UNIT 4: Technical Analysis

1. PROJECT PROCUREMENT MANAGEMENT

Project procurement management includes the processes necessary to purchase or acquire products, services, or results needed from outside the project team to perform the work.

Make-or-Buy Analysis

Make (Internal Production) Factors:

- Cost Considerations: Internal production costs vs. external purchase costs
- Quality Control: Better control over quality standards
- Intellectual Property: Protect proprietary knowledge and processes
- Strategic Capability: Develop or maintain internal capabilities
- Capacity Utilization: Use available internal capacity effectively

Internal Cost = Direct Materials + Direct Labor + Manufacturing Overhead + Opportunity

Buy (External Procurement) Factors:

- Cost Efficiency: Suppliers may have cost advantages through specialization
- Expertise Access: Access to specialized skills and technologies
- Focus on Core Business: Concentrate on core competencies
- Risk Transfer: Transfer certain risks to suppliers
- Scalability: Easier to scale up or down based on demand

External Cost = Purchase Price + Transaction Costs + Quality Costs + Supply Risk Costs

Example: IT Software Development Project

Make Decision (Internal Development):

- Development Team Salary: Rs 15 lakhs
- Infrastructure Costs: Rs 3 lakhs
- Management Overhead: Rs 2 lakhs
- Total Internal Cost: Rs 20 lakhs
- Timeline: 8 months

Buy Decision (External Vendor):

- Vendor Quote: Rs 18 lakhs
- Management Oversight: Rs 1 lakh
- Integration Costs: Rs 1 lakh
- Total External Cost: Rs 20 lakhs
- Timeline: 6 months

Decision: Buy (external) due to faster delivery despite similar costs

Procurement Strategy Development

Strategic Procurement Approaches:

1. Single vs. Multiple Sourcing

- Single Sourcing: One supplier for each item/service
 - o Advantage: Stronger relationships, volume discounts, simplified management
 - Disadvantage: Dependency risk, limited negotiation power
- Multiple Sourcing: Multiple suppliers for same item/service
 - o Advantage: Risk mitigation, competitive pricing, supply security
 - o Disadvantage: Higher management complexity, relationship dilution

2. Global vs. Local Sourcing

- Global Sourcing: International suppliers
 - Advantage: Cost savings, access to specialized capabilities, market expansion
 - Disadvantage: Currency risk, cultural differences, longer lead times
- Local Sourcing: Regional/domestic suppliers
 - o Advantage: Faster delivery, better communication, support local economy
 - o Disadvantage: Limited options, potentially higher costs

3. Long-term vs. Short-term Contracts

- **Long-term**: Multi-year agreements
 - o Advantage: Price stability, relationship development, volume commitments
 - o Disadvantage: Reduced flexibility, technology lock-in
- **Short-term**: Project-specific or annual contracts
 - Advantage: Flexibility, competitive pricing, technology updates
 - o Disadvantage: Relationship instability, frequent negotiations

2. SOLICITATION

Solicitation is the process of requesting information, quotations, or proposals from potential suppliers to select the best vendor for project requirements.

Types of Solicitation Documents

- **1. Request for Information (RFI):** A Request for Information (RFI) is a preliminary document issued by a buyer to gather general information from potential suppliers about their capabilities, products, or services. It is not a solicitation for a bid but rather a tool for market research.
- **2.** Request for Quotation (RFQ): A Request for Quotation (RFQ) is a document issued by a buyer to obtain price quotations from suppliers for clearly defined products or services. It is typically used when the scope of work is specific and standardized.
- **3. Request for Proposal (RFP):** A Request for Proposal (RFP) is a formal document issued by a buyer inviting suppliers to submit detailed proposals for delivering complex products,

systems, or services. It goes beyond price and includes technical approach, methodology, qualifications, and value-added offerings.

Solicitation Process Management

Pre-Solicitation Activities

- **1. Stakeholder Alignment:** The process of ensuring that all internal stakeholders (e.g., procurement team, project managers, finance, legal, and end-users) agree on the objectives, requirements, and evaluation criteria before issuing the solicitation.
 - Ensures clarity of requirements.
 - Minimizes internal conflicts during evaluation.
 - Creates a unified approach to supplier communication.
- **2. Market Preparation:** The activity of assessing the supplier market and preparing the solicitation environment before launch. It may involve conducting market research, identifying potential suppliers, and ensuring legal and regulatory compliance.
 - Provides insight into supplier capabilities and competition.
 - Helps refine solicitation documents.
 - Increases likelihood of receiving relevant and competitive responses.

