/online-vs-in-person-pmp-testing

PMI Exam Resources

oPMI's PMP's Official Site Link:

PMP Certification | Project Management Institute
 (pmi.org)

Pearson VUE's Test Takers Resources Link:
 Helpful resources for test-takers // Pearson VUE

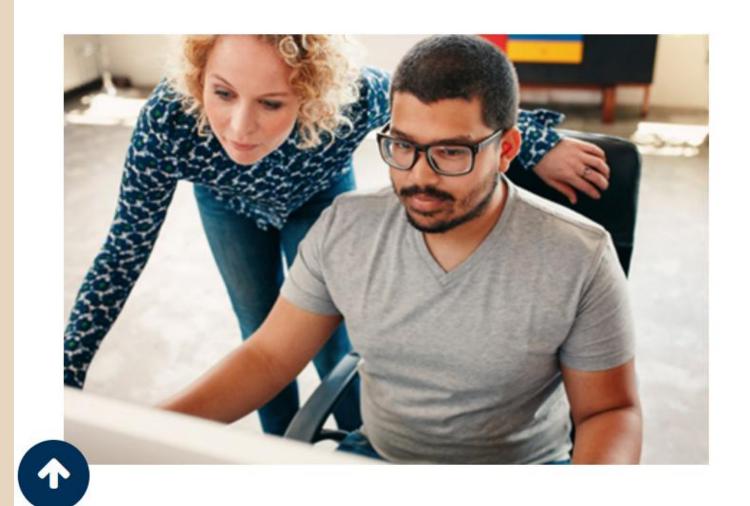
Pearson VUE's PMI Online Proctored Link:
 Project Management Institute (PMI) OnVUE exam
 information // Pearson VUE



Test Accommodations

Request test accommodations for your exam

Get started

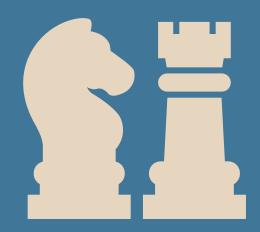


Understanding test accommodations

We provide appropriate arrangements to individuals who demonstrate a documented need. Test accommodations are individualized, so we consider them on a case-by-case basis in partnership with your testing program. Test accommodations may also be known as "special arrangements" or "reasonable adjustments."

Pearson VUE test accommodations may include:

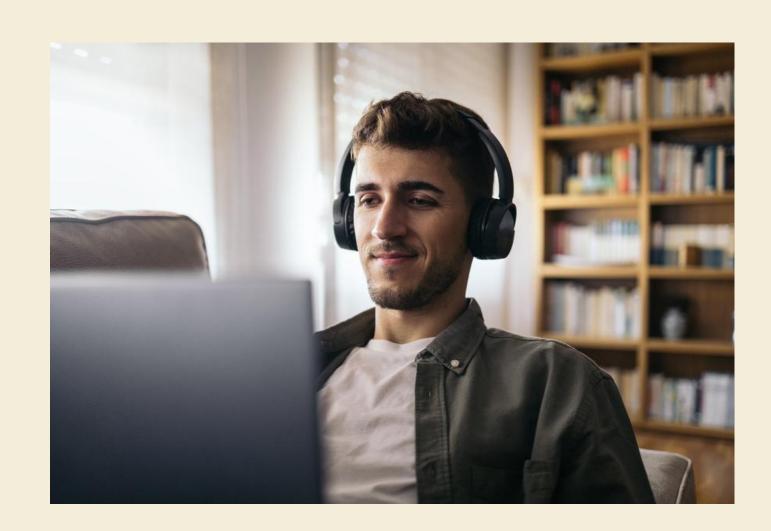
- Extra testing time
- A separate testing room
- Breaks



The Exam Experience

The Day of the Exam

- Arrive early to testing center
- Dress in layers; centers are often cold.
- No notes, calculators, smart watches or smart glasses allowed
- Test starts with a tutorial
- Test ends with a survey
- Tentative results are available as part of the testing experience
- PMI does not publish required score to pass.



