

# Tiaan Laing

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IT Consultant

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## Personal Info

📍 14 Rust en Vrede,  
Cape Town, 7530

☎ 0826961735

E m a i l :

Laingtiaan@gmail.com

ID Number

0311115419088

Nationality

South  
African

Driving

License

Yes

Date of birth

11 November 2003

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## Skills

- Communication
- Problem Solving
- Technical Expertise
- Software Development
- Software Troubleshooting
- Network Setup and Troubleshooting
- VPN Configuration
- Remote Support (Anydesk, Teamviewer)
- Ticketing System
- Microsoft 365

## Languages

- Afrikaans
- English

## Summary

Enthusiastic IT Consultant with strong problem-solving and communication skills. Experienced in troubleshooting, fixing and testing software applications. Adept at providing technical advice and client service.

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## Work Experience

Junior Technical Support Consultant, CloudOne Technologies, Cape Town

January 2023 - Present

- Remotely supporting clients having technical issues with software
- Printer setup and troubleshooting
- Internet access troubleshooting
- Wifi router setup and troubleshooting
- onsite device, software and network troubleshooting

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## Education

Primary School, Bellpark Primary (Grade 7)

January 2011 - December 2017

High School, Bellville High School (Matric)

January 2018 - December 2022

Subjects:

English home language

Afrikaans home language

Pure maths

IT

CAT

Engineer Graphic and Design

Software Development, Optimi College (Certificate of Course Completion)

February 2025 - Present