CARS CASE STUDY

Classification Models

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1. Problem Statement/Objective

The objective of this exercise is to determine which employees will opt for Car as mode of transport for office commute. The dataset provided has attributes Age, Gender, Highest qualification, Work experience, Salary, Distance, license and mode of transport. Using these attributes we have to build a model which can predict effectively which employees are more likely to use car.

From the problem statement/objective it is clear that we need to build a classification model. Transport will be the dependent variable and we will use multiple models and compare the results to determine which algorithm is most effective

2. Data

Dataset provided consists of 418 observations and 9 variables.

Description of data attributes is as below:

seconputor of data attributed to de below.		
Employee age in years		
Male/Female		
1 - Engineer; 0 – Not Engineer		
1 – MBA; 0 – Not MBA		
Work experience in years		
Employee salary		
Distance between home and office		
1 – Has license; 0 – Doesn't have license		
2wheeler; Car; Public Transport		

3. Exploratory Data Analysis

We will start with trying to understand the data attributes, their spread and how they are related to each other. Since our objective is to find out mode of transport used by an employee, hence Transport will be the dependent variable.

a. Attributes

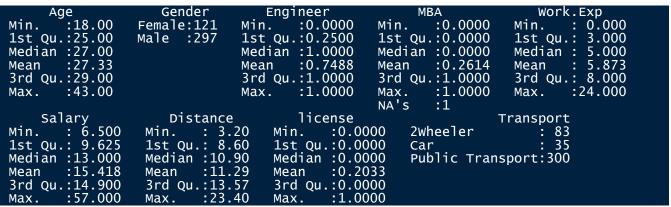
```
[1] "Age" "Gender" "Engineer" "MBA" "Work.Exp" "Salary"
[7] "Distance" "license" "Transport"
```

b. Data types

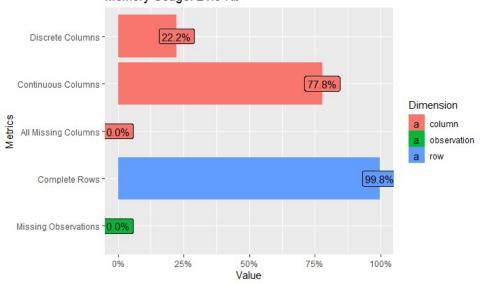
```
data.frame
                                           21 23 23 24 28 ...
"Female","Male": 2 2 1 2 1 2 2 2 2 2 ...
  Age
                               2 levels
  Gender
                 Factor
                                  0 0
                 int
  Engineer
                 int
                                           0
                                     3 3 0 4 6
                              9 1 3
10.6
  Work.Exp
                 int
                        14.4 10.6 15.5 7.6 9.6 9.5 11.7 6.5 5.1 6.1 6.1 6.3 6.7 7.1 7.2 7.3 7.5
  Salary
                 num
  Distance
                 num
                        0 0 0 0 0 0 0 0 1 ...
or w/ 3 levels "2wheeler","Car",..: 1 1 1 1 1 1 1 1 1
  license
                 int
                 Factor w/ 3 levels
```

Age, Engineer, MBA, Work Exp, Salary, Distance, licence are numerical fields. Gender and Transport are factor variables. Engineer, MBA and license seem to be good candidate for factor variables.