The PMP® Exam Structure

Exam Sequence

60 questions

Break

60 questions

Break

60 questions

Learn Results

- ∘180 questions in 230 minutes
- 175 questions are scored, and 5 are pretest (unscored)
- o Two 10-min breaks in addition to the 230 minutes
- Cannot go back to a previous section of 60 questions once submitted
- •Time management skills are essential!
- Do multiple mock exams to practice pacing



Exam Features

White board for notes

Text Highlighter

Text Strike Through

Mark for Review

Calculator

Clock

Counts down to zero

230 minutes for 180 questions

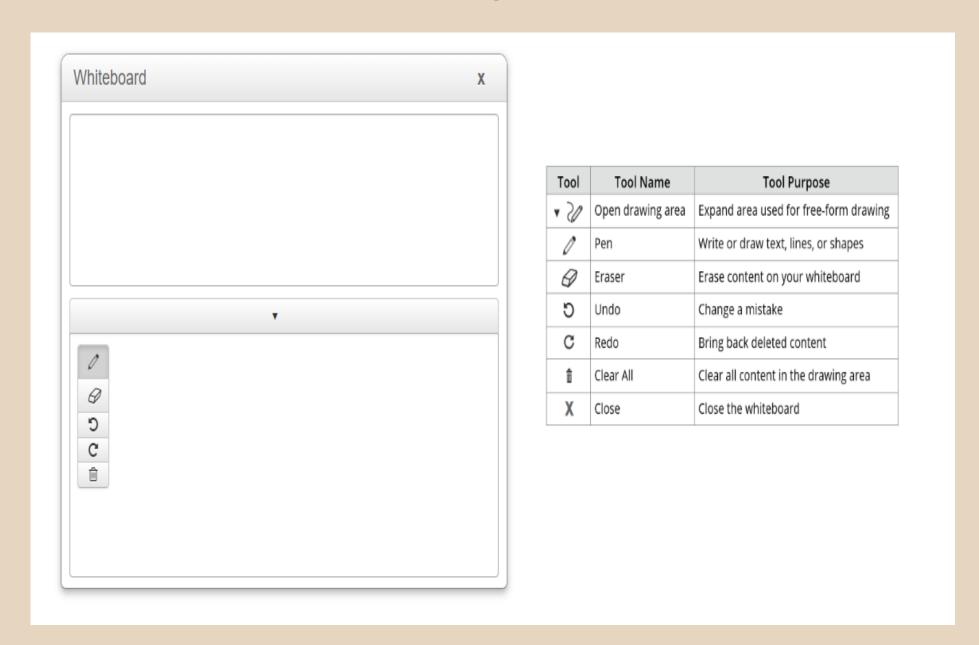
Set 1 done by 155 min.

Set 2 done by 80 min.

Set 3 done by 0 min.

You must pace yourself to succeed!

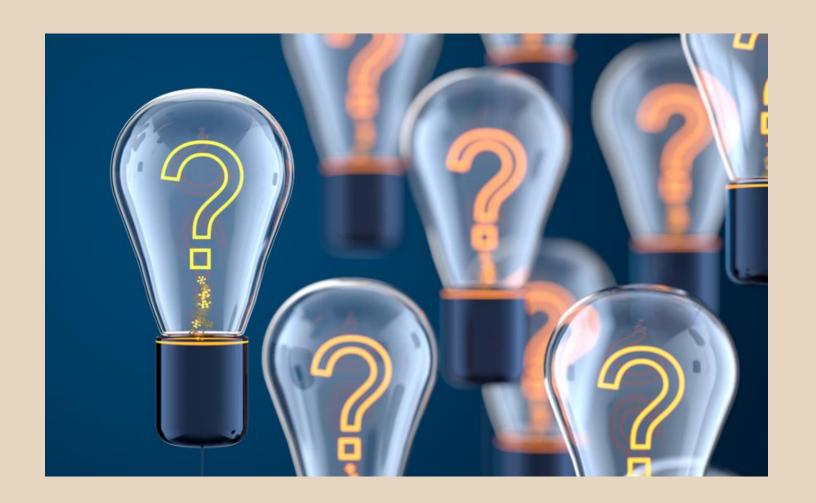
Being proficient with the online whiteboard is very helpful and highly recommended



https://home.pearsonvue.com/Standalone-pages/Whiteboard.aspx

Types of Questions

- Multiple choice single answer
- Multiple choice multiple answer
- Prototype Questions (3 Types)
 - Hot spot
 - Fill in the blank
 - Drag and drop
- Most questions are "one right answer"



