

Kenload Issues

- ✓ The system on occasions sends the same trucks to yard more than once at the same time i.e., KCQ266U (17th July 2022 at 2106 hours)
- ✓ The system sends trucks that have legal weights to the yard. i.e. KCF589N (20th July 2022 at 1450 hours) and KCF319W(17th July 2022 at 1736 hours) yet the exit tickets are indicated legal.
- ✓ Kindly enable Computer Operator Weighing admit trucks that are offloading, especially those with valid permits, which are yet to offload to legal weights to the yard.
- ✓ We have trucks with Valid permits charged and sent to yard by the system yet while weighing the truck, the COW, had the Popup of the valid permit details displayed on the screen and the truck right fully exited from the multideck. I.e., KCP822R (19th July 2022 at 2237hours) and KCX120S (20th July 2022 at 1754hours)
- ✓ Check on the configurations and remove those with the wrong permissible weights i.e., 6*S/WD/DDD that give 48,500 kgs as permissible weight instead of the 49,000kgs.
- ✓ Check on the already input details especially for the truck Origin and destination. Delete those with wrong spellings. i.e., Kisimu instead of Kisumu
- ✓ The Computer Operator Weighing is unable to link reliever trucks to the overloaded truck in the system
- ✓ The system is unable to save the Scale tests .
- ✓ Some overload trucks are not sent to yard i.e KBL792M (24th July 2022)

Kindly assist in having the above stated issues worked on.