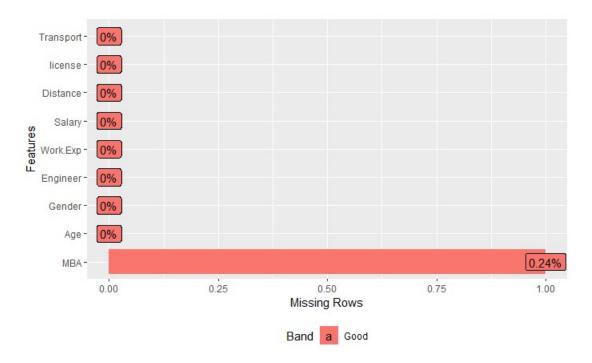
c. Summary



Memory Usage: 21.9 Kb



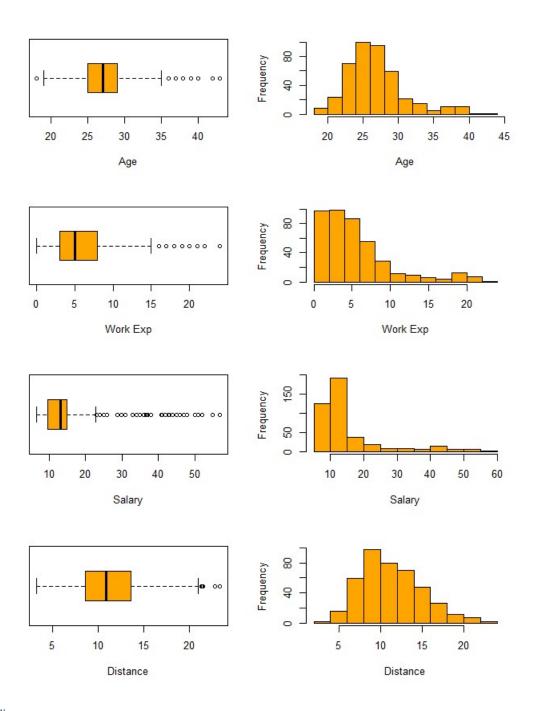
d. Null Check



MBA attribute has 1 Null value.

Engineer, MBA and license were converted to factor variables. Value of 1 means 'Yes' and 0 means 'No'.

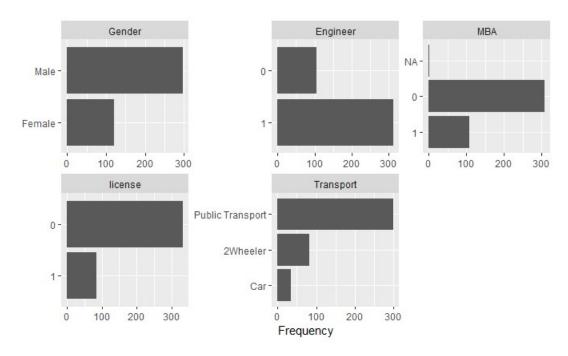
e. Boxplots and Histograms



Findings:

Age and Distance have pretty much uniform distribution, but have some outliers. Work Exp and Salary have highly right skewed distribution and have outliers.

Bar plots of Factor variables



Majority of the employees use Public Transport: 300, next highest group is of 2wheelers with 83 employees, and 35 employees use Car. Employees who use car constitute 8.39 % of the dataset.

f. Chi-square tests between factor variables

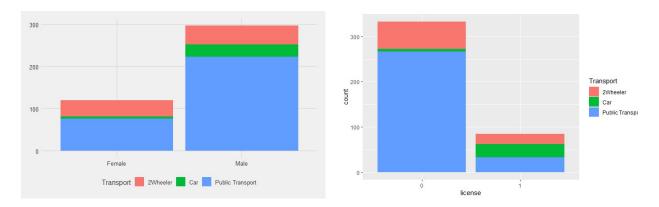
Since Personal Loan is our dependent variable, we will assess the dependency of other factor variables on Personal Loan.

Ho = Variables are independent

Ha = Variables are not independent

chisq.test(cars.study\$Gender,cars.study\$Transport)\$p.value	0.0003958196
chisq.test(cars.study\$Engineer,cars.study\$Transport)\$p.value	0.2866151
chisq.test(cars.study\$MBA,cars.study\$Transport)\$p.value	0.409505
chisq.test(cars.study\$license,cars.study\$Transport)\$p.value	4.271117e-23

Above table shows that Transport has dependency on Gender and license.



From the above two plots and chi-square tests we see that:

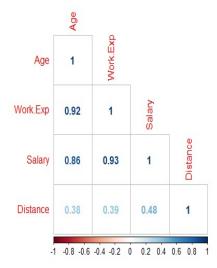
- Male Employees have higher probability of opting Car.
- Employees who have license have higher probability of opting Car.

g. Correlation between continuous variables

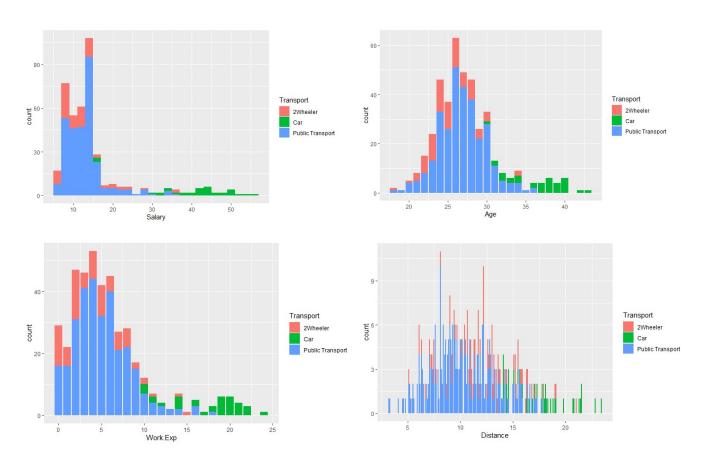
Summary from correlation plot:

The correlation plot shows very strong correlation between Age Work Experience and Salary.

