



### KIA BLUETOOTH® PHONE SYSTEM REFERENCE GUIDE

# KIA BLUETOOTH® SYSTEM HANDS-FREE CONNECTIVITY

Kia's Bluetooth® system is a wireless technology that allows hands-free use of cellular phones in Kia Bluetooth® vehicles.\* Kia's Bluetooth® technology offers important advantages and benefits:

#### **CONVENIENCE:**

Once paired, compatible cell phones automatically connect to the Kia Bluetooth® system and make all the functions of the phone available to the customer with a touch of a button and a series of voice commands

#### SAFETY:

Hands-free operation allows customers to keep their eyes on the road for a safer driving experience

#### **SECURITY:**

Kia's Bluetooth® system allows family, friends and emergency services to be instantly available without fumbling for phones, looking up numbers or dialing

#### **LEGAL COMPLIANCE:**

Many states and local municipalities are placing restrictions on in-vehicle phone use - Kia's Bluetooth® system allows hands-free cell phone operation that complies with many of these emerging laws



\* Availability of specific features is dependent upon the phone's Bluetooth® support. Despite the fact that Bluetooth® is a global standard, many different versions are implemented in today's mobile devices. Every version offered may not support the profiles necessary to successfully communicate with the Kia Bluetooth® Hands-free Phone System in your Kia vehicle. System performance and feature availability can vary based on phone software version, wireless carrier, coverage, and many other factors outside of Kia's control. Kia does not guarantee the availability of any specific feature and makes no guarantees or warranties relating to the performance of these features. Device and feature compatibility status are subject to change without notice. Please refer to your phone owner's manual for details. Cell phone not included. The Bluetooth word mark and logos are owned by Bluetooth SIG, Inc., and any use of such marks by Kia is under license. The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., and any use of such marks by Kia is under license.

#### **VEHICLE AVAILABILITY**



For the 2009 model year and beyond, Kia products will feature two versions of Kia's Bluetooth® system:

- 1 FACTORY INSTALLED BLUETOOTH® Features and operations for this system are covered in this reference guide
- 2 PORT INSTALLED OPTION (PIO) AND DEALER INSTALLED (DIO) - Versions will be offered starting in 2009MY; look for the Mobile Hands-Free Device Quick Reference Guide provided with equipped vehicles for instructions

#### KIA VEHICLE AVAILABILITY

The descriptions and instructions in this Reference Guide apply to factory-installed versions of the Kia Bluetooth® system found on the following products:

- 2010 Kia Forte and Forte Koup
- 2010 Kia Soul
- 2010 Kia Rio and Rio5

Other versions of the Kia Bluetooth® system, including Dealer Installed and Port Installed systems as well as factory-installed versions on other Kia products, may vary significantly in controls and operations. The descriptions provided were accurate at the time of production for 2010 models – later model-year versions may also vary.



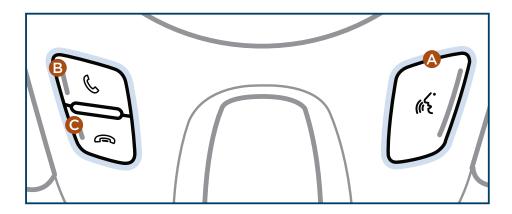
2010 Kia Forte Shown

**Note:** The descriptions and instructions in this Reference Guide were accurate at the time of publication for factory-installed versions of the Kia Bluetooth® systems on the 2010 Kia Forte and Kia Soul vehicles only. Other versions of the Kia Bluetooth® system may vary in controls and operations.