Solicitation Launch

- **1. Document Distribution:** The formal release of solicitation documents (RFI, RFQ, RFP) to potential suppliers. This ensures that all qualified vendors have equal access to the requirements and instructions.
 - Maintains transparency and fairness.
 - Distributes clear scope, terms, and evaluation criteria.
- **2. Supplier Communication Management:** The structured process of managing all communications with suppliers during the solicitation launch. This includes clarifying requirements, sharing schedules, and ensuring consistent messaging.
 - Prevents miscommunication or favoritism.
 - Ensures all suppliers receive the same information simultaneously.

During Solicitation Period:

1. Query Management: The systematic handling of supplier questions regarding the solicitation. Queries are collected, reviewed, and answered formally, often shared with all participating suppliers to maintain fairness.

- Enhances supplier understanding of requirements.
- Improves the quality of proposals or bids received.
- Ensures transparency by providing uniform responses.
- **2. Amendment Management:** The process of issuing official modifications to solicitation documents when requirements, timelines, or conditions change during the solicitation period.
 - Ensures suppliers have up-to-date and accurate information.
 - Maintains legal validity of the procurement process.
 - Prevents disputes or confusion during evaluation.

3. VENDOR SELECTION

Vendor selection is the systematic process of evaluating and choosing suppliers based on predetermined criteria to ensure the best value for project requirements.

Vendor Selection Process:

- Proposal Receipt and Initial Screening: The stage where all vendor proposals or bids are received and subjected to an initial review to ensure compliance with the basic requirements, eligibility, and submission guidelines.
 - Eliminates non-compliant or incomplete proposals.
 - Ensures only qualified vendors proceed to detailed evaluation.
- Detailed Evaluation Against Criteria: The process of systematically assessing vendor proposals based on predefined evaluation criteria, such as technical capability, financial strength, past performance, innovation, delivery timelines, and cost competitiveness.
 - A. Technical Criteria (40-50% weight): This is often the most critical component. It evaluates the vendor's proposed solution, technology, and ability to meet the project's technical requirements. Factors include product features, functionality, scalability, integration capabilities, security, and the vendor's technical expertise.
 - **B.** Commercial Criteria (25-35% weight): This assesses the financial aspects of the proposal. It includes the total cost of ownership (TCO), pricing structure, payment terms, and long-term financial viability for the organization. This criterion aims to identify the most cost-effective solution.
 - **C. Supplier Capability (15-25% weight):** This evaluates the vendor's overall ability to deliver the project successfully. It includes their experience, reputation, financial stability, project management methodology, and a review of their team's qualifications and expertise.
- 3. **Due Diligence and Reference Checks:** A verification stage where the buyer conducts background checks, site visits, or reviews references from previous clients to validate vendor claims and assess credibility.

- Confirms vendor's capacity, legal standing, and reputation.
- Reduces risk of selecting unreliable suppliers.
- 4. **Negotiation and Final Selection:** Engaging shortlisted vendors in discussions to clarify terms, align expectations, and negotiate on pricing, service levels, and delivery conditions before making the final decision.
 - Balances cost with value-added benefits.
 - Ensures mutually acceptable agreement.
- 5. Award Communication and Contract Finalization: The final step where the selected vendor is formally notified, contracts are signed, and unsuccessful vendors are also informed respectfully.
 - Establishes legal commitment and obligations.
 - Marks the transition from vendor selection to contract management.

4. CONTRACT ADMINISTRATION

Contract administration is the process of managing the contracts signed between a project team and external parties, such as vendors, suppliers, or clients. It ensures all parties fulfill their obligations as outlined in the legal agreement. The process starts after the contract is awarded and continues until the project is closed out. A dedicated contract administrator or the project manager themselves, handles the duties of contract administration.

Process of Contract Administration

The contract administration process involves several key functions that are critical to a project's success.