Weak positive correlation exists between Age and Distance; Work Ex and Distance; Salary and Distance.



h. Plots between continuous variables and Transport



Findings:

From the plots above we see that employees with higher work age, work exp and salary have the ability to own a car and hence are more likely to use car to commute to office.

Employees who stay far away from office also are more likely to commute by car, in order to reduce the commute time.

4. Data Preparation for classification models

Imbalanced Data: The dataset provided has only 35 observations with mode of Transport as Car. This constitutes ~8.4% of the data provided, hence it looks to be an imbalanced dataset, but before applying any oversampling or under sampling of the data we would first try see the accuracy of the models with the current dataset.

Null Treatment: From EDA we have seen that MBA is not a significant attribute in predicting who will use Car, hence we will retain the observation with Null value in MBA attribute.

Outlier Treatment: All attributes like Age, Salary and Work.Exp have outliers, but from EDA we see that these attributes might have significant impact on classification, hence we will keep the values as is.

Multiple output class: Attribute Transport has multiple classes, but before applying any classification model on the data we will reduce it to two classes. Our objective is to predict which employees will opt for Car, so our two classes can be 'Car' and 'Others'. This way we convert this task to a binary classification problem.

```
cars.study$Transport = as.character(cars.study$Transport)
cars.study$Transport = ifelse(cars.study$Transport !='Car','Others','Car')
cars.study$Transport = as.factor(cars.study$Transport)
```

table(cars.study\$Transport)

```
Car Others
```

Finally we will split the data into training and test with a ratio of 70-30. The same training and test split will be used with Logistic Regression, Naïve Bayes, KNN, Bagging and Extreme Gradient Boosting, so that we can compare which model performs the best.

For Extreme Gradient Boosting the input data has to be numerical, so all the factor variables will be converted to numerical fields and one hot encoding will be applied wherever necessary.

5. Logistic Regression

We will start with Logistic Regression model to predict which employees will opt for Car.

Initially we will include all variables in the model and then asses which are significant. Based on the significance level of each attribute and the findings from EDA we will fine tune the model.

a. Model building

```
cars.logistic = glm(Transport~.,data = cars.training,family = 'binomial')
```

summary(cars.logistic)

```
Call:
glm(formula = Transport ~ ., family = "binomial", data = cars.training)

Deviance Residuals:
Min 1Q Median 3Q Max
-2.11902 0.00012 0.00108 0.00854 1.53910
```

```
Coefficients:
             Estimate Std. Error z value Pr(>|z|)
                                              0.0883
              75.3575
                          44.2195
                                     1.704
(Intercept)
                                    -1.412
0.740
-0.245
                           1.4301
               2.0188
                                              0.1581
Age
                           1.7540
GenderMale
               1.2982
                                              0.4592
              -0.4323
1.8562
                           1.7672
2.1357
Engineer
                                              0.8068
                                     0.869
MBA
                                              0.3848
                           1.0654
Work.Exp
               0.8418
                                     0.790
                                              0.4294
                                    -0.715
-2.253
              -0.1456
                           0.2038
                                              0.4748
Salary
                           0.4477
2.6916
Distance
              -1.0086
                                              0.0243
                                    -1.067
              -2.8730
                                              0.2858
license
Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
    Null deviance: 175.196
                               on 290
                                       degrees of freedom
Residual deviance: 16.317
                              on 282
                                       degrees of freedom
  (1 observation deleted due to missingness)
AIC: 34.317
Number of Fisher Scoring iterations: 11
```

vif(cars.logistic)

```
Age GenderMale Engineer MBA Work.Exp Salary Distance
24.392514 1.893063 1.212887 2.709972 29.764629 9.211644 4.030199
license
4.490734
```

The initial model shows most of the attributes as insignificant, only the intercept and distance are bit significant.