# KIA BLUETOOTH® SYSTEM CONTROLS OVERVIEW

### KIA'S BLUETOOTH® SYSTEM STEERING WHEEL CONTROL BUTTON EXAMPLES:

- 🌠 button 🛕 Brings up menus and places calls
- & button **B** Answers and transfers calls
- 🖚 button 🥃 Ends calls or cancels functions



#### **OPERATING TIPS:**

#### Need to quit?

Press END Button at anytime

#### Need help?

 Say "Help" at anytime and the system will say the available menu options

#### **MICROPHONE LOCATION:**

 The microphone will pick up normal speaking tones of front seat passengers (as long as there is no excessive noise or interference)



2010 Kia Soul Shown



2010 Kia Forte Sedan Shown (Forte varies with sunroof application)



### KIA BLUETOOTH® SYSTEM RADIO CONTROLS:

You can reach Kia Bluetooth® menus in two ways, either through the steering wheel buttons, or by using the radio controls. (Radio controls may vary by model, so be sure to consult the Owner's Manual.)

To use the radio controls:

- 1. Press the Power/Volume button to turn on the radio
- Press the Setup button to the right of the radio display (on Forte called "Info/Setup")
  - A menu of options will appear in the radio display
- **3.** Turn to adjust the File/Tune Knob on the right to highlight the Phone option
- 4. Press the File/Tune Knob to select Phone
  - A Bluetooth® menu will appear in the radio display
- 5. Turn the File/Tune Knob to highlight the desired function; for example "Pair" or "Select"
- **6.** Press the File/Tune Knob again to select the desired function
  - Radio will display "Listening" and emit a prompt tone
  - Use voice commands from this point forward

#### **VOICE RECOGNITION:**

- The system can recognize single digits from 0 (zero) to 9
  - Say phone numbers in one continuous string (if you pause, the system will read back what you have said so far, and ask you to confirm or add more numbers)
  - Say each number as a single digit; for example, say "1, 8, 0, 0" ("one, eight, zero, zero") rather than "1-800" ("one eight hundred").
- Excessive noise can interfere with the system
  - When driving on a rough road, at high speeds, with open windows or with A/C and fans on high
- Speak clearly at a normal volume while keeping your eyes on the road ahead
- Keep the volume at low to moderate levels to avoid echo
- If the caller and receiver speak at the same time, they will not hear the other party

## KIA BLUETOOTH® SYSTEM OPERATION

#### **BLUETOOTH® GENERAL GUIDELINES:**

#### FOR ALL FUNCTIONS:

- The cell phone must be charged, turned on, connected to a service provider and have it's Bluetooth® function enabled (see phone manual for instructions)
- Cell phones must be paired with the Kia Bluetooth® system in the vehicle in order to operate properly
  - Some cell phones are not equipped with Bluetooth® and will not operate
  - While most Bluetooth® equipped phones will operate to some degree, there may be some variation in functions and capabilities
- To operate Kia's Bluetooth® system, the vehicle must be running or have the ignition turned to the ACC position
- Make sure the radio volume is turned up sufficiently to hear system prompts (Using steering wheel or radio volume controls)
- Push the TALK button to initiate most functions the system enters "listening" mode
  - The system uses a distinctive "prompt tone" to indicate when the user should provide input
  - When a voice instruction or entry is made, wait for the system to reply and give a prompt before taking the next action

#### FOR PAIRING PHONES AND MANAGING PHONE BOOKS:

- Changing language may result in a loss of paired phones. Be sure to set the system language before pairing phones.
- Vehicles with automatic transmissions must be in "P" (Park)
- For manual transmissions, make sure the vehicle is in neutral and the parking brake is on

#### FOR PLACING AND RECEIVING CALLS:

Operates while parked or driving

# KIA BLUETOOTH® SYSTEM FEATURES & FUNCTIONS



Kia's Bluetooth® system operates through a series of menus - in voice recognition mode, simply press the TALK ( button, say the main menu choice (Setup, Phonebook or Call) and select the desired function. For each of the functions listed below, detailed instructions are shown on the following pages with the corresponding instruction number (1 through 18).