1. Pre-Award Phase

This phase occurs before the contract is signed and involves:

- **Contract Drafting:** Creating a comprehensive document that defines the project scope, timelines, deliverables, and terms.
- **Negotiation:** A formal process where both parties discuss and agree on the terms and conditions. The goal is to reach a mutually beneficial, legally binding agreement.
- **Risk Analysis:** Identifying and mitigating potential risks and issues that could arise during the project.

2. Post-Award Phase (Execution)

Once the contract is signed, the administrator focuses on the execution and monitoring of the contract:

- Performance Monitoring: The contract administrator closely tracks the performance of the contractor or vendor to ensure they are meeting their contractual obligations, milestones, and deadlines.
- Documentation and Record-Keeping: Maintaining meticulous records of all project-related communications, change orders, financial transactions, and progress reports.
- Change Management: Managing any changes to the scope, budget, or timeline by formally amending the contract. This ensures that all changes are documented and agreed upon by all parties.

- Financial Control: Overseeing all financial aspects, including approving payments, managing invoices, and ensuring the project stays within the budget set out in the contract.
- **Communication:** Acting as the main point of contact between internal project teams and external parties, ensuring clear and consistent communication.

3. Contract Closeout

At the end of the project, the contract administrator is responsible for closing out the contract. This includes:

- **Final Inspections:** Verifying that all deliverables have been completed according to the contract's quality standards.
- Final Payments: Ensuring all outstanding payments are settled.
- Formal Termination: Formally closing the contract to conclude the legal relationship.

5. PURCHASING EQUIPMENT AND MATERIALS

Equipment Management

Equipment Categorization

When purchasing equipment, a key aspect is categorizing the procurements to align with financial accounting and project management practices. The equipment categories are as follows:

- 1. Capital Equipment: Capital equipment refers to long-term assets that have a significant value and a useful life of more than one year. These are typically major purchases that are not fully consumed in a single fiscal year or project cycle. Instead of being expensed immediately, they are capitalized on a company's balance sheet and their cost is depreciated over their useful life. These purchases are considered an investment and are not part of a project's direct operating budget. Their cost is spread out over time through depreciation, which affects a company's income statement and tax liabilities. For example, machinery, large-scale laboratory instruments, vehicles, and computer servers.
- 2. Operating Materials: Operating materials are items that are consumed or used up during the day-to-day operations of a business or project. They are essential for running the business but are not considered long-term assets. These are typically expensed in the period in which they are purchased and used. The cost of these items is treated as a direct expense on the income statement, reducing a company's profit in the period they are consumed. They are a core component of a company's operational budget. For example, office supplies, raw materials, cleaning supplies, and general-purpose tools.
- 3. Project-Specific Items: Project-specific items are materials, equipment, or components that are acquired solely for a particular project. They may not fit neatly into the other two categories, as they could be a combination of consumables and specialized parts. The key characteristic is that their purchase is directly tied to a specific project's budget and requirements. The costs are typically charged directly to the project budget and are often expensed as part of the total project cost. They are not considered long-term assets unless they are part of a larger, capitalized project. For example, specialized components for a

custom prototype, unique chemicals for a research experiment, or parts for a custom-built machine.

Equipment Procurement Process

The equipment procurement process is a structured approach to acquiring necessary tools and machinery. It ensures that the right equipment is obtained at the best value, considering not just the purchase price but the long-term costs and benefits.

Step 1: Requirements Definition

Before beginning the search for a vendor, you must first define your specific needs. This involves creating a detailed Equipment Specification Template that outlines all the requirements.

- Functional Requirements: This section details what the equipment needs to do. It
 covers its primary purpose, performance metrics like speed or capacity, and the
 environmental conditions it must operate in. It also includes how the equipment will
 interface with existing systems.
- Technical Specifications: This is a deeper dive into the technical details. It includes specific parameters, quality and reliability standards, and any safety certifications or regulatory compliance the equipment must meet. You'll also outline maintenance and service needs here.
- Commercial Requirements: This addresses the business side of the purchase. It includes budget constraints, the desired delivery and installation timeline, and expectations for warranty, support, training, and documentation.

Step 2: Supplier Identification and Evaluation

Once you've defined your needs, the next step is to find potential suppliers and evaluate them based on a comprehensive set of criteria.

