

# Kaden Seeger

[sliceop.github.io/Portfolio](https://sliceop.github.io/Portfolio) | [kaden.seeger@gmail.com](mailto:kaden.seeger@gmail.com) | [github.com/sliceop](https://github.com/sliceop)

## Summary

I am a highly motivated and results-oriented Junior Software Engineer with a strong foundation in software development principles and a passion for building innovative solutions. Proven ability to develop and implement technical projects, collaborate effectively in team environments, and leverage technical skills to improve efficiency and user experience. Seeking an entry-level software engineering position to contribute to cutting-edge projects and continue developing technical expertise.

## Skills

**Programming Languages:** JavaScript, Python, C++, SQL

**Databases:** MySQL, PostgreSQL

**Web Technologies:** RESTful APIs, Angular

**Cloud Platforms:** AWS (Certified Cloud Practitioner)

**Development Tools:** Git, Trello, VSCode

**Methodologies:** Agile, Software Development Life Cycle (SDLC)

**Concepts:** Data Structures and Algorithms, Object-Oriented Programming (OOP), Relational Database Management Systems (RDMS)

## Certifications

- |   |          |
|---|----------|
| • Western Governors University, Front-End Developer                       | MAR 2025 |
| • CompTIA, CompTIA Project+   | OCT 2024 |
| • AWS, AWS Certified Cloud Practitioner                                   | SEP 2024 |
| • TestOut, PC Pro Certification   | AUG 2023 |
| • Cpp Institute, CPE – C++ Certified Entry-Level Programmer Certification | APR 2021 |

## Project

**Service Desk Extension** - (active development)

[github.com/Sliceop/ServiceDeskExtension\\_Refactor](https://github.com/Sliceop/ServiceDeskExtension_Refactor)

- Spearheaded the design and development of a custom browser extension using JavaScript and Chrome Extension APIs to enhance the functionality and efficiency of WMed's internal ticketing system.
- Implemented UI/UX features such as automated report selection, personalized views, and persistent personal notes by manipulating the DOM and utilizing Chrome's extension API for data storage and functionality.
- Leveraged the Service Desk's REST API to create macros for handling phone call tickets, automating repetitive tasks, and reducing resolution times by more than 50%.
- Utilized Git for version control, creating branches for feature development, and managing a task log with issues to track progress and ensure organized implementation.

## Experience

**IT Support Technician**, WMU Homer Stryker M.D School of Medicine – Kalamazoo, MI

2022 – Present

- Assisted in the development of PowerShell Scripts for automated device login on automatically logged-in devices
- Collaborated closely with the Infrastructure team to conduct testing on internal tooling, ensuring quality assurance on upcoming features
- Effectively communicated with users to diagnose and resolve technical issues, applying problem-solving skills to ensure timely resolutions and maintain positive user experience.
- Managed user accounts and system configurations within Active Directory and email platforms, demonstrating experience with system administration concepts relevant to application deployment and user management.
- Documented all work in ticketing system and maintained in-house documentation for current processes and systems used within the organization

## Education

**Western Governors University** – B.S, Software Engineering

Anticipated Graduation OCT 2025

**Kalamazoo Valley Community College** – A.A, General Studies

2021-2022