

# Yevhenii Lytvynchuk

London, UK

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🌐 Portfolio: [slesher1.github.io/Yevhenii-Lytvynchuk-qa-portfolio](https://slesher1.github.io/Yevhenii-Lytvynchuk-qa-portfolio)

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## PROFESSIONAL SUMMARY

Junior QA Engineer with practical experience in manual software testing, defect tracking, and technical support. Proven ability to analyse reported issues, distinguish defects from user errors, and document high-quality bug reports using Jira.

Experience includes closed beta testing for a large-scale commercial product (*Battlefield* series) and hands-on API testing with Postman. Strong understanding of SDLC/STLC, excellent attention to detail, and a professional, process-driven approach aligned with UK software development standards.

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## CORE SKILLS

### Software Testing

- Manual testing: functional, regression, smoke, exploratory
- Test case creation, execution, and maintenance
- Defect reporting (severity, priority, reproduction steps)
- Requirements analysis and test documentation

### Tools & Technologies

- Jira, TestRail, Confluence
- Postman (API testing)
- Chrome DevTools
- Git, Visual Studio

### Technical Knowledge

- SDLC & STLC
- Client-server architecture

- HTTP methods and status codes
  - HTML/CSS and SQL (basic)
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## PROFESSIONAL EXPERIENCE

### Duty Manager

**Lampton Leisure, London** | 2023 - Present

- Manage daily operations and ensure compliance with UK health and safety regulations
- Produce clear, accurate incident and operational reports
- Resolve customer issues efficiently in a high-pressure environment
- Promoted within one year based on performance and reliability

*Relevant transferable skills: structured reporting, attention to detail, accountability, decision-making*

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### Technical Support Specialist

**Linkos, Ukraine** | 2019 - 2022

- Triaged and analysed client-reported issues via email and phone
  - Identified defects versus expected system behaviour
  - Reproduced issues and logged detailed bug reports in Jira
  - Tracked defects through the full lifecycle and verified fixes post-release
  - Maintained technical documentation and user-facing guides
  - Communicated clearly with clients regarding issue status and workarounds
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## TESTING EXPERIENCE

### Beta Tester - Battlefield Series (EA DICE)

- Conducted functional, exploratory, and regression testing during closed beta releases
- Created structured bug reports including reproduction steps, expected vs actual results, and video evidence
- Re-tested fixes following patches to confirm resolution
- Focused on gameplay mechanics, UI, performance, and server stability

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## **EDUCATION & TRAINING**

### **BSc in Computer Science**

Kyiv National Economic University | *2016 - 2021*

### **QA Engineering Course (Online)**

QA Engineering Course - Certificate of Completion, Experiencely (2025)

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## **LANGUAGES**

- English - Upper-Intermediate
- Ukrainian - Native
- Russian - Native