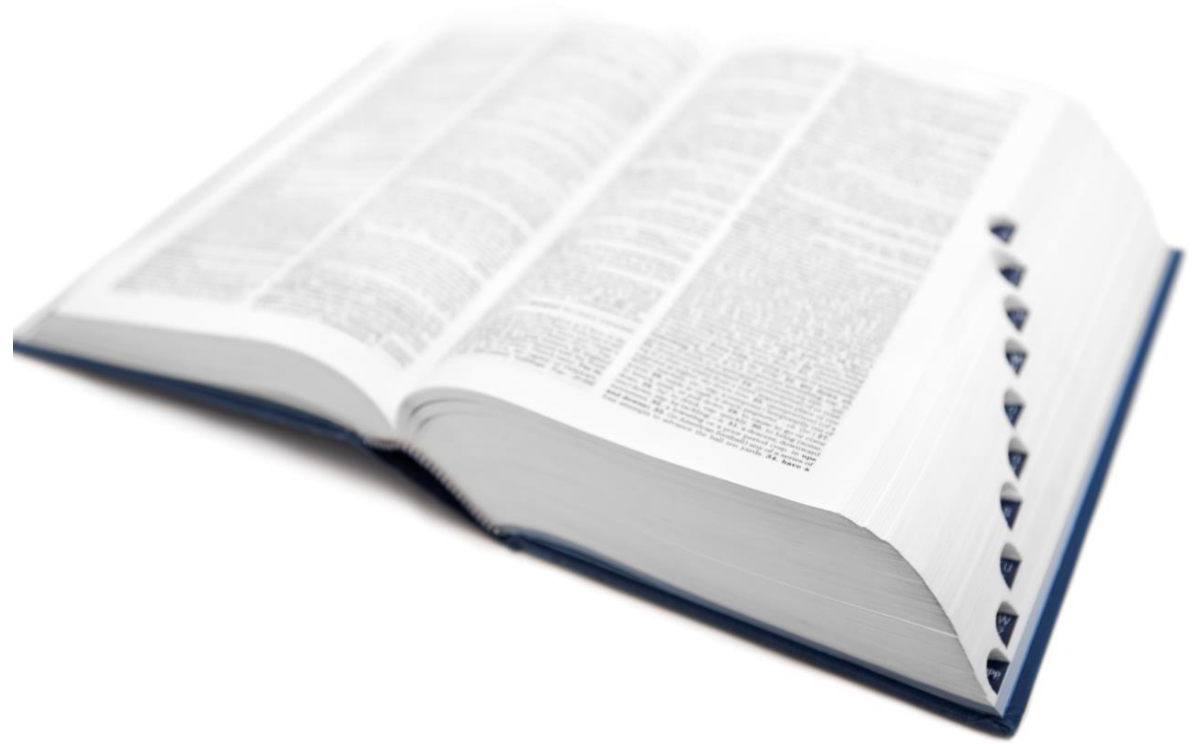


VOCABULARY

FROM TODAY'S SESSION



Key Performance Indicators (KPIs)



DEFINITION

Metrics used to evaluate an organization's progress toward meeting its goals and objectives. Usually defined by organizational leadership.

Earned Value Management (EVM)



DEFINITION

A methodology that combines scope, schedule, and resource measurements to assess project performance and progress.

Impediments



DEFINITION

Situations, conditions, and actions that slow down or hinder progress.

Obstacles



DEFINITION

Barriers that should be able to be avoided or overcome with some effort or strategy.

Blockers



DEFINITION

Events or conditions that cause stoppages in the work or advancement.

Conflict Management



DEFINITION

Application of one or more strategies to deal with disagreements.

Stakeholder Engagement Plan



DEFINITION

Identifies the strategies and actions required to promote productive involvement of stakeholders in project or program decision making and execution.

Organizational Theory



DEFINITION

The study of how people, teams, and organizations behave

Quality Management Plan



DEFINITION

A component of the project management plan that describes how applicable policies, procedures, and guidelines will be implemented to achieve the quality objectives.

Quality Audits



DEFINITION

A process conducted by an external team that confirms the implementation of approved change requests including updates, corrective actions, defect repairs, and preventive actions.