

Note Taker Form

Participant Name: _____ Session Time: _____

Note Taker Name: _____ Facilitator Name: _____

Task	Errors Observed (✓ = Error)	Type of Error(s)	Confusion / Hesitation Observed	Participant Comments / Think Aloud Notes
1. Navigate to crash data for Auckland, Christchurch, Wellington & filter to bike crashes				
2. Identify 3rd most common obstacle in sunburst chart				
3. Compare crash frequency: Southland vs Otago (2009–2014)				
4. Find crashes in Basin Reserve (2020)				
5. Number of crashes in snowy conditions				
6. Non-injury crashes in Featherston (2024)				
7. Proportion of van crashes among single car crashes				
8. Highest crash concentration from heatmap				

9. Number of crashes on Cable Street				
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Post Test Interview

Overall experience:

Improvement 1:

Improvement 2:

Pain point 1:

Pain point 2: