# ETHAN SLEIGHTHOLM

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#### **PROFESSIONAL SUMMARY**

Driven and quick-learner, experienced in high-traffic environments; offering 3+ years of experience in customer service and retail environments as well as many freelance technology repair jobs. With an aptitude and enthusiasm for technology, as well as a high degree of autonomy, I am determined to grow my skillset and exceed expectations.

#### **SKILLS**

- Communicate well with diverse groups
- Familiarity with various computer software & hardware
- Able to take criticism and improve shortcomings
- Consistently follow through and complete tasks on time
- Exceptional communication
- Motivate others to achieve common goals

#### **EXPERIENCE**

Loblaw Companies Ltd/NoFrills - Lethbridge, AB

October 2019-February 2023

- Completed daily tasks efficiently; stocked shelves according to expiry, communicated and solved problems with customers, and unloaded deliveries.
- Worked independently for full shifts, required no direction beyond initial instructions.
- Assisted management in implementing product placement changes to improve profits.
- Maintained a detailed record of daily tasks completed to share with fellow employees.

#### McDonald's - Coaldale, AB

September 2016-October 2017

- Gained extensive knowledge of management structure and organization.
- Provided a basis to grow skills in employment and connect with others.

### **EDUCATION**

**Current IT Student | Lethbridge College** 

Relevant coursework: Algorithms, Networking, Programming

## **REFERENCES AVAILABLE UPON REQUEST**