To view examples, visit this link:

https://www.pmi.org/-/media/pmi/documents/public/pdf/certifications/prototype-exam-questions.pdf

What to Avoid Before Your Exam



You should be wary of organizations or trainers that:

- Promote "100% pass rates"
- "Guarantee" you will pass on first attempt
- Say they have "seen the test"
- Promise to "pass without taking the exam"
- Encourage candidates to take pictures or notes of exam questions

REPORT THEM PLEASE!

Email your information to: examsecurity@pmi.org

Exam Security FAQs

What are the consequences of misconduct during exams?

First, if your proctor detects misconduct during your exam, s/he can immediately end your testing session. Additionally, our Exam Security team will investigate any instances of suspected misconduct.

If the investigation shows misconduct did occur, **PMI can take disciplinary action**, including:

- Canceling your score
- Revoking your certification(s)
- Banning you from taking PMI exams, either permanently or for a period of time
- Pursuing legal action



Tips and Techniques for Passing the Exam

Exam Tips

You can skip questions and mark for review

- Answer everyquestion(no negative scoring)
- PMI does not share scoring system or passing score

Exam is about analyzing situations, solving problems and making decisions • Carefully read every word!

- •Watch for keywords:
 - Best
 - First/Next
 - Most Likely
 - Least Likely
 - Except
 - Not



Exam Tip

- •Take as many PMP practice questions as possible!
- Review the *Agile Practice Guide*
- Use TestPrep in certification mode at least3 times
- •Facing a tough question on the actual exam?
 - First stop breathe in breathe out.
 - Second analyze the question and provide your best guess.
- Trust you intuition.
- •You do not have to be perfect to pass!



What are PMI-isms?

- PMI-isms are essential guidelines and best practices derived from the Project Management Institute (PMI).
- Understanding PMI-isms helps you choose the correct answers on the PMP exam by thinking like PMI expects a project manager to act.
- PMI-isms provide a foundation, but they are not a substitute for critical thinking and analysis.



