



# SKYLER KEELING

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## PROFESSIONAL SUMMARY

Dependable employee seeking opportunity to expand skills and contribute to company success. Excellent verbal and written communicator (bilingual) with strong background cultivating positive relationships. Skills in customer service and software development.

## SKILLS

- 8 years of customer service experience
- Front-End Development
- Analytical Thinking
- Database Management Software
- Team Collaboration
- JavaScript ES6+, CSS, HTML, jQuery, Bootstrap, Tailwind, SQL, MySQL, MongoDB, Node.js, React

## EDUCATION

- |              |   |
|--------------|---|
| April 2023   | Bachelor of Arts (With Distinction) - Philosophy<br>St. Thomas University       |
| October 2023 | Certificate in Full Stack Development (6 months)<br>University of New Brunswick |

## EXPERIENCE

### 2020 - 2023

#### Retail Sales Associate Alcohol NB

- Successfully served thousands of customers.
- Fulfilled orders for local businesses.
- Resolved customer complaints, ensuring high satisfaction.
- Collaborated with a team of associates to ensure smooth store operations.

### 2022

#### Operator MRDC Operations Corporation

- Safely operated heavy equipment, including dump trucks and loaders.
- Loaded, unloaded, and transported construction materials.
- Collaborated with site supervisors and crew members to achieve project milestones.

### 2016 - 2022 Handyman/Labourer Dr. Chris Keeling

- Maintained Dr. Chris Keeling's properties and equipment.

### 2017 - 2021 File Management Dr. Andrea Garland

- Sorted forms, records, reports and correspondence in appropriate file systems.

### 2017 Cashier Petro Canada

- Stocked items, cleaned the store and served customers.