

### List of Frequently Asked Questions (FAQ)

Click on the question to be directed to the page with the answer. Return here by clicking the icon on the bottom right of each page.

Q1. How do I find my timetable?

Q5. What model of notebook should I purchase?

Q2. Where can I get IT support?

Q6. When can I apply for bursary?

Q3. How do I apply for Student Diploma Concession Card?

Q7. Can I apply for bursary if I am a NYP scholarship recipient?

Q4. What is the Notebook Ownership Scheme?

For more information, visit Info for Freshmen

#### Q1. How do I find my timetable?

NYP <u>Academic Calendar</u> begins in April and ends in March of the following year

Timetable and other relevant information can be found at https://mynypportal.nyp.edu.sg/

(Scroll down to **Popular e-services**)

Not sure what B.123 refers to on the timetable? B.123 refers to Block B, Level 1, Room 123

### Q2. Where can I get IT support?

Location	Block A Level 1, A.152 (@ Food Central)
Contact	6550 0099
Email	NYP_STUHELPIT_from.PCCW@nyp.edu.sg
Operating Hours	Mon to Fri: 8.30am – 7.00pm Closed on Sat, Sun and Public Holidays
Webpage	IT Related Matters



Return to List of FAQ

# Q3. How do I apply for the Diploma Student Concession Card?

Please visit Application
Status to check if your
record has been
successfully submitted

Once successfully submitted, you may apply for the Student Concession Card

a) at SimplyGo Ticket Office

b) via the SimplyGo website

c) via the SimplyGo app

If you applied for the card during the bulk application exercise (Mar-May or Jul-Aug), your card will be delivered to NYP and you will be contacted on the collection arrangement

If you applied after the bulk application exercise, you will receive your card depending on where you made the application:

- Online: by mail

- Ticket Office: on the spot

Poly Foundation Programme (PFP) graduates who subsequently progressed to full-time diploma courses need not re-apply for the Concession Card if they have already applied earlier

Return to List of FAQ Q4. What is the Notebook Ownership Scheme?

Please visit Notebook Ownership Scheme

For financial or other related information, you may refer to <u>Financial Assistance for Notebook</u> <u>Purchases</u> or email <u>finaid@nyp.edu.sg</u>



### Q5. Which model of notebook should I purchase?

Please visit Notebook Ownership Scheme

(Scroll down to Authorised Windows Notebook Details)

The **Student Notebook Roadshow** will be held on-campus

Date: 22 – 24 April 2025

Time: 0900 – 1800

Venue: Block A, Theatre for the Arts Lobby, A.248(L)



Return to List of FAQ

## Q6. When can I apply for bursary?

Please visit Bursaries

Q7. Can I apply for bursary if I am a NYP scholarship recipient?

**Yes**, you may still apply for bursary if you are a recipient of Nanyang Polytechnic scholarship

For more information, please refer to Scholarships & Study Awards