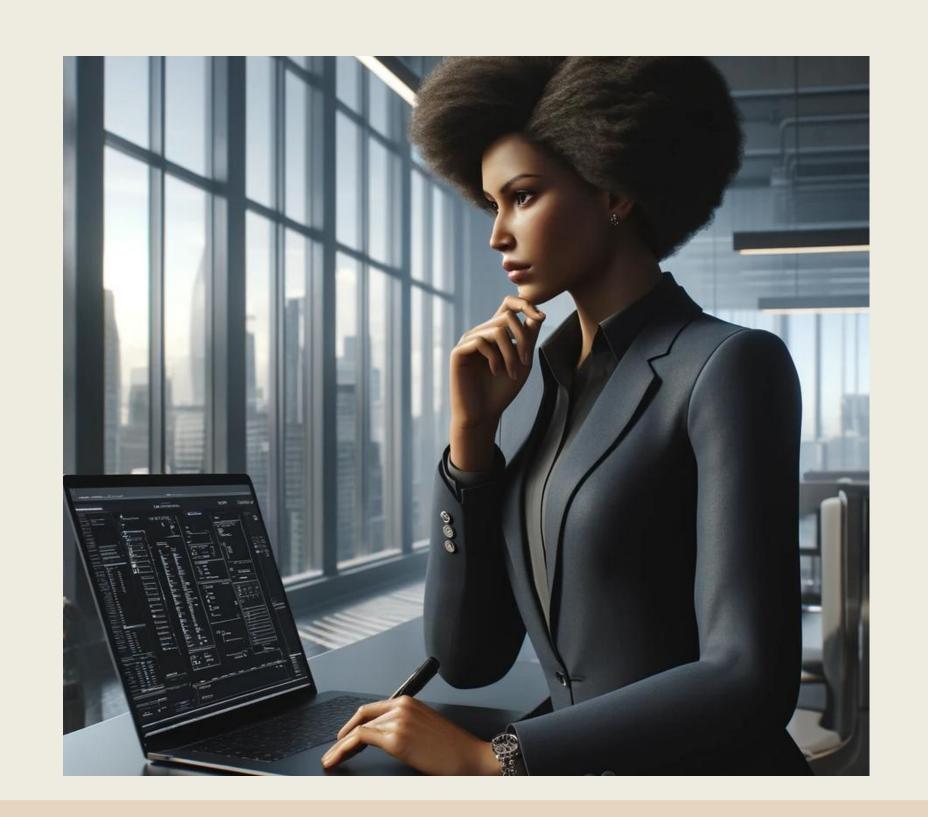
PMI-isms

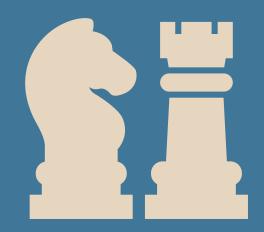


- Answer questions from the perspective of a servant leader
- Risk and Stakeholder management are ongoing
- Understand the root cause of a problem before acting
- Use emotional intelligence to solve problems effectively
- Keep your stakeholders engaged with your project

PMI-isms

- Be proactive when issues arise.
- Face-to-face communication is the best option
- Support vs. resist change
- Escalation is the last resort
- Always do what is ethical (responsibility, respect, honesty and fairness)





How to Analyze Exam Questions

Four Factor Analyze

Focus

Timing

Principles & Method

Techniques

Use context clues to identify the area of focus

• Scope, Schedule, Cost, Quality, Risk, Stakeholder, Team etc.

Identify the stage of the life cycle

- Initiate, Plan, Execute, Monitor & Control or Close or
- Product or Sprint Planning, Execution, Sprint Review, Sprint Retrospective

Identify the PM principles and method involved

- Predictive/Plan-based
- Agile/Change-based, or
- Hybrid

Consider relevant tools and techniques that align

Each method has its tools, ceremonies and artifacts.



Question

Focus

Timing

Principles/
Method

Techniques

You are leading a project team currently working on a new accounting software implementation.

Two team members have an intense disagreement about the approach to a key deliverable. Insults are exchanged. What should you do first to resolve the disagreement?

- a) Escalate the issue to the project sponsor.
- b) Schedule a meeting with the team members to understand their perspectives.
- c) Assign a new team member to take over the task.
- d) Ignore the conflict and let the team members work it out themselves.

Question

Focus

Timing

Principles /Method

Techniques

Peter is managing a construction project, and during a routine inspection, one of the quality inspectors identifies a potential issue with the foundation that could cause delays.

What is the next step Peter should take to ensure the issue is properly addressed?

- a) Inform the project sponsor about the potential delays.
- b) Update the risk register with the new information.
- c) Implement immediate corrective actions, without further analysis
- d) Conduct a thorough root cause analysis and update the project management plan with the findings.

Question

Focus

Timing

Principles / Method

Techniques

During the execution phase of a software development project, a sudden problem occurs, causing significant disruption to the project schedule.

As the project manager, you need to take immediate action to address this problem.

Which of the following actions is the least likely to be effective in managing the situation?

- a) Conduct a risk reassessment to identify other potential risks.
- b) Implement a workaround to address the immediate impact.
- c) Update the risk register and adjust the project plan.
- d) Escalate the issue to senior management for guidance.

Question

Focus

Timing

Principles / Method

Techniques

You are managing a software development project using Scrum.

During a sprint review, the team discovers that one of the critical features implemented is not meeting the customer's expectations.

What is the most appropriate action to take next?

- a) Immediately start working on fixing the feature in the current sprint.
- b) Add the feedback to the product backlog and prioritize it with the product owner.
- c) Escalate the issue to senior management for immediate resolution.
- d) Extend the sprint to address the customer's feedback.