Equipment Supplier Categories

- Original Equipment Manufacturers (OEMs): These are the direct creators of the
 equipment. Buying from them often provides the best technical support and direct
 access to product expertise.
- Authorized Dealers: These companies are officially appointed by the manufacturer
 to sell and service their products. They often offer local support and faster delivery
 than an OEM.
- Equipment Leasing Companies: For short-term needs or to preserve capital, leasing or renting equipment is a viable option. These companies specialize in providing equipment on a rental basis.
- **Used Equipment Dealers:** A cost-effective solution, used equipment dealers offer pre-owned machinery. This can be a great option if the primary concern is budget and a long-term warranty isn't critical.
- **Equipment Brokers:** These facilitators connect buyers and sellers, often dealing in a wide range of new and used equipment.

Supplier Evaluation Criteria

- **Technical Capability:** Evaluate the supplier's product quality, reliability, and their ability to innovate or customize their offerings to meet your needs.
- **Service and Support:** Assess the quality of their installation services, training, maintenance, and the availability of spare parts.
- **Commercial Terms:** Compare pricing, payment options, warranties, and service agreements to ensure they align with your budget and expectations.
- **Supplier Reliability:** Look into the supplier's financial stability, track record for on-time delivery, and what previous customers say about their experience.

Step 3: Total Cost of Ownership Analysis

The final step is to analyze the Total Cost of Ownership (TCO), which gives you a full picture of the equipment's long-term cost. TCO is a much more accurate measure than just the purchase price.

Total Cost of Ownership = Acquisition Cost + Operating Cost + Maintenance Cost + Disposal Cost

- **Acquisition Cost:** This includes the initial purchase price, installation and setup, training, and any initial spare parts or tools.
- Operating Cost (Annual): These are the recurring costs to use the equipment, such as energy consumption, consumable materials, and the labor required to operate it.
- **Maintenance Cost (Annual):** This covers the expenses for preventive maintenance, repairs, spare parts, and service contracts.
- **Disposal Cost:** This accounts for the expenses to decommission and dispose of the equipment at the end of its life, including any fees for recycling or disposal. It can also include any residual value the equipment might have if it can be sold.

Materials Management

Inventory Categorization Techniques:

ABC Analysis

ABC Analysis is an inventory categorization method based on the Pareto Principle (the 80/20 rule), which states that roughly 80% of a company's sales or value comes from 20% of its inventory items. This method divides inventory into three categories:

- A Items (High Value): These are the most critical items in terms of annual consumption value. Typically, they account for a small percentage of total items (e.g., 20%) but represent a large percentage of the total inventory value (e.g., 70-80%). These items require the tightest control, most accurate records, and frequent monitoring.
- **B Items (Medium Value):** These are the next most important items, falling between A and C. They represent a moderate percentage of both the total items and the total value (e.g., 30% of items and 15% of value). These items require less stringent control than A items but more than C items.

• C Items (Low Value): These are the least critical items. They make up the largest percentage of the total items (e.g., 50%) but contribute the least to the total value (e.g., 5%). These items can be managed with the simplest controls and minimal records.

The primary goal of ABC analysis is to optimize inventory control by focusing the most effort and resources on the items that have the greatest financial impact.

Criticality Analysis

Criticality Analysis, also known as VED (Vital, Essential, Desirable) analysis, classifies materials based on their importance to the production process and the consequences of their stock-out. This method is especially crucial in industries where a missing part could shut down an entire operation, regardless of its cost.

- Vital (V) Items: These are items whose absence would immediately halt production
 or a critical process. Stock-outs of these items can lead to significant financial losses,
 safety risks, or major disruptions. They are managed with a high level of control and
 often have safety stock. A 5-cent bolt that stops an entire car assembly line is a
 prime example of a vital item.
- **Essential (E) Items:** These are items whose stock-out would not immediately stop production but would have a significant negative impact on the long-term efficiency or quality of the process. For example, a missing component that could be temporarily substituted but would degrade the final product's performance.
- **Desirable (D) Items:** These are items that are nice to have but are not essential for production. Their absence would not cause a major disruption. They are managed with minimal oversight and are often ordered on an as-needed basis.

Criticality analysis helps businesses prioritize maintenance efforts and allocate resources effectively to mitigate the risks associated with asset failure and ensure business continuity.