#### **SETUP MENU**

- 1 How to pair a phone
- 2 How to select a phone (without changing priority)
- 3 How to delete a phone (or delete all paired phones)
- 4 How to change priority of phones (designate new top priority phone)
- 5 How to turn the Kia Bluetooth® system off

#### **VEHICLE PHONEBOOK MENU**

- 6 How to add vehicle phonebook entry by voice
- 7 How to add an entry by cell phone key pad
- 8 How to change a vehicle phonebook entry name (by voice)
- 9 How to delete a single vehicle phonebook entry
- O How to delete all vehicle phonebook entries

#### **CALL FUNCTIONS**

- 11 How to place a call by name
- How to place a call by phone number
- 13 How to receive a call
- 14 How to end a call
- 15 How to reject a call
- 16 How to use call waiting
- 17 How to use private mode

#### **OTHER FUNCTIONS**

(B) How to change language (English, French or Spanish)

# KIA BLUETOOTH® SYSTEM STEP-BY-STEP INSTRUCTIONS

#### **SETUP FUNCTIONS**

#### FOR ALL SETUP FUNCTIONS:

#### 1. Press TALK (%

Radio displays "listening" and emits prompt tone

#### 2. Say "setup"

- Replies with setup options:
  - Pair phone- Change Priority- Select phone- Bluetooth Off
  - Delete phone
- 1 HOW TO PAIR A PHONE (Be sure to set desired language before pairing phones. See step 18 "How to Change Language" for details.)

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. Enable Bluetooth® on the phone:  - Turn Bluetooth® to "on" from phone's menu	
2. Press Talk (Steering Wheel Button)	Radio displays "listening" and emits prompt tone
3. Say "setup"	"Say pair phone, select phone, delete phone, change priority, or Bluetooth off"
4. At the Setup menu, say, "pair phone"	"Pair phone; Say yes to proceed, otherwise say back or cancel"
<b>5.</b> Say "yes"	"Please say a name for the phone"
6. Say the name of your phone (user defined)	Replies with the name you stated, then: "Say yes to proceed, otherwise say back or cancel"
<b>7.</b> Say "yes"	"Ready for pairing; Please use your phone to connect to the system. The pairing passkey is"
8. Select Bluetooth "search" on the phone: - Select "search for Bluetooth devices" (or "find",   "discovery", "connect", etc.) - When connection is found, phone will display vehicle name (e.g. "FORTE") - Select the vehicle name and press OK/enter on the phone	
9. Enter the 4 digit pairing passkey in your phone and press OK (or "send", "enter", "done", etc.)  Note: Some phones will ask you to accept the connection ("YES") before proceeding	<ul> <li>"Pairing complete" (radio displays)</li> <li>"Connection Complete" (radio displays)</li> <li>If a phone contact list is present, the Kia Bluetooth® System will automatically transfer an index of it from the phone. (Transfer time will vary by the size of the phonebook contact list.)*</li> </ul>
10. Wait for the radio display to indicate "transfer complete"	"Transfer complete" displays, then returns to normal display

<sup>\*</sup> The names listed in the phone contact list for the transferred phone index are now available through the system's voice dialing function

#### **Additional Pairing Notes:**

- Up to 5 phones may be paired
- The first phone entered will be the priority phone (unless changed)
- If a pairing is lost or accidentally deleted, simply repeat the pairing procedure



#### 2 HOW TO SELECT A PHONE (Without changing priority)

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. At the Setup menu, say, "select phone"	"Say a phone name from the list." (Reads list of paired phones)
2. Say a phone name to be selected (e.g., "Mary's Phone")	Replies with the name of the selected phone
3. Say "yes" (to confirm selection)*	

\*Note: A phone remains selected only for the current key cycle. Once the vehicle is turned off and on again, the system will automatically re-connect to the priority phone.

#### 3 HOW TO DELETE A PHONE

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. At the Setup menu, say, "delete phone"	"Say name or number from the list, or say delete all."
2. Say the phone name to be deleted  Note: You can also say the number of the phone from the list of paired phones and it will delete the appropriate phone.	"Phone name" will be deleted. The associated phonebook, index or phone lists for this phone will also be deleted.* Say "yes" to proceed, otherwise say back or cancel.
<b>3.</b> Say "yes"	"Phone Deleted"

<sup>\*</sup>Note: This action deletes the associated phonebook in the vehicle head unit only and does not delete or affect the phone (handset) phonebook.

