## **Resume Screening Bot**

INFO 7375 Final project show and tell





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#### Introduction

#### **Brief overview of the final project**

Aims to present an LLM chatbot that can assist hiring managers in the resume screening process. The assistant is a cost-efficient, user-friendly, and more effective alternative to the conventional keyword-based screening methods.

#### Objectives and goals of the project

Powered by state-of-the-art LLMs, it can handle unstructured and complex natural language data in job descriptions/resumes while performing high-level tasks as effectively as high-level tasks as effectively as a human recruiter. We will compare different models/frameworks to improve performance.

#### Importance and relevance of the project to the course and industry

Despite the increasingly large volume of applicants each year, there are limited tools that can assist the screening process effectively and reliably. Existing methods often revolve around keyword-based approaches, which cannot accurately handle the complexity of natural language in human-written documents. Because of this, there is a clear opportunity to integrate LLM-based methods into this domain, which the project aims to address.

## **Project Description**



#### Specific problem the project aims to solve

Many automated screening systems, such as the popular keyword matching method, have been employed to help boost the efficiency of this process. However, they often follow an over-simplistic and rigid rule-based approach by relying on a predefined set of keywords, posing clear risks of bias. Nevertheless, they also face various problems in handling the complex, context-heavy, and versatile nature of resumes written in natural language.

## Detailed description of the project

The goal is to present an LLM agent system to assist hiring managers in the job-resume matching task. The key design is to integrate Retrieval Augmented Generation (RAG) to effectively retrieve the top matching resumes from a large pool of applicants and augment them to the LLM's knowledge base. Given job descriptions as queries, the LLM can use this augmented context to generate accurate and relevant assessments of applicants.

## **Project Description**

Scope of the project

#### **Project Goals**

- Enhance answer quality for complex queries.
- Match resumes with job descriptions effectively

### **Functional Requirements**

- Document Preprocessing
- Text Retrieval
- Text Generation
- Resume Comparison

### **Non-functional Requirements**

 System Performance
 Ensure timely retrieval and generation processes.

and job descriptions.

- Scalability Handle large volumes of resumes
- Accuracy
   Provide high accuracy and relevant responses.

#### **Technology Stack**

- RAG/RAG Fusion
   Combines generative agents
   and similarity-based retrieval.
- LLM

For sub-query and response generation

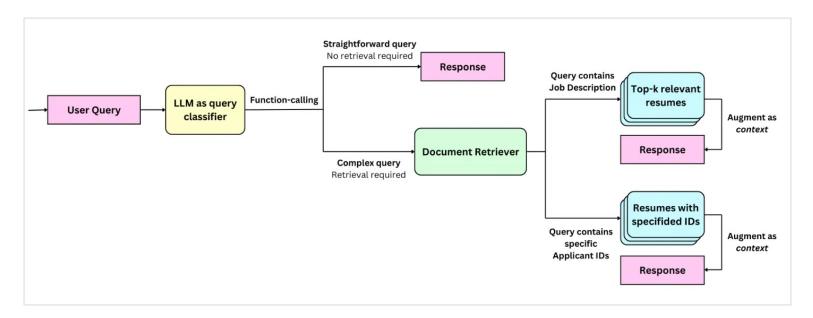
Vector Storage

For similarity retrieval

#### **Boundaries**

- Process only text-based resumes and job descriptions.
- Exclude handling of multimodal data (e.g., images, videos).

## **Project Architecture**



#### **Technologies and tools used**

- langchain, openai, huggingface: RAG pipeline and chatbot construction.
- faiss: Vector indexing and similarity retrieval.
- streamlit: User interface development.

## **Data Collection and Preprocessing**



## Source and nature of the data

Job Title and Job Description Dataset from kaggle



# Data preprocessing techniques used

only redundant spacing, line breaks, breaks, and invalid non-ASCII characters for better readability readability during the assessment assessment phase



# Ground truth and noise generate

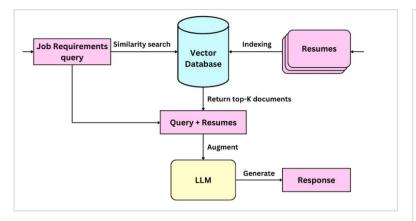
Use gpt-3.5 to generate two distinct types of resumes for each job description. The first one is a nearperfect match to the job description and serves as the ground truth answer, while the other is less relevant and is included primarily as noise to the test data.



