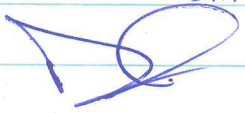
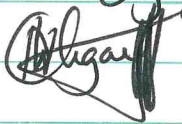


DATE	COMPLAINTS RECORDED	RECORDED BY	ACTION TAKEN	DATE OF THE ACTION	REMARKS
17/02/2022	When the Waybridge was being expanded the Contractor dump Soil on my Plot up to date the same have not removed. I recorded a Complaint in October 2021 My neighbour's Soil was removed but my plot has not been removed. This has caused me loss of income since all my tenants left since they do not have access to my house.	John Ogutu Ragama 0722617911.	Information shared with Contractor who surveyed the area (Dandora) and the contacts shared with the complainants.	17/02/2022	Duncan ODHAMBO 
22/02/2022	I Came to make a follow up on the issue of debris dumped in my plot. I had talked to Eng. Waweru on cell N. 0722783398 of which he wanted the photos of the debris. To date nothing has been done despite the inconvenience it is causing my tenant and the fact that this is the third time am raising this complaint	John O. Ragama 0722617911 email: ragamaj@gmail.com	I spoke with Eng. Waweru on phone. He instructed me to take photos and send him - which I did through his WhatsApp 0722783398 on Tuesday 22 nd March 2022. He promised to solve the issue through their regional Maintenance officer.	22/03/2022	Duncan Og'aga 
4/4/2022	I Patrick Kwara Odinga come to complain on the Shell petrol station pot hole which is so much dangerous to the youth road users eg BodaBodas and other road users	PATRICK KWARA Odinga 0710280489 NATIONAL YOUTH COUNCIL LEADER	Refill the pothole.	4/4/2022.	Duncan ODHAMBO 