Question

Focus

Timing

Principles /Method

Techniques

Your agile project team planned to complete six user stories in the current sprint. As the sprint progresses, it becomes clear that only four stories will be completed by the end of the sprint.

What should you do with the remaining two user stories?

- a) Return the remaining stories to the product backlog for replanning.
- b) Extend the sprint to complete the remaining stories.
- c) Reassign additional resources to ensure all stories are completed.
- d) Work on the remaining stories during the next sprint without replanning.

Question

Focus

Timing

Principles /Method

Techniques

Juliette is managing a project to develop a new e-commerce platform. The planning phase involved detailed requirements gathering and scheduling. During execution, the team is using iterative development cycles to build and test the platform's features.

Unexpectedly, the marketing team submits a request to add a new feature for real-time inventory tracking.

What is the most appropriate action to take?

- a) Reject the change request since the project is already in execution.
- b) Assess the change request using the integrated change control process and feedback from the development team.
- c) Implement the change request immediately to maintain project flexibility.
- d) Postpone the change request until the next phase of the project.



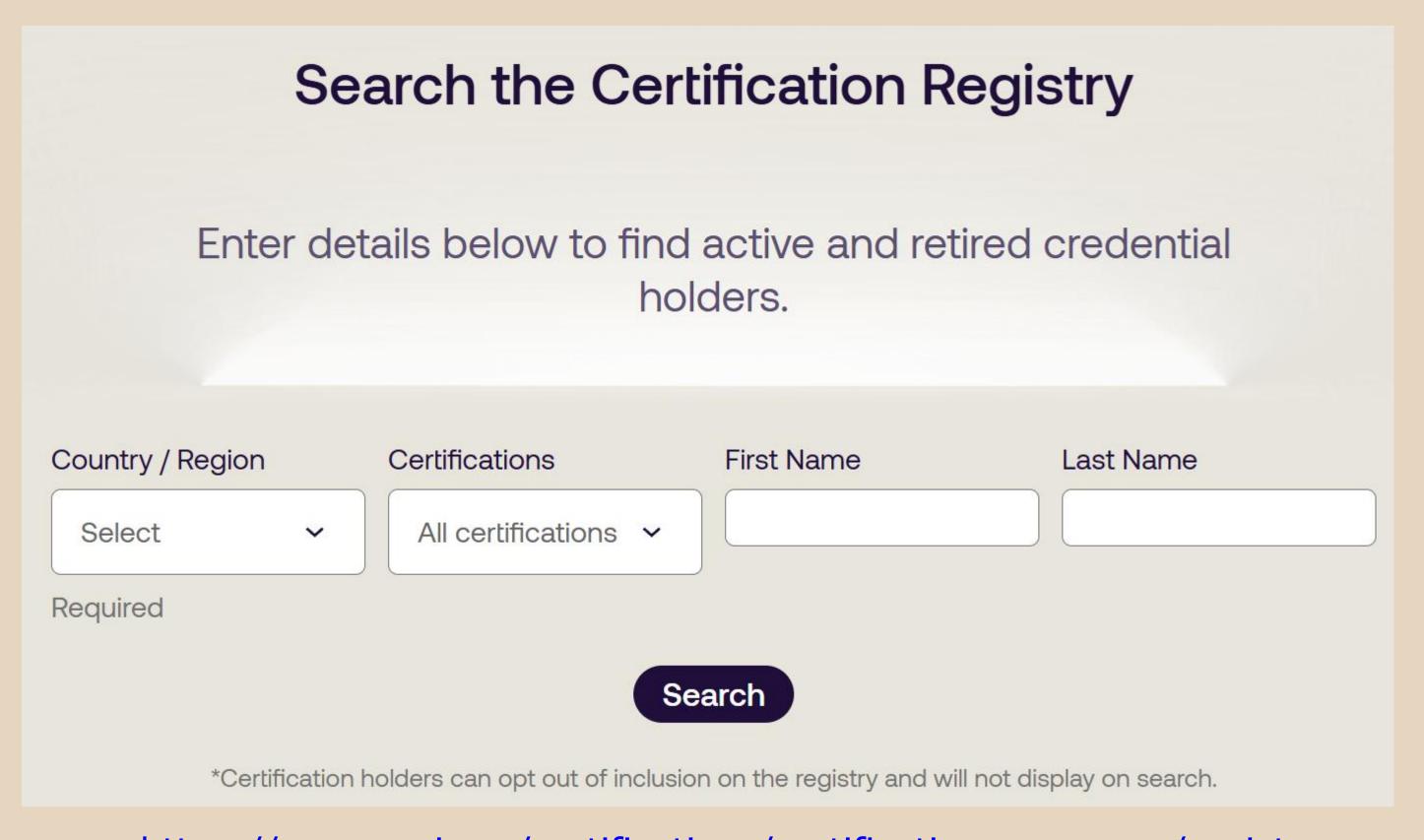
Retaining the Certification

Congratulations - You Passed!



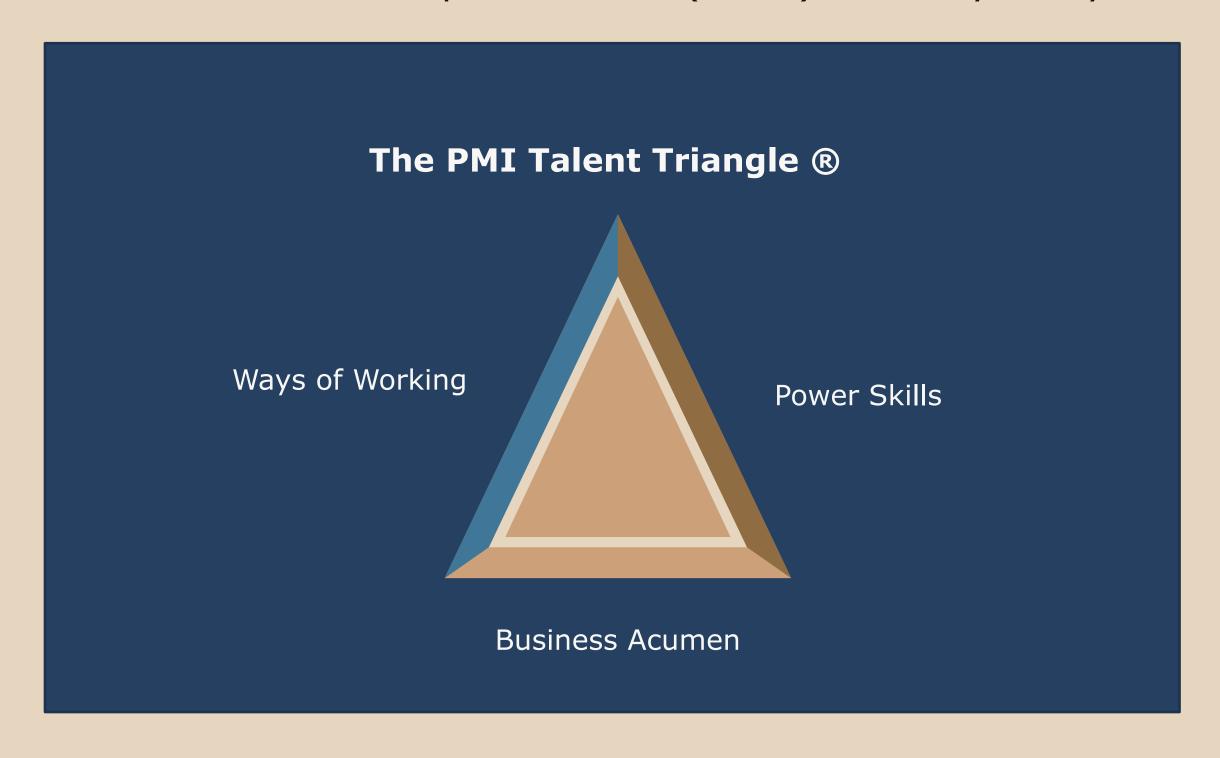
- You will receive your digital badge in an email from Credly, which can be shared on social media and verified by employers.
- ■Tip: Be sure your Credly account email address is the same as your PMI account email address

PMI Certification Registry-Optional



PMP Recertification

You must earn 60 Professional Development Units (PDUs) each 3-year cycle



Certification Requirements

What are PDUs?

