

Frequently Asked Questions



List of Frequently Asked Questions (FAQ)

*Click on the question to be directed to the page with the answer.
Return here by clicking the icon on the bottom right of each page.*

Q1. How do I find my timetable?

Q5. What model of notebook should I purchase?

Q2. Where can I get IT support?

Q6. When can I apply for bursary?

**Q3. How do I apply for Student Diploma
Concession Card?**

**Q7. Can I apply for bursary if I am a NYP
scholarship recipient?**

Q4. What is the Notebook Ownership Scheme?

For more information, visit [Info for Freshmen](#)

Q1. How do I find my timetable?

NYP [Academic Calendar](#) begins in April and ends in March of the following year

Timetable and other relevant information can be found at <https://mynypportal.nyp.edu.sg/>

(Scroll down to **Popular e-services**)

Not sure what *B.123* refers to on the timetable? B.123 refers to Block B, Level 1, Room 123

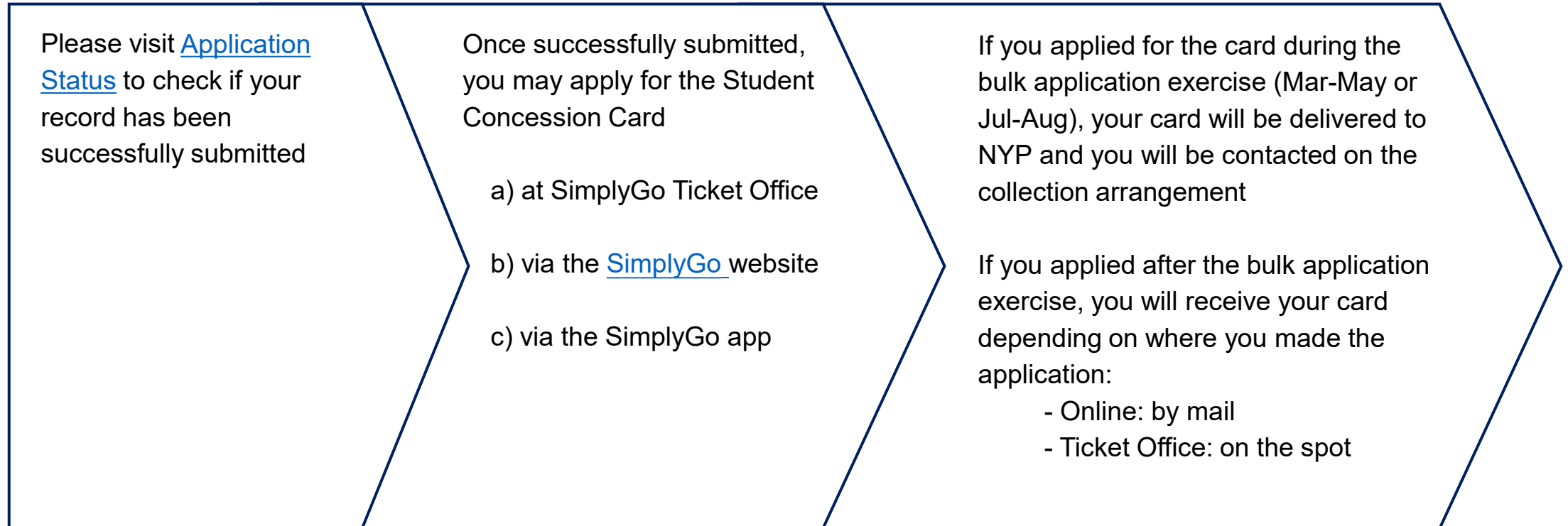
Q2. Where can I get IT support?

Location	Block A Level 1, A.152 (@ Food Central)
Contact	6550 0099
Email	NYP_STUHELPIT_from.PCCW@nyp.edu.sg
Operating Hours	Mon to Fri: 8.30am – 7.00pm Closed on Sat, Sun and Public Holidays
Webpage	IT Related Matters



[Return to
List of FAQ](#)

Q3. How do I apply for the Diploma Student Concession Card?



Poly Foundation Programme (PFP) graduates who subsequently progressed to full-time diploma courses need not re-apply for the Concession Card if they have already applied earlier

[Return to List of FAQ](#)

Q4. What is the Notebook Ownership Scheme?

Please visit [Notebook Ownership Scheme](#)

For financial or other related information, you may refer to [Financial Assistance for Notebook Purchases](#) or email finaid@nyp.edu.sg



Q5. Which model of notebook should I purchase?

Please visit [Notebook Ownership Scheme](#)

(Scroll down to **Authorised Windows Notebook Details**)

The **Student Notebook Roadshow** will be held on-campus

Date: 22 – 24 April 2025

Time: 0900 – 1800

Venue: Block A, Theatre for the Arts Lobby, A.248(L)



[Return to
List of FAQ](#)

Q6. When can I apply for bursary?

Please visit [Bursaries](#)

Q7. Can I apply for bursary if I am a NYP scholarship recipient?

Yes, you may still apply for bursary if you are a recipient of Nanyang Polytechnic scholarship

For more information, please refer to [Scholarships & Study Awards](#)



[Return to
List of FAQ](#)