#### 4 HOW TO CHANGE PRIORITY OF PHONES\*

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. At the Setup menu say, "change priority"	Change priority. Say a phone name from the list. (reads list)
2. Say a phone name to be designated as the priority phone	Replies with the name of the new priority phone and "say yes, back or cancel" to change priority"
<b>Note:</b> You can also say the number of the phone from the list of paired phones and it will delete the appropriate phone.	
<b>3.</b> Say "yes" (to confirm priority change)	Priority changed to (phone name)

<sup>\*</sup>Note: The first phone paired is automatically designated the priority phone. The vehicle automatically connects to the priority phone on every vehicle start, until the priority designation is changed.

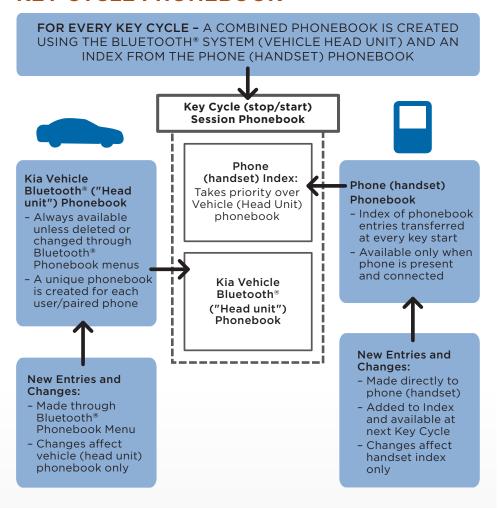
#### 5 HOW TO TURN BLUETOOTH® OFF

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. At Setup menu, say "Bluetooth off"	"Bluetooth Off. Say yes to proceed, otherwise say back or cancel."
<b>2.</b> Say "yes"	Display returns to normal*

<sup>\*</sup> Kia's Bluetooth" system is turned on again automatically whenever the TALK  $\kappa$  button is pressed

### KIA BLUETOOTH® SYSTEM STEP-BY-STEP INSTRUCTIONS

#### **KEY CYCLE PHONEBOOK**



#### THE KEY CYCLE SESSION PHONEBOOK:

Each time you start the vehicle, the voice contacts and numbers entered in the vehicle's Bluetooth® system by the current user are made available.

- These phonebook entries are specific to the user and their paired phone and cannot be accessed by any other users
- Simultaneously, the system pulls an index of the current user's phonebook contact list entries from the phone's handset and makes those available as well
- Entries from both phonebooks are now available for this "key cycle" session



#### VEHICLE PHONEBOOK

#### FOR ALL VEHICLE PHONEBOOK FUNCTIONS:

#### 1. Press TALK

• Radio displays "listening" and emits prompt tone

#### 2. Say "Phonebook"

- Replies with Phonebook options:
  - Add entry
  - Change name
  - Delete name

### 6 HOW TO ADD A PHONEBOOK ENTRY TO THE VEHICLE BY VOICE

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. At Phonebook menu, say "add entry"	"Add entry; would you like to add the entry by voice or by phone?"
2. Say "by voice"	"By voice; Please say a name for the entry"
3. Say the contact's name	"(Repeats the name); Say yes to proceed, otherwise say back or cancel."
<b>4.</b> Say "yes"	"Now say a number for (name of contact)"
5. Say a phone number as continuous string of numbers without pause*	"(Repeats the number); add numbers. Say store, correction, or delete"
6. Say "store"	"Now select a phone type; say home, mobile, work, other, or default"
7. Say "home" ("work", "mobile", "other" or "default" as applicable)	"(Name at home); say yes to proceed, otherwise say back or cancel."
8. Say "yes" (if you have more numbers for this contact) or say "cancel" to complete entry	"Entry stored. Would you like to add another phone type? Say yes or cancel."