Inventory Procurement Strategies:

1. Just-in-Time (JIT) Procurement

Just-in-Time (JIT) procurement is a highly efficient and lean inventory management strategy where a company acquires goods and materials from its suppliers precisely when they are needed for the production process. The core philosophy is to minimize waste, reduce inventory holding costs, and improve operational efficiency by avoiding the storage of excess stock.

This model stands in contrast to the traditional "just-in-case" approach, where companies maintain a large inventory buffer to protect against unexpected demand spikes or supply chain disruptions. JIT, on the other hand, operates on a "pull" system, where production is triggered by actual demand, and materials are "pulled" into the process as needed.

2. Economic Order Quantity (EOQ) Model

The Economic Order Quantity (EOQ) model is an inventory management formula used to determine the ideal order size for a business to minimize its total inventory costs. It balances the two main costs of inventory: holding costs (the cost of storing inventory) and ordering costs (the cost of placing an order). The goal is to find the "sweet spot" where these two costs are at their lowest combined total.

EOQ Formula:
$$\sqrt{\frac{2 \cdot D \cdot S}{H}}$$
 Where:

D = Annual demand quantity

S = Order cost per order

H = Holding cost per unit/ year

Example:

Annual demand (D) = 1,200 units Order cost (S) = Rs 500 per order Holding cost (H) = Rs 50 per unit per year

EOQ =
$$\sqrt{\frac{2 \times 1200 \times 500}{50}} = \sqrt{24000} = 155 \text{ units}$$

Optimal order quantity = 155 units No. of orders per year = $1,200 \div 155 = 7.7 \approx 8$ orders

3. Vendor-Managed Inventory (VMI)

Vendor-Managed Inventory (VMI) is a supply chain management practice where the supplier is responsible for managing and replenishing the inventory of their products at the customer's location. Instead of the customer placing orders as needed, they share real-time sales and inventory data with the supplier. The supplier then uses this information to determine when and how much to ship, ensuring the customer has the right amount of stock. This collaborative approach relies on trust and shared technology to be effective.

6. PLANT LOCATION

Plant location refers to the strategic decision of where to establish manufacturing facilities, considering factors that affect operational efficiency, costs, and market access.

Factors for Plant Location

1. Market Proximity Factors: Being close to your customers is a key consideration, especially for businesses that sell perishable goods or those with high transportation costs relative to the value of the product. Proximity reduces shipping times and costs, improving customer satisfaction and supply chain efficiency. A bakery, for example, needs to be close to its customers to ensure fresh products. For service-based businesses, a central location can increase foot traffic and visibility.

- **2. Supply Chain Factors:** Supply chain considerations are crucial for efficient operations.
 - Raw Material Availability: Businesses that use heavy or bulky raw materials often locate near their source to minimize inbound transportation costs. A paper mill, for example, is best located near a forest to reduce the cost of transporting timber.
 - Labor Availability: Access to a qualified and affordable workforce is a primary factor. Businesses must consider the local skill set, wage rates, and the presence of unions in a region. Some industries require highly specialized labor, making a location with relevant universities or training centers more attractive.
 - Utilities and Infrastructure: A reliable and affordable supply of essential utilities like electricity, water, and telecommunications is non-negotiable for many businesses. Similarly, robust transportation infrastructure (roads, rail, ports, airports) is vital for the efficient movement of goods and people.
- **3. Cost Factors:** Financial considerations are often the driving force behind a location decision.
 - Land and Construction Costs: The price of land varies drastically by location. Businesses must analyze not only the purchase price but also the costs associated with preparing the site for construction, which can be influenced by topography, soil quality, and required permits.
 - Operating Cost Analysis: This involves a detailed look at the recurring expenses of running a business in a specific location. Key components include labor wages, utility rates, property taxes, and local tax incentives.
- **4. Regulatory and Environmental Factors:** These factors can either facilitate or hinder business operations.
 - **Government Policies:** A business-friendly environment with supportive government policies can be a major draw. This includes favorable tax laws, grants, subsidies, and streamlined permitting processes. The political and economic stability of a region is also a critical consideration, especially for international companies.
 - Environmental Considerations: Companies must assess a location's environmental regulations, including policies on waste disposal, emissions, and zoning laws. Businesses that produce significant waste or pollutants may need to locate in an area with less stringent regulations, or be prepared to invest in expensive compliance measures.

