Intelligent Customer Help Desk With Smart Document Understanding

**Category: Artificial Intelligence**

**Skills Required:**  
Python,IBM Cloud,IBM Watson

**Project Description:**

The typical customer care chatbot can answer simple questions, such as store locations and hours, directions, and maybe even making appointments. When a question falls outside of the scope of the pre-determined question set, the option is typically to tell the customer the question isn’t valid or offer to speak to a real person.