



COMP 5700/6700/6706

Software Process

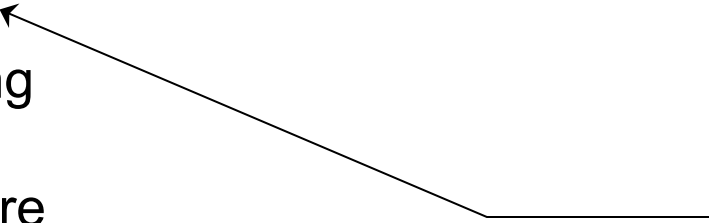
Spring 2016
David Umphress

Reviews

- Lesson: Reviews
- Strategic Outcomes:
 - To understand the relevance of reviews
- Tactical Outcomes:
 - To know the types of common reviews techniques
 - To know the rationale of reviews
 - To understand how to conduct a personal review
 - To understand the common review metrics
- Readings:
 - "Code Reviews for Fun and Profit" http://www.aleax.it/osc08_crev.pdf
- Instant take-aways:
 - Personal reviews
- Bookshelf items
 - Fagan, M. 1986. Advances in Software Inspections. *IEEE Transactions on Software Engineering*, vol. SE-12, no. 7.

Syllabus

- Software engineering raison d'être
- Process foundations
- Common process elements
- Construction
- Reviews
- Refactoring
- Analysis
- Architecture
- Estimation
- Scheduling
- Integration
- Repatterning
- Measurements
- Process redux
- Process descriptions*
- Infrastructure*
- Retrospective

- 
- Rationale
 - process integrity
 - cost of quality
 - Review Types
 - Review Tips
 - PCSE Reviews
 - Review metrics

COMP5700/6700/6706 Goal Process

Minimal Guiding Indicators

Goal	Indicator
Cost:	None
Schedule:	PV/EV > .75
Performance:	
Product:	none
NFR:	none
FR:	100% BVA
Process:	pain < value

Minimal Sufficient Activities

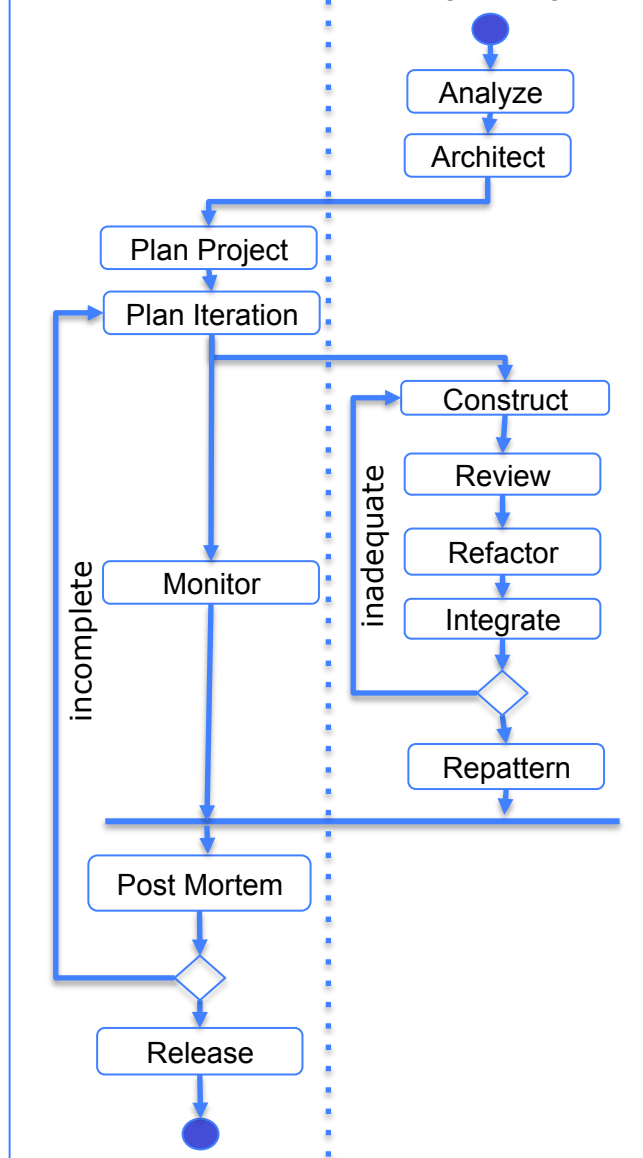
Engineering Activities

Envision
 Analyze
 Synthesize
 Architect
 Articulate
 Construct
 Refactor
 Interpret
 Review
 Integrate
 Repattern