#### Notes

- If you pause while entering a number, the system will read back the currently detected numbers and then prompt you to confirm, change, or add additional numbers
- Phonebook entries are made to the vehicle only (they do not transfer to the phone handset)

### 7 HOW TO ADD PHONEBOOK ENTRY BY CELL PHONE KEY PAD

For entries by phone keypad, users may experience inconsistent results due to variability between phone manufacturers and service providers.

 Therefore, it is recommended that if you prefer to use your keypad for new entries, simply enter the new number and name directly into your phone's handset contact list. The new contact will then be available for voice dialing (from your phone's handset index) the next time you start the vehicle

# KIA BLUETOOTH® SYSTEM STEP-BY-STEP INSTRUCTIONS

#### **VEHICLE PHONEBOOK (CONTINUED)**

8 HOW TO CHANGE A VEHICLE PHONEBOOK ENTRY NAME\*

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. At Phonebook menu, say "change name"	"Change name; say the name you want to change"
2. Say the name of the contact	"Entry (repeats name) will be changed. Please say a new name for the contact."
3. Say a new name for the contact	"(Repeats new name ) say yes to proceed otherwise say back or cancel"
<b>4.</b> Say "yes"	Replies with: "name changed."

<sup>\*</sup> Changes are made to the vehicle Bluetooth® system only. (Changes do not transfer to the phone handset)

### 9 HOW TO DELETE A SINGLE VEHICLE PHONEBOOK ENTRY\*

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. At Phonebook menu, say "delete name"	"Delete name; say the name you want to delete or say "delete all"
2. Say the name of the contact to delete	"Entry (repeats name) will be deleted. Say "yes" to proceed, otherwise say back or cancel."
<b>3.</b> Say "yes"	"Entry Deleted"

<sup>\*</sup> Deletions are made to the vehicle Bluetooth® system only. (Changes do not transfer to the phone handset)

#### **10** HOW TO DELETE ALL VEHICLE PHONEBOOK ENTRIES\*

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. At Phonebook menu, say "delete name"	"Delete name; say the name you want to delete or say "delete all"
2. Say "delete all"	"All names will be deleted. Say "yes" to proceed, otherwise say back or cancel."
<b>3.</b> Say "yes" to confirm deletion	"Say yes again" to delete all entries*
<b>4.</b> Say "yes"	"All entries deleted."

<sup>\*</sup> Deletions are made to the vehicle Bluetooth® system only. (Changes do not transfer to the phone handset)



#### **CALL FUNCTIONS**

#### TO ACCESS ALL CALL FUNCTIONS:

#### 1. Press TALK

• Radio displays "listening" and emits tone prompt tone

#### 2. Say "Call"

- Replies with:
  - By name
  - By number

#### 11 HOW TO PLACE A CALL BY NAME

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. After pressing TALK, say "Call (insert name)" ("call home" or "call mom", etc.)	Calling (name of contact). Say yes to proceed, otherwise say back or cancel.
<b>2.</b> Say "Yes"	Dialing
•	e more then one phone number e contact, use the following steps
3. Say "Call" (or say "Call (insert name) to skip to Step 5)	"Call; Say by number or by name"
4. Say "by name"	"Name please"
5. Say (name)	"On which number do you want to call (person's name)" lists options (at work, mobile, etc)
<b>6.</b> Say "mobile" (or home, work, default, etc. as desired)	"Calling (person's name) on mobile; say yes to proceed, otherwise say back or cancel"
<b>7.</b> Say "yes"	Dialing

#### 12 HOW TO PLACE A CALL BY NUMBER

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. After pressing TALK, say "Dial number" (or say "Dial (insert number)	"Number please"
2. Say phone number (Say numbers as one continuous string without pause)	"Dialing (phone number); add numbers, or say dial, correction, delete." (number displayed on radio)
3. Say "Dial"	Dialing
Shortcut: Press TALK and say "Dial XXX-XXX-XXXX" (e.g., "Call 8-8-5-5-5-1-2-3-4") in one string	

<sup>\*</sup> You can also select a number from your phone handset and then press the steering wheel mounted RECEIVE button to transfer the call to your KIA Bluetooth® system