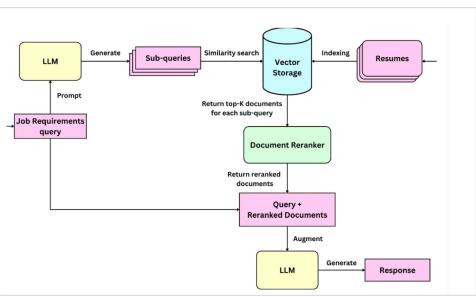
#### **Test dataset**

A list of 500 job descriptions as queries with the corresponding highly suitable resumes as ground truth. This test set can be utilized to evaluate the proposed model in finding candidates similar to the ground truth resumes corresponding to each of the 500 job descriptions in a large pool of 1000 applicants.

## **RAG Pipeline Implementation**



**RAG** 



**RAG** Fusion

#### **Performance Metrics**

#### Objective

- Evaluate the model in the job-resume matching task.
- Task

Find the most suitable resume for each job description among a heterogeneous database of 1000 resumes.

#### **Methods**

Noise resume

- Use synthetic data. Generate two types of resumes from real-world job descriptions
- Ground truth resume
   Highly suitable applicant's profile to job descriptions.
- Less relevant resume to job descriptions.

#### **Metrics**

Semantic Similarity

Semantic similarity is determined by the cosine similarity score between the vector representations of the selected resume and the ground truth resume.

Accuracy

The accuracy measures the portion of correct selections of ground truth resumes, which can be useful in determining whether the system can locate the exact matching resume.

- RAGAS

#### **Metrics**

### **Answer Similarity (AS)**

AS measures the semantic similarity between the generated answer and the ground truth.

## Semantic Similarity(SS)

SS measures the relevance of the selected resume to the ground truth resume.

 $Similarity = Cos\ Similarity (Embedding_{Selected\ Resume}, Embedding_{Ground\ Truth})$ 

#### **Accuracy**

Measures the portion of correct selections of ground truth resumes



#### Context Recall (CR)

CR measures how well the retrieved context aligns with the ground truth answer



#### **Context Precision (CP)**

CP measures whether the groundtruth relevant details in the contexts are ranked higher.



### Faithfulness (FA)

FA computes the consistency of the answer to the provided context.

Accuracy = 
$$\frac{\text{Correctly Predictions}}{\text{All Predictions}} = \frac{\sum_{i=0}^{n} \mathbb{1}(\text{Selected}_i = \text{Ground Truth}_i)}{n}$$

## Methods to Improve Metrics



#### Change embedding model

utilize text embedding models that are specialized in recruitment-related contexts



#### more advanced chunking strategies

utilize more advanced chunking strategies such as content-based chunking. For instance, resumes can be separated into chunks by sections (experience level, skills, etc.) to eliminate the overlapping noises between each section.



#### larger datasets for training

creating larger and more authoritative recruitment datasets for training cause the complex job description in the real world

#### **Future work**

#### Use High-quality resume data set

Creating larger and more authoritative recruitment datasets for training and evaluating models in this domain is necessary. Currently, there is a low public availability of high-quality resume (or job description) data sets suitable for RAG-based evaluation, which can be a great obstacle for further research. These datasets should ideally cover various job roles, industries, and recruitment scenarios while being versatile for different LLM applications.

#### **Combining RAG with fine-tuning**

Future research may experiment with combining RAG with fine-tuning to assist the LLM model in learning more specific contexts and answer paradigms in real-life scenarios.

#### Conclusion

The proposed system is a RAG Fusion pipeline integrated with a GPT-3.5-turbo agent aiming to assist recruiters in matching job descriptions with suitable resumes. This experiment demonstrates the potential of the proposed RAG systems in resume screening and highlights the need for further research.

Any questions?

Github repo: <a href="https://github.com/SlipRiders/Resume-Screening-Bot.git">https://github.com/SlipRiders/Resume-Screening-Bot.git</a>