

Project Scope

Project Scope :

- Create a customer care dialog skill in Watson Assistant
- Use Smart Document Understanding to build an enhanced Watson Discovery collection
- Create an IBM Cloud Functions web action that allows Watson Assistant to post queries to Watson Discovery
- Build a web application with integration to all these services & deploy the same on IBM Cloud Platform

Schedule: 19 days

Project Team: Jaladi Srivardhan

Project Deliverables: Intelligent Customer Care Chatbot with Smart Document Understanding.