Note: Say "O" = zero

#### **B** HOW TO RECEIVE A CALL

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
Ring tone through the audio system, caller ID displayed on the radio with "INCOMING"	
1. Press RECEIVE button	Radio displays "Active Call"

# KIA BLUETOOTH® SYSTEM STEP-BY-STEP INSTRUCTIONS

#### **CALL FUNCTIONS (CONTINUED)**

14 HOW TO END A CALL

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. Press END button	Returns to normal audio/radio mode

#### 15 HOW TO REJECT A CALL

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE	
Ring tone through the audio system, caller ID displayed on the radio with "INCOMING"		
1. Press END button	Rejects the call or routes it to your voice mail (if applicable)	

(6) HOW TO USE CALL WAITING (Put one call on hold and take a second call – must have call waiting function on cell phone)\*

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE	
1. User is on an active call	Ring tone through the audio system, caller ID displayed on the radio with "INCOMING"	
2. Press TALK	The first call will be placed on hold and the second call will be activated	
To end new call and return to first call		
3. Press TALK	Toggles between calls	

HOW TO USE PRIVATE MODE (Transfer from the Kia Bluetooth® system to the phone, or from phone to the Kia Bluetooth® system)

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE	
During call, press and hold RECEIVE button for a few seconds	Call is transferred from the Kia Bluetooth® system to the phone handset	
To transfer call from phone to the Kia Bluetooth® system		
2. Press and hold RECEIVE button for a few seconds	Call is transferred from the phone handset to the Kia Bluetooth® system	

#### 18 HOW TO CHANGE LANGUAGE

USER ACTION	KIA BLUETOOTH® SYSTEM RESPONSE
1. Press and hold the TALK button for at least 10 seconds	Replies with:  • "Current language is " (English, French, or Spanish)  • Switching to (English, French, or Spanish) Speaks in new language
2. Repeat procedure until desired language is activated	Important Note: • Changing the language may delete paired phones and associated contact lists. Language should be set before pairing phones.
	Ideally, the desired Kia Bluetooth® system language should be set during new vehicle delivery and before pairing any phones to the system.

# KIA BLUETOOTH® SYSTEM RESOURCES AND ASSISTANCE



### KIA BLUETOOTH®SYSTEM TROUBLESHOOTING

Common questions or connection problems can usually be solved with the following steps.

USER ACTION	KIA BLUETOOTH® SYSTEM TROUBLESHOOTING SOLUTIONS
1. Setting Language	<ul> <li>English, French and Spanish can be set by pressing and holding the TALK button continuously until the desired language is selected.</li> <li>Change language may delete paired phones; be sure to set preferred language before pairing phones</li> </ul>
2. Pairing Phones	<ul> <li>Verify that the phone:         <ul> <li>Is fully charged</li> <li>Is Bluetooth capable (check the phone owner's manual, or service providers web site*</li> <li>Is Bluetooth® turned on (from the phone's Bluetooth® menus)</li> </ul> </li> </ul>
	Have all pairing steps been properly completed?
	Is noise interfering? (Excessive cabin noise can disrupt the voice recognition system)
	<ul> <li>Remember that cell phones vary in features and operations – the Kia Bluetooth® system will work differently with some phones and certain features may not be available</li> </ul>
3. Loss of pairing	A loss of pairing may occur for several reasons, if this happens:
	Check the list of paired phones to see if the phone is paired, but not currently selected or prioritized (From the Setup Menu, say "select phone" and review the list of paired phones provided - select or change priority to the proper phone if it is on the list)
	If the phone is not on the paired list, repeat the pairing procedure to ensure all steps are properly followed

#### \* Trouble Shooting Tips:

- If you are having trouble pairing or using a particular phone, find the specific name and model number of the phone and enter them in an internet search, adding the phrase "Bluetooth" pairing" if others have experienced Bluetooth issues with the phone, you will often find the problems and the solutions in your search results.
- Also be sure to check with the phone and cellular service provider web sites for assistance and potential updates to the phone's firmware.