Operational Activities

Plan
 Plan project
 Plan iteration
 Monitor
 Release

Minimal Viable Process



Minimal Effective Practice

MSA	MEP
Analyze	Scenarios
Architect	CRC
Plan Project	Component-based estimation
Plan Iteration	Component-iteration map
Construct	TDD
Review	Review checklist Test code coverage
Refactor	Ad hoc sniffing
Integrate	Ad hoc
Repattern	Ad hoc
Monitor	Time log Change log Burndown
Post Mortem	PV/EV
Release	Eclipse zip spreadsheets

Until Now

Minimal Guiding Indicators

Goal	Indicator
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Minimal Sufficient Activities

Engineering Activities

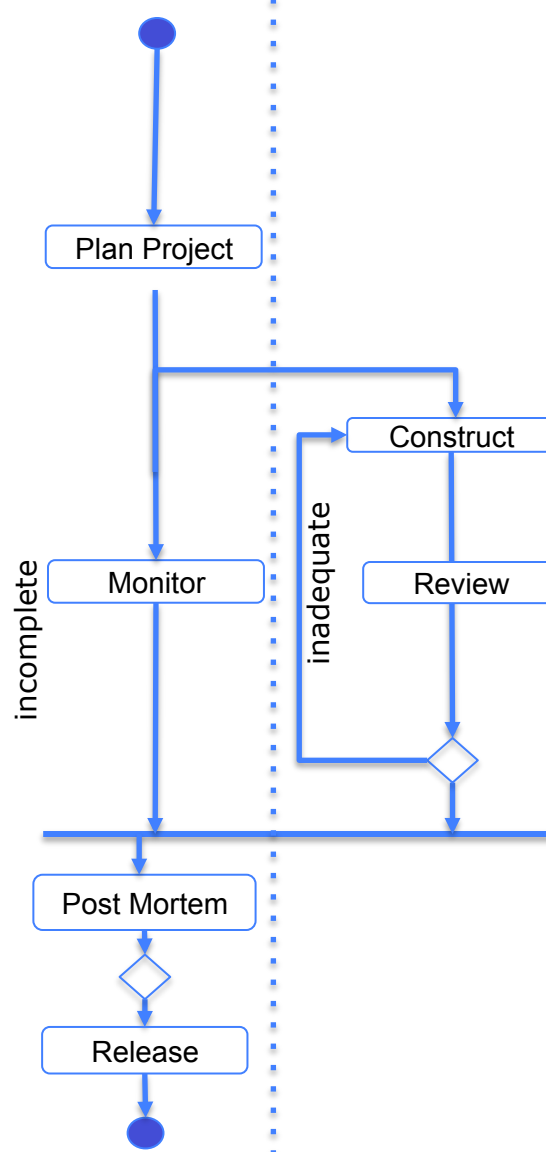
Envision
Analyze
Synthesize
Architect
Articulate

Interpret

Operational Activities

Plan
 Plan project
 Plan iteration
Monitor
Release

Minimal Viable Process



Minimal Effective Practice

MSA	MEP
Plan Project	<ul style="list-style-type: none"> Guess projected LOC. Guess projected effort.
Construct	<ul style="list-style-type: none"> TDD Commit the code to git.
Integration Test	<ul style="list-style-type: none"> Run acceptance tests.
Monitor/Cntrl	<ul style="list-style-type: none"> Record activities in Time Log. Record defects/changes in Change Log.
Post Mortem	<ul style="list-style-type: none"> Count and record LOC.
Release	<ul style="list-style-type: none"> Uploaded zipped Eclipse project. Upload spreadsheet.

