

Type of Risk	Risks	Mitigation
Usability	Many features, flow inside app could become convoluted	Frequent user testing - Polished navigation system
Feasibility	Capacity feature is likely to give wrong numbers	Reset count on gym open, more sensor in gym to see how many people leave vs come in
Usability	Opening hours changing	Notifying the users before the change
Usability	Issues with registration	Placeholders that give examples
Usability, Business	Security in transactions	Two factor authentication
Business viability	Too many messages to WCI	Filtering through similar issues or limiting tickets to a few per week for each user
Usability	Not changeable workout plan	Allow editing of workout plan once it is started
Usability, Value	Tutorial videos not working	Simple pictures as examples with descriptions
Feasibility, Business viability	Amount of features could result in a delay in release	Not have a specific release date, aim for flexibility in feature completion
Usability	Icons without text may lead to poor navigation experience	Add text labels or tooltips to icons
Usability	Red text for "110 kg" may seem like an error or warning	Change red to a neutral color.
Value	Unclear features (like QR SCAN)	Add tooltips
Usability Business	Unclear pricing can lead to user drop-off	Display pricing with clear currency
Usability	Informal trainer descriptions reduce clarity	Change "Professional" to "personal trainer" and include qualifications on click

Usability	Subscription benefits are not explained	Add comparison showing benefits of each plan (e.g. save % per tier )
Usability, Value	Limited readability in chat interface	Increase font size and vertical spacing