Variation Inflation Factor shows that there is high correlation between Age, Work.Exp and Salary.

Based on the findings of EDA and the VIF stats we will try to include only significant attributes and remove some of the collinear attributes and build a new model.

b. Model Tuning

We will update the model and include the attributes Age, Gender, Distance and license only.

cars.logistic = glm(Transport~Age+Gender+Distance+license,data = cars.training,family = 'binomial')

summary(cars.logistic)

```
Deviance Residuals:
                      Median
    Min
                10
                                              Max
                                0.01182
-2.17122
           0.00044
                                          1.33292
                     0.00277
Coefficients:
            Estimate Std. Error z value 51.5286 18.7068 2.755
                                         Pr(>|z|)
0.00588
                                  2.755
-2.588
0.388
             51.5286
-1.1272
(Intercept)
                                                  **
                         0.4356
                                          0.00966
Age
              0.5148
                                          0.69802
                         1.3267
GenderMale
             -0.9042
                         0.3364
                                  -2.688
Distance
                                          0.00718
```

```
license -1.2989 1.3244 -0.981 0.32673
---
Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1

(Dispersion parameter for binomial family taken to be 1)

Null deviance: 175.38 on 291 degrees of freedom
Residual deviance: 18.29 on 287 degrees of freedom
AIC: 28.29

Number of Fisher Scoring iterations: 11
```

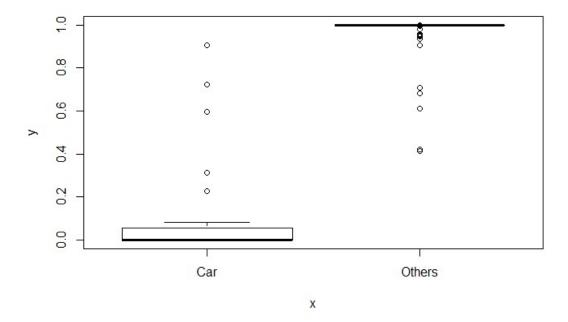
vif(cars.logistic)

```
Age GenderMale Distance license
3.252862 1.179232 3.031925 1.204285
```

The revised model shows much better significance values for the attributes. Although Gender is showing as insignificant, but I will stick to it based on the findings of the chi-square test. VIF results shows that there is no collinearity between any of the independent variables used in the model. AIC value has also decreased to 28.29 which proves that the new model is better than the previous one.

c. Determining decision boundary

plot(cars.training\$Transport,cars.logistic\$fitted.values)



Based on the plot above, we can say that probability value of less than 0.92 can be considered as 'Car'.

predicted.transport = ifelse(cars.logistic\$fitted.values<0.92,'Car','Others')</pre>

table(cars.training\$Transport,predicted.transport)

predicted.transport

Car Others Car 26 0 Others 7 259

accuracy = sum(diag(table(cars.training\$Transport,predicted.transport)))/nrow(cars.training)

accuracy

[1] 0.9760274

Results on the training data shows that we have a perfect TPR of 1 and an overall accuracy of 97.6%.

d. Model Performance

Confusion matrix on training data:

	Predicted Car	Predicted Others
Actual Car	26	0
Actual Others	7	259

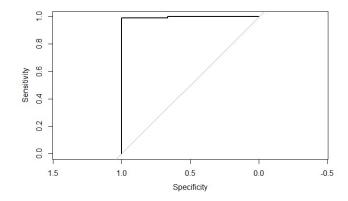
Confusion matrix on test data:

	Predicted Car	Predicted Others
Actual Car	8	1
Actual Others	1	116

Stats derived from confusion matrix

	Training Data	Test Data
TPR(Sensitivity)	1	.88
TNR(Specificity)	.973	.991
Accuracy	.976	.984

ROC Curve and other stats derived from Test data:



AUC(Area under the ROC Curve): 0.9972

6. Naïve Bayes

We will create a Naïve Bayes model on the same data set and compare it with Logistic Regression model to establish which model performed better in predicting customers who will opt for Car.

a. Data Preparation

We will use the same training and test data used in Logistic regression.