Economics of Quality

50,000 LOC, no reviews

- 25+ defects/KLOC at test entry
- total of 1250 defects
- at typical 10+ hours per defect
= 12,500+ programmer hours
- that is 6 programmer years
- if properly planned, these tests
could be done in 12 to 15
months

50,000 LOC, reviews

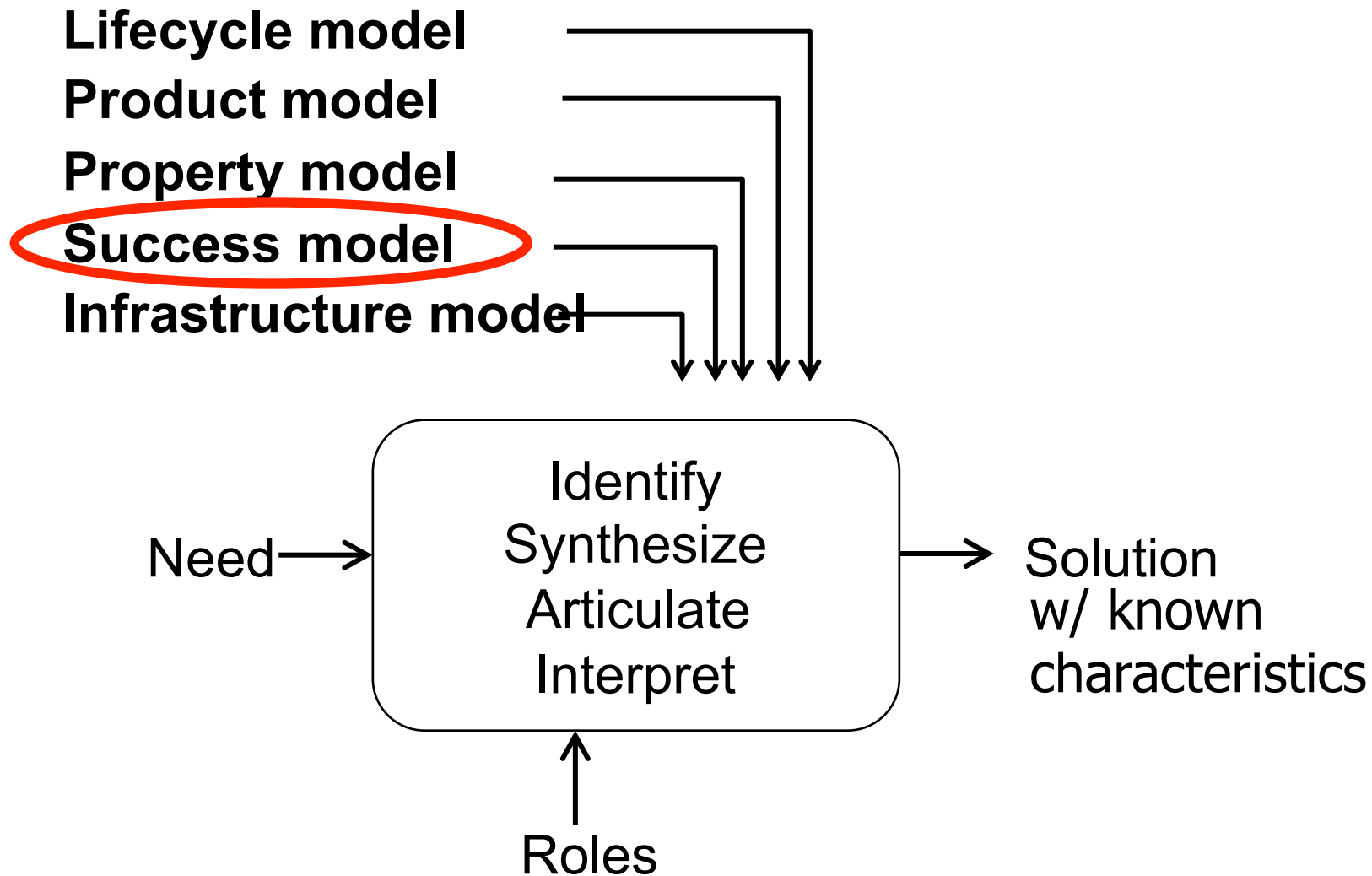
- inspections take about 10
programmer hours per 250
LOC, or about 2,000 hours
- = 1 programmer year
- if done well, inspections can
remove ~ 80% of defects
- 250 defects would be left for
test = 2,500 hours
- savings = 8,000 hours, or 4
programmer years

