

**Q: Am I able to stop in and buy a baked good?**

A: Yes, It is our pleasure to have you on our bakery. You can come anytime you want but just make sure about our bakers timings before you are willing to come.

**Q: How far in advance do I need to place my order?**

A: The earlier the better! Placing your order at least a 1-2 weeks in advance would be ideal. For weddings, try to start planning around the 1 month mark, but again the earlier the better to secure your spot!

**Q: How much are your cakes?**

A: Each cake is very different, the price starts out with how many servings you'll be needing, from there we will have to look at how much detail and time that will be put into making items such as fondant designs, flowers, figures, ect. The base pricing for buttercream cakes start at 500 rupees per serving and normal cakes at 350 rupees only.

**Q: When can I pick up my cake?**

A: I do not take Monday or Tuesday pickups for cake orders! Wednesday time varies, usually from 11am-4pm. Thursday- Friday 11am-6pm. Saturday 9am-11am, Sunday 10am-noon.

**Q: Can I pay for my cake in full when I pick it up?**

A: **NO!** Every single order will have to have at least a 50% down payment . I accept cash, card, Venmo or money order checks-If wanting to mail a money order check deposit, note how far in advance you will need to send it to reach me in time. All checks have to be made out to "Bakery"!

**Q: Do you make cookies?**

A: Yes! I only make decorated shortbread cookies, and macarons right now. We will also make cookies of your choice if time available.

**Q: I've never had fondant what does it taste like?**

A: Fondant is a form of icing that is very smooth and looks flawless on cakes, many designs that go onto cakes are made from fondant. To me, it tastes like a chewier version of a marshmallow. Some people hate it while others love it. If you're worried your guests won't like the taste but you love the look, it is very easy to peel off and eat around!

**Q: Do you deliver, if so how far?**

A: Absolutely!! I understand it can be very stressful delivering a cake, so leave it to me to make sure it gets there in one piece! As for distance, right now there is no limit, the furthest I have driven a large cake was 3.5 hours away. The usual fee depends on per mile.

**Q: Do you offer wedding cake tastings?**

A: I do offer complementary tastings for weddings that will serve 125+ guests. The couple/ family will get to taste up to three cake batter flavors and three fillings of your choice. If wanting to try more than 3 batters/ fillings will just be a small fee. Bringing pictures, swatches of colors, and other ideas is very helpful to give me a good feel for what you want your wedding cake or desserts to look like!

**Q: Am I able to get each tier a different flavor?**

A: Yes! There is no additional cost to do more than one flavor- this goes for both wedding cakes and all other events! The only additional cost would be if you were to add a specially batter or filling to any of those tiers!

**Q: Can i order online?**

A: Yes! You can order online but it costs a little amount.

**Q: Is a deposit required when placing order?**

A: We require atleast half of the total amount as a deposit. It is mandatory for everyone.

**Q: What forms of payment do you accept?**

A: We accept all kinds of payments like debit cards, credit cards, Paytm, Phone pe, Google pay etc.

**Q: Can i make changes to my cake after i order?**

A: Yes you can make changes to your order ,but it needs to be done before it is out for delivery. We may not accept the changes after our delivery boy is out for your delivery. So make sure about it while you are ordering.

**Q: Refund/exchange policy?**

A: We take pride in your order if your unhappy with your order,immediatley notify us(within 24 hours) of your concern.We make sure about your order and if at all we may also refund you the money of your respective order.

**Q: Do you make cakes for people with allergies?**

A: Yes,we make cakes for people with allergies.We take concern about our customers for example we make egg less,nut free etc.

**Q: If i bring you a photo of a cake will you make it?**

A: We cannot do excatly as that in a photo,but we will receate it to look same as of it.we will have our own style of making cakes.

**Q: Should i keep my cake refrigerated?**

A: Most of the cakes can sit in a cool air conditioned room for up to three hours any longer than that we suggest you to have it in refrigerator.If it is a cool cake we suggest you to keep it in refrigerator.

**Q: Can i come and pick up my order?**

A: Yes! You can come and pick up your order if you are willing to have the order.

**Q: What time will my order delivered?**

A: We will inform you about the order. We keep on inform the status of your order until it reaches to you.

**Q: Do you sell puff's?**

A: Yes! We sell all kinds of puff's that is mentioned in our menu list.

**Q: Are you a full service bakery?**

A: Yes!we service most of the items.

**Q: What cakes are available egg-less?**

A: Red-velvet,butterscotch,venilla,chocolate.

**Q: What drinks do your bakery provide?**

A: We provide pepsi,thumbs up,coke,sprite,mirinda,fanta.

**Q: What types of cakes do you sell?**

A: chocolate,butterscotch,red velvet,black forest ,pine apple and also we make fruit cakes.

**Q: What makes your product different ?**

A: We are well known for making good cakes.Most of our cakes are made by taking a special care,we buy products which are of good quality.We have well experienced chefs in our bakery.We also take care while serving the customers.