b. Model Building

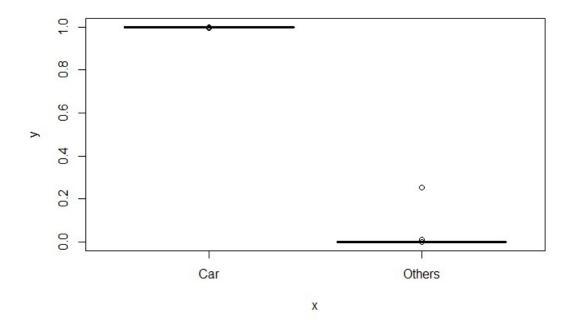
Unlike logistic regression, we will use all important variables deduced from EDS in our model and use the same on test data for prediction.

cars.nb = naiveBayes(Transport~Age+Gender+Work.Exp+Salary+Distance+license,data=cars.training,laplace = T)

predicted.probs = predict(cars.nb,newdata = cars.test,type = 'raw')

c. Determining Decision boundary

plot(cars.test\$Transport,predicted.probs[,1])



We see that there is a distinct decision boundary here, ideally anything above 0.5 can be considered as 'Car'. I will still try to keep it as 0.92, the same used in Logistic Regression and see the result.

predicted.transport = ifelse(predicted.probs[,1]>.92,'Car','Others')

table(cars.test\$Transport,predicted.transport)
predicted.transport
Car Others
Car 9 0 Others

d. Model Performance

Confusion matrix on test data:

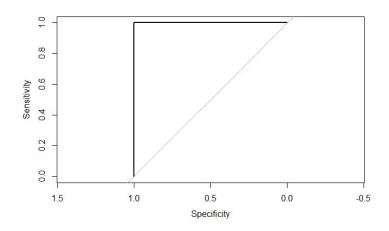
	Predicted Car	Predicted Others
Actual Car	9	0
Actual Others	0	117

Stats derived from confusion matrix

	Test Data
TPR(Sensitivity)	1

TNR(Specificity)	1
Accuracy	1

ROC Curve and other stats derived from Test data:



AUC(Area under the ROC Curve): 1

7. KNN

KNN is a distance based algorithm, so we will be using all numerical fields in the data set.

a. Data Preparation

We will use the same training and test data used in Logistic regression but only the attributes – Age, Work.Exp, Salary and Distance. Since the algorithm works on measures of distance, we will be scaling the data.

b. Model Building

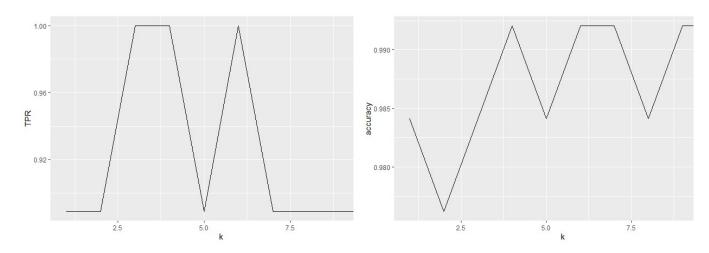
In KNN model building we will first need to identify the optimum K value. Since we don't have any automated way to find that out, we will have to try various values of K and determine the optimum value.

We will try select a K value for which we have the highest TPR and highest accuracy.

```
set.seed(10) TPR = c() accuracy = c() for (i in 1:10) \{ cars.knn = knn(scale(cars.training[,c(1,5,6,7)]),scale(cars.test[,c(1,5,6,7)]),cars.training[,c(9)],k=i)
```

```
conf.matrix = table(cars.test$Transport,cars.knn)
TPR[i] = diag(conf.matrix)[1]/sum(conf.matrix[1,])
accuracy[i] = sum(diag(conf.matrix))/nrow(cars.test)
}
```

Plot between K and TPR; and Plot between K and accuracy



From the plot and the values derived we can use K=6 to get an optimum TPR and Accuracy.

c. Model Performance

Confusion matrix on test data:

	Predicted Car	Predicted Others
Actual Car	9	0
Actual Others	0	117

Stats derived from confusion matrix

	Test Data
TPR(Sensitivity)	1
TNR(Specificity)	1
Accuracy	1

8. Bagging

Bagging is a tree based algorithm, so we will use all the attributes for model building.

a. Data Preparation

We will use the same training and test data used in Logistic regression.

b. Model Building

The control parameters used in Bagging is similar to Decision Trees, we will use complexity parameter of 0 to let the tree grow completely. Terminal nodes will have atleast 5 observations. By default 25 splits of the data will be created and decision trees created, the final output will be based on an average of all the trees.

cars.bagging = bagging(Transport ~.,data = cars.training,control = rpart.control(minbucket = 5,cp=0,xval = 10),na.action=na.rpart)

varImp(cars.bagging)

	Overall <dbl></dbl>
Age	35.27835714
Distance	28.34621662
Engineer	0.00745758
Gender	0.36577802
License	10.52281186
MBA	0.39299695
Salary	39.59553236

The above output shows that Salary, Age, Distance and license are the most important variables in determining whether an employee will opt for Car. This is very much in line with our findings in EDA.