Location Analysis Methods

To make an informed decision, companies use various analytical methods:

 Factor-Rating Method: This is a qualitative approach where a business lists all relevant factors (e.g., proximity to market, labor cost) and assigns a weight to each based on its importance. Each potential location is then scored on a pre-defined scale for each factor. The location with the highest total weighted score is the top choice.

| Factor | Weight | Location A (out of 10) | Score A | Location B (out of 10) | Score B |
|---------------------|--------|---------------------------|---------|------------------------|---------|
| Market Proximity | 25% | 8 | 2 | 6 | 1.5 |
| Labor Availability | 20% | 7 | 1.4 | 9 | 1.8 |
| Infrastructure | 15% | 9 | 1.35 | 5 | 0.75 |
| Raw Material Access | 15% | 6 | 0.9 | 8 | 1.2 |
| Government Support | 10% | 5 | 0.5 | 7 | 0.7 |
| Land Cost | 10% | 4 | 0.4 | 8 | 0.8 |
| Environmental | 5% | 8 | 0.4 | 6 | 0.3 |
| Total Score | 100% | - | 6.95 | - | 7.05 |

- 2. **Break-Even Analysis:** This is a quantitative method used to compare potential locations based on their fixed and variable costs. The goal is to find the location that will have the lowest total cost at a specific production volume.
 - a. A location with low fixed costs and high variable costs would be more suitable for low-volume production.
 - b. A location with high fixed costs and low variable costs would be more suitable for high-volume production.

| | Location A | Location B | Location C | | | | |
|------------------------------|---------------------------|------------|------------|--|--|--|--|
| Fixed Costs (₹ | Fixed Costs (₹ in lakhs): | | | | | | |
| Land & Building | 50 | 35 | 25 | | | | |
| Equipment Setup | 80 | 80 | 80 | | | | |
| Initial Setup | 20 | 30 | 40 | | | | |
| Total Fixed | 150 | 145 | 145 | | | | |
| Variable Costs (₹ in lakhs): | | | | | | | |
| Labor | 50 | 40 | 35 | | | | |
| Materials | 200 | 210 | 220 | | | | |
| Transportation | 30 | 40 | 50 | | | | |
| Total Variable | 280 | 290 | 305 | | | | |
| Total Cost | 430 | 435 | 450 | | | | |

| Production Volume | Best Location |
|-------------------|--------------------------------------|
| < 50,000 units | Location B or C (lowest fixed costs) |
| 50,000-100,000 | Location B (balanced costs) |
| > 100,000 units | Location A (lowest variable costs) |

3. **Center-of-Gravity Method:** This method is used primarily for determining the optimal location for a distribution center. It considers the location of markets, the volume of goods shipped to those markets, and the transportation costs. The objective is to find a central point that minimizes total transportation costs.

X-coordinate =
$$\frac{\Sigma(Volume \cdot X \ coordinate)}{\Sigma Volume}$$
Y-coordinate =
$$\frac{\Sigma(Volume \cdot Y \ coordinate)}{\Sigma Volume}$$

| Distribution Center Location | | | | | | |
|------------------------------|--------|--------------|--------------|--------|-------|--|
| Market | Volume | X-coordinate | Y-coordinate | Vol×X | Vol×Y | |
| Delhi | 1000 | 77.2 | 28.6 | 77200 | 28600 | |
| Mumbai | 800 | 72.8 | 19.1 | 58240 | 15280 | |
| Chennai | 600 | 80.3 | 13.1 | 48180 | 7860 | |
| Kolkata | 400 | 88.4 | 22.6 | 35360 | 9040 | |
| Total | 2800 | - | - | 219000 | 60780 | |

Optimal Location:

X = 219000/2800 = 78.21° (Longitude) Y = 60780/2800 = 21.71° (Latitude)

$$d = \sqrt{(x_{city} - x_{optimal})^2 + (y_{city} - y_{optimal})^2}$$

$$\begin{aligned} &\textit{Delhi} = \sqrt{\left(77.2 - 78.21\right)^2 + \left(28.6 - 21.71\right)^2} = 6.96 \\ &\textit{Mumbai} = \sqrt{\left(72.8 - 78.21\right)^2 + \left(19.1 - 21.71\right)^2} = 6.01 \text{ (closest)} \\ &\textit{Chennai} = \sqrt{\left(80.3 - 78.21\right)^2 + \left(13.1 - 21.71\right)^2} = 8.86 \\ &\textit{Kolkata} = \sqrt{\left(88.4 - 78.21\right)^2 + \left(22.6 - 21.71\right)^2} = 10.23 \end{aligned}$$

7. PROJECT DESIGN

Project design is the foundational process of creating a high-level roadmap for a project before any work begins. It's the "what" and "why" before the "how." This phase defines a project's objectives, scope, key deliverables, and overall strategy. It's a strategic, big-picture exercise that ensures a project is both viable and aligned with business goals. Think of it as the blueprint for a building; you can't start construction without it.

- Stakeholder Analysis: Stakeholder analysis is the process of identifying all individuals or groups who have an interest in or can be affected by the project. This includes customers, employees, suppliers, investors, and even the local community. The purpose is to understand their expectations, influence, and potential impact on the project's success. By mapping stakeholders, a project manager can develop a communication strategy to manage expectations and gain crucial support.
- 2. Research: Research is the data-gathering phase that provides the evidence needed to design an effective project. It involves collecting information from various sources to understand the project context, validate assumptions, and identify potential challenges. This can include market analysis, competitor studies, or surveys of the target audience. The insights gained from research are essential for making informed decisions and ensuring the project is based on a realistic understanding of the environment.
- 3. **Problem Analysis:** Problem analysis is a critical step that goes beyond simply identifying a problem. It involves delving into the root causes of the issue that the project intends to solve. By using techniques like the "5 Whys" or a cause-and-effect diagram, a project team can ensure they are addressing the underlying issue rather than just its symptoms. Failing to perform a thorough problem analysis can lead to a project that provides a solution to the wrong problem.
- 4. Log Frame (Logical Framework): A Logical Framework, or Log Frame, is a structured tool used for project design and management. It presents the project's logic in a clear, matrix format, linking inputs, activities, outputs, outcomes, and long-term goals. The Log Frame also identifies key assumptions and indicators for monitoring and evaluation. It's a powerful tool for ensuring that all project components are logically connected and aligned with the overarching objectives.
- 5. Risk Analysis: Risk analysis is the process of identifying, assessing, and prioritizing potential risks that could negatively impact the project. This involves evaluating the likelihood of a risk occurring and the severity of its impact. Once risks are identified, the team can develop mitigation strategies to either prevent the risk from happening or lessen its impact if it does. This proactive approach is essential for preventing project failures and ensuring stability.
- 6. **Action Planning:** Action planning is the process of translating the high-level project design into a detailed, step-by-step plan. It breaks down major deliverables into smaller, manageable tasks. For each task, the plan specifies who is responsible, the required resources, and the deadlines. It's a hands-on guide that dictates the sequence of work and provides the team with a clear set of instructions for execution.
- 7. **Budgeting:** Budgeting is the process of estimating and allocating the financial resources needed for the project's execution. It involves forecasting all project costs, including labor, materials, equipment, and administrative fees. A well-defined budget

serves as a financial roadmap, allowing project managers to monitor spending, track variances, and ensure the project remains financially viable from start to finish.

8. WORK SCHEDULE

Work schedule is the process of defining project activities, their sequences, durations, and resource requirements to create a realistic project timeline.

Activity Definition and Sequencing

- **1. Activity Identification:** This is the process of breaking down the project scope into discrete, manageable units of work.
 - Work Breakdown Structure to Activities: The Work Breakdown Structure (WBS) is
 a hierarchical decomposition of the total scope of work to be carried out by the
 project team. The lowest level of the WBS is the work package. Each work package
 is then further broken down into specific activities that are required to produce the
 deliverables. This ensures no work is overlooked.
- **2. Activity Attributes:** Once identified, each activity is given a set of attributes that help in planning and management. This includes the information you listed:
 - Activity ID: A unique identifier for tracking.
 - Activity Name: A short, descriptive name for the work.
 - **Description:** A detailed explanation of the work to be performed.
 - **Duration:** The estimated time to complete the activity.
 - Predecessors: Activities that must be completed before this activity can start.
 - Successors: Activities that cannot start until this one is finished.
 - **Resources Required:** The people, equipment, and materials needed.
 - **Deliverables:** The tangible output of the activity.
 - Acceptance Criteria: The conditions that must be met for the deliverable to be accepted by the stakeholder.
- **3. Activity Sequencing:** This involves identifying and documenting the logical dependencies between project activities. Correct sequencing is crucial for creating a realistic and efficient project schedule.

