

KRIANGKAI SUKDI

Senior Application Support

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EXPERIENCE

IPD Nurse

Dental Hospital, Faculty of Dentistry, Mahidol University

📅 06/2016 - 01/2019 📍 Phayathai, Bangkok

- Responsible for caring for patients after maxillofacial surgery and preventing post-operative complications

OPD Nurse

Dental Hospital, Faculty of Dentistry, Mahidol University

📅 01/2019 - 09/2022 📍 Phayathai ,Bangkok

Senior Application Support

Greenline Synergy

📅 10/2022 - Present 📍 Suanluang, Bangkok

- Providing comprehensive support for Arcus Air Application, a Hospital Information System (HIS)
- Collaborating closely with technical teams and vendors to address user problems and implement necessary changes in the application
- Gathering user demands and creating structured Software Change Requests (SCRs)
- Testing and validating bug fixes and new requirements before deploying applications on production servers, ensuring high-quality performance

EDUCATION

Bachelor Degree of Nursing Science

Mahidol University

- GPA : 3.87 (First Class Honors)

KEY SKILLS

Technical Proficiency

HTML, CSS, JavaScript, MongoDB, MySQL, React, Node.js

Application Support

Providing comprehensive support for the Arcus Air hospital information system, including troubleshooting, analyzing user demands, and responding promptly to user needs.

Healthcare Knowledge

In-depth understanding of hospital workflows

Communication & Collaboration

Effective communication with healthcare professionals and IT teams, user training and support

Problem-Solving

Strong analytical skills, ability to identify and resolve issues efficiently

SUMMARY

Experienced healthcare professional transitioning into technology roles, leveraging six years of nursing experience in both outpatient (OPD) and inpatient (IPD) settings to develop a deep understanding of hospital business and workflow. Over a year of experience in application support for the Arcus Air hospital information system, enhancing technical problem-solving skills. Proficient in HTML, CSS, JavaScript, MongoDB, MySQL, React, and Node.js.

CERTIFICATE

1.Introduction to JavaScript

- Certificate by: Born to Dev
- Date: 19 June 2023

2.Essential SQL for Everyone

- Certificate by: Born to Dev
- Date: 25 June 2023

3.Lite: Fundamental Web Dev with HTML5 and CSS3

- Certificate by: Born to Dev
- Date: 1 September 2023

4.Introduction to MongoDB

- Certificate by: MongoDB
- Date: 24 February 2024

5.Using MongoDB with Node.js

- Certificate by: MongoDB
- Date: 26 February 2024