So we see a scope of tuning the model, hence we update the model using just the important attributes.

```
set.seed(1)
```

cars.bagging = bagging(Transport \sim Age+Distance+license+Salary+Work.Exp,data = cars.training,control = rpart.control(minbucket = 5, cp = 0, xval = 10))

c. Model Performance

Confusion matrix on training data:

	Predicted Car	Predicted Others
Actual Car	26	0
Actual Others	0	266

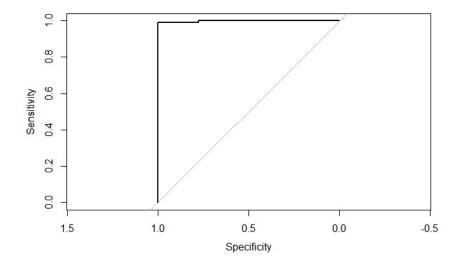
Confusion matrix on test data:

	Predicted Car	Predicted Others
Actual Car	6	3
Actual Others	0	117

Stats derived from confusion matrix

	Training Data	Test Data
TPR(Sensitivity)	1	.667
TNR(Specificity)	1	1
Accuracy	1	.976

ROC Curve and other stats derived from Test data:



Area under the curve: 0.9981

9. Boosting

The results using bagging wasn't great on test data, probably there was overfitting on training data. We will try use boosting to see if we get better performance than bagging.

a. Data Preparation

Boosting requires data to be in numeric form, hence we will have to convert all non numeric factor attributes into numeric form. Both training and test data have to be applied the same treatment. One hot encoding is done to convert factor attribute 'Gender' into numeric attributes 'Male' and 'Female'; rest of the factor attributes which have binary values are simply type casted to integer.

Dependent attribute Transport has been converted to a binary value attribute with the mapping 'Car'=1 and 'Others'=0.

```
cars.training.gender = one_hot(as.data.table(cars.training$Gender))

names(cars.training.gender) = c('Female','Male')

cars.training.1h = cbind(cars.training[-c(2)],cars.training.gender)

cars.training.1h$Transport = ifelse(cars.training.1h$Transport=='Car','1','0')

cars.training.1h$Engineer = as.integer(cars.training.1h$Engineer)

cars.training.1h$MBA = as.integer(cars.training.1h$MBA)

cars.training.1h$license = as.integer(cars.training.1h$license)

cars.training.1h$Transport = as.integer(cars.training.1h$Transport)

head(cars.training.1h)
```

	Age <int></int>	Engineer <int></int>	MBA <int></int>	Work.Exp <int></int>	Salary <dbl></dbl>	Distance <dbl></dbl>	license <int></int>	Transport <int></int>	Female <int></int>
416	27	1	1	4	13.9	17.3	1	0	1
179	29	1	1	7	14.6	7.7	1	0	1
14	24	2	1	6	12.7	8.7	1	0	0
195	27	1	2	4	13.6	8.2	1	0	1
307	29	2	1	5	14.9	11.2	1	0	0

```
str(cars.training.1h)
```

data.frame': 291 obs. of 10 variables: \$ Age : int 27 29 24 27 29 39 33 28 25 23 ...

