

Project Scope

- Create a customer care dialog skill in Watson Assistant.
- Use Smart Document Understanding to build an enhance Watson Discovery collection.
- Create an IBM Cloud Functions web action that allows Watson Assistant to post queries to Watson Discovery.
- Build a web application with integration to all these services and deploy the same on IBM Cloud Platform.

Schedule: 19 days

Project Team: Sandeep Kumar Barik

Project Deliverables: Intelligent Customer Care Chatbot with Smart Document Understanding.