Humphrey. 1996. "A Discipline for Software Engineering" Addison Wesley

Economics of Quality

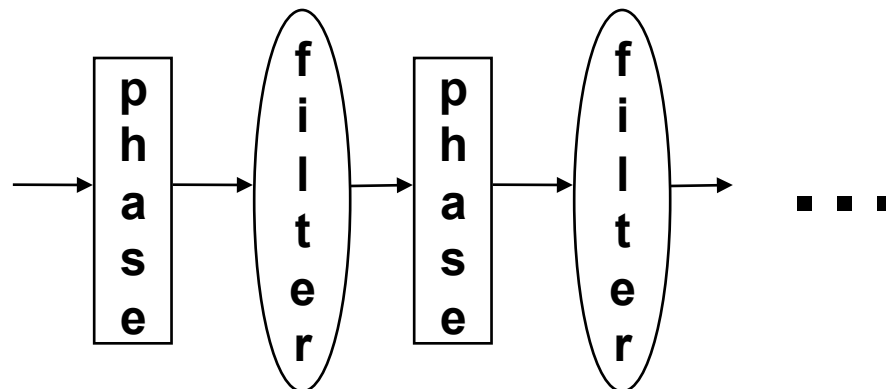
- Issue: Cost of Quality (COQ)
 - failure costs
 - repair, rework, and scrap
 - in PCSE, failure costs include debug and refactoring time
 - appraisal costs
 - costs of inspecting for defects
 - in PCSE, appraisal costs include all review time
 - prevention costs
 - finding and resolving defect causes
 - generally handled before projects start
 - should typically be a process and not a project activity
 - PCSE is intended to be a prevention cost

Process Commonalities -- revisited



Product Integrity

- Determine effective quality methods.
 - Choices:
 - change defect removal
 - change defect injection
 - Concept
 - compound multiple defect removal phases to achieve desired combined yield
 - monitor cost and efficiency of removal phases, achieve most economical combination
 - monitor removal phases for low yields



Product Integrity

- Goals
 - ... to seek the best possible match between requirements and end product
 - ... to act as a tool for
 - ensuring all requirements are addressed
 - examining intermediate products for quality
 - gaining visibility into process
 - ... via audits and reviews

Product Integrity

- Reviews are in-process evaluations of work
 - Heavyweight
 - formal reviews
 - conducted in meeting format
 - objective: communicate, obtain approval
 - inspections
 - accomplished in a structured group setting of peers
 - objective: find problems, not solve them
 - Lightweight
 - objective: find obvious defects quickly and cheaply
 - Team
 - over-the-shoulder
 - e-mail pass-around
 - pair
 - Personal
 - introspective

PCSE
focus



Review Rationale

- Reviews are efficient cuz
 - In testing
 - you start with a problem (which is unexpected and unplanned)
 - then you must search for the bug
 - then you must figure out what defect could cause such behavior
 - next, you devise a fix
 - finally, you implement and test the fix
- With reviews and inspections
 - you see the defect
 - then you devise a fix
 - finally, you implement and review the fix

Reviews

- ... are conducted at end of artifact cycle(s)
- Keys to successful reviews
 - produce an artifact that can be reviewed (where "artifact" = design, code, etc.)
 - a "clean" representation
 - a consistent and clear structure
 - the design's purpose and function be explicitly stated
 - you have criteria for artifact completeness
 - the artifact is structured in logical elements
 - follow an explicit review strategy
 - notes when to perform the review
 - specifies the order in which to review the artifact
 - uses a review checklist
 - establishes accountability

Tips

- LOC under review should be less than 200 and not exceed 400. Larger LOCs tend to overwhelm reviewers.
- Total review time should be less than 60 minutes and not exceed 90. Defect detection rates plummet after 90 minutes.
- Inspection rates less than 300 LOC/hour result in best defect detection. Expect to miss a significant percentage of defects if faster than 500 LOC/hour.
- Expect defect rates of around 15 per hour.
- Authors who prepare for the review with annotations and explanations have far fewer defects than those that do not.

