IBM Business Automation Workflow V20.0 delivers support for Docker containers running in Kubernetes environments

Table of contents

Overview

IBM[(R)] Business Automation Workflow is software that combines business process management and case management capabilities in a single integrated workflow solution. It unites information processes and users to provide a 360-degree view of work. This enhanced view can help drive more successful business outcomes.

Version 20.0 of Business Automation Workflow adds support for running Business Automation Workflow applications, including those created with IBM Business Process Manager and IBM Case Manager, in a Docker container runtime orchestrated by Kubernetes.

Another new capability is Intelligent Task Prioritization. This can predict a skill score and a performance score for every task in the worker's task list, relative to all the other workers. The worker's list is sorted with the high-valued, high-skill, and high-performance tasks at the top of the list. The worker can then prioritize their time on the highest valued tasks, which can lead to an overall, more effective workplace.

Additionally, IBM Business Automation Insights is available as a component of Business Automation Workflow. With Business Automation Insights, you can capture the events that are generated by Business Automation Workflow business processes and cases, aggregate them into business-relevant key performance indicators (KPIs), and display them on meaningful dashboards to analyze your business data.

For more information about the previously announced capabilities and ordering options for Business Automation Workflow, see the Software Announcements listed in the Reference information section.

Key requirements

Specific hardware and software requirements for Business Automation Workflow will be available in IBM Knowledge Center on June 26, 2020.

For more details, see the Technical information section.

Planned availability date

June 26, 2020

Reference information

To learn more about previously announced capabilities and ordering options for Business Automation Workflow, see the following Software Announcements:

- Software Announcement LP20-0278, dated May 5, 2020
- Software Announcement LP20-0184, dated March 24, 2020
- Software Announcement LP20-0144, dated February 18, 2020
- Software Announcement LP19-0603, dated November 19, 2019
- Software Announcement LP19-0131, dated April 9, 2019
- Software Announcement LP19-0191, dated March 19, 2019
- Software Announcement LP18-0639, dated December 11, 2018
- Software Announcement LP18-0389, dated July 17, 2018
- Software Announcement LP18-0273, dated April 17, 2018
- Software Announcement LP18-0133, dated March 13, 2018

For more information about IBM Business Automation Insights as a component of IBM Cloud Pak(R) for Automation, see the following Software Announcements:

- Software Announcement LP19-0572, dated October 22, 2019
- Software Announcement LP19-0491, dated August 13, 2019
- Software Announcement LP19-0289, dated June 3, 2019

Program number

Program number	VRM	Program name
5737-H41	20.0.0	IBM Business Automation Workflow

Publications

Documentation will be available in IBM Knowledge Center on June 26, 2020.

Technical information

Specified operating environment

Hardware requirements

Business Automation Workflow requires:

- A workstation that supports one of the web browsers as listed in the Software requirements section
- A direct, internet connection

For specific hardware requirements, see the IBM Support website on June 26, 2020.

Software requirements

Business Automation Workflow requires one of the following supported web browsers:

- Microsoft™ Internet Explorer 11 and future fix packs

- Mozilla Firefox, latest version for your operating system and ESR 68
- Microsoft Edge, latest version for your operating system
- Google Chrome, latest version for your operating system
- Safari, latest version for Mac

For specific software requirements, see the IBM Support website on June 26, 2020.

IBM Support

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For additional information on this support lifecycle, see the IBM Business Automation Workflow Software Support Lifecycle Policy website.

Planning information

Packaging

This offering is delivered through the internet as an electronic download. There is no physical media.

Ordering information

For ordering information, consult your IBM representative or IBM Business Partner, or go to the Passport Advantage(R) website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

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Passport Advantage

There is no new ordering information in this release. For available part numbers, see the Software Announcements in the Reference information section.

Charge metric

The charge metrics for this licensed product can be found in the following License Information documents:

Program identifier	License Information document title	License Information document number
5737-H41	IBM Business Automation Workflow 20.0.0	L-ASAY-BLJKNX

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the License Information documents website for more information.

Terms and conditions

The terms and conditions for Business Automation Workflow, as previously announced in Software Announcement list in the Reference information section are unchanged except for a new License Information document listed in the following table:

Program identifier	License Information document title	License Information document number
5737-H41	IBM Business Automation Workflow 20.0.0	L-ASAY-BLJKNX

See the License Information document for changes to terms and conditions for the offering.

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Prices

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