

# Alessandro Smajlovic

## Junior Data Analyst

I've completed a master in Data Analysis at Start2Impact University. I bring a blend of interpersonal skills and analytical mindset. Eager to leverage my adaptability and dedication to drive data-driven insights and contribute to the success of innovative projects in the field of data analysis.

## Education

### 2023 - Master Data Analysis

Start2Impact University

Throughout the master's program, I developed expertise in using Excel for data manipulation and analysis with Macros and VBA language, MySQL for database management and querying, Python with various libraries for data cleaning, transformation, and statistical analysis and I honed my data visualization skills using Tableau, creating interactive and visually compelling representations of complex datasets. Each course was followed by a project.

### 2022-2023 - Master Hospitality Management

Cornell University

Introduction to Hotel Operations, Building Guest Loyalty, Financial Statements, Revenue & Pricing, Marketing and Planning, Building High Performing Team.

### 2015 - Diploma "Informatics & Telecommunications"

ITI Boccaccio

Approach to subjects such as SQL language, Html, CSS, JavaScript, including English language. Introduction to the world of web development.

## Experience

### May 2021 - Nov 2023 - Falkensteiner Hotel Capo Boi \*\*\*\*\* , Villasimius, Italy

Front Office Assistant

Helping front office operations from customer reception to back office work, welcoming all international guests, using the hotel software

## Information

**Date of Birth:** 07/02/1995

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## Skills

Communication

Analytical Thinking

Adaptability

Problem Solving

Curiosity

Interpersonal Skills

Attention to Detail

Collaboration

## Hard Skills

VBA

Excel

SQL

Python

Tableau

HTML

CSS

## Languages

Italian - Native

English - Proficiency

Russian - Intermediate

Spanish - Basic

system, Microsoft Office 365, turning night shifts, assistance to the guest relation manager, arranging for brief tours of the hotel rooms and facilities.

**2019 - 2021 - Eden Village Hotel Altura\*\*\*\*  
Tre Lune Resort\*\*\*\*, Villasimius, Italy**

Front & Back Office Assistant

Assistant in the organization of the department, for a correct daily function. Using the hotel software system, Microsoft Office 365, receive and reply emails; preparing payments, schedule, booking for both customers and travel agents.

**2017-2018 - Nando's, London UK**

Host/Cashier

Opening/closing restaurant; welcoming customers and providing the suitable place, handling of complaints, helping and taking customers' orders, supervising the food/drink storage.

**2017 - Vilenza Produce, Wairewa; Victoria, Australia**

Farm Employee

Experience in an Australian farm, produced lemons and olives for the Australian market, mostly in New South Wales, Driving tractors across the field; Using of special machine pickers.

**2016 - Down Under Hostel, Surfers  
Paradise, Queensland, Australia**

Assistant of the House

Cleaning help around the territory; Providing the customers with places of interest nearby, helping to assign rooms, helping the bar area.