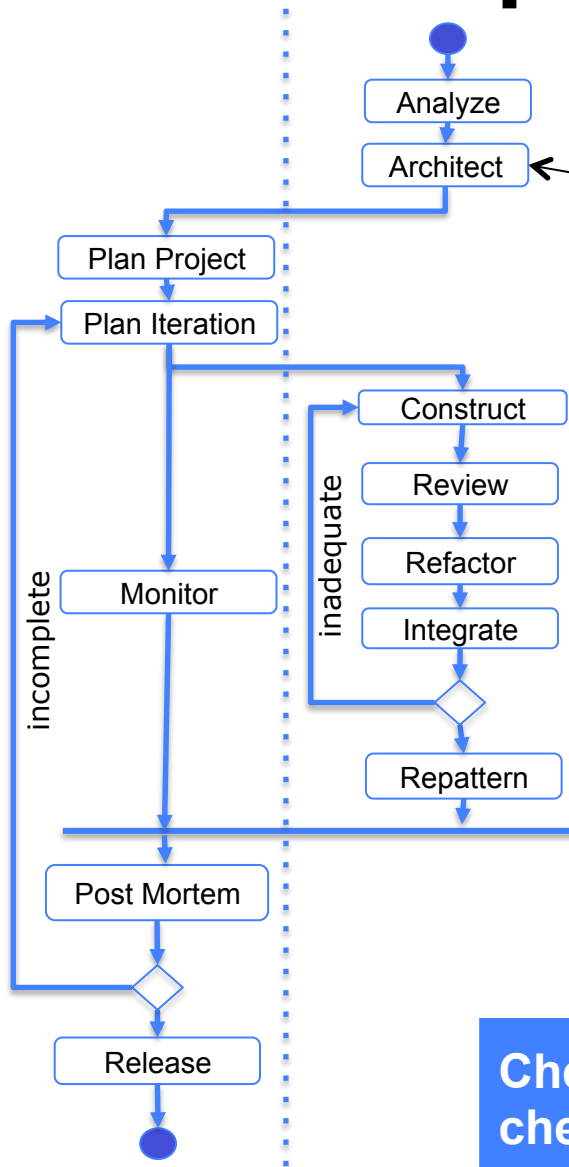
Best Kept Secrets of Peer Code Review. <http://www.smartbear.com/codecollab-code-review-book.php>

Deadly Sins of Reviews

- Participants don't understand the review process.
- Reviewers critique the producer, not the product.
- Reviews are not planned.
- Review meetings drift into problem-solving.
- Reviewers are not prepared.
- The wrong people participate.
- Reviewers focus on style, not substance.

Karl Wieggers, the Seven Deadly Sins of Software Review.
http://www.processimpact.com/articles/revu_sins.html

PCSE Reviews



Design review

Code review

- "code" = unit tests
- rationale:
 - > premise: if tests are solid, code is likely to be solid
 - > more likely to spot omissions
 - > focus on interface and simplicity
- process: examine test cases for
 - > requirements verification
 - > coverage
 - > completeness

Checklists constructed generic
checklists + personal defect log



PCSE Review Checklist

Type	Category	% Occurrence
10	Documentation	1%
20	Build	0%
30	Product syntax	1%
40	Product logic	40%
50	Product interface	25%
60	Product checking	18%
70	Test syntax	5%
80	Test logic	10%
90	Test interface	0%
100	Test checking	0%

PCSE Review Checklist

Type	Category	% Occurrence
81	Algorithm deficiency	5%
82	Lack of understanding	20%
83	Requirements change	10%
84	Design inconsistency	5%

Review Metrics

How would you measure a review?

Measure

Summary

Topics

- Rationale
 - process integrity
 - cost of quality
- Review Types
- Review Tips
- PCSE Reviews
- Review metrics

Key Points

- Quality should be viewed as an economic issue: defect removal, defect prevention are facets of quality improvement
- Reviews = proactive debugging; unit test = reactive debugging
- Must do's for reviews:
 - establish review goals
 - follow disciplined process
 - measure & improve results
- Common reviews:
 - heavyweight
 - lightweight
 - PCSE is lightweight with checklist tailored to personal defects

DAU's Review Checklist

Design	#	Item	Reviews	Hits
	1	Are CRC cards semantically complete?	15	3
	2	Are abnormal scenarios articulated?	18	10
	3	Are acceptance tests identified?	10	4

Construction	#	Item	Reviews	Hits
	1	Does a test case exist for each method?	18	4
	2	Do test cases provide .GE. EQP coverage?	18	3
	3	Does setup code avoid assumptions?	12	5
	4	Do all tests pass after clean up?	10	5
	5	Do all tests trace to an acceptance test?	10	0
	6	Are tests named with a story?	10	4
	7	Do <i>callable</i> tests use correct parms?	4	2

[return](#)

Review Metrics

- Explicit measures
 - the size of the program being reviewed
 - the review time
 - the numbers of defects found
 - the numbers of defects not found: “escapes”
- Derived measures
 - review yield: %found
 - LOC reviewed per hour
 - defects found per KLOC
 - defects found per review hour

[return](#)