The following are the dependency types that define the relationship between a predecessor activity and its successor.

- Finish-to-Start (FS): Activity B starts after Activity A finishes. This is the most common dependency. For example, you can't install the roof (B) until you finish building the walls (A).
- Start-to-Start (SS): Activity B starts when Activity A starts. For example, you can start painting a room (B) at the same time as you begin preparing the other rooms for painting (A).
- Finish-to-Finish (FF): Activity B finishes when Activity A finishes. For example, you want the final testing of a software (B) to finish at the same time as the final documentation is completed (A).

• Start-to-Finish (SF): Activity B finishes when Activity A starts. This is very rare. An example might be that the final report for a project (B) must be finished the day a new project begins (A).

Precedence Diagramming Method (PDM): Also known as Activity-on-Node (AON). Activities are represented as nodes (boxes), and the relationships (dependencies) between them are shown as arrows. This is the most widely used method.

Project example: Pillar construction

| ID | Activity | Dur. (days) | Predecessor(s) & dependency type |
|----|----------------------------|-------------|---|
| Α | Site setup | 1 | — (project start) |
| В | Excavation | 3 | A — FS (B starts after A finishes) |
| С | Reinforcement (steel work) | 4 | B — SS (C can start when B starts) |
| D | Concrete pour | 2 | C — FF (D must finish when C finishes) |
| Е | Safety monitoring / checks | 2 | D — SF (E cannot finish until D starts) |
| F | Inspection & handover | 1 | D — FS (F starts after D finishes) |

Dependencies:

- FS (Finish-to-Start) B is FS on A: B cannot start until A finishes.
- **SS** (**Start-to-Start**) C is SS on B: C cannot start until B starts, but it can continue while B is ongoing.
- **FF** (**Finish-to-Finish**) D is FF on C: D cannot finish until C finishes. D may start earlier, but its finish time is tied to C's finish.

SF (Start-to-Finish) — E is SF on D: E cannot finish until D starts.

Computing the earliest start (ES) and earliest finish (EF).

- A. ES = 0, Duration = $1 \rightarrow EF = 0 + 1 = 1$
- B. (FS on A): ES = EF(A) = 1, Dur = $3 \rightarrow EF = 1 + 3 = 4$
- C. (SS on B): ES = ES(B) = 1, Dur = $4 \rightarrow EF = 1 + 4 = 5$
- D. (FF on C): EF(D) must = EF(C) = $\mathbf{5}$ Dur(D) = $2.00 \rightarrow ES(D) = EF(D) Dur(D) = <math>5 2$ = $\mathbf{3}$ (So D runs from day 3 to 5)
- E. (SF on D): EF(E) must \geq ES(D) = **3** For the minimal schedule set EF(E) = 3 Dur(E) = $2 \rightarrow$ ES(E) = EF(E) Dur(E) = 3 2 = 1 (So E runs from day 1 to 3; it finishes exactly when D starts.)
- F. (FS on D): ES(F) = EF(D) = 5, Dur = 1.00 $\rightarrow EF(F) = 5 + 1 = 6$

Total project earliest finish = EF(F) = **6 days** using the simple precedence above.

| ID | Activity | Duration (days) | Earliest Start | Earliest Finish |
|----|-------------------|-----------------|----------------|-----------------|
| Α | Site setup | 1 | 0 | 1 |
| В | Excavation | 3 | 1 | 4 |
| С | Reinforcement | 4 | 1 | 5 |
| D | Concrete pour | 2 | 3 | 5 |
| Е | Safety monitoring | 2 | 1 | 3 |
| F | Inspection | 1 | 5 | 6 |

Precedence Diagramming Method (PDM)

