

# Rikin Shah

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## SKILLS

Functional: Agile, JIRA, Microsoft Suite, Service Now, Confluence.

Technical : SAP - ERP, SAP Business Object Data Services, Data Migrations, Java, Servlets, Python, PHP, SQL, GitHub, AWS Cloud.

## CERTIFICATION

Udemy - Complete Beginner to Advanced Bootstrap	Udemy - Leading Agile Teams with Jira Software Cloud
NIIT Institute, India - Core Java	NIIT Institute, India - Enterprise Java

## EDUCATION

<b>Arizona State University, Ira A. Fulton Schools of Engineering, Mesa.</b>	Expected - December 2025
Masters in information technology - Specialization (Security)	GPA: 4.00/4.00

<b>Mumbai University, Usha Pravin Gandhi college, India.</b>	August 2022
Masters in science in Information Technology - Specialization (DBMS/ML/ Project Management)	GPA: 9.88/10

<b>Mumbai University, Usha Pravin Gandhi college, India.</b>	October 2020
Bachelors in science and information technology	GPA: 8.75/10

## PROFESSIONAL EXPERIENCE

<b>Arizona State University, Polytechnic, Mesa.</b>	February 2024 - May 2024
Teaching Assistant - IFT 210 Java	
<ul style="list-style-type: none"><li>Managing feedback for 30 students ensuring accurate &amp; timely completion of Java assignments with a current 100% completion rate.</li><li>Analyzed student performance using quantitative metrics, resulting in a 20% increase in overall student performance.</li><li>Facilitated student empowerment through active engagement in Java projects and discussions, leading to a 30% improvement in student participation and collaboration.</li></ul>	

<b>Deloitte Consulting India Pvt Ltd (Offices of US) - India, Mumbai.</b>	January 2021 - December 2023
Business Technology Analyst	
<ul style="list-style-type: none"><li>Gained expertise in SAP BW4HANA, and Data migration projects, providing solution, status tracking , attention to detailing and delivering 80% of projects ahead of schedule with 95% accuracy.</li><li>Regularly represented the team in scrum calls and used Jira and Confluence for task management, improving team efficiency by 30%.</li><li>Possesses proficiency and specialized in JIRA, Confluence, with knowledge about the concepts and the overall process flow.</li><li>Contributed to SAP BODS and other B2B projects, expanding technical expertise.</li></ul>	

<b>Smart Kid Academy - India, Mumbai.</b>	August 2017- December 2023
Founder/Tutor	
<ul style="list-style-type: none"><li>Successfully catered to over 200 students, B2C customers imparting knowledge in chess and coding, demonstrating a strong ability to teach and inspire students. Focused on enhancing customer satisfaction.</li><li>Effectively managed a team of six people in development and tutoring, showcasing strong leadership and organizational skills.</li><li>Developed and optimized the website which can generate traffic of 100+ active users every week.</li></ul>	

## RESEARCH & PROJECTS

<b>Sentiment Analysis</b>	April 2021 - June 2022
<ul style="list-style-type: none"><li>Conducted a rigorous evaluation of the algorithm's accuracy as part of a research paper published in the International Journal of Advance and Innovative Research (Volume 9, Issue 2(VI): April - June 2022).</li><li>Implemented improvements to the algorithm, significantly enhancing its accuracy, and comparison to optimize and refine complex algorithms.</li></ul>	

<b>Sentiment Analysis and Data Mining</b>	June 2020 - March 2021
<ul style="list-style-type: none"><li>Developed a web application that enhances e-commerce experiences by enabling users to select e-products based on sentiment analysis of user reviews.</li><li>Utilized Python, Natural Language Processing (NLP) libraries, and the Django framework to build the application, demonstrating proficiency in these technologies and frameworks.</li><li>Leveraged my skills in NLP to perform sentiment analysis on user reviews, providing valuable insights to users and improving their online shopping experience.</li></ul>	