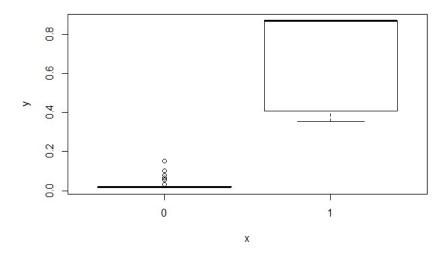
```
14.
                                   50 34.9 14.6 8.6 9.9 ...
Salary
         num
Distance
         num
         int
icense
         int
Transport:
         int
```

```
b. Model Building
We will start by creating a model with the following parameters:
eta=0.3 (selecting the default learning rate)
max_depth=5 (since it is not a very complicated data set, we are going with a value lower than the default 6)
min child weight=5 (going with the same value as used in bagging)
nrounds = 100 (since its not a huge dataset)
objective = "binary:logistic" (as we are doing binary classification between Cars and Others)
cars.xgb.fit = xgboost(
 data = as.matrix(cars.training.1h[,-c(8)]),
 label = as.matrix(cars.training.1h[,c(8)]),
 eta = 0.3,#this is like shrinkage in the previous algorithm
 max depth = 5,#Larger the depth, more complex the model; higher chances of overfitting. There is no standard
value for max depth. Larger data sets require deep trees to learn the rules from data.
 min child weight = 5,#it blocks the potential feature interactions to prevent overfitting
 nrounds = 100,#controls the maximum number of iterations. For classification, it is similar to the number of
trees to grow.
 nfold = 5,
 objective = "binary:logistic", # for regression models
 verbose = 0,
                       # silent,
 early stopping rounds = 10 # stop if no improvement for 10 consecutive trees
```

predicted.probs = predict(cars.xgb.fit,as.matrix(cars.test.1h[,-c(8)]))

c. Determining Decision boundary

plot(as.factor(cars.test.1h\$Transport),predicted.probs)



From the above plot we can say that any probability value greater than 0.3 can be classified as '1' or 'Car'. predicted.transport = ifelse(predicted.probs>0.3,'1','0')

d. Model Performance

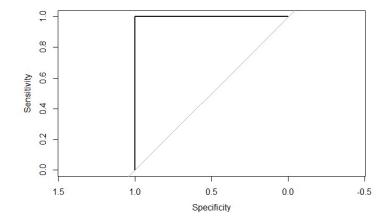
Confusion matrix on test data:

	Predicted Car	Predicted Others
Actual Car	9	0
Actual Others	0	117

Stats derived from confusion matrix

	Test Data
TPR(Sensitivity)	1
TNR(Specificity)	1
Accuracy	1

ROC Curve and other stats derived from Test data:



AUC(Area under the ROC Curve): 1

10. **SMOTE**

We started off with a slightly imbalanced dataset which had around 8% of the minority class observations. Although we got perfect results with Naïve Bayes, KNN and Boosting, we got decent TPR and accuracy with Logistic Regression and average TPR with Bagging. We will try balance the training data using SMOTE and try logistic regression and bagging again to check whether there is any improvement in results.

a. Data Preparation using SMOTE for Logistic Regression

cars.training.smote = SMOTE(Transport~Age+Gender+Distance+license,data = cars.training,perc.over = 200,k=5,perc.under = 500)

table(cars.training.smote\$Transport)

```
Others
Car
       260
78
```

We increase the minority class by 200% and we have now around 30% of observations as Car in the training

b. Model building

We will use the same parameters as used earlier to build the logistic regression model.

cars.logistic.smote = glm(Transport~Age+Gender+Distance+license,data = cars.training.smote,family = 'binomial')

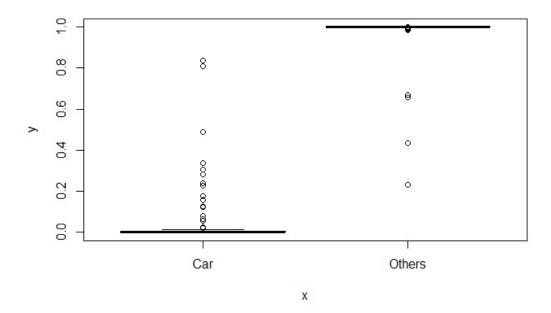
```
summary(cars.logistic.smote)
```

```
Call:
glm(formula = Transport ~ Age + Gender + Distance + license,
family = "binomial", data = cars.training.smote)
Deviance Residuals:
                                  Median
        Min
     90690
                                 0.00126
                    00004
```

```
Coefficients:
              Estimate Std. Error
                                               0.00117
(Intercept)
               54.9142
                               9123
                                       3.247
                           16.
                1.2288
0.2488
                               4151
                                         960
                                               0.00307
Age
                             1.0936
GenderMale
                                       0.227
Distance
                  9556
                               3433
                                               0.00538
                                               0.03615
license1
                               3328
                  0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
Signif. codes:
(Dispersion parameter for binomial family taken to be 1)
                                        degrees of freedom degrees of freedom
    Null deviance: 365.18
                               on 337
on 333
Residual deviance:
AIC: 37.15
                       27.15
Number of Fisher Scoring iterations: 10
```