PDUs stand for Professional Development Units

1 PDU = 1 hour of learning/activity.

When reporting PDU activities, is any supporting documentation required?

- You do not need to attach supporting documentation, unless you are audited.
- PMI recommends retaining documentation for at least 18 months

How can I maintain several certifications at once?

 The CCR process enables certain PDUs to be shared across your certifications, simplifying the maintenance process.

Can I get an extension beyond the suspension expiration date?

Certification holders who are military personnel called to active duty, incapacitated due to illness or out on maternity leave can request an extension.



Certification Requirements

Where do I report my PDUs?

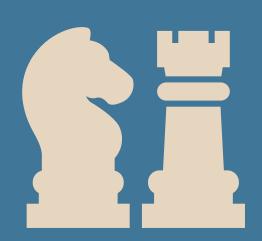
Report them here: https://ccrs.pmi.org



Do I need a special username or password to use CCRS?

No. You will use the same username and password that you use to access PMI.org.

CCRS uses PMI single sign-on technology, which enables you to log in only once to gain access to all PMI systems and resources.



Reference Links

PMP Tips

Course Links

Join Instructor's LinkedIn Network www.Linkedin.com/in/susandanielspmp

Project Management Institute Home Page https://www.pmi.org/

PMP Certification Overview https://www.pmi.org/certifications/project-management-pmp

PMI Memberships https://www.pmi.org/membership

Skillsoft Bootcamp Calendar https://skillsoft.mhsoftware.com/

PMI Code of Ethics https://www.pmi.org/about/ethics/guidelines

Skillsoft Live Bootcamp Calendar https://skillsoft.mhsoftware.com/

PMI Standards and Guides (PMBOK and Agile)
<a href="https://www.pmi.org/pmbok-guide-

PMP Learner Kit https://www.skillsoft.com/pmp-voucher-offering

PMP Exam Content Outline
https://www.pmi.org/-
https://www.pmi.org/-
https://www.pmi.org/-
https://www.pmi.org/-
https://www.pmi.org/-
media/pmi/documents/public/pdf/certification-s/pmp-examination-content-outline.pdf

On-line vs On-site Testing Blog
https://www.pmi.org/blog/online-vs-in-person-pmp-testing

PMP Tips

Course Links

Pearson Vue Helpful Resources
https://www.pearsonvue.com/us/en/test-takers/resources.html

Pearson Vue On-line Testing Guide https://www.pearsonvue.com/us/en/pmi/onvue.html

Digital White Board Practice Site https://home.pearsonvue.com/Standalone-pages/Whiteboard.aspx

Types of Exam Questions - Examples

https://www.pmi.org/-

/media/pmi/documents/public/pdf/certificat

ions/prototype-exam-questions.pdf

Reporting Bad Actors via email examsecurity@pmi.org.

PMI Certification Registry
https://www.pmi.org/certifications/certification-resources/registry

Reporting PDUs to Retain Certification https://ccrs.pmi.org

PMP Exam Tips

Course Objectives

- ✓ Discuss the minimum requirements for the PMP certification
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- ✓ Identify a preferred bootcamp and how to access supporting resources.

- ✓ Make an informed choice between on-line or on-site testing
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- ✓ Understand requirements to retain PMP certification

DAILY PMP BOOTCAMP SURVEY



- Our goal is to provide the best possible Bootcamp experience for a live streaming webinar, with hundreds of participants.
- For each Bootcamp session,
 - Let us know what you liked about the experience your comments really matter.
 - Please include a thank you to the mentor(s) working off camera.
 - If you have **recommendations**, share those too!

We sincerely value your opinion!

LOOK FOR THE SURVEY LINK IN THE CHAT