Rikin Shah

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SKILLS

Functional: Agile, JIRA, Microsoft Suite, Service Now, Confluence, Azure ADO.

Technical : SAP - BW4 HANA (ERP), SAP - Data Migrations (BODS), Java, Servlets, Python, PHP, SQL, AWS Cloud. Arch ,GitHub, Node JS.

CERTIFICATION

Udemy - Complete Beginner to Advanced Bootstrap | Udemy - Leading Agile Teams with Jira Software Cloud

NIIT Institute, India - Core Java | NIIT Institute, India - Enterprise Java

EDUCATION

Arizona State University, Ira A. Fulton Schools of Engineering, Mesa.   Expected - Dec 2025
Masters in information technology - Specialization (Security)   GPA: 4.00

Mumbai University, Usha Pravin Gandhi college, India.   Aug 2022
Masters in science in Information Technology - Specialization (DBMS/ML)   GPA: 9.88/10

Mumbai University, Usha Pravin Gandhi college, India.   Oct 2020
Bachelors in science and information technology   GPA: 8.75/10

PROFESSIONAL EXPERIENCE

Arizona State University, Polytechnic, Mesa.   February 2024 - Present
Teaching Assistant - IFT 210 Java

• Managing feedback for 30 students ensuring accurate & timely completion of Java assignments with a current 100% completion rate.

• Analyzed student performance using quantitative metrics, resulting in a 20% increase in overall student performance.

• Facilitated student empowerment through active engagement in Java projects and discussions, leading to a 30% improvement in student participation and collaboration.

Deloitte Consulting India Pvt Ltd (Offices of US) - India, Mumbai.   January 2021 - December 2023
Business Technology Analyst

• Gained expertise in SAP BW4HANA, and Data migration projects, delivering 80% of projects ahead of schedule with 95% accuracy.

• Regularly represented the team in scrum calls and used Jira and Confluence for task management, improving team efficiency by 30%.

• Possesses proficiency and specialized in JIRA, with knowledge about the concepts of Story, Task, and Sub-tasks, their associated points, and the overall process flow.

• Contributed to SAP BODS and other projects, expanding technical expertise.

Smart Kid Academy - India, Mumbai.   August 2017- December 2023
Founder/Tutor

• Successfully catered to over 200 students, imparting knowledge in chess and coding, demonstrating a strong ability to teach and inspire students.

• Effectively managed a team of six people in development and tutoring, showcasing strong leadership and organizational skills.

• Developed and optimized the website which can generate traffic of 100+ active users every week.

RESEARCH & PROJECTS

Sentiment Analysis   April 2021 - June 2022

• Conducted a rigorous evaluation of the algorithm's accuracy as part of a research paper published in the International Journal of Advance and Innovative Research (Volume 9, Issue 2(VI): April - June 2022).

• Implemented improvements to the algorithm, significantly enhancing its accuracy, and comparison to optimize and refine complex algorithms.

Sentiment Analysis and Data Mining   June 2020 - March 2021

• Developed a web application that enhances e-commerce experiences by enabling users to select e-products based on sentiment analysis of user reviews.

• Utilized Python, Natural Language Processing (NLP) libraries, and the Django framework to build the application, demonstrating proficiency in these technologies and frameworks.

• Leveraged my skills in NLP to perform sentiment analysis on user reviews, providing valuable insights to users and improving their online shopping experience.