The model summary shows that all variables are significant except for Gender, however will keep it in the model as it was a significant variable as part of EDA.

c. Determining decision boundary



Above plot shows that probability value of less than .90 can be considered as 'Car'.

predicted.transport = ifelse(cars.logistic.smote\$fitted.values<.90,'Car','Others')</pre>

table(cars.training.smote\$Transport,predicted.transport)

```
predicted.transport
Car Others
Car 78 0
Others 8 252
```

We see a TPR of 1 on training data and accuracy of 97.63%.

d. Model Performance

Confusion matrix on training data:

	Predicted Car	Predicted Others
Actual Car	78	0
Actual Others	8	252

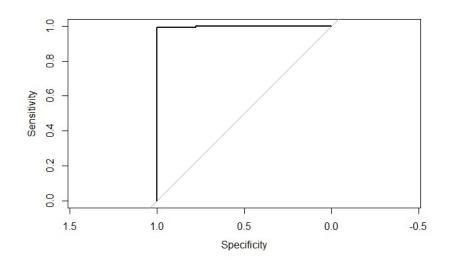
Confusion matrix on test data:

	Predicted Car	Predicted Others
Actual Car	9	0
Actual Others	3	114

Stats derived from confusion matrix

	Training Data	Test Data
TPR(Sensitivity)	1	1
TNR(Specificity)	.969	.974
Accuracy	.976	.976

ROC Curve and other stats derived from Test data:



AUC(Area under the ROC Curve): 0.9981

e. Data Preparation using SMOTE for Bagging

cars.training.smote = SMOTE(Transport ~ .,data = cars.training,perc.over = 200,k=5,perc.under = 600)

table(cars.training.smote\$Transport)

Car Others 78 312

We increase the number of observations in the training data and now the minority class consists of 20% of the total.

f. Model building

We will use the same variables used for model building in Bagging earlier.

set.seed(2)

cars.bagging.smote = bagging(Transport ~ Age+Distance+license+Salary+Work.Exp,data = cars.training.smote,control = rpart.control(minbucket = 5, cp = 0, xval = 10,na.action=na.rpart))

g. Model Performance

Confusion matrix on training data:

	Predicted Car	Predicted Others	
Actual Car	78	0	
Actual Others	0	312	

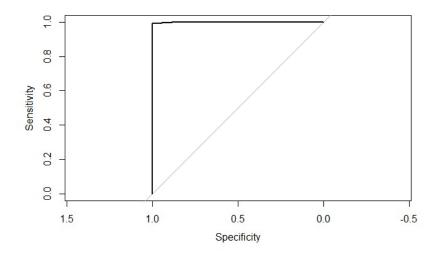
Confusion matrix on test data:

	Predicted Car	Predicted Others
Actual Car	9	0
Actual Others	1	116

Stats derived from confusion matrix

	Training Data	Test Data
TPR(Sensitivity)	1	1
TNR(Specificity)	1	.991
Accuracy	1	.992

ROC Curve and other stats derived from Test data:



AUC(Area under the ROC Curve): 0.9995

11. Insights and Conclusion

All the models have done a good job with respect to identifying which employees are more likely to opt for Car.

From the results its evident that, people who most likely own a car prefer to commute by Car. This group primarily have Employees who are:

- 1. Having Age > 30 years
- 2. Earning salary > 30
- Having Work.Exp >= 10 years
- 4. Stay at a Distance >= 14 kms
- 5. Have driving license

So Age, Salary, Work Ex, Distance and license are the key attributes from our study.

We have used a lot of classification techniques on a fairly simple, clean and small data set. The dataset had some attributes which have a strong impact on the mode of Transport. Hence the classification wasn't a difficult task even with small number of observations who use 'Car'.

We got perfect results from Naïve Bayes, KNN and Extreme Gradient Boosting.

With the application of SMOTE we could marginally increase the accuracy of Logistic Regression and Bagging, at least we achieved a perfect TPR after applying SMOTE.

Model comparison stats:

Algorithm	TPR	Accuracy	AUC
Naïve Bayes	1	1	1
KNN	1	1	NA
Gradient Boosting	1	1	1
Logistic Regression	1	.976	.998
Bagging	1	.992	.999

Recommendation:

It would be good to continue this study with a bigger data set with more employees and attributes, to make the model more robust.